



## PRIVACY POLICY

### **Introduction**

Welcome to Sibstar Limited's (**Sibstar**) Privacy Policy.

This privacy notice provides information on how Sibstar collects and processes your personal data when you visit our website, sign up for a newsletter or other updates or purchase a product or service through us.

It is important that you read this privacy notice together with our website privacy policy which contains more detailed information about our data processing and can be accessed [here](#).

### **1. Important information and who we are**

Sibstar is the controller and responsible for your personal data.

Sibstar is also a data processor and collects personal information on behalf of AF Payments Limited, that AF Payments Limited requires to provide the Sibstar Mastercard and e-money account. AF Payments Limited is the controller of such personal information. You can see how it collects and process your personal information in its privacy notice here <https://www.afpay.com/privacy>.

We have appointed a Data Privacy Manager. If you have any questions about this privacy policy or our data protection practices, please contact the Data Privacy Manager.

Our full contact details are:

Sibstar Limited

FAO: Data Privacy Manager

Email address: [dataprivacymanager@sibstar.co.uk](mailto:dataprivacymanager@sibstar.co.uk)

Postal address: Network Eagle Lab, Portland Terrace, Southampton SO14 7SJ

Customer Service telephone number: 019620676080

### **2. The data we collect about you**

We may collect, use, store and transfer different kinds of personal data about you as follows:

- Identity data.
- Contact data.
- Technical data.
- Profile data.
- Usage data.
- Marketing and communications data.

We explain these categories of data in our Website Privacy policy which can be found [here](#)

We use different methods to collect data about you. These are explained in Section 3: How is your personal data collected of our Website Privacy Policy which can be found [here](#)

### **3. How we use your personal data**

We will only use your personal data for the purpose for which we collected it which include the following:

- To register you as a new customer.
- To process your order.
- To manage your relationship with us.
- To enable you to participate in a prize draw, competition or complete a survey.
- To improve our website, products/services, marketing or customer relationships.
- To recommend products or services which may be of interest to you.
- To send you service updates.

### **4. How we share your personal data**

We may share your personal data with external third parties. More detail can be found in Section 5: 'Disclosures of your personal data' of our Website Privacy Policy which can be found [here](#)

### **5. International transfers**

We may transfer, store and process your personal data outside the UK. More detail can be found in Section 6: International Transfers, of our Website Privacy Policy which can be found [here](#)

### **6. Your legal rights**

Under certain circumstances, you have rights under data protection laws in relation to your personal data including the right to receive a copy of the personal data we hold about you and the right to make a complaint at any time to the Information Commissioner's Office, the UK regulator for data protection issues ([www.ico.org.uk](http://www.ico.org.uk)).

More detail can be found in Section 9: Your Legal Rights of our Website Privacy Policy which can be found [here](#)

### **7. Further details**

If you are looking for more information on how we process your personal data including on data security, data retention and lawful processing bases, please access our Website Privacy Policy [here](#)