Impact Report

Increasing Access to Education, Leadership, and Career Advancement

In partnership with
# Table of Contents

## OVERVIEW
- 04 Member Impact Story
- 06 About Us
- 07 Letters from Board Chair Directors
- 08 Impact Snapshot
- 09 Just and Equitable Recovery

## WORKFORCE DEVELOPMENT
- 10 ‘High-Road’ Approach to Worker Recovery and Advancement
- 11 Green Janitors Education Program (GJEP)
- 12 Forging Partnerships with Community Colleges
- 13 Strengthening LAX Emergency Preparedness Training

## IMMIGRANT INTEGRATION
- 14 Citizenship and Civic Engagement
- 16 Financial Capabilities
- 17 Digital Infrastructure Investment

## COMMUNITY ADVANCEMENT
- 18 Mike Garcia Scholarship, Changing Lives
- 20 Spotlight: Areli Zagal Berrera, 2021 Mike Garcia Scholarship recipient

## HIGHLIGHTS
- 22 Kaiser Permanente, Health and Wellness Partner Spotlight
- 24 Board of Directors
- 25 Funders
- 26 Notable Highlights
Increasing Educational Equity

Workers of color and immigrant workers were disproportionately devastated by the pandemic while working on the frontlines to help keep the public safe, clean, and moving forward. Society came to a new understanding and appreciation of the work these types of employees do every single day, no matter what.

JENNY MEJIA of Los Angeles is a single mother of two who works as a janitor. During the pandemic, she lost her permanent position and was switched to a temp worker at a new business building with a reduction of hours. The uncertainty of her work situation and reduction of income created uncertainty for Jenny and her family.

The Covid crisis also disproportionately impacted the educational landscape for families from low-income communities. Transitioning to distance learning methods and time away from the classroom during the pandemic exacerbated learning loss. Losses were even up to 60% larger among students from low-income homes, confirming worries about the uneven toll of the pandemic on children and families, further widening the achievement gap. Many families were unable to afford technology such as computers needed for the distance learning methods.

As a participant of Building Skills Partnership’s Digital Literacy program, Jenny was identified as a parent who could benefit from the organization’s Digital Equity campaign. She received a free laptop and digital literacy courses provided by BSP, so her family could learn how to properly use the new device.

“As a BSP participant, I also found out about the organization’s Parent University programs and I knew it was something that I needed to learn more about for my children,” said Jenny -- who, with limited resources and time, continuously sought educational opportunities to enhance the lives of her sons.

Free to participants, BSP’s parent education and engagement program, Parent University focuses on giving BSP participants and their children educational opportunities to support academic success. The initiatives aim to break the cycle of poverty through guidance on navigating the educational system, childhood enrichment opportunities and scholarships.

“My sons have thrived in the Parent University program,” explained Jenny. Through the College Access component of BSP Parent Education programs, BSP increases students’ engagement at school and throughout their educational journeys, in order to promote positive academic behaviors by increasing family connections to school-based information.

Increasing parents’ knowledge centered on college & career readiness, the college application process, college matriculation, college success, and fostering parent leadership in their children’s schools helps create an environment of academic success. Parents also learn that a higher education is possible for their kids.

When asked what she would like Parent University to provide in the future, the single mom of two says: “To continue to have programming like [this] so that when my children grow up to be in high school, they can fully understand the way to get to college.”
Building Skills Partnership (BSP) programs improve the quality of life of property service workers in low-wage industries, as well as their families and communities, by increasing their access to education, leadership, and career advancement.

Founded in 2007, BSP offers programs throughout California, serving Los Angeles, Mountain View, Oakland, Orange County, Sacramento, San Diego, and San Jose. The organization serves 5,500 individuals annually and provides opportunities to fully address the unique barriers immigrant workers and their families face in realizing the benefits of social, civic, and economic integration.
The last few years have brought substantial changes for the world and workforce. Workers of color and immigrants were disproportionately devastated by the pandemic while working on the frontlines to help keep the public safe, clean, and moving forward. Society has a new understanding and appreciation of the work these types of employees do every single day, regardless of the circumstances.

