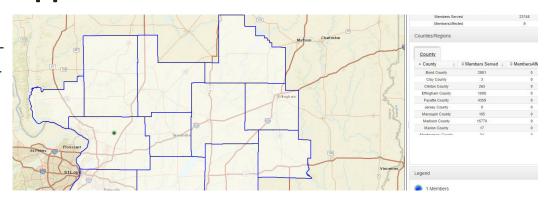


2021 Brings New OMS, Text Messaging Alerts and Mobile App!

SEC has started using the new Outage Management System (OMS) that was first mentioned in the December 2020 newsletter. Beginning mid-April, Members will have the ability to report their outage via text message and mobile app!



New Mapping System: The OMS has several exciting features that our Members should find very helpful. This outage system gives Members the ability to see updates on the power restoration progress. The map is sorted by counties with the ability to zoom in to a three mile radius of an outage as well as the ability to see the number of outages in a given area. This map will be available March 1st, 2021 on the Co-op's website, *www.se-coop.com*.

Text Messaging Alerts: Coming mid-April, Member's will be able to register their cell phone numbers to receive several different customizable text alerts and to also report an outage. This will be extremely helpful and streamline the process of outage reporting. Also, beginning mid-April, you will be able to text the word OUTAGE to 352667 to report a power outage!

mySEC Phone App: Also rolling out mid-April will be the new SEC app.

Members will have the ability to report their outage, check updates, pay their bill, make changes to an account - essentially anything that can be done in the Customer Portal will be possible on the app as well! It will look like the logo to the right and be available for download from both the Google PlayStore and Apple iTunes.



If you have any questions or concerns about the upcoming changes, please do not hesitate to contact us! Call 580-745-9463 or 580-924-2170 and ask for Kevin or Jim! Also, be sure to Like and Follow our Facebook page for the most up to date information!***

SEC Board Approves Rate Revision

Southeastern Electric Cooperative sells and distributes power to our Consumer-Members at cost, not for profit. We strive to operate efficiently and are continuously evaluating our operations in an effort to keep our rates as low as possible. While it is SEC's goal to avoid rate changes, sometimes revisions are necessary to ensure the long-term finanical and operational health of the Cooperative.

When the Board of Trustees determines that a rate revision is needed, an outside independent consultant is hired to conduct a Cost of Service Study (COSS), an important tool used to set fair and equitable electric rates. The COSS analysis helps the Board understand the amount needed to meet financial targets and goals of the Cooperative. It is important to note that the last rate revision occurred in the summer of 2013.

The objectives of the COSS is to ensure that rates are fair and low across the board for all Members. It ensured rates are adequate to maintain a solid financial position for the Coop-

erative. It was also used to determine how and why costs are incurred in each rate class (e.g., commercial, residential) and how much energy Members use by those rate classes.

Everyone needs a reliable energy grid, so we all share in the cost of building it and maintaining it. SEC must maintain and ensure the quality and stability for the future in the services we provide. Every rate class will experience a rate change. The percentage of change is based on the costs required to serve each rate class. While the COSS is in it's final stages of completion, the SEC Board is currently reviewing the results to ensure that any change would be fair and equitable between rate classes.

While the idea of a rate revision can sound intimidating we want to remind our Members that on a national level according to the US Energy Information Administration (EIA), Oklahoma enjoys some of the lowest electric rates in the US! That is something we can all get excited about!***



While you are moving those clocks ahead, check batteries in both clocks
AND smoke alarms!

Co-op Youth Programs Feeling Effects of Pandemic



Normally during this time of year, SEC is rolling out and pushing Youth Program information into schools and the community. However, during a pandemic, everything is far from normal.

The current public health and safety situation is unpredictable which makes it close to impossible to plan ahead for programs that require

socializing and travel.

The 2021 Youth Tour is feeling the effects of the pandemic the most. In prior years, SEC sent students on a week-long all expenses paid trip to Washington, D.C. However, this year the uncertainty of the CDC regulations and recommendations has forced state and national Youth Tour coordinators to delay plans for the 2021 Youth Tour.

SEC knows how important these activities are to the youth in our service territory. In lieu of the 2021 Washington, D.C. trip being canceled, your Cooperative is offering a scholarship to two eleventh grade students. The requirements are to submit a 3-4 minute long multimedia presentation over "What Makes An Electric Cooperative Unique?" Presentations are due to the Co-op no later than March 18th.

As of March 2021, the plans to hold YouthPower Energy Camp are still solid. While the event was successfully held in a virtual format last year after being canceled, we know that our statewide coordinators can make the switch quickly in the event of another cancellation. Details about Energy Camp will be made available in the upcoming weeks.

For more information about the Youth Tour Scholarship offered by SEC, pleae visit www.se-coop.com and click on the Youth Tour tab! Also, be sure to Like and Follow us on Facebook for upcoming announcements on the YouthPower Energy Camp!***



General Manager James Fox

Editor

Kevin Rothrock

Physical Address

1514 Magnolia St. Durant, OK 74701

Contact Us

(580) 924-2170

After-Hour Outage:

(580) 924-1315

TF (866) 924-1315

Fax:

580-924-2426

24/7 Payment Hotline:

1-888-260-6597

Office Hours

Monday-Friday 8:00 a.m.-5:00 p.m.

Website

www.se-coop.com

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Three Electrifying Kitchen Appliances

Whether your oven and stove top are powered by gas or electricity, it's no secret that they consume more energy than smaller countertop appliances, like slow cookers and toaster ovens. In addition to efficiency, smaller kitchen appliances can provide faster cooking times and less hassle with cleanup.

If you're looking for convenient cooking methods with the added bonus of energy efficiency, here are three electrifying appliances for your kitchen:



Air fryers are becoming increasingly popular, and consumers have a lot of good things to say about these handy little appliances. Air fryers use convection to circulate hot air and cook the food—this means little to no oil is required, resulting in healthier meals than those from traditional fryers. Air fryers are fairly small, so they won't take up much of your counter space, and with everything cooked in the fryer, cleanup will be a breeze. Air fryers are available in a variety of sizes, and prices range from \$40 to \$200+.

Electric griddles have certainly been around for a while, and they offer several benefits for any home chef (beyond bacon and eggs!). Griddles are convenient because you can cook everything at oncelike a "one-pan" meal, and the possibilities are endless. From fajitas to sandwiches to French toast, griddles can help satisfy any taste buds. They consume small amounts of energy and provide quick cooking times, so your energy bill will thank you. Prices and sizes for griddles vary, but you can typically find one for about \$30 at your local retail stores.





Pizza brings people together, so why not consider a *pizza maker* for your kitchen? These compact, countertop machines are an inexpensive alternative to a costly brick oven, and they use less energy than your traditional oven. Choose your own fresh ingredients to whip up a faster, healthier pizza at home. Plus, most pizza makers are multifunctional and can be used to cook flatbreads, frittatas, quesadillas and more. You can purchase a pizza maker for about \$30 to \$150+ at your local retailer.

These are just a few electrifying appliance options for your kitchen. Remember, when you're cooking a smaller meal, countertop appliances can not only save time but ALSO energy. For more ways to save, visit www.energy.gov today!

Photo Credits: Hamilton Beach