

SCAN

Preparing parents. Protecting children.

YEAR IN REVIEW

2019



Annual
Impact



The Power
of Legacy
Giving



Events and
Honors

SCAN protects children, prepares parents, strengthens families and educates our community to Stop Child Abuse and Neglect.



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October 1, 2018 - September 30, 2019

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A Word from Dee



SCAN, Inc., celebrated 45 years of service in 2019. For the past four decades, passionate staff members have worked to support children and families to Stop Child Abuse and Neglect in northern Indiana. SCAN opened its doors in 1974 with one paid staff member and 12 volunteers. From there, it evolved as concerned citizens finally shone a light on the horrors of child abuse and neglect, resulting in the creation of new laws and procedures.

As the years went by, we learned that child abuse and neglect has a lasting impact – transcending generations, but that there is hope in building resilience through protective factors. In this spirit of hope, SCAN offers both Intervention and Prevention Services, giving families the tools they need to heal from the trauma of abuse and neglect,

as well as equipping families to live free of this trauma and build stable relationships.

In 2019, SCAN served nearly 12,000 children and families throughout 35 counties in northern Indiana. Your support made it possible for us to protect children, prepare parents, strengthen families and educate our community as we work to Stop Child Abuse and Neglect. With your support, we have focused on equipping our staff to better serve families by using evidence-based curriculum for parenting and improving assessment tools to understand the impact of trauma. This has a direct impact on our outcomes. Thank you for making this possible.

I'm proud to say that we came together as an agency to achieve some of our biggest successes yet. For the first time in 45 years,

we have achieved agency-wide accreditation from the Council on Accreditation. This serves as an incredible validation of our hard work at all levels of the agency. We came together as a team to generate and implement new approaches to Quality Assurance and ensure that our families continue to receive impeccable service.

Each day, I walk through the office and I see children experiencing hope as they rebuild their relationships with their parents. I hear parents talk about how they are unlearning old habits and developing new ones. I think of the pain and heartbreak many of these families have experienced, and I am grateful to work with a team that's willing to shoulder these burdens and forge new paths toward wholeness and resilience.

Thank you for being a part of our team!

Dee Szyndrowski, MS, MBA, LMHC
 SCAN CEO



SCAN's services are available to all individuals regardless of race, color, gender, sexual orientation, religious beliefs, national origin, veteran status, age and/or mental or physical disability. SCAN is nonsectarian and partially funded by Northeast Indiana Works and the Indiana Department of Child Services. SCAN is an equal opportunity, affirmative action employer and a 501(c)(3) organization.

Nancy Rogers' Lasting Legacy

A gift many years in the making will give children the chance to process their trauma and rebuild relationships to enjoy a life free from the effects of abuse and neglect.

Family meant a lot to Nancy Rogers. As the mother of seven children, she learned to anchor her family's life by having her family gather around the dinner table for a shared meal each night. No matter what.

Decades later, that same table serves as the conference table for the family business two of her sons have taken on as third generation owners. They still come back to that table together day after day, carrying out their parents' legacy.

“I remember a lot of family meals around this table,” Nancy’s son, John, said. “Every day, you sat down and ate together. That’s a big thing about family. It’s not all quality time, it’s quantity too. When I think of Mom and Dad, they were always there.”

When Nancy died in 2019, she made a lasting impact for SCAN by leaving a legacy gift in her will. John Rogers, Nancy’s son, has been a passionate supporter and board member of SCAN.

“I had talked to her over the years, a lot, about SCAN,” John said. “I think there’s a great opportunity when you have a child – you can mess them up or not mess them up.”

The Rogers family involvement with SCAN originated in the 1980s when John Rogers, Sr., served on the Board of Directors for Daybreak Crisis Nursery which was led by Rachel Tobin-Smith at the time. He was vital in the efforts to open this facility, offering short-term respite care for parents in Allen County in 1984. When he passed away, his son, John, joined the board in his place.

When Rachel Tobin-Smith became the executive director of SCAN in 1985, she asked John Rogers to join the board. Since then, he has served as a board and committee member for 35 years, acting as a guiding force for SCAN through decades of growth and impact on the community.



How Nancy Rogers' Legacy Gift made a difference.