Building Skills Partnership programs kept pace with societal changes as the pandemic unfolded—distance learning opportunities were offered to property service workers from low-wage industries when the educational landscape was altered, and later evolved to offer hybrid courses and programs when the economy reopened. BSP did not once waver in its commitment to offering career and education programs to enable workers’ personal and professional success. As President of Building Skills Partnership, I am proud to champion a unique organization that provides opportunities to fully address the unique barriers immigrant workers and their families face in realizing the benefits of social, civic, and economic integration. Our organization could not have done it without your support, partnership, and friendship. Join BSP as we continue to strive for closing the skill gap for low-wage workers and their families, as we endeavor to serve even more individuals in the upcoming year.

Luis Sandoval, Executive Director
BUILDING SKILLS PARTNERSHIP

Society is continuously evolving. Over the last few years since the onset of the pandemic, property service workers in low-wage industries and their families have endured immense challenges as they weathered the storms of the Covid crisis, a feeble economy, and an unsure landscape health stature for frontline jobs. Though, through the support and generosity of our partners and supporters, Building Skills Partnership weathered through the storms. I am continuously heartened by the resilience of the communities we serve, and the vigorous involvement of our partners whose vision and support has strengthened the basis for a more just and equitable recovery for society and the families BSP serves. Since 2007, our organization has responded directly to the needs of the workforce and the janitorial and airport industries through workforce development, immigrant integration, and community advancement programs that help advance quality jobs and the communities that we serve. BSP has sincere gratitude for our supporters who have made our life-changing programs possible. Thank you for your unity in standing with essential workers and BSP. Our organization looks forward to your partnership in the upcoming year.

Lanna Shadduck-Hernández, Ed.D., Project Director
UCLA LABOR CENTER
UCLA INSTITUTE FOR RESEARCH ON LABOR AND EMPLOYMENT

The last few years have brought substantial changes for the world and workforce. Workers of color and immigrants were disproportionately devastated by the pandemic while working on the frontlines to help keep the public safe, clean, and moving forward. Society has a new understanding and appreciation of the work these types of employees do every single day, regardless of the circumstances. Building Skills Partnership programs kept pace with societal changes as the pandemic unfolded—distance learning opportunities were offered to property service workers from low-wage industries when the educational landscape was altered, and later evolved to offer hybrid courses and programs when the economy reopened. BSP did not once waver in its commitment to offering career and education programs to enable workers’ personal and professional success. As President of Building Skills Partnership, I am proud to champion a unique organization that provides opportunities to fully address the unique barriers immigrant workers and their families face in realizing the benefits of social, civic, and economic integration. Our organization could not have done it without your support, partnership, and friendship. Join BSP as we continue to strive for closing the skill gap for low-wage workers and their families, as we endeavor to serve even more individuals in the upcoming year.
## Our Impact

### CITIES WE SERVE

- Sacramento
- Mt. View
- Oakland
- San Jose
- Los Angeles
- Orange County
- San Diego

### 2021 STATISTICS

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,645</td>
<td>People engaged in Workforce Development programs</td>
</tr>
<tr>
<td>3,011</td>
<td>Participants engaged in online &amp; in-person BSP classes</td>
</tr>
<tr>
<td>595</td>
<td>Individuals assisted in Immigrant Integration programs</td>
</tr>
<tr>
<td>500</td>
<td>Workers participated in Health and Wellness programs</td>
</tr>
<tr>
<td>575</td>
<td>Participated in VITA tax preparation services</td>
</tr>
<tr>
<td>$39K</td>
<td>Given in college scholarships to children of property service workers</td>
</tr>
<tr>
<td>19K</td>
<td>Individuals reached through COVID-19 vaccine education campaign</td>
</tr>
</tbody>
</table>
Just and Equitable Recovery

Hardest hit by the COVID crisis are those who were already most vulnerable, among them property service workers who serve at the intersection of myriad crises: inadequate healthcare, unaffordable housing and childcare, poverty, income loss and more. For these reasons, this year BSP added its voice to many urgent demands that policymakers and funders act boldly to pave a path toward an equitable, just, and inclusive recovery that explicitly centers the needs of these workers and their families.

