

## Home Farm Glamping Terms & Conditions

These Terms and Conditions (the “**Terms**”) are legally binding and contain the agreement between all guests (“**guest(s)**”/“**you**”/“**your**”) at Home Farm Glamping operated by Home Farm Glamping Limited (“**HFG**”/“**we**”/“**us**”/“**our**”).

Please read these Terms carefully and ensure that your party does the same, as they are deemed accepted by you and your party once your booking is confirmed.

We reserve the right to vary these terms from time to time without notice and at our sole discretion. Updates will be published on the HFG website.

We reserve the right to refuse you entry or to eject you from the Home Farm Glamping site without refund if you breach these Terms.

### **1. MAKING YOUR BOOKING**

- a. Booking enquiries may be made on our website or via certain third party booking agent sites (including www.booking.com). If you want to make a group booking you should contact us either by phone or email using the contact details on the HFG website to check availability. Please make sure that all details which you provide when planning a booking over the phone are correct, we will not be liable for any errors unless caused by our negligence.
- b. Payments are made via our secure payment system either when you place a booking on our website or via a link which we will send to you when you contact us to make a group booking.
- c. Your booking will only be confirmed once we receive your Booking Deposit (see section 2 below) in cleared funds and you receive a confirmation email from us. Please check the details in your confirmation email carefully at the time of receipt, particularly the booking dates, as it may not be possible to rectify errors.

### **2. DEPOSITS**

- a. To secure your booking, a non-refundable deposit of 50% of your total booking cost is required (the “**Booking Deposit**”). The balance of your total booking cost is due 6 weeks before your booking commencement date (the “**Balancing Payment**”). For bookings made less than 6 weeks in advance, the Booking Deposit and the Balancing Payment are both payable at time of booking. Otherwise, you will be sent a reminder via email when your Balancing Payment is due. It is your responsibility to set a reminder for when your Balancing Payment is due and to check your email for the reminder we will send to you. If your Balancing Payment is not paid by the due date we reserve the right to release your accommodation back into general sale without notifying you or refunding the Booking Deposit.
- b. Please note that your Booking Deposit holds specific dates for you. If you can no longer be able to make the dates you have booked you cannot transfer your Booking Deposit to another date. You will be treated as having cancelled your booking and the terms of section 3 (Cancellation Policy) below will apply.
- c. In addition to the Booking Deposit, we are entitled to charge you a damage deposit of up to £500 per tent (the “**Damage Deposit**”). The Damage Deposit will either be preauthorised on the lead booker’s credit card or added to the invoice for your Balancing Payment and shall be payable at the same time as the Balancing Payment if not preauthorised on the lead booker’s credit card.
- d. Where we are permitted to charge any administration fees, fines, costs, losses, damages or expenses (“**Charges**”) under the terms of this Agreement they may all be deducted from the Damage Deposit.
- e. In the event that no additional Charges are incurred during your stay, your Damage Deposit will be returned in full. In the event that Charges are incurred, these will be deducted from your Damage Deposit and the remaining amount will be refunded within 10 business days following your departure date. In the event that Charges incurred during your stay at Home Farm Glamping exceed the Damage Deposit that we hold for you, or in the event that a Damage Deposit was not paid, we reserve the right to charge your card directly for the amount of the relevant Charges or invoice you for the same, such invoice to be paid immediately.

### **3. CANCELLATION POLICY**

#### Cancellation by you:

- a. We understand the disappointment of needing to cancel your booking, therefore strongly advise that you take out travel insurance for your stay at Home Farm Glamping to cover the eventuality that someone in

your party, or your entire party, can no longer attend whether due to illness (including Covid-19) or for any other reason as refunds will not be given unless in accordance with this section 3.

- b. If it becomes necessary for you to cancel your booking at Home Farm Glamping, please tell us immediately by telephone and follow-up by email. We will, without limiting our right to full payment, take reasonable steps to re-let the tent(s) of anyone in your party who is unable to attend to other guests. Should we re-let your tent(s) we will refund you the amounts paid for such tents by you at the time of cancellation minus a £50 per tent administration fee. In the event that we cannot re-let your tent(s), the cancellation policy below shall apply:
  - i. Cancellation by you over 6 weeks before your stay – your 50% Booking Deposit is not refundable in cash and instead we will issue you with an amount equal to 50% of total booking cost paid in relation to the cancelled tent(s) in gift voucher credit to be used within [12] months of issue.
  - ii. Cancellation by you within 6 weeks of your stay – no refund will be given, in cash or vouchers.
- c. Alternatively, you are welcome to transfer your booking to friends or family for a £50 administration fee per tent. Please let us know the new guests' details promptly, and in any event no later than [seven (7)] days prior to their arrival.
- d. Please note that no refunds will be given due to inclement weather unless it results in us cancelling your booking.
- e. Please note that if you are a large group taking more than one tent, the above cancellation policy can apply to single tent(s) within your group booking if the remainder of your group can still attend.