IMMEDIATE NEED

Provided funding for Daybreak Crisis Homes when unexpected community budget cuts threatened the program.



ONGOING SUPPORT

Filled the funding gap between the actual costs of services and what the State of Indiana pays SCAN.



LASTING IMPACT

Increased SCAN's endowment to ensure services will remain available to families for years to come.



Nancy spent her life investing in her children and giving back to the community. She was especially supportive of Fort Wayne's YWCA shelter. She combined her passion for the community with the frugal habits she formed during the Great Depression to leave a legacy in Fort Wayne.

"Nancy was a force within our community. She was a woman to be admired by my generation for getting things done," said former Executive Director, Rachel Tobin-Smith. "Nancy had spent many years raising her children and knew that child-rearing was hard under the best of circumstances."

In 1984, John Rogers, Sr., passed away and Nancy became interested in investing. She and two friends did their research and took up a new hobby of building their estates through smart investments. Nancy envisioned increasing the money she and John had saved over the years to the point where she could leave a significant gift to help families in Fort Wayne.

"Mom had a real caring spot for people in need," John said. "She wanted to help in a lasting way, so she made it a primary thing in her life to invest – and she was good at it."

The Rogers' legacy gift supported several needs at SCAN, including the Daybreak program. After Daybreak received a funding reduction in 2019, the Rogers' gift gave dozens of children a safe place while their parents addressed crises that could put their children in danger. An investment was also made to SCAN's Intervention Services, providing therapy and other services to help strengthen families who have experienced the trauma of abuse and neglect. A portion of the gift was also designated to the endowment to keep children safe for years to come.

"It's incredible to think about the many children and parents who will benefit from Nancy and John Sr.'s investment in SCAN," said Dee Szyndrowski, MS, MBA, LMHC, Chief Executive Officer of SCAN. "Because of their planned gift, hundreds of families will receive support during their greatest time of need, today and in years to come."

Legacy Giving at SCAN

You can make a lasting difference to the children and families in 35 counties in northern Indiana with a charitable gift in your will or estate plan. Legacy gifts will provide crucial support for SCAN in the years to come, helping us protect children and prepare parents throughout our community. Many donors designate their legacy gifts to help build the SCAN's endowment for the future.

Anyone can leave a legacy gift of any size, and there are simple ways to do it. We welcome the opportunity to work with you and your financial advisor to create a structure that suits your philanthropic goals and works within your overall estate plans. SCAN handles all inquiries and commitments with the utmost confidentiality.

If you are interested in making a planned gift, please contact us at (260) 421-5000 ext. 2318 or rd@scaninc.org.



Achieving Accreditation

One of SCAN's most momentous accomplishments of 2019 was receiving full agency accreditation from the Council on Accreditation. This means that SCAN passed more than 700 rigorous service standards related to ethics, programming and risk prevention.

This was the culmination of two solid years of evaluation and teamwork at every level of SCAN. This involved documenting each service standard, creating surveys, conducting mock interviews and constantly refining SCAN's policies and procedures.

In April 2019, a team of peer reviewers spent four days touring SCAN's three

facilities. They checked safety standards, interviewed staff members, interviewed families served, reviewed files from every department and ensured adherence to best practices for quality assurance.

At the end of the meeting, they hosted an exit visit praising the outstanding systems and services found at SCAN.

In August 2019, SCAN received full accreditation, an outward seal of approval to guarantee to our community that we hold ourselves accountable to provide the best services possible to families who need it most.

Dee and her team did a wonderful job balancing the every day needs of our clients while pushing SCAN towards its future. COA Accreditation will allow SCAN to stand out as a best in class provider to families in need by recruiting and training the best therapists in the field. As a board member, it is amazing to watch the SCAN leadership grow to meet the increasing needs of families in our community. It is amazing to watch committed professionals using proven methods, continuous improvement and compassion to change lives every day!