In 2021, BSP participated in nearly 60 policy advocacy events, trainings and actions within the issue areas that most impact property service workers: immigrants rights, inclusion and policy reform, digital equity investments, workforce development policy priorities, as well as access to quality healthcare, housing, safety net programs, childcare, financial stability and more. We recognize that these issue areas may reach beyond BSP’s traditional focus on workforce development and immigrant integration, but as an organization whose mission is to improve the quality of life of property service workers, we cannot remain silent as these workers are in crisis. We believe that rebuilding prosperous, sustainable, and just communities requires advocating for robust investments and innovative policies and programs that are based on principles of equity.

Workforce Development

‘HIGH-ROAD’ APPROACH TO WORKER RECOVERY & ADVANCEMENT (HRTP)

High-Road Training Partnerships (HRTP) are an emerging practice that bring together workers, employers, and communities to collaboratively address job quality and prepare workers for the environmental and technology changes of the future. BSP is grateful to the California Workforce Development Board (CWDB) for their recent investment in the form of a $939,134 grant. As a grantee of the CWDB’s California Climate Investment initiative, BSP will build on its high-road programs, including the Green Janitor Education Program and Infectious Disease Certification in order to advance career pathways and principles of equity and environmental sustainability.
GREEN JANITORS EDUCATION PROGRAM (GJEP)

Janitors are often unnoticed individuals within the business buildings that they clean. Though many of nightshift workers are leading a contemporary effort to turn their workplaces green, ensuring environmental sustainability. Building Skills Partnership, is offering the Green Janitor Education Program to property service workers. The initiative provides hands-on energy management and green cleaning training to address the practices that enable commercial buildings to meet green performance standards.

“Considering the essential nature of janitors, there is a unique opportunity to redefine the relationship between janitorial and commercial buildings.”

[Image of a masked janitor cleaning a surface]
GJEP buildings use 5.6% less energy on average than non GJEP buildings, these buildings also saw a 76% decrease in energy and water usage. 80% of participants implemented these green practices at both work and at home. (SEED LA)

Building Skills Partnership’s Green Janitor Education Program 2.0, which participants engage in after completing the first set of curriculum, is in development with plans to launch in early 2022. It addresses the current and upcoming demand for new green, safe, and healthy buildings. Considering the essential nature of janitors, there is a unique opportunity to redefine the relationship between janitorial and commercial buildings.
As the state emerges from the COVID-19 pandemic, we have a unique opportunity to address the needs of the industry and workers as we rebuild a stronger California through a just and equitable recovery. BSP and its labor and management partners are now investing in opportunities to leverage its Infectious Disease Certification Program — which has played a critical role in the industry’s pandemic response in California — as a mechanism to recognize the essential work of janitors and create a career lattice for the industry.

BSP has begun to develop a career lattice framework that defines training and certification pathways to respond to the rapidly evolving technology and workforce changes of the future in order to increase the competitiveness of businesses. Through strategic partnerships with Evergreen Valley College (EVC), Building Skills Partnership is pursuing college credit for its workforce development courses and seeks to add value to the industry’s investment in a career lattice.

Through a pilot project, EVC and BSP offered the Infectious Disease Certification (IDC) training to janitors across Silicon Valley and San Diego. Many of the participating janitors are employed by contractors from major technology companies. This high-road training partnership provides an opportunity for immigrant workers to obtain knowledge to protect their health and safety and that of building occupants. In 2021, participants completed the 12-hour IDC course and final examination via 100% online instruction, obtaining certification, as well as foundational digital skills in the process. The course offers information on diseases property service workers could be exposed to through their work, via viruses, bacteria, fungus, and parasites, as well as how to best protect themselves and the building community they serve. Participants learn the best cleaning and disinfecting practices to avoid pathogens in the workplace through concepts like time of contact for effective disinfecting, dilution rate of chemicals and safety measures when using them; basic ergonomics to protect janitors from labor-related injuries. Furthermore, workers in the course were assigned a bilingual EVC college counselor who provided direct assistance in meeting any additional educational needs that arose.

(DEC. 2021) Graduates of BSP’s pilot program with Evergreen Valley College are pictured for a commencement event on the EVC campus in San Jose.

