



#520





CONTENTS

RESEARCH

- 4. Path To Insight
- 5. Key Findings
- 6. Target Market
- 7. Target Insights
- 8. Positioning Insights
- 9. Competition

CREATIVE

10. Strategy

11. Media Map

12-14. Experiential

15-16. In-store

17-18. Traditional

19-21. Social/Digital

MEASUREMENT & EVALUATION

- 22. Budget/Timeline
- 23. Media Placement
- 24. Campaign Evaluation
- 25. Sources

EXECUTIVE SUMMARY

Experience Real! Join Tai Pei as it celebrates who you are – the real you. Whether you express yourself through nights in watching Hulu, traveling to a new city, or video gaming with friends, Experience Real like never before alongside Tai Pei!

With Tai Pei's authentic Asian cuisine, discovering how you **Experience Real** has never been easier.

OBJECTIVES

- 1. Increase millennial excitement for Tai Pei.
- 2. Generate brand awareness nationally.
- **3.** Combat negative perceptions of frozen food as unhealthy.

RESEARCH

Our journey began with identifying where Tai Pei currently stands in the mind of the consumer. By conducting surveys across all 50 states, implementing focus groups to test campaign theories and brand positioning, and analyzing market trends and target demographics, our team identified Tai Pei's problem and discovered a viable strategy to acheive millenial success.

THE PROBLEM: AWARENESS

After surveying **800 millennial**s, we found that 74% of them had never heard of Tai Pei¹.

We conducted taste tests with 50 people in our target audience and nearly all of them were willing to recommend it to a friend².

This showed us that Tai Pei's problem isn't with the product, it's with brand awareness.

THE WHY: BRAND VOICE

We found that although Tai Pei is present in some mediums where millennials are active, their messages aren't connecting with them.

While Tai Pei has a solid product, millennials aren't able to identify a strong brand voice.

We found that Millennials are much more likely to interact with a brand that gives them an experience and contains a relatable emotional appeal.

THE FIX: EXPERIENCE REAL

Millennials are searching for brands that fit in with their lifestyle and offer a genuine connection³.

After sampling Tai Pei, our target primarily identified it as "authentic" – an attribute they deeply resonate with².

We discovered that Tai Pei's unique selling point is a product that offers a real Asian experience with great taste and a short prep time.

3,837Survey Respondents

113 1-on-1 Interviews

50 states National Research Interviews

21 Focus Groups

50 Tai Pei Experience Room Participants

10 hours Social Listening

123
Branding Analysis
Participants

109 Interactive Tactic and Design Tests Advertising Analysis
Participants

516 Secondary Resources

109
Interactive Tactic and
Design Tests

Word Association
Participants

64In-store Observations

59Competitor Packaging Analysis Participants

131 Taste Test Participants

54 Campaign Design Testing Participants

TOTAL RESEARCH
IMPRESSIONS

5,714

Our research unvieled key findings that helped us define barriers Expereience Real needed to overcome, as well as opportunities Tai Pei could capitalize on.

DISCOVERIES			SUPPORT		OPPORTUNITIES
Frozen food is currently viewed as unhealthy.	>>	71%	Only 2.8% of millennials view frozen food as healthy¹. "When I think frozen food I don't ever think healthy." - Ashley⁴ of millennials said they would be willing to try Tai Pei if they knew it was healthy¹.	>>	Tai Pei should capitalize on its all-natural ingredients and fresh packaging.
Millennials like to experience a product firsthand.	>>	94%	of millennials believe a food is good when they try it themselves, while 35.2 % believe it is good when friends recommend it ¹ .	>>	We need to create opportunities for millennials to sample Tai Pei for themselves.
Millennials buy frozen food to stock up their freezers for the future, not as an impulse buy.	>>	55%	of millennials already know what they are going to buy when they go to the store¹.	>>	We will give millennials a reason to stock their freezers with Tai Pei through promotional offers and store redirection.
Millennials will resonate with Tai Pei's tie to authenticity.	>>	63%	of millennials prefer to buy from authentic brands ⁵ .	>>	Tai Pei needs to capitalize on its authentic attributes by joining in on its target's most authentic moments.
Millennials don't believe what advertisements and marketers tell them.	>>	84%	percent of millennials don't trust traditional advertising ⁶ .	>>	By positioning Tai Pei as an authentic, real brand rather than focusing on product attributes, consumers are more likely to believe that it is truly healthy.