#### Cancellation by HFG:

- f. Should an event or circumstance outside the reasonable control of HFG occur (including for example but not limited to: acts of God, damage or closure to the Home Farm Glamping site due to flooding, fire or storm, unusually adverse weather conditions or government or competent authority laws, regulations, orders, rulings or formal decisions) make it unsafe, illegal or impossible for us to provide accommodation to you at Home Farm Glamping we may cancel your booking. In those circumstances, we will firstly offer you the option to move your booking to a future date or alternatively offer you 100% of the value of your booking in gift voucher credit to be used within [12] months of issue or a full cash refund.
- g. Further, HFG reserves the right, in its absolute discretion, to cancel a booking at any time and provide you with a full cash refund.
- h. In no circumstances will HFG be liable for any loss or liability you may incur as a result of the cancellation of your booking beyond making refunds in accordance with this section 3.

#### Private hire/exclusive use:

- i. If you are booking the site on an exclusive hire basis (for example, for a corporate or wedding group) please refer to the *Home Farm – Venue Hire Agreement* for the cancellation policy.

#### **4. COVID-19**

- a. We expect guests to follow the government's rules in relation to Covid-19 and keep abreast of changes that may affect their stay. If the government imposes a nationwide or a local lockdown, or any other rules or restrictions meaning HFG is forced to close the site or restrict guest numbers on site, we will first offer you the option to move your booking to a future date or alternatively offer you 100% of the value of your booking in gift voucher credit to be used within [12] months of issue or a full cash refund.
- b. In light of the ever-changing situation relating to the Covid-19 pandemic, we will update our website with any Covid-19 related terms and conditions and guidance on an ongoing basis. Please check our website closer to the time of your booking. We reserve the right at our absolute discretion and without payment of refund or any other compensation to amend these Terms from time to time in order to ensure that we comply with all applicable laws, regulations, rules, orders, guidance (whether or not having the force of law) and any other requirements relating to Covid-19 issued by the UK Government or any other competent authority. Such measures may include, without limitation, wearing of face masks, social distancing measures, proof of Covid-19 status.
- c. We could be subject to spot checks with fines if the site fails to comply with COVID-19 related rules. Therefore the HFG team reserve the right to enforce government rules onsite all the while restrictions are in place (e.g. dispersing groups if they exceed limits). If our team reasonably believe that the rules are being broken or our guests or staff are being put at risk, they will ask guests who are breaking the rules to leave the site without a refund. Furthermore, we reserve the right to pass on any government or local authority fines that we receive related to such breaches to you and your party.

## 5. ACCESSIBILITY

Home Farm Glamping takes place at a rural venue, therefore all accessibility requirements will need to be discussed [and agreed] in advance. Please contact [email address] to discuss accessibility requirements as soon as possible prior to making a booking and we will use all reasonable endeavours to assist.

## 6. CHECK IN/OUT

- a. You will receive an email in advance of your arrival date setting out key information about your stay, including: directions, parking, useful telephone numbers and the check-in process (“**Advance Email**”).
- b. Check in is from 3.30pm and the check in desk is staffed between 3.30pm and 5.00pm on your arrival date, during which time a member of our team will be on site. Please let us know your estimated time of arrival and note that there will be no admission to Home Farm Glamping before 3.30pm.
- c. If you arrive after 5.00pm, there will not be a HFG team member on site to assist with your check-in, so you should follow the “virtual check-in” instructions and video found in your Advance Email. You are advised to print out the Advance Email and bring it with you or download it onto your phone and make sure that you have sufficient battery remaining to access it on arrival at Home Farm Glamping as we may not be contactable after 5pm other than in an emergency. Your Advance Email will contain the emergency contact’s details.
- d. Checkout is 10.00am on your departure date, unless you have pre-purchased late check out (£20 per tent) in which case we ask that you start your journey home no later than 11.00am.
- e. No refunds (partial or otherwise) will be given in the event of early checkout.
- f. Please ensure that you park in the designated car park. You are not permitted to drive up to your tent or in the area where the tents are situated.