Through this strategic partnership, BSP is pursuing both non-credit and college credit for the organization’s industry recognized training, adding additional value to the industry’s investment in a career lattice.
‘HIGH-ROAD’ APPROACH TO WORKER RECOVERY & ADVANCEMENT (HRTP)

BSP was the recipient of an Accelerator 9.0 grant, made possible through the investments of the California Workforce Development Board (CWDB) and California Employment Development Department (EDD). The goal of the Accelerator grant program is to impact economic and racial equity by creating pathways to good quality jobs for workers from disadvantaged or low-income communities. Through this $492,800 award (grant period June 2021 - Dec 2022), BSP will continue to strengthen the LAX Emergency Preparedness Training program which has been very well received by participants.

$492,800
Accelerator 9.0 grant awarded to BSP over a 19-month period
BSP’s Citizenship and Civic Engagement Program supports individuals throughout the process of becoming naturalized U.S. citizens. In 2021, BSP proudly assisted 595 individuals on their path to citizenship. Through these programs, BSP participants throughout California can exercise the full benefits of being new Americans. Additionally, students who have successfully passed the naturalization exam are given information to register to vote and become civically engaged. BSP Citizenship and Civic Engagement Programs include the following components:

- Citizenship Class
- Citizenship Drives
- Detress Tours
- Citizenship Applications
CITIZENSHIP CLASS
Students learn United States history, civics and English to prepare and pass the naturalization exam. BSP strives to minimize the barriers towards becoming a citizen by providing guidance with the application and interview process. BSP refers participants to a wide network of outside organizations and agencies that can provide additional resources and assistance in their journey on becoming citizens.

CITIZENSHIP DRIVES
BSP Citizenship Drives support participants in their naturalization journey. BSP partners with local organizations to provide free assistance in completing their naturalization (N-400) forms, residency renewal applications and fee waivers (if eligible). Immigration attorneys are also present to help assess participants’ cases and refer them to partner organizations if further assistance is needed.

DESTRESS TOURS
In order to familiarize themselves with the citizenship process, students that are eligible to begin the naturalization process are taken to the USCIS federal office in their respective area. These tours allow students to familiarize themselves with the building where their naturalization interview will take place and allows them to see what the intake process is in these buildings. This helps ease any anxiety students may feel prior to taking their scheduled exam.

CITIZENSHIP APPLICATIONS
Building Skills Partnership is a Department of Justice recognized organization with staff serving as accredited representatives in order to assist participants in completing immigration forms that help lead them towards a pathway to citizenship. This service is provided to participants free of charge.
FINANCIAL CAPABILITIES

PROBLEMS WE FACE

$34K
Average salary of property service workers

70%
Of BSP participants experience income volatility and suffer from high stress levels

OUR SOLUTIONS

Financial coaching, online training sessions, and financial assistance

The average annual salary of property service workers is $34,000, forcing many to hold multiple jobs. As a result, 70% of BSP participants experience income volatility and suffer from high stress levels. BSP Financial Capabilities programs empower immigrant families to create positive financial habits, access the financial mainstream and achieve financial security. BSP’s Financial Coaches provide individualized financial support and services to help participants improve their credit, save money towards owning a home, and save for retirement.

The Financial Education Worksite Class is a 5-hour training session during the workers’ lunch break that focuses on personal finances. Topics covered include: credit building, budgeting, savings, debt reduction, and preparing for retirement. Workers are provided with tools to improve their finances which have proven to reduce workers stress while increasing worker productivity and employee retention.

The Volunteer Income Tax Assistance (VITA) component offers free tax preparation services. As an accredited VITA site, BSP can file taxes, ITIN applications and renewals (depending on regional availability), assist with the creation of payment plans, and educate around ways to save refunds free of charge.

The Financial Capabilities Case Management component offers individuals and families assistance in creating positive financial habits, supporting them in meeting their financial goals and planning for their futures. Sessions can include financial education on a broad range of topics from improving credit to accessing the financial mainstream.
DIGITAL INFRASTRUCTURE INVESTMENT

Understanding that digital equity intersects with all areas of a worker’s wellbeing - including the ability to access and engage at work and in our communities - BSP continued an initiative to address the digital divide amongst its participants. BSP staff worked tirelessly to bridge the digital equity gap which encompasses digital literacy skills training, access to technology hardware, and access to broadband/internet. Since launching, BSP developed a laptop lending program at its seven offices, provided 100 free laptops to property service workers, and continued to deliver digital skills training across California.