WHO ARE THE PEOPLE WHO KEEP IT REAL?

As **32.1 million**⁷ millennials across the United States search for real quality meal choices that compliment their quest for everyday real experiences - **Tai Pei has** the opportunity to reach their solution. To get a closer look at who our target is, we've uncovered two of the top market segments between 18-25 years olds.



JESSICA: THE DRIVEN SOCIALITE

Career: Graphic Designer







Having just entered the workforce, Jessica is hustling everyday to make a difference at her job. Jessica loves her company because their mission aligns with her values and she truly feels like she can impact the world around her. After a long day of work, Jessica heads to the grocery store to stock up on food for the week. On the weekends Jessica always has plans to go out on the town with the girls. She loves being able to laugh and catch up on life after a long week.

23 | Chicago







SAM: THE SOCIAL GAMER
Major: Computer Science

College life is everything Sam dreamed it would be. He loves spontaneous weekend road trips with the guys, afternoons playing sports, nights filled with board games, laughter, and movies, and cracking the joke that gets the whole room laughing. Sam loves to play Xbox with his buddies and is always looking for the next time they can all get together. While Sam's friends can always rely on him, Sam finds himself running late from class to class as conversations in the hallway always last longer than he thinks. In between plans with his friends, Sam runs to Walmart to stock his mini fridge with quick and easy snacks. While Sam loves being the social butterfly, he also loves deeper moments with his friends where they let their guards down and talk about life.



19 | University of Alabama

While both target markets are different, can be reached by Experience Real.

TARGET INSIGHTS: THE INSIDE SCOOP

As we developed our tactics, we wanted to find daily moments when our target feels most like themselves and when they regard others as being most genuine.

Be you, be **authentic...** Be you, don't fake it. Just be whatever comes out².

Emily, 21 Washington D.C.

[Real] is about transparency, authenticity, and simplicity2.

Tucker, 24 Virginia

[I experience real by] being with **friends**... Good **conversation** with people that I love. Just hanging out, not doing anything crazy².

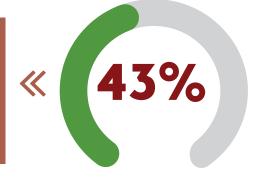
Jessie, 20 Missouri

[I stay real by] filling my diet with **healthy** things, trying to be authentic in my lifestyle and in my friendships².

Julia, 22 Pennsylvania

WHEN DO MILLENNIALS DECIDE TO TRUST A BRAND?

43% of millennials need to trust a company or news site before they even bother reading the content that they produce. Although though millennials crave authentic interactions, they are skeptical of brands8.





Millennials buy from brands when the brand speaks to them since almost 63% of millennials say that the brands they buy reflect their style and personality9.



POSITIONING INSIGHTS: THE TAI PEI EXPERIENCE

To merge multiple forms of research and insights - we created "**The Tai Pei Experience**" where over **50 millennials** were given the opportunity to taste test Tai Pei in our control room in comparison to the "**Tai Pei Experience Room.**"

How healthy do you think Tai Pei is?

How authentic do you think this brand is?

Experience Ca Ca Ca Ca Ca Ca Ca Ca

How excited are you about this frozen food brand?



How likely are you to recommend it to a friend?



OUR CAMPAIGN WORKED! After immersing our target in the Experience Real environment by allowing them to sample Tai Pei while interacting with a number of tactics, their desire to share, consume, and associate Tai Pei with being healthy **significantly increased**.

- Participants who took part in the Tai Pei experience were almost **twice as likely** to think Tai Pei was a healthy option.
- Those who took part in the Tai Pei experience rooms found Tai Pei to be 65% more exciting than those who tried the food without the experience.





- People who took part in the Tai Pei experience were **over 81% more likely** to think of the brand as authentic.
- Participants were almost **twice as likely** to recommend Tai Pei to a friend if they had gone through the Tai Pei experience.