## 7. THE ACCOMODATION

- a. Each tent shall be equipped with the following: beds, bedding, crockery, cutlery, toilet paper, as further detailed in the “Your Stay With Us” section on the HFG website.
- b. Please remember to bring your own towels, a torch and cots or travel cots if you wish.
- c. You are not permitted [to bring any gazebos or awnings or] to make any alterations or additions to your accommodation structure.
- d. Whilst on site, you will have access to the communal barn where there are complimentary tea and coffee making facilities and toilets/showers. [Please bring your own soap and toiletries.]
- e. There are communal fire pits and BBQs on the HFG site – please do not bring your own. Each tent will be stocked with [one bag] of charcoal and firelighters plus [xx firewood] [and more can be purchased on request.] Please ensure that BBQs and fire pits are only ever used outside of your tent and within the designated areas.
- f. We will clean the tents before your arrival but you will be responsible for cleaning them and for keeping the communal areas clean and washing up crockery, cutlery and kitchen equipment during your stay.
- g. We will not be liable for any temporary failure to provide any advertised facilities within the Home Farm Glamping areas.
- h. Descriptions and photos as set out on our website and brochures are for illustrative purposes only and there may be small discrepancies in the size and colour of the accommodation supplied. We reserve the right to provide you with alternative furnishings or accommodation as necessary.

## 8. GROUPS

- a. Stag, hen and other group bookings are permitted with our prior agreement.
- b. The lead booker for any group shall be responsible for sharing the appropriate information to members with their party and making sure that they have read and understood the information, including but not limited to: these Terms, the Advance Email plus the “Your Stay With Us” information and any additional information given on arrival, all health and safety requirements (including section 10 (Nuisance) and 14 (Warning)), details of the facilities and equipment available, appropriate clothing and footwear to wear/bring.
- c. All groups must be respectful of other guests and mindful that the communal areas may be shared with guests outside of their party. In the event of a complaint by another guest against your group, we reserve the right to charge £50 per complaint as an administration fee and to pass onto you any other costs, losses, damages or expenses we incur as a result of your behaviour.
- d. Whilst we request all guests to be respectful of each other, you understand that you will be sharing the Home Farm Glamping site with others and that we will not be responsible for monitoring or stewarding their behaviour or for any loss of enjoyment of your stay at Home Farm Glamping as a result of the behaviour of others. No refunds will be offered in these circumstances.

## 9. **DAMAGE**

- a. You and your guests must ensure that you, your property or dogs do not:-
  - i. cause any damage or breakages to your tent(s), any equipment which we supply in your tent, any of the communal areas within the Home Farm Glamping site (including grass) any buildings in the communal areas (including the showers, bathrooms and barn) or any other part of the Home Farm estate;
  - ii. cause any damage or breakages to the property belonging to any other guests or any other person present on the Home Farm estate,
  - iii. cause injury to anyone on the Home Farm estate.
- b. If you cause any such damage during your stay please inform us immediately so that we can inspect the damage. We understand that accidents happen but often damage is made a lot worse by being left without being repaired or cleared up until our staff find it
- c. You are responsible for any such damage or injury caused by you, your guests, your property and equipment or your dogs and you agree to pay to us on demand the total amount of any losses, costs, claims, expenses or damages that we suffer or incur arising out of any such damage or injury. You agree that we may deduct such sums from the Damage Deposit and to the extent such sums exceed the amount of the Damage Deposit you will pay them to us on demand.
- d. You are responsible for removing anything which you bring onto the site at the end of your stay and for leaving Home Farm Glamping, your tent and the plot on which it sits clean, tidy and in good order including, but not limited to, ensuring all waste is either taken with you or placed in the bins provided. The use of confetti and/or glitter is strictly banned from the site for environmental reasons and because it requires a deeper clean to restore for the next guests staying. We will charge you for any additional cleaning which is required if you fail to comply with this requirements of this section of the Terms which sums may be deducted from the Damage Deposit or will be paid on demand if they exceed the Damage Deposit.
- e. Please always be respectful of the Home Farm estate and its wildlife whilst on site.
- f. Inside all of our tents are small portable fire extinguishers which are only to be used in the instance there is a fire inside your tent. You may be fined up to £500 for misuse of or tampering with the fire extinguisher.