BSP invested in the expansion of its digital infrastructure starting in March 2020. Through this investment, BSP developed a Device Lending Program to facilitate computers for workers in the worksites classes. BSP is purchasing Chromebooks, with the corresponding storage devices and transportation means. These devices are stored in all BSP offices statewide and are set up, updated and maintained every other month. Tech support services and low cost internet are provided to the workers. BSP conducted market research for a Learning Management System (LMS) to offer online classes.
MIKE GARCIA SCHOLARSHIP, CHANGING LIVES

In 2021, BSP awarded 27 scholarships to college-going students. In total, $39,000 were awarded through the Mike Garcia Scholarship Fund.

“This scholarship helped pay for my tuition. During the pandemic I lost my full-time job and got behind on my bills. Due to this, I was not able to save up for my tuition and I had to get a loan. The Mike Garcia Scholarship will help me continue my studies at San Jose State University and pursue my BA in Sociology with a minor in Legal Studies. This scholarship will also help me achieve my goal of attending law school after graduation.”

– David Torres, San Jose State University student & 2021 Mike Garcia Scholarship recipient.
The biggest challenge that Covid presented was uncertainty. My parents were always anxious about what would happen with work. They kept worrying and worrying when less people would show up to work. The uncertainty that they might end up with no job was very hard on them. The good thing is that they did still have a job and a steady income throughout the pandemic. I didn’t have the same opportunity as them. My job was completely closed for the first couple of months of the pandemic. The Mike Garcia Scholarship helped alleviate the stress of the college system. This scholarship has helped believe more in myself and that I can finish college.

“I am honored to receive the Mike Garcia Scholarship. This scholarship will be a great help in paying for my tuition at my dream school, UC Irvine. Being a first-generation college student, this scholarship will help me reach my path to success by helping me overcome the financial costs of college, such as my dorm, textbooks, supplies, and tuition. I am very thankful to the Building Skills Partnership for providing this grand opportunity for low-income students who have parents, like my mother, working hard every day to keep their workplace clean and sanitized for the general public. This scholarship will help me achieve my goals and build a better future.”

“I am honored to be selected as a recipient of the Mike Garcia Scholarship. Thank you so much to the people who make this program possible. It will help me to cover some of the expenses of my education and it will allow me to be one step closer to my goal. Thank you from the bottom of my heart.”
Areli Zagal Barrera is the daughter of a single mother and the eldest of three siblings. Raised in downtown Long Beach, her mom is a night porter (janitor) and worked 60 hours a week while Areli was growing up.

As a young girl, she found herself having to take on parenting duties, looking after her two younger siblings while her mom struggled to make ends meet.

“We were a family of four living in a studio apartment. So many people looked down on us,” says Areli, who is currently a senior at Cal State University Dominguez Hills.

Growing up, there were many challenges she faced as a first-generation daughter and the eldest in her family. Areli found it difficult to integrate in her community and learn English; as Spanish is her first language. Growing up during early elementary school years, Areli had to go through English as a Second Language (ESL) classes at school. It impacted how people saw her and also diminished her confidence.

Areli felt separated from her peers and teachers, and it created a barrier with fellow classmates. She felt awful growing up and worked to make her life better, gathering cans and bottles for money. Areli even asked herself: “What future do I have?”
Areli felt separated from her peers and teachers, and it created a barrier with fellow classmates. She felt awful growing up and worked to make her life better, gathering cans and bottles for money. Areli even asked herself: “What future do I have?”

Though for the resilient young girl, this adversity encouraged and motivated her to improve, not bring her down. Areli realized: “Why should I listen to other people’s criticisms?”

By the fifth grade, Areli was in the Gates scholar program. The Gates Scholarship (TGS) is a highly selective scholarship for outstanding, minority students from low-income households. Each year, the scholarship is awarded to selected students, with the intent of helping them realize their maximum potential.

