RadiusPlus is making a difference at PSAPs across the US

RadiusPlus has a national reach, with more than 630 PSAPs among 14 organizations, both large and small.

**CAL OES, CALIFORNIA**

The CA Office of Emergency Services answers 27 million calls to more than 440 PSAPs per year. Most PSAPs use RadiusPlus and are trained on RapidDeploy’s two-way SMS capabilities, so victims of domestic abuse, and others who have difficulty communicating with 9-1-1, can safely get the help they need.

“It is important to ensure that our 9-1-1 responders have every tool available to help them answer 9-1-1 calls and provide dispatch services. The speed of deployment and effectiveness of the SMS feature that supports Text-from-9-1-1 using the RapidDeploy RadiusPlus platform is an integral part of the capabilities used by CAL OES to support our public safety missions.”

— BUDGE CURRIER, 9-1-1 BRANCH MANAGER, CAL OES

**NEVADA**

Pershing County - 1
Mineral County - 1

This year, a call came in with only frantic female screams. RadiusPlus helped authorities locate a battered woman and stop a dangerous domestic incident. This new technology saved the victim from further injuries and possibly saved her life.

— TELECOMMUNICATOR, KS 9-1-1 CENTER

**TEXAS**

KANSAS
Potawatomi Tribe - 1
Kansas 9-1-1 Center - 117

“Having the ability to implement real-time SMS message translation is absolutely necessary and an amazing change going forward, especially for the many residents that do not speak English as their primary language. We are excited to be the first in the nation to have this capability.”

— TENEA REDDICK, ACTING 9-1-1 DIRECTOR AT BALTIMORE 9-1-1

**MD**

BALTIMORE CITY 9-1-1, MARYLAND

5,139 residents speak a language other than English at home. RadiusPlus gives Baltimore telecommunicators the ability to translate SMS text messages in real-time, so people get the help they need.

“Having the ability to implement real-time SMS message translation is absolutely necessary and an amazing change going forward, especially as we serve such a diverse community, each of those needing emergency services.”

— TENEA REDDICK, ACTING 9-1-1 DIRECTOR AT BALTIMORE 9-1-1

**CALIFORNIA**

**NEVADA**

**KANSAS**

**ARKANSAS**

**FLORIDA**

**BALTIMORE CITY 9-1-1, MARYLAND**

15,000 residents speak a language other than English at home. RadiusPlus gives Baltimore telecommunicators the ability to translate SMS text messages in real-time, so people get the help they need.

“Having the ability to implement real-time SMS message translation is absolutely necessary and an amazing change going forward, especially as we serve such a diverse community, each of those needing emergency services.”

— TENEA REDDICK, ACTING 9-1-1 DIRECTOR AT BALTIMORE 9-1-1

**FLORIDA**

Orange County - 10
Brevard County - 11

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