



AGREEMENT/AUTHORITY TO INVESTIGATE AND RELEASE

I AUTHORISE MISSING MONEY AUSTRALIA TO INVESTIGATE AND RECOVER UNCLAIMED MONEY OR ASSETS IN THE NAME OF:

NAME: CLAIM AMOUNT: \$ CLIENT REFERENCE NO:

CLAIMANT 1. FULL NAME: DATE OF BIRTH:

ADDRESS:

PHONE WORK: PHONE HOME: PHONE MOBILE:

EMAIL: PREFERRED METHOD OF CONTACT:

CLAIMANT 2. FULL NAME: DATE OF BIRTH:

ADDRESS:

PHONE WORK: PHONE HOME: PHONE MOBILE:

EMAIL: PREFERRED METHOD OF CONTACT:

1. I Authorise Missing Money Australia and its staff to undertake any necessary searches and procedures required for the investigation/recovery of my claim to unclaimed money. I declare I will provide Missing Money Australia with all necessary, authentic identification documents relating to my claim.
2. I accept I am responsible for providing all correct information and documentation. I acknowledge that providing incorrect information and/or documentation may lead to a delay in receiving my unclaimed money.
3. Missing Money Australia use the service of Fee from Refund Pty Ltd (ABN 99 156 638 890), which enables our clients to pay their fee to Missing Money Australia directly from their unclaimed money refund.
4. I understand Missing Money Australia's fee of 15% + GST of all monies refunded, will be deducted from my unclaimed money refund, using the service of Fee from Refund Pty Ltd (ABN 99 156 638 890). I understand the balance of my refunded money will be deposited electronically into my nominated bank account, as per my instructions on finalisation of my claim.

PLEASE CONFIRM

- I have read and agree to Missing Money Australia's Terms & Conditions.
- I agree to enlist the service of Missing Money Australia as my Refund Agent.

CLAIMANT 1. FULL NAME: (PLEASE PRINT)

SIGNATURE: DATE:

CLAIMANT 2. FULL NAME: (PLEASE PRINT)

SIGNATURE: DATE:

www.missingmoneyaustralia.com.au

TERMS & CONDITIONS

1. Missing Money Australia may not disclose the source of claimable funds, without a signed Authority to Release Form. This form is a legally binding contract, authorising Missing Money Australia to work as your Refund Agent. A signed Authority to Release form is the requirement of ALL holding authorities, when enlisting the services of a Refund Agent.

By signing our Authority to Release form, clients recognise and accept responsibility for the provision of all correct documentation required to initiate their claim. Clients are guided by Missing Money Australia regarding all required documentation.

2. **It is illegal to knowingly make a claim to funds which DO NOT belong to you. Missing Money Australia will NEVER support a fraudulent claim.**
3. Missing Money Australia's fee is 15% + GST of all recovered money. Our fee is payable at the time of recovery. We use the service of Fee from Refund (ABN 99 156 638 890). This service enables our clients to pay Missing Money Australia, directly from their successful claim. The balance of the recovered money will be deposited electronically into your nominated bank account. Please ensure accuracy when completing your bank account details. It is the responsibility of clients to provide the correct Account Name, BSB Number, Account Number.

We will issue a Paid Tax Invoice for our service, within 7 days of receiving your funds.

4. **If we are unsuccessful at refunding your money, Missing Money Australia's service is FREE.**
5. Every effort is made by Missing Money Australia to ensure your refund is deposited directly into your nominate bank account, within 9 weeks of receiving ALL correct documentation. It is the responsibility of clients to provide correct information. Providing incorrect information may lead to a delay in receiving your refund. Missing Money Australia and its employees are not responsible for any delays in the processing of claims by holding authorities and do not accept responsibility for any loss, claim, or liability arising from any such delay.
6. Missing Money Australia does not warranty or guarantee the currency, accuracy or completeness of any Information provided via any correspondence and/or communications. Missing Money Australia disclaims liability of any kind, including and without limitation, liability for accuracy, quality, performance, or reliability for a particular purpose arising out of the information provided.
7. Acceptance of our service, is automatic acceptance of our terms and conditions.