



Pet Care Service Agreement

This Service agreement is entered by and between Safe and Sound Home Pet Care, Inc. (hereinafter called Safe and Sound) and Pet Owner/Guardian (hereinafter called Client) whose name, initials, and signature appear below.

Client Name:	Date:
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1. This contract will take effect upon signature by the Client and will remain in effect until terminated by either party. All scheduled visits will be governed by all the terms of this contract.

Client Initials: _____

2. Safe and Sound is authorized to perform care and services as outlined on this contract. Both Safe and Sound and Client recognize that the welfare of the animal is the highest priority. If in Safe and Sound's judgment additional services become necessary during the service period to properly care for the animal, Safe and Sound will first make reasonable attempts to contact Client. If Client cannot be contacted for whatever reason, Safe and Sound is authorized to undertake such additional steps as may in the reasonable judgment of Safe and Sound be necessary or appropriate for the health and welfare of the animal. Client agrees to be responsible for all fees and expenses incurred for care and treatment of the animal pursuant to this paragraph, and releases and holds Safe and Sound harmless from all liabilities related to transportation, treatment and expense. Client agrees to reimburse Safe and Sound for any expense incurred, plus any additional fees for attending to animal's needs or any expenses incurred for any other home/food/supplies needed.

Client Initials: _____

3. Client agrees to pay for any and all services requested or deemed necessary by Safe and Sound to provide quality and safe care to animals. Client agrees to pay the most current rates as listed on Safe and Sound's website. Safe and Sound's service options and rates are listed on www.safeandsoundhomepetcare.com.

Client Initials: _____

4. Client understands that they must furnish and maintain a valid credit card with Safe and Sound in order to use services. Credit cards will be maintained in compliance with Federal Compliance Standards. Client's account will be invoiced at the beginning of each month for the prior month's services. Client may pay by cash or check if preferred, but the card on file will be charged automatically if payment in other form is not received by the 15th day of the billing month.

Client Initials: _____

5. Cancellation policy. For dog walking and drop in visits, cancellations must be made by 6 pm the day before the scheduled walk/drop in, or client agrees to pay a same day cancellation fee equal to the cost of the scheduled walk/visit.

Client Initials: _____

6. Safe and Sound dog walkers agree to provide the services stated in this contract in a reliable, caring, and trustworthy manner. In consideration of these services and as an express condition thereof, Client expressly waives and relinquishes any and all claims against Safe and Sound/dog walker arising out of or relating to the provision of services hereunder, except those arising from gross negligence or willful misconduct on the part of Safe and Sound dog walker. Safe and Sound will not be held liable for injury, disappearance, or death of pet(s). Should Safe and Sound dog walker sustain any injury, disease or other harm in the course of providing services hereunder, client will indemnify Safe and Sound/dog walker and hold it harmless with respect to all loss, expense and damage caused thereby, except those arising from gross negligence or willful misconduct on the part of Safe and Sound dog walker.

Client Initials: _____

7. If a Client's pet bites or attacks another animal or person, Safe and Sound reserves the right to refuse service. Client will be held responsible for all medical care expenses and damages that result from an animal bite. All bites must be reported to the local authorities.

Client Initials: _____

8. In the event of personal emergency or illness of assigned dog walker, Client authorizes Safe and Sound to arrange for another Safe and Sound dog walker to fulfill responsibilities as set forth on this contract. In such case, Safe and Sound will remain fully responsible for the proper discharge of all services under this Agreement. Every attempt will be made to notify client regarding such situation.

Client Initials: _____

9. All pets are to be currently vaccinated.

Client Initials: _____

10. Safe and Sound and Client each may terminate this contract at any time by written or emailed notice to the other. Safe and Sound will be entitled to payment for all services rendered until notice of termination is received.

Client Initials: _____

11. Client acknowledges that by signing below, he/she is providing written approval for the provision of services by Safe and Sound during any service period scheduled by Client and accepted by Safe and Sound. Upon such scheduling and acceptance, Safe and Sound dog walkers, not limited to Client's assigned dog walker, will be authorized to enter Client premises and perform services without additional signed contracts or written authorization and to accept reservations for future visits.

Client Initials: _____

Please note: Due to a pet's excitement to see us, "door darting" may be attempted by a pet. We take every precaution to prevent this from occurring but recommend that all dogs and cats under our care be microchipped, and they must wear an ID tag (or collar) stating their name and your phone number.

I have reviewed this Service Agreement in its entirety. The information provided by me is complete and accurate and I agree to all its terms and conditions as set out above.

Client Signature: _____ **Date:** _____