



ASTRA Refund Policy

ASTRA Soccer Academy recognizes that situations may arise requiring athletes to withdraw from the program. In such cases, our policy is as follows:

- In the case of serious injury or illness, athletes are eligible to receive a full refund for the number of training sessions missed. A doctor's note is required.
- Families who relocate and can no longer attend training will receive a full refund for the remaining training sessions.
- If more than two training sessions are cancelled in one season due to weather or unforeseen circumstances, all athletes will receive a program CREDIT if the sessions cannot be made up.
- Full refunds minus a 5% processing fee will be issued for cancellations more than two weeks prior to the start of a new program
- 50% of fees paid will be returned if a refund is requested within 14 days of the program starting.
- After the program starts, no refunds will be issued unless one of the situations listed above occurs