**Best practice description**

To ensure universal access to COVID-19 testing, the United Arab Emirates launched home testing for residents with disabilities who may otherwise not be able to access a COVID-19 testing facility. In particular, the program targets individuals with mobility and communication disabilities for whom travelling to a testing centre or communicating with health workers is challenging. Individuals or their families can call a number to book an appointment when a specialized team will come by the home to do the test. The program also expands drive-through testing facilities, which has also increased access for some people with disabilities.

**Origin / impetus for best practice**

- Desire to ensure all citizens and residents had access to preventative and diagnostic measures, such as testing
- Government’s priority to include people with disabilities in mainstream programs, as well as targeted programs to ensure health and safety

**Impact / results of implementing best practice**

- Reduced barriers to getting tested for COVID-19
- Enhanced accessibility for people with disabilities

**Critical success factors for best practice**

- Government effort to identify barriers and address them through targeted programs
- Sufficient resources (Human resources for health, personal protective equipment, tests, etc.) to provide at-home testing

**Impact statement**

**Lessons learned**

- Two-tracked approaches (universal access and targeted programs) are critical to meeting the health needs of people with disabilities
- Governments need to identify and find innovative ways to address gaps in services for people with disabilities, such as home-based services where feasible

**Sources**

- United Arab Emirates National Home Testing Program for People of Determination

**Further links & information**

- Mohamed bin Zayed launches National Home Testing Programme for People of Determination
- Coronavirus: UAE launches home testing option for people of determination

* People with disabilities are referred to as “people with determination” in the UAE