

Have You Downloaded Our App?

SEC 2Go is available on both iTunes and Google Play for our Member's to download and use! The app gives users access to everything that can be viewed through the online Customer Portal plus MORE!

You can pay your bill, view your payment history, retrieve your PrePay account balance, set up customized alerts, and even access your energy usage graph.

Alerts can be set up and customized for:

- due date reminders;
- past due balances;
- insufficient funds alert;
- •notifications for when changes have been made to your account;
- payment confirmations;
- •and even high energy usage alerts!

Possibly one of the most handy features of the new app is the ability to report an outage through your smart phone or tablet! Users can log in and tap on "Services" followed by "Report an Outage" under the menu. Enter a phone number you can be reached at if necessary then tap the circle next to the word "Yes" when asked if your power is off. Lastly, provide any comments that you may feel would be helpful to the lineworkers about the outage. Be sure and tap the blue "Report an Outage" button at the bottom of the screen when you have your information entered.

If you have already created an account to pay your bill online, you can use those same log in credentials to access **SEC 2Go.** If you have not set up your online account, you will need to call us at 580-924-2170 or 580-745-9463 to verify there is an e-mail address on file along with a social security number. Once those are verified and entered, you will have access to the app.

For a step by step guide for navigating the new app, go online to www.se-coop.com under the New Member tab, then finding the New Member Packet. For issues or for any questions you may have while setting up the app, please feel free to give us at a call at 580-745-9463!***



Electric Cooperative Rate Designs Continue to Evolve

Key to the Evolution

Electric cooperative advanced metering infrastructure (AMI) technology allows rate designs that better reflect actual costs and the value to the grid while allowing new programs and services to meet evolving member needs.

Doing More with Less

Cooperatives provide reliable, affordable, safe and innovative electric service options to their consumer-members while managing significantly less density and revenue compared to other utilities.

Lack of density means that the fixed cost per member is higher for co-ops than other utilities. Cooperatives continue to

The Value of Electricity The cost of powering your home rises slowly when compared to other common expenses. Looking at price increases over the last five years, it's easy to see electricity remains a good value! Average Annual Price Increase 2015-2020 Percent 4.0 3.4% 3.5 2.8% 3.0 2.0 1.5 1.0% 1.0 0.5

identify opportunities to transparently and equitably recover fixed costs in a way that works for the communities they serve.

Rent

Cooperative Rate Principles

Cooperatives balance the science of rate making with the art of tailoring rates to the specific consumer base and system needs. Some principles that electric cooperatives consider as they do this include:

- Fair and non-discriminatory
- Send proper pricing signals
- Encourage efficient and responsible usage
- Allow for the integration of new technologies
- Cross-subsidies minimized

- Minimize volatility impact
- Understandable and transparent

Medical Care

Electricity

- Manage evolving consumer expectations
- Tailored to local conditions

Principles in Practice

SEC serves a number of rate classes – not all of our 16,000 plus meters are residential. In the system's footprint exists over 2,700 miles of distribution lines that service residential, farm & ranch, small commercial, large commercial and a number of industrial consumers.

Each rate class has its own unique interaction with the electric grid and need for power. So rates are designed to equitably capture the revenue needed to cover the costs of providing capacity and energy to each class of consumers.

*Some article material provided by NRECA Fact Sheets

Annual Meeting Grand Prize Winners



Congratulations to our Annual Meeting Grand Prize winners, Kyle & Josie Walls!

The Walls' were the lucky winners of the Hustler Raptor Zero Turn Mower & Trailer! They happened to be watching during the Facebook Live Prize Drawing that was held after the Annual Meeting on August 3rd. When Kyle heard his name, he said "I just couldn't believe that I won. Our mower just quit on us last week, so this was perfect timing."

Thank you to everyone who came out to register for the Annual Meeting. In case you missed the great news, we hit our first quorum in over 30 years! With the help of our loyal Members, we made Co-op history! We are grateful for our Member Owners and are happy to be able to serve you with reliable, affordable electricity.



Monday, September 6th



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Straight Talk-Tips For A Safe Harvest

Agriculture is the backbone of our country, and our livelihood greatly depends on the crops provided by American farmers. In addition to being one of the most labor-intensive professions, farming is also considered one of the most dangerous jobs in the U.S.

The hard work and exhaustive labor are tough but rushing the job to save time can be extremely dangerous—even deadly—when farming near electrical equipment.

Every year, we see collisions where tractors and other farming equipment accidentally collide with utility poles and power lines, causing injuries and power outages. These dangerous accidents can be avoided by looking up and around your surroundings when operating large farm machinery. If you're preparing for harvest season, please keep the following safety tips in mind:

- Maintain a 10-foot clearance around all utility equipment in all directions.
- Use a spotter and deployed flags to maintain safe distances from power lines and other electrical equipment when working in the field.
- If your equipment makes contact with an energized or downed power line, contact 911 immediately and remain inside the vehicle until the power line is de-energized. In case of smoke or fire, exit the cab by making a solid jump out of the cab (without touching it), and hop away to safety.
- Consider equipment and cargo extensions of your vehicle. Lumber, hay, tree limbs, irrigation
 pipes and even bulk materials can conduct electricity, so keep them out of contact with electrical equipment.

September 19-25 is National Farm Health and Safety Week but practicing safety on the farm year-round yields positive results. We hope you never find yourself in a situation where farming equipment contacts power lines or poles, but if you do, we hope you'll remember these safety tips.