-Matt Graves, Board Chair

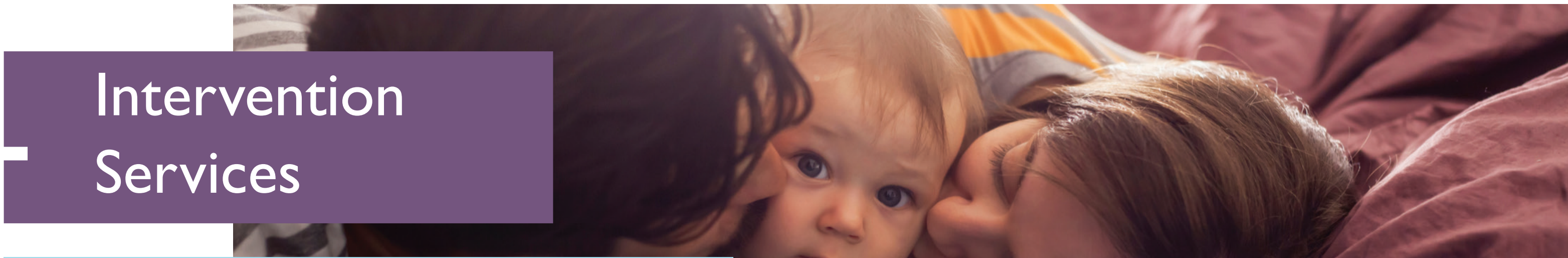
This is a major success for SCAN, and I must give the credit to our incredible staff and board members who took this challenge and committed to developing new processes, changing culture and pursuing excellence in our services. It took a year of dedicated work to get to this point, and now we have so many more possibilities for our agency.

Accreditation opens the door for new funding, expanded services and peace of mind for each person we serve. We couldn't do these things without you, our community, cheering us on every step of the way. So, thank you for your partnership in the work we do to help families each day!

-Dee Szyndrowski, CEO

The governing body is comprised of passionate individuals who bring a variety of assets to support the mission of the organization . . . The board enjoys a positive relationship with the CEO . . . The committee structure of the organization effectively acts as a support to the board.

-Final Report, COA



Intervention Services

Indiana is currently ranked second in the United States for the most child abuse and neglect cases. With more than twice the national average rate of instances of child abuse and neglect, Indiana children need quality services when they enter the Department of Child Services (DCS) so their homes can heal and they can reclaim their lives.

In Intervention Services, SCAN works to repair and rebuild relationships, ensuring that families referred to SCAN by DCS leave our services changed and unlikely to re-enter DCS system. We work to provide therapy and other services focused on building family relationships, as well as the skills of attachment, initiative and self-regulation, empowering children to enjoy healthy relationships and a safe family environment.

Intervention Services are provided to families referred to SCAN by DCS due to an occurrence or those who are at an immediate risk for removal due to an incidence of child abuse or neglect. SCAN works with parents to create safe homes and healthy environments for their children through the following Intervention Services:

849
people served

Clinical Services

SCAN offers evidence-based therapeutic services (ie: Trauma Focused Cognitive Behavioral Therapy) and family systems work designed to restore families. This includes the implementation of the Family Centered Treatment © model, in partnership with the Family Centered Treatment Foundation. FCT is designed to restructure critical areas of functioning and use emotion to build attachments. Therapists provide intensive services, being in the home environment multiple hours a day for multiple days per week to work with the family to understand the functions of behavior rather than simply treating the symptoms.

836
people served

Family Connections

Divorce can be a traumatic, divisive event for families. Through Family Connections, a fee-for-service program, parents can take classes, access mediation and use supervised parenting time to resolve their conflicts and start their new family life off on the right foot.

456
people served

Fatherhood Engagement

When a dad begins to take greater responsibility in their child's life, this program helps fathers establish that active role in a healthy manner while building a stable relationship with their child. SCAN staff use the evidence-based model of Motivational Interviewing, Nurturing Parents Curriculum and 24/7 Dads curriculum to support the attachment, bonding and relationship building between a father and his child.

916
people served

Homemaker Services

Following the evidence-based model of Motivational Interviewing and the Nurturing Parenting curriculum, SCAN staff assist parents in understanding the importance of household routines; basic parenting skills, including child nutrition; the importance of order and structure in the home; and healthy attachments. Through this, we build resiliency in the home.

Home-Based Casework


Provides in-home, one-on-one services to parents to help families recover from abuse or neglect. By having a caseworker in the home environment, families can pinpoint key issues and work together to resolve their conflicts.

