We treasure your thoughtful gifts
Your investment enables each man and woman we serve
to live their best possible life
with Dignity, Respect & Choice

Holly!
While 93% of our funding comes from the State of California, that funding does not cover expenses. Your contributions help fill this funding gap.

Why is there a funding gap?
Serra Center is not compensated for some fundamental operational costs in our Residential Care Program, such as:
- Household maintenance
- Client transportation
- Special adaptive equipment
- Special dietary needs
- Employee training & education
WHAT WE DO
We served 75 clients in 2019 over our four programs.

RESIDENTIAL CARE HOMES
Serra Center owns and operates Intermediate Care Facilities for the Developmentally Disabled-Habilitative (ICF/DD-H) in Fremont. Licensed by the California Department of Health Services, we provide 24-hour care and supervision to individuals who have a need for recurring but intermittent skilled nursing services.

SUPPORTED LIVING SERVICES
Offers a broad range of services, providing for individuals to receive 24 hour daily support needs to be able to live in the home and community of their choice. Designed with the individual to foster nurturing relationships and promote full immersion in the community.

INDEPENDENT LIVING SERVICES
Provides up to 40 hours per month of living-skills training and support with the focus on the individual leading the most self-managed life possible in the least restrictive environment.

COUNSELING SERVICES
Serra Center provides counseling and behavioral health services to individuals with developmental disabilities and their families.

24/7
Our Residential Home Care is “awake care” around the clock 365 days a year.

98%
The majority of the people we serve across all programs integrate into the community with employment, volunteerism, cultural activities, group exercise, classes, and a variety of Special Olympics sports.

47%
Nearly half of Supported Living clients receive 24 hour 1:1 care in their own home or apartment.

644,116
Number of service hours provided to our clients in 2019. (Across all programs.)
THE PEOPLE WE SERVE

CARY B
RESIDENTIAL CARE HOME client

Cary’s been living in one of our Residential Care Homes for 15 years.
He has a girlfriend, Maria, whom he met at his day program.
They've been together for 13 years and he still makes her laugh.
He’s a huge sports fan -- loves the Oakland A’s.
He loves soul food, all kinds of music and struts his stuff at our dance parties.
He’s a lovely man! Considerate of his housemates and helpful around the house.

MARIE G
SUPPORTED LIVING SERVICES client

Marie is non-ambulatory with extremely limited use of her upper body, but she does not limit herself in any way. She has been receiving Serra Center’s services for over 25 years and is always teaching us new and inventive ways to live life to the fullest.
She traveled across the country alone from New York to move to the Bay Area.
She has her BA degree in Art and also takes art classes in San Leandro.
Marie perseveres and rises above every challenge that comes her way.
We are forever inspired by her!

JENNY K
INDEPENDENT LIVING SERVICES client

Jenny connected with Serra Center 10 years ago.
We helped her obtain housing for her, her husband, and daughter, Abby.
But then her world collapsed due to a contentious divorce.
Serra Center was there through the turmoil, helping her find independence, safety and security.
Fast forward to today: Jenny and Abby are now safe and thriving. She is engaged to Alex, the light of her life, and Abby is blossoming at school.
WHO WE ARE

ETHNICITY

Caucasian 74%
African American 5%
Asian/Pacific Islander 4%
Hispanic 16%
Native American 1%

GENDER

Female 51%
Male 49%
Female with Children 5%

AGE RANGE

22 to 89 years

WHERE WE LIVE

Fremont 83%
Hayward 5%
Union City 3.5%
Newark 1%
Castro Valley 1%
San Leandro 2%
Dublin/Pleasanton 1%
Livermore 3.5%

IN MEMORIAM

Four of our treasured clients passed in 2019. It was very tough on their families, our team and the people we serve, many of whom were their long-time friends.

LINDA ALSTRAND 1954 - 2019
Linda was part of Serra Center for over 20 years. She had a wonderful sense of humor and zest for life. She enjoyed being around people. At Serra Center events, she was quick to be on the dance floor -- singing, dancing and enjoying the moment!