## 10. **NUISANCE**

- a. You must be respectful of and to other guests on the Home Farm Glamping site and guests attending any of our events at Home Farm and our neighbouring residents at all times whilst onsite at Home Farm Glamping and coming to and from the site..
- b. We are a relaxed, natural and family friendly place located close to a boarding school and other residential properties, so any anti-social behaviour of any sort including but not limited to loud noise and nuisance will not be tolerated at any time and all noise must be kept to a minimum after 10pm. Under no circumstances must amplified music be played at any time.
- c. You must respect the privacy of other HFG guests and respect people attending events at Home Farm at all times. Any bullying, harassment, discrimination or mistreatment of any other guests based on their age, sex, gender, gender reassignment, sexual orientation, race, religion or disability will not be tolerated. You must not use threatening, abusive or insulting words or mannerisms to any other guests. You must not enter the tent of any person outside of your group without their explicit consent.
- d. Guests who, in our reasonable opinion, are causing nuisance or affecting the enjoyment of other guests or putting their own health and safety or that of other guests at risk may be liable for loss of their Damage Deposit and/or be required to leave the site immediately without a refund.
- e. In addition to our rights to withhold some or all of the Damage Deposit, in the event that HFG receives a fine or is subject to legal proceedings which require it to incur costs and expenses and pay any damages or if we otherwise suffer any financial loss which is attributable to your/your groups behaviour at Home Farm Glamping, for example, from the local council due to a noise complaint(s), we reserve the right to recoup the amount of these fine(s) from your Damage Deposit, or otherwise reclaim all such losses from you in accordance with section 2 (Deposits) and you agree to pay the total sum of all such monies which we lose or are required to pay as a result of your behaviour or that of your group.

## 11. **OCCUPANCY**

- a. Occupancy of a yurt must not exceed 5 people and occupancy of a bell tent must not exceed 4 people and we reserve the right to decline accommodation and/or ask you to leave the site at any time if your numbers exceed this. The booking will then be deemed cancelled with full loss of payment.
- b. In certain circumstances additional bed rolls can be arranged in a yurt, but only by prior agreement with the owners and payment of an additional fee.

- c. Whilst we will always try to put groups in tents close to each other and to allocate specifically requested tent positions, we are unable to guarantee this.
- d. We don't allow anyone on site who is not staying with us, unless this has been specifically requested prior to your stay and we have agreed to it under the specific circumstances. All additional guests must be off-site by 9:30pm.

## 12. ON SITE EVENTS

Please note that other events may take place during your stay including but not limited to live music events, culinary events, circuses workshops and yoga. Your booking, unless otherwise stated, does not include entry into any such ticketed or pre-paid events at Home Farm.

## 13. ANIMALS

- a. Whilst we love all animals, due to being a working farm we cannot allow you to bring any pets to Home Farm Glamping other than dogs.
- b. We operate as a dog-friendly site and charge a supplement £10 per dog (with a maximum of two dogs) to cover additional cleaning responsibilities by the HFG team. Dog owners are requested to follow these rules:
  - i. Please keep your dog on a lead at all times on site, even if your dog is friendly.
  - ii. Please clean up all dog foul onsite and put in our outdoor bin.
  - iii. Please do not take your dog in the shower and toilet unit for any reason. If you need to wash your dog, please let a member of staff know and we will provide you with a dog bath.
  - iv. Please do not allow your dog to sleep on any of the beds or fold out beds inside the tent. We ask that you provide your own dog bedding.
  - v. Under no circumstances is your dog allowed into the lake within the Home Farm estate.
  - vi. The dog owner is responsible for the welfare of their dog at all times and for it being microchipped for tracing.
- c. If a dog causes a nuisance, or is found unaccompanied at any time or if we are concerned you are not taking appropriate care of your dogs, we reserve the right to ask you to leave the site without a refund.

