The Library’s current status and what you can do:

- The building is closed to the public and the staff
- Please keep all library materials until we are able to reopen
- The book drop has been locked as staff are not able to retrieve returns
- Any items left outside that are weather damaged will be charged the replacement cost to the borrower. PLEASE KEEP ALL MATERIALS UNTIL FURTHER NOTICE
- Fines will be waived for a reasonable period when we reopen (Dumont residents only)
- Delivery has been suspended statewide so library materials are not moving. BCCLS has suspended the ability to place loan requests. It is not known at this time when both services will resume
- If you have any outstanding loan requests, please be assured that your place in the queue has not been changed and the request is still in the system
- When delivery and loan services resume, you will once again receive an email or text alert that items are available for pickup
- Staff is monitoring email periodically throughout the day and you can expect to receive a response within 24 hours:
  - Reference questions: reference@dumont.bccls.org or julie.whitehead@dumont.bccls.org
  - Children’s services: korine.stopsky@dumont.bccls.org
  - Circulation services: dumtcirc@dumont.bccls.org
  - Any of the above and miscellaneous: dodwell@dumont.bccls.org
- Staff members are compiling resources that will be helpful to the community during this challenging time. Please do not hesitate to suggest something to one of the email contacts listed above
- Please refer to the following Free Online Resources to Pass the Pandemic which can be accessed here: https://www.bccls.org/free_resources.php

Catherine Dodwell
Director
March 25, 2020