Using case study to speak about change: the case of the security sector reform in the democratic republic of Congo

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The case study aims to:

• Measure the change that the project brought the area, through the activities already carried out by a project
• Draw lessons learned and formulate recommendations on SSR approach
1. Select a specific case to study

Activities and stories are implemented in the community

Stakeholders & period of Implementation

Selection process with program team

Review of different cases

Final selection of a specific case study
2 Tools design

Identify the change we want to track

Develop the questions

Tools testing

Validation
Training

- Ethics
  - Common Ground Approach (CGA)
  - Conflict Sensitivity

- Data collection
  - FGD
  - KII

- Skills
  - Critical and Attentive Listening
  - Notes taking
Focus discussion
- Participant primaires
- Changement observé

KII
- Participants
- Changement observé

Première analyse et transcription
- Outils de rapportage
- Après étude de cas
Data analysis

The data analysis will be based on questions:
Are there observed changes? If yes, what is the basis of his changes? Are they different at all participants? If different, point has improved?

Effectiveness of the approach
• Weaknesses and strengths
• Will they be sustainable?

Risk identification
Meeting between DME Team & Program to:
• Identify changes in the SSR
• Find new implementation strategies if needed,
• Identify the risk associated with implementation
• Follow the direct recommendation of the parties
• Find mitigating measures for identified risks

Data cleaning
Specific objectives point by point Zone
• Existing Facilitation Groups (CBD Civil Society)
• Direct positive observation & Actors observed
• Endogenous and exogenous influences of activities
• Social Risks in the community

Reporting
Reporting:
• Change observed during and after activities
• Direct and indirect actors during unfolding
• Positive initiatives by the community to perpetuate change
• Capitalize recommendations on the SSR approach
• Program decision with consideration of risk and mitigation measure
Dissemination

**Report of the case study**
To the program team
To implementing partners
At the local support committee

**Discussion of the results with:**
Department of M&E and program
Implementing partner
Local MO support committees
To the units of the security forces

**Added value**
Availability of the new Approach to implementation
Identification of risk mitigation strategy and not to harm, the recommendations
Identification of people (leaders) in support of the implementation

**Added value**
Implementing us new strategy to minimize risk and do no harm
Identify sources that can help resolve errors in the MO
Follow the recommendations
Strengths

- Direct observation of change
- Direct local participants
- Gradual capture of change evolution (stakeholder)
- Orient project activities versus reduce the degree of nuisance
- Redevability
- Focus on the activity that brings more change
Weaknesses

- Areas too large for collection
- Does not incorporate a quantitative approach
- All activity participants are not consulted
- Specific period of the study
- Not regular
- Recommendation not yet taken into account by the parties
Lessons learned

**Méthodology**

- Indicator of success by local participation of direct participants
- builds confidence and sustainability of local initiatives

**Tools**

- Participatory design of tools, involving program and partners
- Training involving translation into the local language

**Collection and analysis**

- Need for direct involvement of community members, necessary specificity of areas in the analysis
- Vertical & horizontal, FGD and KII coupling with information from other community members indirectly
Applicability

**Point of reflection**

- How can case-by-case results be facilitated in an at-risk environment and can result in outcome-oriented guidance / improvement directed towards participants and donors?
- Are there opportunities for the case study to become a learning and engagement process managed by the local community?
- Is there anything that needs to change for this to happen?
- What are the associated risks?
Thank you for your attention!

For more information

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