"THE TAI PEI EXPERIENCE"

Link: https://vimeo.com/209851332

Password: 520

In an aisle of glass doors and cool temperatures, what sets Tai Pei apart from all the other food in the freezer?

GLOBAL FAST COOK TIME HEALTH My pot pie always I do not eat Stouffer's I avoid Lean Cuisines because it is because they never has a soggy crust. It should be easier to unhealthy4. make me full and happy4. prepare4. - Dustin, 21 South Dakota - Hayden, 22 - Robert, 20 New Jersey Virginia About: Marie Callender's About: Stouffers About: Lean Cuisine Tai Pei has the unique Tai Pei brings **color** to the With its all-natural aisle of chicken and mash advantage of being a quick ingredients, Tai Pei is a potato entrees with its variety microwavable frozen food healthy option that doesn't of bold flavors with a global option whose wait time is leave millennials feeling guilty after consuming it. experience in a single serve shorter than other frozen food brands. package.

So what leads millennials to frozen food aisle, and drives what moves from the freezer to the microwave? Our research shows that purchase decision making begins with a **positive experience** with the brand in their everyday life, a **product that meets their needs**, and a visibly **enticing purchase opportunity**⁴.











CREATVE

When developing our creative strategy, we identified ways that millennials **Experience Real** in their everyday lives. We found our target does things like watch the Bachelor with friends, sings at the top of their lungs when they're alone in the car, and plays crazy board games with their friends after a long week of work.

For Tai Pei, experiencing real means celebrating what it has always been made of: real ingredients, real value, real taste, and real convenience.

So now Tai Pei is asking, how can we **Experience Real** together?

Allowing Tai Pei to engage with its target during their **real** moments drove our creative direction. Our tactics encourage our target to experience life more authentically as Tai Pei enters their lives through moments they feel most **real**. This not only makes Tai Pei a top of mind frozen food brand when our target is stocking up their freezers for the week, but it gives Tai Pei an authentic, recognizable brand voice.

With Tai Pei, our target is able to **Experience Real** like never before.





EACH TACTIC ACHIEVES ONE OF THE FOLLOWING INITIATIVES:

Place Tai Pei in the center of an everyday millennial **experience**.

Create a unique and memorable brand interaction.

Provide an opportunity for our target to taste Tai Pei's authentic flavor.



When **500** millennials¹¹ were asked what they associated with authentic Chinese food, they ranked chopsticks first. To capitalize on this finding, an interactive mural made of fluid chopsticks will travel between college campuses¹³ and popular cities¹⁹. Millennials will have the opportunity to share their unique handprint by interacting with the display.

Free samples of Tai Pei will also be handed out by a hibachi chef.

When surveyed, 8 out of 9 Millenials would Snapchat this Experience¹².

THE GREAT WALL OF CHOPSTICKS



SHARE A REAL MEAL

As students are coming back to campus, Tai Pei will encourage them to Experience Real with one another. Through a pop-up restaurant, students will enjoy Tai Pei products while engaging in authentic conversation. To capture and share this genuine interaction, Tai Pei will create a social media video displaying some of the most moving interactions. This will increase Tai Pei's brand recognition as well as establish a recognizable brand voice¹⁵.



Link:

https://vimeo.com/209964331

Password: 520

AIRPORT VIRTUAL REALITY ★

86% of Millennials¹⁶ travel to experience cultures.
To help them experience different destinations before their journey even begins,
Tai Pei will set up a virtual reality experience at airports.
Travelers can choose between three different VR experiences:
The Great Wall of China, an Asian marketplace, and Asian wildlife in their natural habitat.



As 45% of music festival attendees are millennials¹⁴, Tai Pei will help our target capture this experience. Tai Pei will set up a booth that allows participants to snap and print a polaroid of them and their friends. This keepsake will bring Tai Pei to mind whenever attendees remember their experience. Concert goers will also receive buy-one-get-one coupons to increase trial.