Intensive Intervention Team

Rapidly responds to crisis situations at immediate risk for maltreatment and could lead to child's removal from the home.

Supervised Visitation

Conducted at SCAN, in the client's home, or in public, this service teaches families parenting skills while maintaining the safety of children who have been removed from the home. This service also makes it possible for siblings and extended family members to maintain relationships when children are in foster care.


2019 Outcomes

92.5%
of families with children in their home who received supervised visits and home-based services were able to improve their functioning and parenting so they could keep their children in the home.

88.5%
of families with children in the home who received clinical therapeutic services after abuse and neglect were able to improve their ability to function as a family so that the children could stay in the home.

93%
of parents in Family Connections scored better on their parenting and co-parenting skills following services.

Prevention Services



The earliest investments yield the greatest returns.
- James Heckman

SCAN's Prevention Programs work to address the root causes of child abuse and neglect, setting children, families and young adults up for security and success.

We believe that if we can focus on preparing parents and strengthening families, we can protect children throughout our community. At SCAN, this happens in a number of ways throughout the following programs.

To learn more or make a referral, visit www.scanfw.org/prevention.

12,094 Prevention Education

people served

Did you know SCAN provides free education to schools, churches and community organizations? SCAN's Community Outreach Coordinator trains children, ages three through 18, as well as adults, on indicators of child abuse and neglect, body safety, gun safety and internet safety.



2019 Outcomes

7,110 Community Partners

people served

Unfortunately, many families are just one step away from having a household in crisis. When the car breaks down, the baby won't stop crying or mom can't wrap her head around the implications of her child's new medical diagnosis, a parent's stress level rises. Studies repeatedly show this can lead to child abuse or neglect. Community Partners answers this need by providing short-term case management services to families in crisis, connecting them to resources in our community. They assist in resolving the situation so the family can maintain stability and security in their home.

118 Daybreak Crisis Homes

people served

For more than 30 years, Daybreak Crisis Homes have given distraught parents a place to go when they face a situation in which they are temporarily unable to provide a secure home environment for their children. For four hours up to seven days, children can stay in short-term foster care through Daybreak. Many parents use this service during the birth of another child, a housing crisis or a mental health issue.

1,426 Healthy Families

people served

New parents often need reassurance and support. Healthy Families, a voluntary program, assigns a Home Visitor to qualifying new families from 38 weeks pregnant up to 12 weeks after a baby is born. This Home Visitor will then spend three years working with the family. They help track developmental goals, coach parents in nurturing their child and encourage the family to make stable, positive decisions.

156 Be SomeOne Now

people served

Funded by WorkOne, the Be SomeOne Now program works with out-of-school youth to help them obtain their High School Equivalency certificate, work certifications and gain paid work experience so they can achieve career stability despite their early barriers to education.

98%

of parents did not have a substantiated child abuse case after receiving services.

100%

of children were kept safe from abuse and neglect during family crisis.

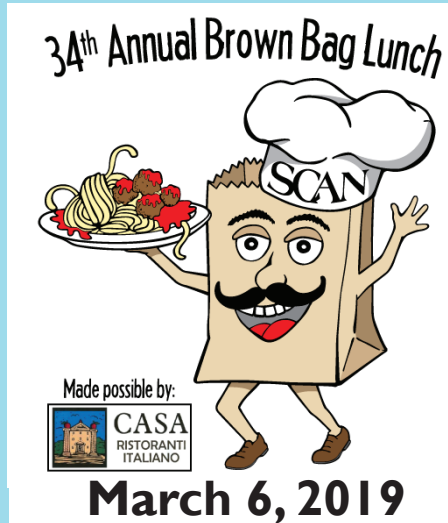
67%

of overwhelmed parents of newborns showed improvement in their parenting skills.

67%

attained a job or educational placement at exit of services.

2019 Event Report



Thank you to the sponsors who made this event possible.

