1. **YOU SAID – ASK THIS**: Should schools in the US be opening for in-person classes?

2. **IN THE LAST 4 WEEKS**, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

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<tbody>
<tr>
<td>1- no impact</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5- severe impact</td>
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3. **How does practice stress now compare with the first month of the pandemic?**
   - It seems worse – we are struggling
   - It seems worse – but we are sadly now used to it
   - It’s the same – but over time, harder to bear
   - It’s the same – but over time, we’ve adjusted
   - It’s getting better
   - Other (please specify)

4. **IN THE LAST 4 WEEKS**, have any of these things happened in your practice? *Please check all that apply.*
   - My practice is closed right now (temporarily or permanently)
   - Practice members have quit saying that COVID-19 made work unsafe for them
   - Clinician salaries have been skipped or deferred
   - Our practice has had layoffs/furloughs of clinicians or staff
   - We have tried to hire new people but positions are hard to fill
   - The practice offers preventive and/or chronic care but patients are not scheduling them
   - Our patients with chronic conditions seem worse
   - Our patients are carrying a heavier than usual mental health burden
   - We have seen an increase of patients we suspect have COVID-19
   - In-person patient volume is 30% - 50% lower than normal
   - In-person visits are down but overall contact with patients is high
   - There is noticeable increase in practice stress because of a COVID-19 surge
   - We have had digital health billing denied
   - None
   - Other (please specify)

5. **OVER THE PAST 2 WEEKS**, would you say your modes of care delivery have been... *Please pick the best possible answer*
   - ... video, phone, and in-person - about equal
   - ... video and phone - about equal
   - ... video and in-person - about equal
   - ... phone and in-person - about equal
   - ... more video than anything
   - ... more phone than anything
   - ... more in-person than anything
6. **FLASH QUESTION: FOR THE NEXT 4 WEEKS, are you likely to...:**

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
<th>Unsure</th>
<th>Unable to answer</th>
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<tbody>
<tr>
<td>... have enough staffing to stay open?</td>
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<td>... have enough billable work to stay open?</td>
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<td>... have enough cash on hand to stay open?</td>
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<td>... have private insurers pull back on payments for telemedicine?</td>
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<td>... reduce use of video-based care because payment is poor?</td>
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<td>... reduce use of phone-based care because payment is poor?</td>
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<tr>
<td>... have clinician salaries skipped or deferred?</td>
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So that we can better understand your answers, please respond to the following:

7. **Is your practice...**
   - ... owned by you?
   - ... independent but part of a larger group?
   - ... owned by a hospital or health system?
   - ... a government owned practice?
   - None of the above

8. **Is the size of your practice...**
   - ... 1-3 clinicians?
   - ... 4-9 clinicians?
   - ... greater than 10 clinicians?

9. **Is your practice setting...**
   - ... a primary care setting?
   - ... primary care and a convenience care setting (retail, walk in, urgent?)
   - ... direct primary care or membership-based practice?
   - Other (please specify)

10. **Is your practice... Please check all that apply**
    - ... a rural practice?
    - ... a community health center?
    - ... designated patient-centered primary care home?
    - ... located within an office, school, or college?
    - None of the above
11. **Roughly how much of your practice is...** *Please check best possible answer. If none of the answers fit, please check N/A.*

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<thead>
<tr>
<th></th>
<th>&gt;10%</th>
<th>&gt;50%</th>
<th>Don’t know</th>
<th>N/A</th>
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<tbody>
<tr>
<td>... Medicaid</td>
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<tr>
<td>... Medicare</td>
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<tr>
<td>... low income patients</td>
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<td>... non-English speaking patients</td>
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<td>... race/ethnic minority patients</td>
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<td>... patients with multiple chronic conditions</td>
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