Simple and Transparent Pricing and Product Catalog

RapidDeploy Nimbus — Cloud-Aided Dispatch (CAD) Solution Pricing

Pricing is determined based on the number of named responders or concurrent units/vehicles, plus concurrent Dispatchers and Call-Takers in an organization.****

CAD contract value is calculated by utilizing the standard rack-rate prices, multiplied by anticipated average volumes as shown below;

1. The number of concurrent control center Call-Taking and Dispatch ‘seats’ multiplied by the rack-rate of $2000 per seat per month)* plus

2. The number of active, concurrent units/vehicles utilizing AVL/GPS multiplied by the rack-rate of $50 per vehicle per month**

3. If applicable, the total number of named responders utilizing the RapidDeploy mobile app multiplied by the rack-rate of $12.50 per responder per month

(‘Nimbus seat per month license’ SKU code RPD-C-001)
(‘Nimbus vehicle per month license’ SKU code RPD-C-002)
(‘Nimbus responder per month license’ SKU code RPD-C-003)

Additional costs for NCIC/FCIC Queries may apply.

RapidDeploy Eclipse — PSAP Analytics Pricing

Contract value is calculated by multiplying the number of total seats (inclusive of call-taker and dispatcher positions) by the standard rack-rate pricing of $200 per seat per month. In certain cases, additional on-site hardware may need to be procured at an additional cost.***

(‘PSAP Eclipse license’ SKU code RPD-A-001).
RapidDeploy Radius — Supplemental 911 Location Mapping Pricing
Contract value is calculated by multiplying the number of concurrent seats (inclusive of call-taker and dispatcher positions) by the standard rack-rate pricing of $350 per seat per month* (PSAP Radius license SKU code RPD-A-002).*

RapidDeploy Radius Plus — Enhanced Supplemental 911 Location Mapping Pricing
Including enhanced features is available for an additional $100 per seat per month, $450 per seat per month* (PSAP Radius Plus license SKU code RPD-A-004).*

RapidDeploy NG-911 Consolidated Solution (NG911 Bundle) Pricing
Combined Eclipse Analytics (RPD-A-001) and Radius Plus (RPD-A-004) bundled pricing.

Contract value is calculated by multiplying the number of total seats (inclusive of call-taker and dispatcher positions) by the standard rack-rate pricing of $600 per seat per month. In certain cases, additional on-site hardware may need to be procured at an additional cost.*** (‘PSAP NG911 Bundle license’ SKU code RPD-AC-001).

PLEASE NOTE:
• All rack rate pricing is quoted in USD. Scale-based volume discounts are negotiable.
• International pricing for non-US regions / territories is available on request.
• No additional implementation fees are charged however project fees may apply.
• Although prices are quoted monthly, alternate payment periods may be negotiated.

Prices quoted are standard, and exclude any discounts, taxes, and transaction costs.

* As RapidDeploy delivers all SaaS solutions in the cloud, additional hosting costs may be incurred.

** Where additional motorized vehicles are activated temporarily in order to respond to catastrophic incidents / events, additional contract fees may not be incurred.

*** For solution components utilizing Microsoft Dynamics365 or PowerBI, solution end-users will be responsible for provisioning their own appropriate Microsoft licenses. In certain cases, additional on-site hardware may need to be procured at an additional cost.

**** Pricing is for normal operation and use. RapidDeploy does not charge additional licensing for PSAPs in the event of major incidents, catastrophes or emergency situations where additional concurrent users may be needed for a limited time period. RapidDeploy will work with our customers to determine the anticipated average call-taker, dispatcher, and vehicle/responder volumes and will be assessed annually.