She also was placed in accelerated courses from late elementary to middle school. By high school, she was taking Advanced Placement (AP) classes.

“High school was challenging. I went to school in a white, suburban area and found the resources and support that these students had, such as private tutors very intimidating,” says Areli.

With limited resources, she studied and applied herself as much as possible in her accelerated classes. She found it difficult to ask for help, reflecting that many from the Latino community do not seek help from others and instead work hard to make things happen for themselves.

As she watched her mother work so hard for their family with a sense of accountability and responsibility, she appreciated her mom and understood their circumstances. This all made her understand that education is so important.

Areli’s intelligence and perseverance gained her admission into Cal State University Dominguez Hills, where she is currently a senior majoring in Human Services, with a minor in Chicana/o studies.

In college, Areli found her own opportunity to create her own path and do what she chooses. A 2021 recipient of the Mike Garcia Scholarship, she views this community as giving back to its own members, as the scholarship comes on behalf of BSP to provide financial support for the children of janitors to obtain a higher education. She is currently a College Ambassador for Building Skills Partnership, letting others know of the educational opportunities it provides low-income property services workers and their families throughout California.

Areli is happy she got the scholarship as a senior. She is more comfortable and confident as a young adult now. She has thrived at Cal State University Dominguez Hills, with positions as a Lead Peer Mentor at the university and President of the Movimiento Estudiantil Chicano de Aztlan organization while being a full-time student.

“Receiving the Building Skills Partnership Mike Garcia Scholarship has helped me focus on my studies in my senior year of college. As a Chicana, low-income, first-generation college student, it has been a privilege to continue my education. This scholarship will support me financially and remind me that all my hard work will pay off!” she says.

Areli’s aspirations through her degree is to become an academic advisor in the higher education system. She wants to create opportunities and make a difference. One of her ultimate goals is giving back to her community as a mentor to others and also eliminating the barrier of asking for help within the Latino community.

The Mike Garcia Scholarship has brought her a sense of hope to still continue with her education and she plans to pursue her Master’s Degree.

“I have always been the dark horse, the underdog.” I want to deconstruct the way society is and help restructure it for the betterment of society,” says Areli.

“I plan to pursue my master’s in Fall 2022 because I want to continue to work in higher education. I am glad that BSP is supporting college students like me. Because of this, I want to support students and create opportunities for people of color and low-income college students. Being able to receive this scholarship means that Mike Garcia had the vision to see SEIU-USWW members and their families prosper and reach for the stars.”
Health & Wellness
Partner Spotlight: Kaiser Permanente

BSP offers Health and Wellness programs to service workers throughout California. In partnership with the California Service Employee Trust Fund (CSETF), BSP delivers comprehensive, linguistically and culturally competent training and education that equips workers and their families to lead healthy lives.

BSP’s curriculum educates participants on health literacy and offers health prevention information, ranging from diabetes, cardiovascular diseases, to stress management and mental health; with curriculum aimed to address the most pressing health concerns of workers and their families.

Kaiser Permanente has been a major partner and supporter of BSP’s Health and Wellness programs since 2012. “BSP has a wonderful program and Kaiser is here to support,” says Tony Nuttonson, Kaiser Permanente Executive Account Manager.

Heavily involved in offering direct participation and support with BSP Health and Wellness programs, Kaiser Permanente has presented during BSP Facebook Live courses at least once per quarter, where health professionals digitally teach health and wellness curriculum to workers across California. The renowned health company is the service provider for BSP health fairs, and the Kaiser team continuously provides BSP with health education materials and resources. Their staff also actively attended BSP events when they were in-person functions, prior to the pandemic.
“BSP has taken a proactive role in promoting the benefits of their programs and how they can help workers, leading them step-by-step in any area of health programming.”

Continuously involved with BSP, the Kaiser Permanente team has attended LAX Emergency Preparedness Training courses to present the health and wellness resources that property service workers are eligible for, and were open to answer any insurance-related questions.

Kaiser has also assisted in BSP’s Parent University seminars, which are parent education and engagement programs focused on giving property services workers and their children educational opportunities to support academic success.

