



Delaware County

Emergency Rental Assistance



State of _____

LATE RENT

ARE YOU BEHIND ON YOUR RENT DUE TO COVID-19?

The DELCO Emergency Rental Assistance (DELCO ERA) grant program helps renters who suffered disruption and loss of income due to the COVID-19 pandemic with assistance towards past due rent and one utility.

Residents are encouraged to apply beginning April 1, 2021, and will be considered on a first-come, first-qualified and approved basis. Funds are required to be distributed by the end of 2021.

Assistance is available for financial obligations incurred after April 1, 2020.

People with language and/or physical or related challenges can request assistance with application submission.

VISIT DELCO-ERA.COM

DELCO ERA Qualifications:



Delaware County Resident



At or below 80% of the average median income



Experienced hardship due to COVID-19



Valid form of ID



Apply online at www.delco-era.com

FOR MORE INFORMATION:



484-729-4200



info@delco-era.com



The DELCO Emergency Rental Assistance (DELCO ERA) grant program helps renters who suffered disruption and/or loss of income due to the COVID-19 pandemic by assisting with past due rent and one utility. The U.S. Treasury and Commonwealth of Pennsylvania allocated \$37.2 million to fund DELCO ERA. The County engaged Capital Access, Inc., a grants management firm based in the Delaware Valley, to assist with program management. All funds must be expended by the end of 2021.

How Does the Program Work?

- DELCO ERA will pay for past due rent and your largest utility bill. Past due rent can go as far back as April 1, 2020. DELCO ERA does **not** pay for deposits.
- No more than one (1) application per household.
- Grant funds are paid directly to your landlord/property manager and utility company on your behalf.
- Funds will be distributed on a “first come, first qualified and approved” basis until program funds are depleted.
- Eligible applicants must earn 80% or less of Area Median Income (AMI) for household size. (See below)
- Priority for processing will be given to households earning less than 50% AMI and/or households with at least one (1) person unemployed who has an active claim with the Office of Unemployment Compensation for at least the 90 days prior to the date of their Full Application for emergency rental assistance.
- People with language and/or physical or related challenges can request assistance with application submission by calling **484-729-4200**.

How Can I/We Qualify for Assistance?

1. Household income must be no more than 80% of Area Median Income. Priority will be given to households at or below 50% AMI.

HUD INCOME LIMITS 2020 DELAWARE COUNTY								
Household Size	1	2	3	4	5	6	7	8
Very Low Income (50%)	\$33,850	\$38,650	\$43,500	\$48,300	\$52,200	\$56,050	\$59,900	\$63,800
Low Income (80%)	\$54,150	\$61,850	\$69,600	\$77,300	\$83,500	\$89,700	\$95,900	\$102,050

2. Must provide evidence of disruption and/or loss due to COVID-19 pandemic such as: Qualified for unemployment benefits during the pandemic **or** can attest in writing that you or a member of your household has experienced a reduction of income, incurred significant costs, or experienced other financial hardship due, directly or indirectly, to the pandemic; **and**
3. Can demonstrate a risk of housing instability and/or homelessness such as a past due utility or rent notice or eviction notice.

How Do I/We Apply?

Register at delco-era.com. The application has three parts:

1. Register so we can verify your residency in Delaware County, your email and phone number.
2. When it is time for you to submit a Full Application you will be notified.
3. A Case Manager will contact you with instructions for how to upload verification documents such as:
 - Photo Identification
 - Evidence of Income Loss
 - Lease
 - Evidence of Past Due Utilities

If you have questions, please email: info@delco-era.com or call: **484-729-4200**.

Apply early because funds are limited! Application Specialists are available to help you.

Follow us:



@DelcoERA



facebook.com/DelcoERA



Applicant Experience

April 7, 2021

The Delaware County Emergency Rental Assistance Program (DELCO ERA) provides COVID **rent** and **utility** assistance to help eligible renters in Delaware County stay in their homes.

Need help and/or to schedule an in-person appointment: Email info@delco-era.com or call **484-729-4200**.

<i>Applicant Steps</i>	<i>DelCo ERA Processing</i>
<p>STEP 1 OF 2 – REGISTRATION</p> <ul style="list-style-type: none"> ▪ Go to www.Delco-ERA.com ▪ Click tenant registration link ▪ Provide your name, email, address, preferred language. 	<ul style="list-style-type: none"> ▪ You will receive a confirmation email for completing Step 1. ▪ The email contains a link to continue to step 2.
<p>STEP 2 OF 2 – REGISTRATION</p> <ul style="list-style-type: none"> ▪ Go to the link provided in the Step 1 Confirmation email. ▪ Provide additional information so we can expedite processing of your application. ▪ Provide information about your landlord* and utilities (if they are not already in the system). 	<ul style="list-style-type: none"> ▪ We verify your residency. ▪ We prioritize your application based on program criteria. ▪ You will receive a confirmation email for completing Step 2. It will contain a link to your Personal Application Portal. ▪ Save the link to your application as this is where you can check for updates and upload verification documents. ▪ You will receive another email inviting you to submit the full application.
<p>FULL APPLICATION</p> <ul style="list-style-type: none"> ▪ Go to your personal Application Portal link to access the full application. ▪ Complete and sign your application. 	<ul style="list-style-type: none"> ▪ You will receive an email confirming your full application submission and instructions for how to upload verification documents in your Personal Application Portal. ▪ We assign to you a Case Manager who can help you through the remainder of the process.
<p>DOCUMENT UPLOADS</p> <ul style="list-style-type: none"> ▪ Go to your Personal Application Portal to upload verification documents such as Identification, income sources, lease, utility statement. *We ask your Landlord to upload a Landlord Affidavit and payment forms to expedite payment. 	<ul style="list-style-type: none"> ▪ Your Case Manager reviews your application for eligibility and grant amount. ▪ Your Case Manager may contact you for clarification.
<p>VERIFICATION REVIEW</p> <ul style="list-style-type: none"> ▪ Respond to your Case Manager as soon as possible when you receive a call, text, or email requesting clarification. ▪ Continue to review the status of your application through your Personal Application Portal 	<ul style="list-style-type: none"> ▪ We review your application and documents submitted for accuracy and check for any fraud, waste, and/or abuse. ▪ If approved, we generate a Grant Agreement and email it to you for your signature
<p>GRANT AGREEMENT GENERATION</p> <ul style="list-style-type: none"> ▪ Look for your ERA grant approval notice by email. ▪ Read your grant agreement for accuracy. ▪ Sign the grant agreement online. 	<ul style="list-style-type: none"> ▪ A DelCo ERA manager signs your grant agreement and uploads it to your application portal for your records. ▪ We refer your grant for payment processing.
<p>PAYMENT</p> <ul style="list-style-type: none"> ▪ Check your Application Portal to confirm your landlord and utility has been paid. 	<ul style="list-style-type: none"> ▪ We pay your grant directly to your landlord and utilities.