Community Update

June 3, 2021
• This webinar will help you understand the Rental and Utility Relief Program and the application process.

• Our goal: Keep the most vulnerable people and families housed to support a strong, equitable recovery for our entire community.
• This program helps Oʻahu renters and landlords.

• If you‘ve already applied, please do not apply again. Duplicate applications will be disqualified.

• Review the Frequently Asked Questions document on oneoahu.org/renthelp
If you have already applied and want to check the status of your application:

<table>
<thead>
<tr>
<th>Applicants with Catholic Charities Hawaiʻi</th>
<th>Visit <a href="https://rurp.catholiccharitieshawaii.org/">https://rurp.catholiccharitieshawaii.org/</a> and enter your Case ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applicants with the Council for Native Hawaiian Advancement (CNHA)</td>
<td>Log into your account with CNHA</td>
</tr>
</tbody>
</table>
The Rental and Utility Relief Program reopens Monday, June 7 at 6 p.m. to new applicants.
- $2,500 a month for unpaid rent and utility bills
- $2,000 a month for current and future rent
- $500 a month for current and future utility bills

- Income limits apply -

New applicants only. Previous applications are being processed.

oneoahu.org/renthelp
Who Qualifies

Households that demonstrate financial harm from the pandemic and at least one member is at risk of losing housing.

Meet income limits: 50% of area median income for Oahu.

- $62,950 for a household of four people.
- Complete list of income limits in FAQ.

Also can qualify if a household member is unemployed for at least 90 days at the time of application.
<table>
<thead>
<tr>
<th>Household Size</th>
<th>Annual Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 person</td>
<td>Up to $44,100</td>
</tr>
<tr>
<td>2 people</td>
<td>Up to $50,400</td>
</tr>
<tr>
<td>3 people</td>
<td>Up to $56,700</td>
</tr>
<tr>
<td>4 people</td>
<td>Up to $62,950</td>
</tr>
<tr>
<td>5 people</td>
<td>Up to $68,000</td>
</tr>
<tr>
<td>6 people</td>
<td>Up to $73,050</td>
</tr>
<tr>
<td>7 people</td>
<td>Up to $78,100</td>
</tr>
<tr>
<td>8 people</td>
<td>Up to $83,100</td>
</tr>
</tbody>
</table>

[oneoahu.org/renthelp](http://oneoahu.org/renthelp)
Getting ready to apply on June 7

Gather needed documents:
- Government-issued photo identification and proof of Oahu residency
- 2020 tax documents
- Signed rental agreement
- Late notice for rent or utility
- Most recent pay stubs

Complete list of needed documents in FAQ at oneoahu.org/renthelp
Getting ready to apply on June 7

• Have only one person per household apply.
• Don’t apply if anyone in your household has already completed an application.
• Don’t apply for mortgage help. The program cannot pay for mortgages due to federal guidelines.
How to apply on June 7

Step 1

• Complete the eligibility prescreener on June 7. The prescreener will be active on June 7 at 6 p.m. on oneoahu.org/renthelp, not before then.
• The prescreener is not the application. It is only Step 1.
How to apply on June 7

Step 2

- Prescreener will ask you for an email address. Use an email that is unique to you.
How to apply on June 7

Step 3

• After completing the prescreener, you will receive a confirmation email or a link to the application form.
How to apply on June 7

CCH

OR

CNHA
How to apply on June 7

Step 4

• In your application, upload your documents and complete your application.
• Council for Native Hawaiian Advancement application: Can save work and complete later
• Catholic Charities Hawai‘i application: Cannot save work.
How to apply on June 7

Step 5

- Double check your application. Errors will delay processing.
How to apply on June 7

Step 6

• Work with a case manager from one of our community partners, if needed.
After Applying

• We appreciate your patience. There is no immediate payment for rent or utility bills.

• It takes time to verify leases, tax documents, residency, and other essential information.
Landlords

- Can apply on behalf of their tenants, with written consent.
- Landlords should provide a W-9 to our community partners.
- Payments with approved application will be made directly to landlords.
- If a landlord doesn’t respond after several tries, payment can be made to renter.
Summary

- Review the FAQ on oneoahu.org/renthelp.
- Gather needed documents.
- For approved applications, there is no immediate payment to landlords or utility companies.
- Landlords for approved renters will need to submit at W-9.
Questions