

Hire Agreement



Instrument:	Size:	Date: / /
Instrument #:	Insurance Cost: £	Hire Cost: £

Name:	_____
Address:	_____
_____	Post Code: _____
Telephone:	_____
Teacher:	_____
Email:	_____

The terms and conditions of this agreement are as follows:

1. The minimum hire term is 3 months and payment equivalent to 3 months rental is payable in advance. Thereafter, monthly payments to Stringers by direct debit must continue until the instrument is returned.
2. Customers must supply British bank account details for their direct debit before taking hire instruments off the premises.
3. The direct debit must not be cancelled prior to return of the instrument. If this occurs, or the monthly payments lapse, the customer is in breach of contract and any Stringers insurance cover is void. Account arrears must be paid immediately.
4. This is not a hire to buy scheme. If at any time during the period of hire the customer decides to purchase an instrument from Stringers, the initial 3 month rental fee will be deducted (minus insurance) from the purchase price. Monthly direct debit payments cover hire costs alone.
5. A hire instrument may be exchanged for a larger size at any time during the hire period at no extra cost to the customer, providing that the instrument has not been damaged in any way (see below).
6. If the customer decides to end the hire contract and their instrument is returned more than 5 working days after the expiration of the hire period that has been paid for, a penalty of an additional one month's hire will be charged.
7. You may end this agreement at any time, by returning the instrument to Stringers London in good condition. Any damage will be charged (see below). The return of an instrument is the customer's responsibility.
8. Your instrument is insured under Stringers stock policy with Allianz Musical Insurance for the hire period. The hirer is responsible for reporting any loss or damage to the instrument and must notify Stringers immediately. The excess of £25 on Stringers policy will be payable by the hirer for any loss or damage to the instrument or bow.

Any necessary repairs, cleaning, maintenance and servicing during the period of hire, including bow repairs, must be carried out only by Stringers, and paid for by the hirer where Stringers are unable to make a claim on their stock policy.

Stringers stock insurance policy with Allianz does not cover;

- Breakage of consumable items such as strings or bow hair. Replacements must match the quality of the original item.
- Theft by any person or persons to whom any insured items is entrusted or loaned
- Loss or damage arising from atmospheric conditions such as extremes of temperature, effects of sunlight, dampness, excess dryness.

9. It is the customer's responsibility to inform Stringers of any change of postal and e-mail address and telephone number.

10. If the hirer defaults on any payment, or fails to comply with these terms and conditions, Stringers London may terminate this agreement by giving written notice. The instrument must be returned immediately.

I agree to the terms and conditions as stated above:

Customer signature: _____

OFFICE USE ONLY	VD <input type="checkbox"/>	AT <input type="checkbox"/>
	HG <input type="checkbox"/>	SLSW <input type="checkbox"/>

PTO



Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

Service User Number

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FOR STRINGERS OF LONDON OFFICIAL USE ONLY
This is not part of the instruction to your Bank or Building Society

Instruction to your Bank or Building Society
Please pay Stringers of London Limited Direct Debits from the account detailed in this instruction subject to the safeguards assumed by the Direct Debit Guarantee. I understand that this instruction may remain with Stringer of London Limited and if so, details will be passed electronically to my Bank/Building Society.

Signature(s)
Date

Stringers of London Limited
95 - 99 Lisson Grove
London
NW1 6UP

Name(s) of Account Holder(s)

Bank/Building Society account number

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Branch Sort Code

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Name of your Bank or Building Society

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Reference Number

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Banks and Buildings Societies may not accept Direct Debit instructions from some types of account

This guarantee should be deatched and retained by the Payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date of frequency of your Direct Debit Stringers of London Limited will notify you 7 working days in adgance of your account being debited or as otherwise agreed. If you request Strings of London Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Stringers of London Limited or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society - If you receive a refund you are not entitled to, you must pay it back when Stringers of London Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us