AIRBNB

When millennials travel, 73% of them regard staying in an Air BnB as more authentic than staying in a hotel¹⁷. As millennials are experiencing new cultures during the summer and Christmas months, Tai Pei will partner with 5 Air BnB spaces in the 10 most traveled cities¹⁹ and help guests **Experience Real**. To immerse the guests in Experience Real, the rooms will contain Asian-inspired interior design and freezers stocked with Tai Pei products. To further help travelers enjoy the most authentic parts of the city, Tai Pei will provide branded travel maps in the form of oriental scrolls with the top destinations and experiences in the city.







DIGITAL END-CAP

Digital end-caps will be placed at the edge of the frozen food aisle in Walmarts across the nation and will allow shoppers to experience the **real** Asia. These touch screen displays will reach 67% of customers¹⁸ as it allows them to view a 360 video of different Asian locations. Shoppers will get to see what Asia is truly like and enjoy the adventure of discovering different cultures right in the grocery.

SAMPLING

Being able to truly experience a product before purchase can increase sales by 2,000%²⁰.

Tai Pei will station unique sampling opportunities at Walmarts across America. These stations will feature a cultural **experience** as a hibachi chef prepares the food.

IN-STORE DISPLAY

Tai Pei's in-store graphical display will make the frozen food aisle easier to navigate than ever. Decorative floor sticks will lead consumers directly to Tai Pei's decorated freezer door to reduce time in the chilly area -- a barrier that often deters millennials from entering the aisle³.





With 8 out of 10 millennials being value seekers³, coupon dispensers will be placed by other items millennials regularly pick up to redirect them to the frozen food aisles. While our target is picking up tea, college supplies, and boardgames they will be prompted by coupon dispensers to pick up 5 for \$10 Tai Pei.

CARTWHEEL

Target appeals to younger millennials with 58-62% of its shoppers being between the age of 18 and 44²¹. To make their shopping experience easier, Tai Pei will provide coupons through Target's Cartwheel app²².

INFLUENSTER

Tai Pei will offer product coupons through the popular Influenster app²³. Influenster will reward users for sharing Tai Pei on social media, recommending Tai Pei products, and leaving reviews²⁴. This will promote word of mouth marketing among our target in addition to trial.

PACKAGING REWARDS

Tai Pei will recreate the classic anticipation of cracking open a fortune cookie by showing off the convenient design of its new packaging with the "Experience Real Rewards" initiative. This will increase customer loyalty²⁵ and repeat purchase opportunity by rewarding customers points under each lid. Points will be redeemable by scanning the QR code and people can collect and build points for free things like a discounted Tai Pei, concert tickets, and a year-long subscription to Hulu.







SUBWAY AND BUS DISPLAY

To give millennials opportunities for real experiences, Tai Pei will place interactive displays at bus and train stops prompting travelers to converse with each other. As travelers are waiting for their buses to arrive, the signs will display messages like, "let's be real, waiting for the bus with a stranger can be awkward. But it's a lot less awkward when you're friends!" The displays will then prompt travelers with different questions they can ask one another like "ask your neighbor which superhero they wish they were" and "who is your celebrity crush". This will create a unique experience for the 43% of millennials who ride public transit at least once a week²⁶.









BILLBOARD

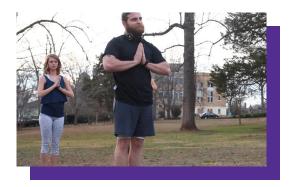
Whether running to class or a meeting downtown, millennials are constantly on the go. That's why our strategic billboards placed in highly commutable cities are proven to be a tactic our millennial market won't forget²⁸. Our billboards will celebrate the real moments millennials find themselves in and relate them back to real meaning of **Experience Real**.

TRADITIONAL: COMMERCIAL

While millennials are unwinding from their days by watching their favorite shows, Tai Pei will air its humorous commercials; since 75% of millennials prefer funny ads²⁷, that enhance the Experience Real theme.



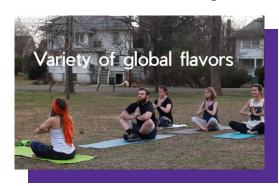
Scene opens. Yoga class in session. *Serene* music plays.



MIKE rolls out his yoga mat and joins the class effortlessly.

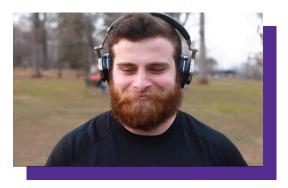


SARAH (fellow yogi) hears rap music interrupting class and looks to the side to see where the music is coming from.



