Series Title: Unpacking the RoP Interpretive Guidance: 
LTC Implementation Essentials 

Session 2: Quality of Life & Quality of Care; Trauma Informed Care; 
Physician Services; Behavioral Health; Pharmacy Services; 
Food and Nutrition Requirements 

Presentation Date: 09/15/2022 

Presented By: 
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Course Description: 
On June 29, 2022, CMS released revised Long-Term Care surveyor guidance, including clarifications and 
technical corrections of Phase 2 guidance issued in 2017, new guidance for Phase 3 requirements which 
grew into effect in November 28, 2019, and guidance on the new arbitration requirements which became 
effective September 2019. Surveyors will begin using this guidance to identify noncompliance on October 
24, 2022. This education session will explain the updates and changes of the regulations and guidance, 
with an emphasis on developing actions plans for achieving compliance related to the updates and 
changes related to Quality of Life & Quality of Care; Trauma Informed Care; Physician Services; Behavioral 
Health; Pharmacy Services; Food and Nutrition Requirements 

Projected Learning Outcomes/Course Objectives: At the conclusion of each session, the learner will be able to: 

1. Identify the updates and changes of regulations and guidance that will go into effect October 24, 
2022 related to Quality of Life & Quality of Care; Trauma Informed Care; Physician Services; 
Behavioral Health; Pharmacy Services; Food and Nutrition Requirements 
2. Develop an action plan to achieve compliance related to the updates and changes related to 
Quality of Life & Quality of Care; Trauma Informed Care; Physician Services; Behavioral Health; 
Pharmacy Services; Food and Nutrition Requirements 

Course Content 
45 minutes Overview of changes in regulations/guidance 
10 minutes Strategies for preparing for implementation of updated guidance 
5 minutes Closing comments/Q&A 

Target Audience: Executive Administration, Nursing Administration, Nursing Home Administrators, 
Department Managers, Quality Assurance Director, Compliance Directors 

Instructional Level: Intermediate 

Contact Hours: 1.0