Presenting

Casa Ristoranti Italiano
Walnut Hill Catering & Events

Cheese Champion
Chuck & Lisa Surack
Sweetwater

Mozzarella Mentor
Ambassador Enterprises

Parmesan Partner
Micropulse Incorporated
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Crosby Excavating
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Kathy Callen & John Powell
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Pintail Duck
Anonymous
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Cindy Delagrange
Cloud 9 Hair, Skin, & Nail Design
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Fort Wayne Komets

Hockey Club
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Fort Wayne Newspapers
Fox Contractors Corp.
Gerry & Karen Roberts
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Hyndman Industrial Products, Inc.
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Rowe Electric, Inc.
The Corydon Group
The Temple Family - In Honor of Wayne Temple
Wayne Pipe & Supply, Inc.
Wells Fargo
Witwer Construction, Inc.

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Almet, Inc.
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Kuhl & Grant
Lake Superior Innovation Institute
Linda Peters Chrzan at Chrzan Law LLC
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In-Kind

Arlington Park Golf Course
Athenaeum Theatre Chicago
Auburn Cord Duesenberg
Automobile Museum
Baskin Robbins
Best Boy & Co.
Bobicks Golf Headquarters
Botanical Conservatory
Bravas Burgers
Chocolate Thimble
Christopher James Menswear
Cindy's Diner
Cookie Cottage
Cork'n Cleaver Restaurant
Crazy Pinz
Crestwoods Frame Shop & Gallery
Culligan of Fort Wayne
Curves of New Haven
Dunkin Donuts
Eichhorn Jewelry, Inc.
Fast Track Racing
Fort Wayne Children's Zoo
Fort Wayne Cinema Center
Fort Wayne Escape Room
Fort Wayne's Famous Coney Island
Fort Wayne Museum of Art
Fort Wayne Parks & Recreation
Fort Wayne TinCaps History Center
Indiana Automotive Services
Indiana Pacers
Indiana State Museum
Indianapolis Zoo
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Jiffy Lube
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Pizza Hut of Fort Wayne, Inc.
Pop Weaver
Putt Putt Fun Center
River Bend Pizza
Shedd Aquarium
Skyline Chili
South Bend Cubs
Speedway, LLC
Spyro's Restaurant
Studebaker National Museum
Uncle Bill's Pet Center
YMCA of Greater Fort Wayne
816 Pint & Slice

\$203,000
16,594 DUCKS
raised to protect children, prepare parents, strengthen families and educate our community to Stop Child Abuse and Neglect.