KAREN BLACKBURN 1938 - 2019
Karen came to Serra Center in our first year, 1975. She was soft-spoken and so kind. She absolutely loved living independently, which meant the world to her. She liked to shop (with an eye on her budget), read, and watch her favorite television game shows. She always looked forward to visiting her family in Texas.

ARLENE LAWRENCE 1930 - 2019
Arlene was a well traveled woman, having been to Paris, London, Mexico, and many other places. She loved current events and enjoyed sharing information with anyone around. Arlene was very social and brought a smile to all those who were lucky enough to have met her.

LISA MUNGIN 1959 - 2019
Lisa was known for her love of music, soul food, painting, and shopping. Her favorite music was Psychedelic Funk and the Whispers. She was very active with social media and enjoyed attending dances and parties. Lisa served on the Board of Directors with Housing Consortium of the East Bay from 2009-2019.
### 2019 EVENTS

<table>
<thead>
<tr>
<th>Date</th>
<th>Location</th>
<th>Event Details</th>
<th>Sponsors</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 30, 2019</td>
<td>Lake Elizabeth</td>
<td><strong>Walk This Way</strong>&lt;br&gt;Awareness&lt;br&gt;Fun&lt;br&gt;Comradery&lt;br&gt;Advocacy</td>
<td>Kiwanis Newark&lt;br&gt;SNCCF&lt;br&gt;Phil Wald</td>
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<tr>
<td>April 24, 2019</td>
<td>Cloverleaf Bowl</td>
<td><strong>Serra Center’s Bowl a Palooza 2019</strong>&lt;br&gt;Bowling&lt;br&gt;Loads of Laughs&lt;br&gt;Friendly Competition&lt;br&gt;Fun-Raising</td>
<td>Kaiser Permanente&lt;br&gt;Fremont Bank&lt;br&gt;Phil Wald&lt;br&gt;Dr. Andris Skuja</td>
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<tr>
<td>June 22, 2019</td>
<td>Lake Elizabeth</td>
<td><strong>Serra Center Picnic</strong>&lt;br&gt;Fresh Air&lt;br&gt;BBQ&lt;br&gt;Team Building&lt;br&gt;Community</td>
<td>SNCCF&lt;br&gt;Pioneers</td>
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<tr>
<td>September 26, 2019</td>
<td>Dominican Sisters</td>
<td><strong>Heart &amp; Soul Art Reception</strong>&lt;br&gt;Arty Party&lt;br&gt;Prizes&lt;br&gt;Artist Celebration&lt;br&gt;Big Fundraising</td>
<td>Fremont Bank&lt;br&gt;Kaiser Permanente&lt;br&gt;Sutter Health/PAMF&lt;br&gt;Dr. &amp; Mrs. Stu Zeman&lt;br&gt;Pension Fund of the Christian Church</td>
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</table>

FROM UPPER LEFT, CLOCKWISE:
- Cary B
- Bill T and Andrea S
- Donald D, Pat T and Marsha S
- Kelly R
- Donald D & Jennifer M
- Zia Oboodi, AT&T Pioneer Volunteers, Donald F
- Fremont Fire Chief Jacobson, Fremont PD Chief Petersen, Fremont PD Captain Washington
- Group walking
2019 DONORS

INDIVIDUALS

$10,000
Julie & Joel Sharp

$5,000–$9,999
Beverly & Jim Reynolds
Stuart & Carol Zeman

$1,000–$4,999
Anonymous
The Family of Roger Anglin
Elise Balgley, Board Chair
Susan Goddard, Board Member
Steven Goldberg
Clara Goldberg
Matt & Sandy Ketchem, Board Member
Gerald & Virginia Lang, Board Member
Mimi Lou
Mark & Debra Palmer
The family of Cathy Covell
Lisa Senadenos, CEO
Andris Skuja
Lois Smith
Kenneth & Teri Smyth
Philip Wald, Board Treasurer