Tony Nuttonson, Kaiser Permanente Executive Account Manager is very pleased with the BSP partnership he has nurtured for the last decade, saying “I know for the people that BSP is able to reach, they have a profound impact in their lives. I am in awe of BSP, which helps to improve property service workers’ lives in ways that are hard to describe -- giving them hope and future.”

In 2021, 19,384 individuals were reached through BSP’s COVID-19 vaccine education & access, public health guidance, information, and resources. These efforts were made possible by the California Workplace Outreach Project funded by the CA Labor Workforce Development Agency through the Sierra Health Foundation and other partners, including WES, UnidosUS Esperanza, and Crankstart who supported this vaccine outreach campaign.

“There have been so many positive changes for Kaiser engaging with BSP programs. More members are getting registered for [our] health programs. Lots of members are multi-lingual and also benefit from BSP courses, which are taught in Spanish and resonate with the community.”

– Karen Fuente, Kaiser Permanente Associate Account Manager
Board of Directors

Janna Shadduck-Hernández, President
UCLA - SCHOOL OF EDUCATION & LABOR CENTER, PROJECT DIRECTOR

Alison Ascher-Webber
ED TECH CENTER, DIRECTOR OF STRATEGIC INITIATIVES

David Huerta
SEIU - UNITED SERVICE WORKERS WEST, PRESIDENT

Victor Narro
UCLA DOWNTOWN LABOR CENTER, PROJECT DIRECTOR

Lilia Garcia, Secretary
CA DEPARTMENT OF INDUSTRIAL RELATIONS, CHIEF OF THE DIVISION OF LABOR STANDARDS ENFORCEMENT

Andrew Gross-Gaitan
SEIU-UNITED SERVICE WORKERS WEST, REGIONAL VICE PRESIDENT

Marc Gittleman
5X5 TELECOM, CEO

Michele Ware
BOMA GREATER LOS ANGELES, PRESIDENT
Funders
Notable Highlights

In 2021, Building Skills Partnership was mentioned in various publications, including:

**World Education Services**

World Education Services recently featured Building Skills Partnership’s Executive Director Luis Sandoval in an article highlighting his tireless work for our programs, focusing on improving the quality of life for property service workers, as well as their families and communities, by increasing their access to education, leadership, and career advancement. “The work I do now, I see through my own lens of experience,” Luis says. “This work is personal, since both my parents and I have worked as janitors at one point.”

**UCLA Labor Center**

Building Skills Partnership was proud to be featured in an article recently written by the UCLA Institute for Research on Labor and Employment, which considered the lessons learned from its research and analysis of the High Road Training Partnership (HRTP) initiative launched by the California Workforce Development Board. Leveraging the center’s long standing worker justice lens, researchers adopted a qualitative approach that included a “theory of change framework” which facilitated a deeper analysis of each HRTP project and more holistic assessment of the long-term economic outcomes for workers.

**UnidosUS**

BSP’s PC EdTech program was developed by UnidosUS with the purpose of supporting parents to understand their children’s shift to distance learning. The program is aimed to foster a strong connection between schools, parents, and their community. Through the PC Ed Tech program, parents are able to become familiar with modern ways of navigating the educational system, creating partnerships with school personnel and also other parents. The program supports parents to acquire or build on digital skills and knowledge in order to support their children to adjust to the distance learning model. This opportunity has empowered parents to be engaged and to advocate for their children’s education, even as in-person educational services ceased due to COVID-19.
Get Involved

**INVEST IN BSP’S MISSION**
Contact Development Director, Christian Valdez for more opportunities to invest in BSP.
cvaldez@buildingskills.org

**CORPORATE MATCHING**
Partner with BSP to initiate a corporate matching program. If your company provides corporate matching, you can double your impact to BSP!

**STAY INFORMED**
Connect and stay informed with BSP programs by signing up for its monthly newsletter or following our organization on social media:
Newsletter Sign-Up: www.buildingskills.org

facebook.com/buildingskills
@building_skills
@building_skills
BuildingSkills2012
2021 Impact Report

Building Skills Partnership
www.buildingskills.org
info@buildingskills.org