## 14. WARNING

- a. Please remember you are staying in a woodland camping environment which forms part of a working farm containing live animals and other hazards including but not limited to: a large stretch of deep water close to and accessible from the Home Farm Glamping site, uneven ground, fallen branches other trip hazards such as logs, barbed wire, bites and stings from insects and scratches from plants and fauna.
- b. Any specific seasonal warnings which apply at the time of your visit will be signposted at the premises.
- c. Climbing on Home Farm estate infrastructure (such as fences, walls or roofs) or woodland landscape (such as trees) is not permitted.
- d. You should take reasonable precautions to avoid suffering injury, including, without limitation, wearing sensible shoes and clothing and taking care where ground is uneven or has been affected by adverse weather.
- e. Some of the camp equipment can be dangerous if misused.
- f. By placing a booking with HFG and coming on site to Home Farm Glamping, guests confirm that they are aware of the risks associated with attending the Home Farm estate and agree that neither HFG, the Gibbs Family Investment Company Limited ("GFI"), any entity under common ownership with HFG or GFI ("Home Farm Companies") nor any of their directors, employees, agents, workers, consultants or shareholders ("Representatives") shall be liable for any accident, injury, loss or damage sustained by any guest, their family, visitors, animals, vehicle or personal effects however caused unless due to the gross negligence of the Home Farm Companies or their Representatives).

## 15. SITE RULES

- a. A full list of the HFG Site Rules can be found [in your tent and on our website] and must be adhered to at all times.
- b. You must comply with any and all reasonable and lawful instructions given to you by HFG or any staff and stewards working at Home Farm Glamping.
- c. Anyone found to be in breach of the Site Rules or who fails to follow instructions given to them onsite by our staff or stewards may be asked to leave immediately and with no refund.
- d. We reserve the right to refuse you entry to and/or eject you from the Home Farm Glamping site. In particular but without limitation you may be refused admission to or removed from Home Farm Glamping for any of the following reasons: for health and safety or licensing reasons; if you behave in a manner which

has or is likely to affect the enjoyment of other persons at the Event; if you use threatening, abusive or insulting words or mannerisms; if, in our reasonable opinion, you are acting under the undue influence of alcohol or drugs; if you fail, when required, to produce proof of identity or age; if you refuse to comply with our security searches; and/or if you breach these Terms.

#### **16. PROHIBITED ITEMS**

- a. Under no circumstances may you bring any of the following items onto the HFG site:
- pyrotechnics, fire, explosives (including fireworks), candles, Chinese lanterns, flares, gas canisters, camp-fires, drones,
  - weapons or replica weapons (or anything that could reasonably be considered a weapon),
  - illegal drugs, legal highs (inc. Nitros Oxide), associated paraphernalia,
  - amplifiers, airhorns, megaphones, klaxons
  - glitter, balloons, confetti, party décor, lasers, laser pens.
  - private generators,
  - any prohibited items listed on our website from time to time,
  - any other items which we or our security providers reasonably consider could pose a threat to the health and safety or enjoyment of any other guests.
- b. For your safety and the safety of other guests, we reserve the right to conduct a security search of guests, their clothing, bags and any other items that we reasonably consider necessary both at the entrance gates and generally during the course of your stay. Refusal to consent to such searches may result in the non-consenting guests being denied entry or being ejected from Home Farm Glamping without refund.

#### **17. COMPLAINTS**

We hope that you enjoy your stay and have no reason to complain, but should you wish to raise anything with us please do so before you leave the site. It is very difficult to deal with complaints after you have left the site.

#### **18. CHILDREN & MINORS**

- a. HFG requires that anyone under the age of 18 must be accompanied by someone over the age of 21 years old. The maximum ratio of minors to adults must be no more than three under 18 year olds to one over 21 year old, unless otherwise notified to you by HFG in their discretion.
- b. HFG welcomes families, and we pride ourselves in providing a stimulating environment for children. We are, however, a working farm - Tykes Water Lake is in close proximity to and easily accessible from Home Farm Glamping and there are other hazards within the Home Farm estate which could cause harm or injury to children (see section 13 (Warnings) for further details). You must always make sure your children are safe and they must be accompanied by an adult at all times.
- c. We may ask any persons who appear to be under the age of 21 for proof of age. We only accept the following forms of ID, all of which must be originals: valid photo driving licence, valid provisional photo driving licence, valid passport, valid PASS card from the National Proof of Age Standards Scheme. If we believe you are underage to attend Home Farm Glamping alone and you are not accompanied by the relevant ratio of adults to minors, we may refuse you entry without a refund.

#### **19. LIABILITY FOR YOUR BELONGINGS**

The Home Farm Companies do not accept any liability for any loss or damage to guests' belongings whilst at HFG, including but not limited to within tents and cars unless caused by our gross negligence. Our liability for any such loss or damage will be limited to £250 per booking and as such we strongly discourage guests from bringing any valuable items to Home Farm Glamping.