$500–$999
Gail Blalock
Sheri Frumkin
Katherine Gavigan
Kenneth Louie
Doral Main, Board Secretary
Carol Ramsay
Harry Reis
Nancy Ruskin
Richard Valle, Supervisor, Alameda County
Robin Nicole Zeman

$100–$499
Julene Bennion
Linda & Ed Blackburn
Gerlaine Cabahug, ICF Program Manager
John & Kim Cerchiai
Renee Chatman, SLS Staff
Lynne Del Bono
Heidi Denzler-Halsey
Aileen Fox
Faimafili Fuala’au, Office Administrator
Miranda Gabriel
Janice & Chuck Gebhardt
Bronwyn Hogan
Sean & Bess O’Shea
Chris Javier
William Jones
Barbara & Larry Jordan
Jane Kaasa
Sheetal Kammaje, HR Manager
Harold & Jeanne Kaufman

$100–$499 cont’d
Gary & Carol Kefer
Kathleen King
Rick Koelz
Phil & Sharon LeBrun
Sherry Matsumoto
Leslie McGarry, Development Manager
Kevin McGarry & Carmen Santillan
Sheila Mellow
Barbara Peck
Terry Carleton & Synthia Petroka
James Pope
Carol & Kevin Quinn
Beth Rasler
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Mara Sastry
Neal Schlegel
Kathy & Jerry Steel-Sabo
Brenda Stough
Joan Sullivan
Debbie Berenbrok
Thomas Turner
Robert Wells
Martha Williams
Rodney Witte

$100 cont’d
Margarita Alcantar
Haroon Ansary
Patty Baitinger
Alice Beaton
Susan Bettencourt
Daly Block
Cyndy Britto, ILS Program Manager
Pamela & Brian Bronk
Carmen Carey
Charles Carleton
Kansen Chu, Assemblymember, California
Patricia Cotts
Kathryn Cunningham
Danny & Jenny Fields
Pat Finn
Pam Flores
Susan Garrigues
Steve Giffin
Katherine Hill
Grace Ho
Irene Jordahl
Teresa & Robert Keng, Councilmember, City of Fremont
Karen & Bill Kerr
Kathy Kimberlin
Diane Gomes Leyes
Wendy Little, ILS Staff
Susan Longini
Alayna McGarry

ORGANIZATIONS

$5,000
Fremont Bank

$2,500–$4,999
Kaiser Permanente
Sutter Health Palo Alto Medical Foundation
Pension Fund of the Christian Church
The Safeway Foundation

$1,000–$2,499
Olive Hyde Art Guild
Washington Hospital Healthcare System

$100–$999
AT&T Pioneers
Benefit
Christian Church of NCN
Fremont Police Manager’s Association
Heritage Bank of Commerce
Honeywell International Charity
Kiwanis Club of Fremont
Special Need Children Center Foundation
Each team member is thoroughly vetted and trained in order for them to provide top-notch care. Before hiring, each prospective employee undergoes a physical and TB test as well as DOJ fingerprinting. Upon hire, they complete CPR and First Aid classes and on-site shadowing for orientation and training. Ongoing training is conducted at least monthly and as needed as client care changes. We are honored to care for these men and women.

YOUR INVESTMENT MAKES IT ALL HAPPEN.

LEADERSHIP TEAM

Lisa Senadenos, LMFT #108538
Chief Executive Officer

Sudha Sankaranarayanan
Accounting Manager

Fili Fuala’au
Administrator & Scheduler

Sheetal Kammaje
Human Resources Manager

Leslie McGarry
Development Manager

Gerlaine Cabahug
ICF Program Manager/QIDP

James Reyes
ICF Program Manager/QIDP

Valerie Parker
RN, ICF Program

Cyndy Britto
ILS Program Manager

Jen Miller
SLS Program Manager

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Vice President, Mountain West Zone
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Lisa Winner Photography

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2610 Central Avenue, #120  Union City, CA 94587  510-477-1000  www.serracenter.org