Cue gong and voice over.

Voice over lists the unique selling points of Tai Pei



MIKE (macho yogi), the source of the noise, appears late to class with protein bottle, headphones, and yoga mat.



Fade out with Experience Real and Tai Pei logos

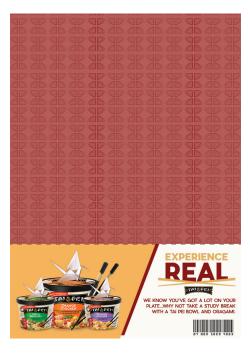


"MACHO YOGA": Macho guy experiences real by embracing his inner yogi at yoga in the park.

Link: https://vimeo.com/209854212 Password: 520

TWITCH 43

One of our male target's favorite ways to interact is through social gaming³⁰. Twitch is a platform that allows social gamers to stream themselves playing live video games. Fans have the ability to watch their favorite pro player while interacting with one another. Tai Pei will sponsor both Imagtpie and Doublelift to give them free merchandise and food to use while streaming. Our logo will also be shown in the sponsored information below the stream.



CHEGG & BIRCHBOX



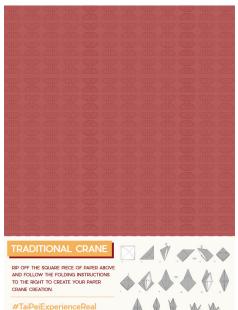
To increase trial and help millennials in their quest for experiencing other cultures, Tai Pei will place interactive coupons within Chegg³⁶ and Birchbox³⁷ purchases. Each coupon will contain instructions to turn each page into an origami masterpiece, while the bottom third will tear off with special Tai Pei offers. This will encourage trial, increase brand recognition, and help make Tai Pei synonymous with authentic cultural experiences.

YOUTUBE >



92% of millennials trust recommendations from influencers more than those coming straight from brands themselves³¹.

Tai Pei will partner with two of the most popular YouTube entertainment celebrities to create a fun video. Dude Perfect and Pewdiepie reach social gamers and combine for over 17.5 billion youtube views with over 70 million subscribers32,33.



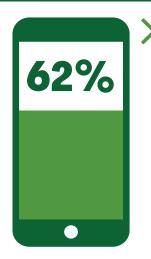
F 🟏 🕝 💄

REDBOX



One of the ways our target loves to Experience Real is by having a chill night with friends³⁴. With 537 million DVDs rented out via Redbox in 201535, it is clear millennials love a good group movie night. As millennials are searching their Redbox kiosk for the best movie, they will be prompted via text message by Redbox about the Experience Real buy-one-getone Tai Pei deal.

#TaiPeiExperienceReal



Tai Pei will revamp its social media presence by taking the main focus off its products and utilizing Twitter and Facebook to join our target's real moments and comment on pop culture. Instagram will be used to share photos of delicious Tai Pei products in our target's everyday moments.











Of millennials say that if a brand engages with them on social networks, they are more likely to become a loyal customer. A

social media presence is vital for Tai Pei to develop an authentic relationship with its target.

Using music to engage with the target is vital since 91% of millennials regard music as one of the most authentic forms of expression. Tai Pei will use music to strengthen its link with authenticity by creating playlists that highlight artists during their unedited acoustic sessions.



Tai Pei will utilize Snapchat to help millennials capture their most genuine moments through geofilters that will populate around Tai Pei's mural, sampling stations in grocery stores, and Share a Real Meal events.





>>>

THE REALEST BEAT

competition encourages
millennials to express
themselves by using chopsticks
as drumsticks to create their
own unique beat with friends.
Groups will use Instagram to
submit a video of their realest
beat through the hashtag
#TaiPeiExperienceReal.

Winners get to experience Asia through an all expense paid trip to Tai Pei, Taiwan.