THRIVE

inspiring resilience and hope in northern Indiana

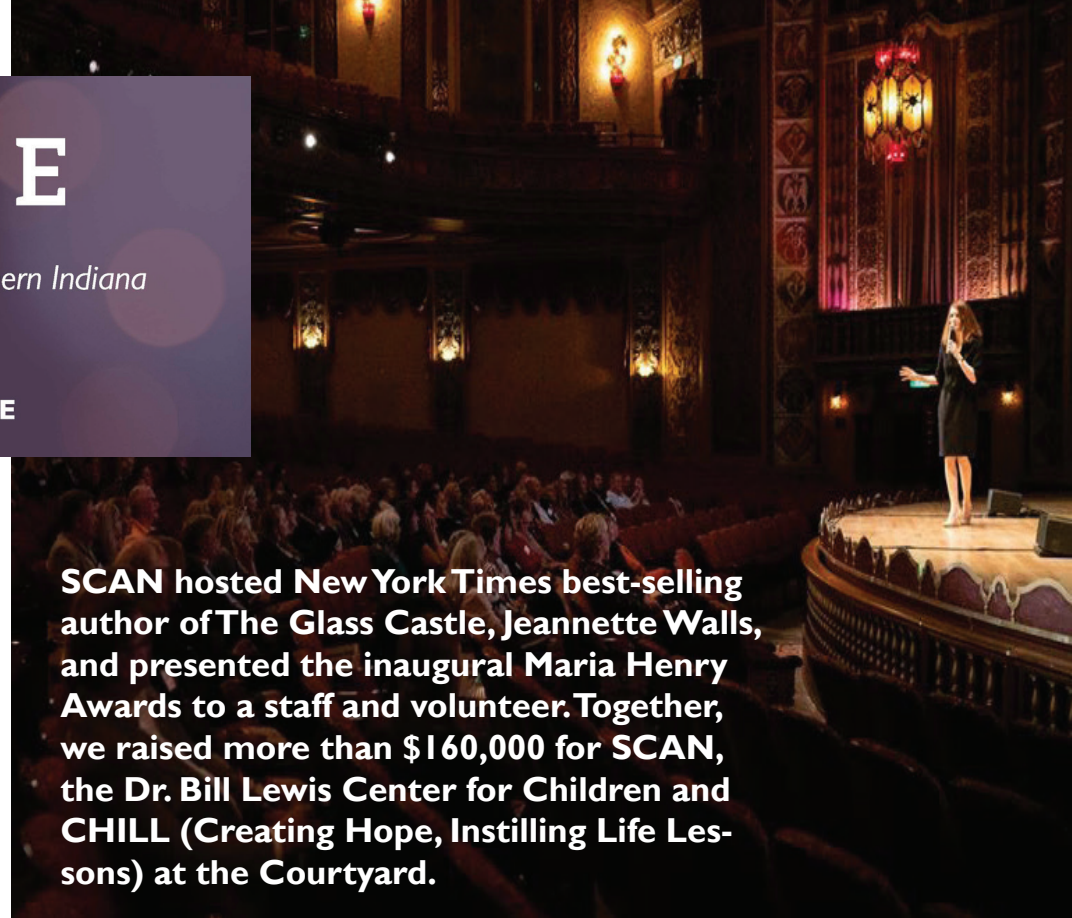
SEPTEMBER 17, 2019
THE EMBASSY THEATRE

Thank you to the sponsors who made this event possible.

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Vicki and Rick James

Event Hosts
Kathy Callen and John Powell
Naomi and Roger Muselman
Judy Pursley
Chris and Mark Rupp
Dianne and Gregg Sengstack

Maria Henry Award Sponsor
McC Campbell Enterprises
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SCAN hosted New York Times best-selling author of *The Glass Castle*, Jeannette Walls, and presented the inaugural Maria Henry Awards to a staff and volunteer. Together, we raised more than \$160,000 for SCAN, the Dr. Bill Lewis Center for Children and CHILL (Creating Hope, Instilling Life Lessons) at the Courtyard.

Silver
Diane Humphrey
Steel Dynamics, Inc.

