Recent changes in how Medicare, Medicaid, and other insurers can support community efforts to improve health outcomes are creating new opportunities for expanded impact on the health of older adults. The recent expansion of the use and acceptance of telehealth and virtual care management are examples of this flexibility.

Senior PharmAssist (SPA), a county-based program in Durham, North Carolina with a 26-year history, currently provides four distinct services designed to improve the well-being of older adults. These services are:

1. Medication Management Services (MMS),
2. Direct financial assistance for medication costs,
3. Tailored community resource referral, and
4. Medicare insurance counseling (via SHIIP - Seniors’ Health Insurance Information Program).

SPA’s effectiveness has been documented to have a significant, durable impact on participants’ health and costs ([https://doi.org/10.1111/jgs.15617](https://doi.org/10.1111/jgs.15617)).

In collaboration with state-wide organizations (including the NCDHHS Division of Aging and Adult Services and the Office of Rural Health), SPA is conducting a survey to identify the availability of each of these four activities across the State. This is an effort to develop a baseline to better understand where opportunities and interests lie for improving and linking these four functions to improve the lives of older adults.

Survey goals include:

- Identify the current prevalence of these services by county (including which organizations are providing them and at what scale),
- Identify organizations either interested in adopting or expanding models, collaboration with others, or sharing expertise with others in the state.

This survey will be open until 02/14/2021. Responses will be summarized in a report and can be available to you upon request if you identify yourself at the end of the survey.

Please respond to the questions with services provided both prior to and during COVID-19. Please respond on behalf of your organization, not just you individually.

[https://unc.az1.qualtrics.com/jfe/form/SV_d41gBHA6k2x2n09](https://unc.az1.qualtrics.com/jfe/form/SV_d41gBHA6k2x2n09)