

## Youth Programs for 2023

**HIGH SCHOOL JUNIORS:** Are you ready for the trip of a lifetime? If you answered **YES**, then you need to enter SEC's *Youth Tour Contest*! Youth Tour is an *all-expense paid*, week long trip to Washington, D.C.! The contest is open to all High School Juniors in SEC's service territory. To enter, students will need to submit a three to four minute multi-media presentation covering the topic of **"What Makes An Electric Cooperative Unique?".** Video and slide presentations will be accepted and need to be submitted to the Co-op no later than <u>February 22, 2023</u>. The Co-op will then choose two lucky Juniors to attend Youth Tour in Washington, D.C. from June 16-22, 2023!



SEC's Youth Tour winner for 2022, DeLaney Phelan from Silo ISD.



One of SEC's Energy Camp winners for 2022, Rylee Pound from Calera ISD, pictured on the right.

**EIGHTH GRADERS:** Do you love summer camps? Energy Camp is a *FREE all-expense paid* adventure to Red Rock Canyon near Hinton, OK. It's a summer camp that is designed to help develop leadership skills, have summertime fun, and at the same time be educated on one of rural America's most important industries – *rural electrification*. The 2023 Energy Camp is set for <u>May 30-</u>June 2 and open to all eighth grade students in SEC's service territory. SEC will select two students to enjoy fun filled days with activities including pizza parties, dances, volleyball, hiking, swimming, basketball, football and games all while learning about electric co-ops! To enter,

students must submit a 200-300 word essay on **"How I Can Have an Impact on Energy Conservation"**. The essay will need to be submitted to the Co-op no later than <u>April 12, 2023</u>.

### **Report Outages Fast with the SEC2Go App**

If you haven't already, you need to download the SEC2Go mobile app from your phone's app store! Once installed, members are able to log into the app and access their SEC account. Services that can be accessed through the online Customer Portal at www. se-coop.com can be viewed through the use of the app!



You can pay your bill, view your payment history, retrieve your PrePay account balance, set up customized alerts, and access your energy usage graph. Alerts can be set up and customized for:

- •due date reminders
- past due balances
- •insufficient funds alert
- notifications for when changes have been made to your account
- payment confirmation
- •and even high energy usage alerts

Possibly one of the most handy features of the new app is the ability to report an outage through your smart phone or tablet! Users can log in and tap on "Services" followed by "Report an Outage" under the menu. Enter a phone number you can be reached at if necessary then tap the circle next to the word "Yes" when asked if your power is off. Lastly, provide any comments that you may feel would be helpful to the lineworkers about the outage. Be sure and tap the blue "Report an Outage" button at the bottom of the screen when you have your information entered.

If you have already created an account to pay your bill online, you can use the same log in credentials to access SEC2Go. If you have not set up your online account, you will need to call us at 580-924-2170 or 580-745-9463 to verify there is an e-mail address on file along with a social security number. Once those are verified and entered, you will be able to set up access.

You may access a step by step guide for navigating the new app online at www.secoop.com under the New Member tab, then finding the New Member Packet. For issues or for any questions you may have while setting up the app, please feel free to give us at a call at 580-745-9463!\*\*\*

### SEC'S Year-End System Maintenance

On **Thursday**, **December 29th**, **2022** at **5:00** PM, all of SEC's computer systems will be down for year-end maintenance.

As always, outage calls will be taken and dispatched. However, we will not be able to accept payments in the office, on-line, or at any Kiosks due to the annual year-end maintenance.

Online payment systems will be available on **Sunday, January 1st, 2023** at *around* **1:00 PM**.

All connects and disconnects will be suspended until we reopen on **Tuesday, January 3rd, 2023**.

Our office will re-open on **Tuesday, January 3rd, 2023**.

# HolidayOfficeClosings

Friday, December 23rd-CLOSED Monday, December 26th-CLOSED Monday, January 2nd-CLOSED





Southeastern Electric Cooperative, Inc. P.O. Box 1370 Durant, OK 74701

General Manager James Fox

> Editor Kevin Wingfield

Physical Address 1514 Business 70 Durant, OK 74701

**Contact Us** (580) 924-2170

After-Hour Outage: (580) 924-1315 TF (866) 924-1315

**Fax:** 580-924-2426

**24/7 Payment Hotline:** 1-888-260-6597

Office Hours Monday-Friday 8:00 a.m.-5:00 p.m.

Website www.se-coop.com

#### **Board of Trustees**

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While the danger from winter weather varies across the country, nearly all Americans, regardless of where they live, are likely to face some type of severe winter weather at some point in their lives.

Winter storms can range from a moderate snow over a few hours to a blizzard with blinding, wind-driven snow that lasts for several days. Many winter storms are accompanied by dangerously

low temperatures and sometimes by strong winds, icing, sleet and freezing rain. One of the primary concerns is the winter weather's ability to knock out power and communications services to your home or office, sometimes for days at a time. Heavy snowfall and extreme cold can immobilize an entire region. It is important to be prepared for winter weather before it strikes.

#### Tips for Winter Safety:

•Winterize your home to help when extreme cold strikes by insulating walls and attics, caulking and weather-stripping doors and windows, and installing storm windows or covering windows with plastic.

•Listen and be aware of emergency information alerts. Find out if your community has a way to sign up for weather text alerts. Watch local news stations and utilize their social media pages if you can.

•Keep flashlights handy! Stock your car with blankets and bottled water in case you end up stranded.

•Insulate pipes and allow faucets to drip a little during cold weather to avoid freezing. Running water, even at a trickle, helps prevent pipes from freezing.

•Check on your neighbors-especially if they are elderly.

•Follow us on Facebook for the most up to date information in the event of extreme weather.

•Be sure and bring your pets inside-make sure all livestock has a place to shelter down from the cold.

• Consider your options for buying a generator to prep for a worst-case scenario.

Remember that you can report power outages by using our app, SEC2Go and view the SEC Outage Map on our website www.se-coop.com. If you need help getting set up on the app or on our website, please call Kevin at 580-745-9463. \*\*\*