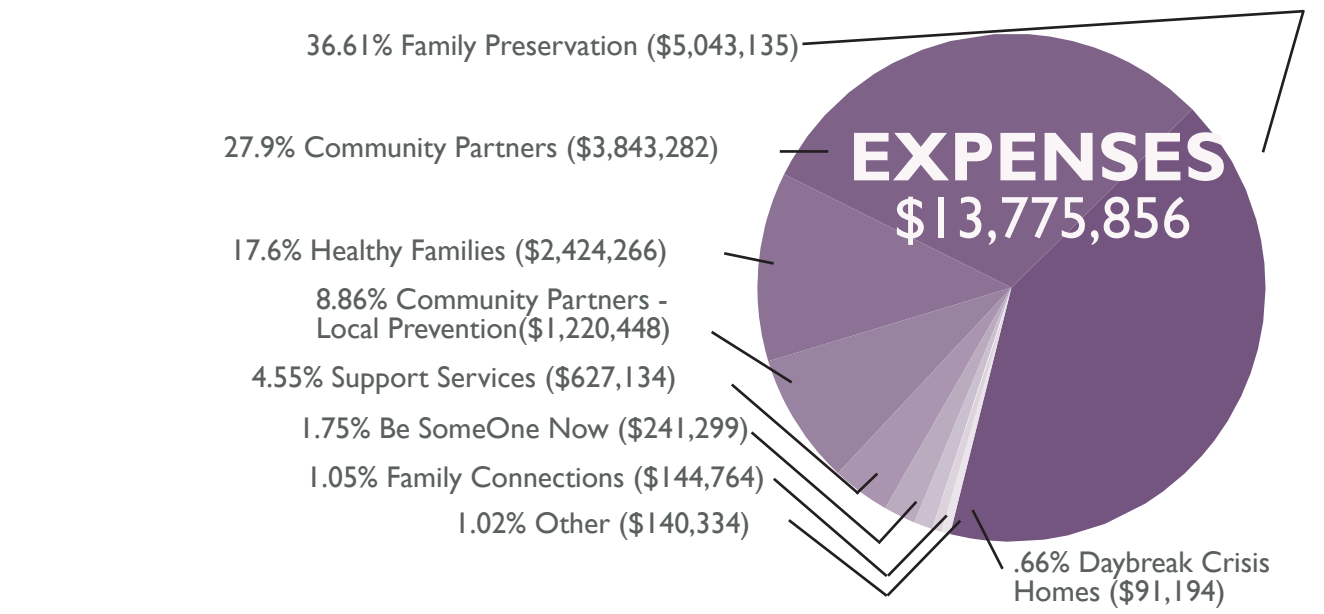
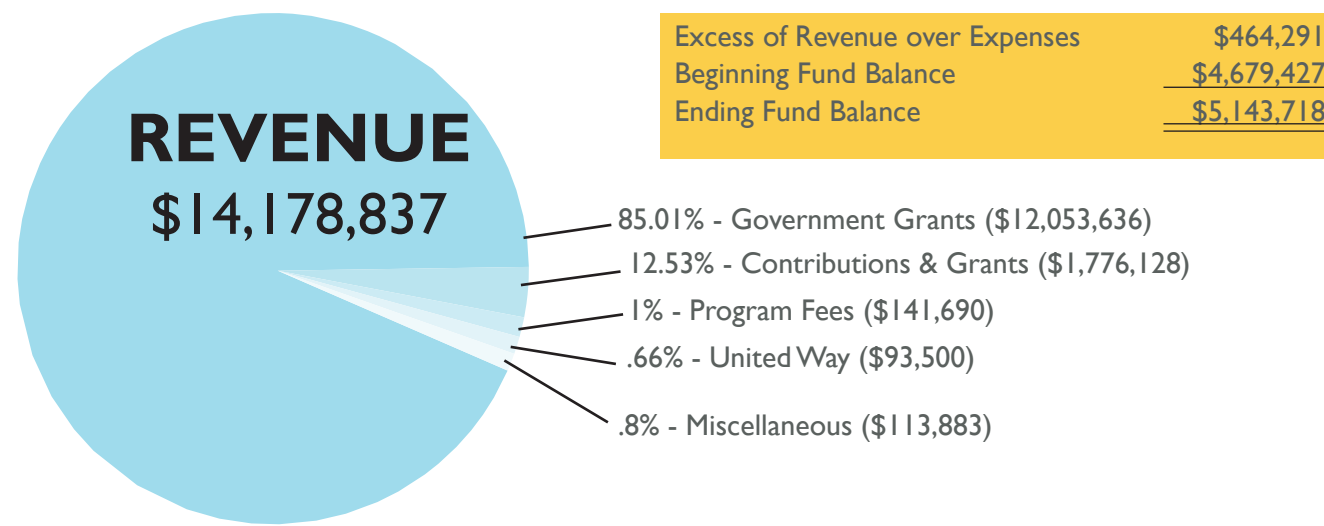
Bronze
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Friend
Haines, Isenbarger & Skiba, LLC
Hylant
Parkview Women's & Children's Hospital
Parrish Leasing, Inc.
Pizza Hut of Fort Wayne, Inc
PNC Bank

Financial Report

October 1, 2018 - September 30, 2019

Excess of Revenue over Expenses	\$464,291
Beginning Fund Balance	\$4,679,427
Ending Fund Balance	\$5,143,718



Stay in the Loop



If you'd like to hear more about what's happening at SCAN in real time, consider signing up for our monthly e-newsletter and following us on social media!

We send out our first alerts about events and how you can help through these channels so our followers can easily partner with us in our mission to protect children and prepare parents.

E-Newsletter Sign-Up
www.scanfw.org

Social Media
#scanfw



Our social media followers make a huge difference throughout the year.

Geographic Reach



- | | | | |
|-----------|------------|----------|-------------|
| Adams | Grant | La Porte | Randolph |
| Allen* | Hamilton | Lake* | Stark |
| Benton | Hancock | Madison | St. Joseph* |
| Blackford | Howard | Marshall | Steuben |
| Cass | Huntington | Miami | Tipton |
| DeKalb | Jasper | Newton | Wabash |
| Delaware | Jay | Noble | Wells |
| Elkhart | Kosciusko | Pulaski | Whitley |
| Fulton | Lagrange | Porter | |
- *SCAN office locations

SCAN

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