



Welcome to Home Farm Glamping!

We're committed to offering our guests an experience where wellbeing meets wildlife. It is important to note that we are a working farm, so we want to make sure you're aware of some important information to ensure your safety and comfort during your stay. Please note a member of staff may not be present on site at all times of the day and is not on site overnight. A member of staff can be called on the site phone, the number is in the glamping barn.

1. **Wildlife:** Our glamping site is located in a three acre meadow on the Aldenham Estate. We want wildlife on the Estate to thrive, so we ask you to ensure your stay doesn't impact animals and creatures by playing loud music.
 - Please be aware of your surroundings and do not leave food or trash outside of your tent, as this can attract wildlife and pests. Store any food or scented items in a secure container in the kitchen in our glamping barn.
 - Please keep your tent zipped up to ensure wildlife doesn't make its way into your tent. Please wear suitable shoes at all times and be mindful of the risks of tick bites if walking/ running through long grass.
2. **Lake & Grounds:** There is an open body of water on the Estate. Please take caution while walking around the lake and ensure children do not walk alone. We have 4 life rings around the lake in case of an emergency.
 - Blue-green algae, also known as cyanobacteria, has been detected in Tykes Lake on site, and can pose a risk to human and animal

health. We urge our guests not to go in the lake water and or for their dogs not to drink the lake water.

- Please be mindful of trip and slip hazards when walking anywhere on the site and grounds, including areas of decking in the glamping ground which may be slippery when wet.
3. **Fire Safety:** We have four large communal fire pits on site: three in the meadow and one in the barn. We ask that you exercise caution and follow all fire safety guidelines and do not allow children to get too close. We provide gloves at the fire pits which we encourage guests to use when toasting marshmallows or moving logs.
- Please call 999, followed by the site phone or get a staff member if a fire gets out of hand and do not try to tackle any uncontrollable fires.
 - We have fire extinguishers in the barn, but would prefer guests to call 999 - our nearest fire station is in Borehamwood (less than a 10 minute journey from the site).
 - Please ensure all other guests are aware if a fire gets out of control at night. The assembly point is our glamping car park.
 - Please be careful when using the tealight candle inside your tent. Do not leave unattended. Ensure the candle is extinguished before going to sleep.
 - Do not smoke inside the glamping tents or the tipi marquee
4. **BBQs:** We provide each tent with a BBQ and one night's supply of sustainably-sourced charcoal to use during your stay.
- Please do not take the BBQ inside your tent for risk of carbon monoxide poisoning.
 - Please ensure your food is cooked thoroughly before eating to avoid food poisoning. For instructions on how to use your BBQ, visit the Weber website or watch tutorials on Youtube if a member of staff is not on site.
5. **Respect for the Environment:** Please help us maintain the beauty of our natural surroundings by properly disposing of trash and recycling in the bins in the glamping barn. Do not damage or remove any plants, trees, or wildlife. Let's work together to keep our environment healthy and thriving for future generations. If you are concerned by anything you see on site (i.e. a damaged tree after a storm), please let a member of staff know. Please take caution while roaming on the Estate.

6. **Bees:** We have some privately owned bee hives in the corner of the glamping meadow. If you have a serious allergy to bee stings, please let a member of staff know as a priority.
7. **CCTV:** CCTV recording takes place on site for security purposes. Cameras are located in the camping area, within the communal barn and in one of the car parks. Images/recordings will be provided to the police upon request.
8. **Moving Vehicles:** Please take care when in our glamping car park for other moving vehicles. Electric cars can be very quiet. Dogs and children may be in the car park, so do ensure you have full beam lights on if driving at dusk or night.
9. **Oak Processionary Moths:** Oak processionary moths are known to pose a health risk to humans and animals. They are caterpillars that are covered in tiny hairs that contain a toxin called thaumetopoein, which can cause skin rashes, eye irritation, sore throats, breathing difficulties, and other allergic reactions. It's important to take precautions to avoid contact with the caterpillars and their hairs if you see them in the woods. We have adequate warning signs to remind guests
10. **Security:** Please do not leave valuables in your tent and try to avoid bringing possessions of high value to the glamping site in case something happens to them. Please read our terms and conditions for more information.
11. **Prohibited items:** Under no circumstances may a guest bring any of the following items to Home Farm Glamping:
 - pyrotechnics, fire, explosives (including fireworks), candles, Chinese lanterns, flares, gas canisters, camp-fires, drones,
 - weapons or replica weapons (or anything that could reasonably be considered a weapon),
 - illegal drugs, legal highs (inc. Nitrous Oxide), associated paraphernalia,
 - amplifiers (other than with our prior written consent), airhorns, megaphones, klaxons
 - glitter, balloons, confetti, party décor, lasers and laser pens;
 - roller-skates, skateboards, personal motorised or non-motorised vehicles other than wheelchairs, mobility scooters and other accessibility vehicles agreed with us in advance;

- any prohibited items listed on our website from time to time,
- personal stereos and boomboxes,
- any other items which we or our security providers reasonably consider could pose a threat to the health and safety or enjoyment of any other guests.

Thank you for choosing our glamping site, we hope you have a wonderful and unforgettable experience!