COVID-19
What We Know Now
What Was Asked

1. What strategies are working best to meet current client need?
2. What challenges are agencies facing? How are you responding?
3. What do you need from CoC in order to best respond to client need now, and in upcoming months?

Innovation!

Agencies are connecting more than ever before and are increasing flexibility in order to best serve clients.

Conclusions

Agencies request assistance with funding, better connection between counties, and strong advocacy from GKCCEH.
Being Flexible and Innovative

- Text lines for clients
- Fewer/No eligibility requirements for certain services
- 1:1 Tech Support for clients
- Increased overall services
- Added services when need was identified

Agencies and Programs are working to be nimble and quick in their response to client need.
Obstacles Discovered During COVID-19

Funding
Many agencies lost opportunities for their big fundraiser events

Client Access to Services
Many clients in existing programs lost access to regular in person check ins

Increased Need
Direct service providers were/are seeing triple and quadruple the clients
Response to Obstacles

- Embrace technology!
- Add flexibility to current funding sources
- Connection: Meet regularly with other agencies
- Rely on NAEH, HUD, other National Communication
- Lobby/Advocate for more resources
- Shift internal outcomes/goals as needed
Still Learning!

What Do Agencies Need In Order to Best Serve Clients?

- Continued stronger connection between Wyandotte and Jackson Counties
- Help in bridging gaps in services
- Stronger PHA relationships/communication
- Advocacy and Training for new responses (i.e. Prevention/Diversion)
Final Goal Statement

Show CoC How to End Homelessness in Greater KC Area, specifically looking at disparities for persons of color

Prevention and Diversity

Collaborative and Flexible Approach
GKCCEH Staff and Committees are reviewing all information and determining which groups and committees shall handle which pieces.

Meetings/Connection!

Multiple Committees and Agencies are working closely with GKCCEH to continue creating a clear and rapid set of responses to the increased community need.

Create the Plan!!

Next Steps