#### **20. SMOKING**

Smoking is not permitted inside the tents or in the barn or shower blocks or in the woods under any circumstances. Smoking outdoors is permitted in designated areas only, but please ensure used cigarettes are fully extinguished and collect any cigarette butts and dispose of them appropriately. You will be responsible for the costs of any damage caused by your smoking and any fines which may be charged to us as a result of you smoking outside of the designated areas.

#### **21. ALCOHOL**

- a. HFG allows guests to bring a reasonable amount of alcohol to the site to consume during their stay. You must be over 18 to consume alcohol on the site and in no circumstances shall alcohol be sold to other guests.

- b. HFG reserves the right to remove guests who are drunk and disorderly from the premises if causing what is deemed beyond a reasonable nuisance to the site team, and if warnings have been ignored. No refund shall be issued.
- c. Glass bottles must be disposed of securely in the barn in the glass recycling bin. Anyone who uses glass bottles in a threatening manner will be told to leave the site immediately (without a refund) and the police may be called.
- d. All broken glass must be reported immediately.

## 22. LAKE AND WOODLAND STAGE

- a. There is a private lake next to the HFG site, which guests may walk around at their own risk. Guests must be respectful of the peace and quiet that anglers require. The lake is managed and maintained by Tykes Water Angling Club, who may enforce additional rules regarding the lake – please see signage for details. Swimming is prohibited at all times. No access is permitted to the lake after 8pm (or such other time as may be notified to guests via signage at the lake), and anyone found by the lake after this time will have £50 per person deducted from their Damage Deposit and may be asked to leave the site immediately.
- b. Use of the Woodland Stage situated on the Home Farm estate is strictly prohibited at all times. You must not and must ensure that none of your guests (including children) stand or climb on the Woodland Stage at any time. Anyone found in breach of this requirement may be told to leave the site immediately and will have £50 per person deducted from their Damage Deposit.

## 23. CCTV

CCTV recording takes place on the HFG site for security purposes. Cameras are located in the camping area, within the communal barn and in one of the car parks. Images/recordings will be provided to the police upon request.

## 24. LIABILITY

- a. You agree that the Home Farm Companies (as defined in section 14 (Warning)) will not be liable to you for any loss, injury or damage to any person (including you) or property however caused (including by the Home Farm Companies or their Representatives (as defined in section 14 (Warning))) in any circumstances unless due to the negligence or wilful or malicious act of the Home Farm Companies or their Representatives.
- b. You agree that the Home Farm Companies will not be liable to you for any indirect or consequential costs, claims, actual or alleged losses however they arise out of or in connection with your booking or stay at Home Farm Glamping and/or HFG's obligations under these Terms including, but not limited to, loss of profits, anticipated profits, savings, business or opportunity, or loss of publicity or loss of reputation, or opportunity to enhance reputation, or loss of contract or other economic or consequential loss arising from the performance (or any failure to perform) these Terms.
- c. The Home Farm Companies liability to you will be limited to the sum of any booking costs received by the Home Farm Companies from you and the Home Farm Companies will not have any liability to you whatsoever for any other loss or expenses incurred in connection with your booking or stay at Home Farm Glamping or any cancellation of your booking, including, without limitation, costs of any personal travel, costs of any child-minders or pet-sitters, costs of any camping facilities or equipment or costs of any other arrangements made by you relating to your booking or your stay at Home Farm Glamping or its cancellation.

## 25. MISCELLANEOUS

- a. To the fullest extent permitted by law, we may assign all and any of our rights and obligations under these Terms, provided that your rights are not adversely affected.
- b. If any provision of these Terms is found to be invalid or unenforceable by a court, the invalid or unenforceable provision shall be removed or amended in such a manner as to make the rest of the provision(s) and remainder of these Terms valid or enforceable.
- c. If we delay or fail to enforce any of these Terms it will not mean that we have waived our right to do so.
- d. These Terms (including updates provided via our website and any documents referred to in these Terms) set out the entire agreement between the parties in connection with the subject matter of these Terms and replace any previous terms and conditions, agreement or arrangement between you and HFG relating to the subject matter of these Terms.
- e. These Terms shall be governed by the laws of England and any dispute arising under these Terms shall be subject to the exclusive jurisdiction of the English courts.

- f. HFG Company Details: Home Farm Glamping Limited, incorporated in England and Wales under company number: 10166649 and with its registered office at Aldenham Estate Office, Elstree Aerodrome, Hogg Lane, Elstree, Herts, WD6 3AW.