Additional costs for third-party services are not included in the rack rate pricing.
**Detailed Product Catalog**

**RPD-A-001**  
**RapidDeploy Eclipse:** PSAP analytics concurrent per Seat license: Provision of CPE agent license per PSAP, to allow on-premise and cloud based CPE event / activity details to be recorded and aggregated for the analysis and reporting of PSAP call performance, benchmarking and statistics. **($200 per seat monthly)**

**RPD-A-002**  
**RapidDeploy Radius:** Supplemental 911 location mapping concurrent, per seat license: Provision of 911 call mapping and visualization to allow for the following capabilities: Display of ALI and supplemental 911 location. Show the locations of wireline, wireless, and VoIP 911 calls received by a PSAP on a map, including ALI locations as well as supplemental 911 locations such as device-hybrid locations of wireless calls. Compare locations from different sources. Interface with location data sources. Acquire 911 call location from E911 and NG911 data sources, locally at a PSAP or within an ESInet. **($350 per seat monthly)**

**RPD-A-004**  
**RapidDeploy Radius Plus:** All of the feature and functions of Radius with including enhanced features. **($450 per seat monthly)**

**RPD-AC-001**  
**RapidDeploy NG-911 Consolidated Solution:** Supplemental 911 location mapping with PSAP analytics concurrent, per seat license: Provision of CPE agent license per PSAP, Provision of 911 call mapping and visualization to allow for the following capabilities: Display of ALI and supplemental 911 location: Show the locations of wireline, wireless, and VoIP 911 calls received by a PSAP on a map, including ALI locations as well as supplemental 911 locations such as device-hybrid locations of wireless calls. Compare locations from different sources. Interface with location data sources: Acquire 911 call location from E911 and NG911 data sources, locally at a PSAP or within an ESInet. Also allows on-premise and cloud based CPE event / activity details to be recorded and aggregated for the analysis and reporting of PSAP call performance, benchmarking and statistics. **($600 per seat monthly)**
RPD-C-001
RapidDeploy Nimbus — CAD Call-Taking and Dispatch concurrent per seat license:
Provision of CAD portal access to utilize the following core functions and capabilities: System administration - Master data location and address management, response plan management, default system settings, user management, resource management, responder and vehicle management, 3rd party provider subscription management. Call-taking - Incident creation, call type assignment, ProQA access (ProQA license required), caller and incident detail capture, address search, GIS / mapping access, command line functions. Dispatch - Live unit and responder status, Routing and ETA (using live traffic and weather), response plans, dispatch and unit substitution, secondary responder assignment, case number creation, dispositions for incident and case closure. Workforce Management - The ability for the Dispatcher to manage the vehicle and unit status from the CAD. Ability to view live locations of units and vehicle assignments. Ability to manage fixed POIs and assign units to these POIs.
($2000 per seat monthly)

RPD-C-002
RapidDeploy Nimbus — CAD active motorized vehicle with automatic vehicle location license: Provision of real-time CAD to responder vehicle integration via AVL to allow the following capabilities: Vehicle status - Live unit location, live unit status, historical unit tracks. Unit interaction - Response crew CAD detail capture and status updates via MDT interface (currently available for TomTom) or via mobile web page. ($50 per vehicle monthly)

RPD-C-003
RapidDeploy Nimbus — RapidDeploy mobile application license per named responder:
Provision of responder access to either Android or iOS mobile app to allow for the following capabilities: Responder location and status management - User update of current responder status and CAD visibility / tracking of live responder location. Incident assignment, response and status management - Receipt of incident order (incident detail and dispatch instructions), acceptance of order, live navigation, response management (responder updates for incident status, response detail and multi-media capture to app smart forms.)
($12.50 per responder monthly)

RPD-C-004
RapidDeploy Radius to Nimbus Upgrade: Upgrade to enhanced Radius functionality provided with Radius Plus. ($1,650.00 per seat monthly)
RPD-C-005
RapidDeploy Eclipse to Nimbus Upgrade: Upgrade from analytics to Nimbus CAD functionality. ($1,800.00 per seat monthly)

RPD-C-006
RapideDeploy Radius Plus to Nimbus Upgrade: Provision of Nimbus license from Radius Plus concurrent license. ($1,550.00 per seat monthly)