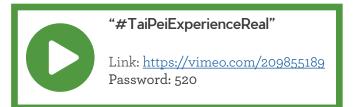




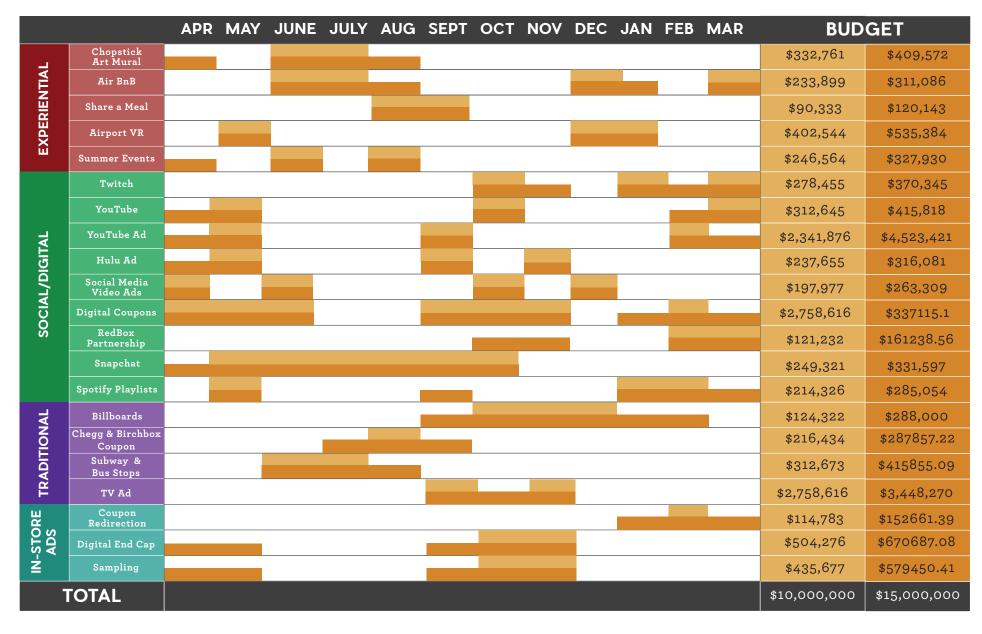
hulu

To help our target understand what Experience Real is all about, Tai Pei will air a national commercial to help define the movement. As millennials in the commercial share how their interests help them Experience Real and keep them grounded in who they are, viewers will relate to their raw interviews





MEDIA & EVALUATION





SUBWAY AND BUS STOPS

Impressions:

10 Million Budget: 15,764,552 15 Million Budget: 20,966,854 Placement: Subway, Metro, and Bus Stops in Top 5 millennial cities



BILLBOARD

27,600,000

Placement: Top 5 millennial cities



TV COMMERCIAL

15 Million Budget: 167,000,000



MUSIC FESTIVALS

Impressions:

10 Million Budget: 10.987.200 15 Million Budget: 14,612,976

Placement: Coachella, Lollapalooza, Northside Festival, Euphoria



SHARE A REAL MEAL

Impressions:

10 Million Budget: 5,732,639 15 Million Budget: 7,624,410

Placement: Top 10 most populous

schools, social media



HULU AD

Impressions:

10 Million Budget: 376,900 15 Million Budget: 501,277

Placement: The Bachelor, Catfish,

This is Us



REDBOX

Impressions:

10 Million Budget: 32,976,544 15 Million Budget: 43,858,803

Placement: Redbox Kiosks surround-

ing campuses and in cities

Impressions:

10 Million Budget:

15 Million Budget: 33,120,000



Impressions:

10 Million Budget: 133,600,000

Placement: The Bachelor, Modern

Family, The Voice



IN-STORE TACTICS

Impressions:

10 Million Budget: 194,639,838

15 Million Budget: 258,870,984

Placement: Walmarts surrounding campuses and cities



DIGITAL COUPONS

Impressions:

10 Million Budget: 22,764,322 15 Million Budget: 30,276,548

Placement: Walmarts surrounding campuses and cities



GREAT WALL OF CHOPSTICKS

Impressions:

10 Million Budget: 15,342,765 15 Million Budget: 20,635,754

Placement: Top 10 most populous schools and top 5 most traveled cities



TWITCH

Impressions:

10 Million Budget: 5,250,421 15 Million Budget: 9,853,220

Placement: Twitch



CHEGG AND BIRCHBOX

Impressions:

10 Million Budget: 3,736,453 15 Million Budget: 4,969,482

Placement: Chegg and Birchbox

shipments



AIRPORT VR

Impressions:

10 Million Budget: 30.049.322

15 Million Budget: 39,965,598

Placement: ATL, LAX, ORD, DFW. JFK Airports



YOUTUBE

10 Million Budget: 10,765,433 15 Million Budget: 14,318,026 Placement: Pewdiepie, Dude Perfect



SOCIAL MEDIA

Impressions:

10 Million Budget: 5,473,644 15 Million Budget: 585,683

Placement: Facebook, Twitter, and

Instagram

TOTAL IMPRESSIONS:

\$10 Million Budget: 947,418,851 \$15 Million Budget: 1,248,896,299



AIR BNB

Impressions:

10 Million Budget: 4,167 15 Million Budget: 10,733

Placement: Top 10 most traveled cities



SPOTIFY

Impressions:

10 Million Budget: 18,654,478 15 Million Budget: 24,810,455

Placement: Spotify



SNAPCHAT

Impressions:

10 Million Budget: 403,869,430 15 Million Budget: 537,146,341

Placement: Snapchat

Tai Pei tasked us with increasing millennial excitement for Tai Pei, generating brand awareness, and combating negative perceptions of frozen food as unhealthy.

BASED ON OUR "TAI PEI EXPERIENCE" DATA, WE ANTICIPATE...

...our target's excitement for Tai Pei to increase by: **65%**

...brand recognition to grow by:

85%

...millennial's positive perception of frozen food as healthy to double: 2X

INCREASE MILLENNIAL EXCITEMENT FOR FROZEN FOOD:

Through a national quantitative survey, we were able to assess Tai Pei's brand perception in addition to barriers about frozen food. To measure growth in both positive perceptions of frozen food and awareness of Tai Pei, we will repeat the nationwide survey at the end of each fiscal quarter.

MAKE TAI PEI RELEVANT TO MILLENNIALS:

To gauge awareness and relevancy, we will measure the effectiveness of the campaign by monitoring the following:

- Tai Pei sales after major campaign events
- Social media "likes," "retweets," and organic conversations
- Revenue in relation to specific venues
- · Sales at grocery stores -- nothing says "success" better than sales
- · Participation in major campaign events
- Key performance indicators

GENERATE BRAND AWARENESS: ROI DATA WILL TRACK SALES NATIONWIDE.

We will determine the ROI for our campaign tactics by reviewing the amount of sales and exposure generated. Tracking the ROI will allow us to also gauge if brand awareness is truly increasing. In order to accurately gauge the campaign's effectiveness, quarterly reviews will help us measure return on investment as a result of changes in customer perception.

COMBAT NEGATIVE PERCEPTIONS ABOUT FROZEN FOOD HEALTH:

To measure customer perception, we will monitor digital and social media platforms, as well as news and media mentions using BuzzSumo. Comparing these numbers against current perception on Tai Pei's health will help determine the effectiveness of the campaign strategy.

CONCLUSION

Tai Pei asked us to increase excitement for the brand, generate awareness, and throw off negative stereotypes about frozen food through an integrated marketing campaign. We have crafted an approach that defines who Tai Pei is and allows it to interact with millennials like never before.

Experience Real will achieve Tai Pei's campaign goals while also helping its target live with a new sense of authenticity.

- 1. Nationwide Survey
- 2. Taste Tests
- 3. Tai Pei Brief
- 4. One-On-One Interviews
- Rabe, B. (2016, April 04). 5 must-see infographics on the value of brand authenticity Vision Critical Blog. Retrieved March 23, 2017, from https://www.visioncritical.com/brand-authenticity-infographics/
- 6. DeMers, J. (2016, April 05). Why Modern Brand Trust Demands A Personal Relationship. Retrieved March 23, 2017, from https://www.forbes.com/sites/ jaysondemers/2016/04/05/why-modern-brand-trust-demands-a-personal-relationship/#6505d2ff5c08
- So How Many Millennials Are There in the US, Anyway? (Updated). (2016, May 03). Retrieved March 23, 2017, from http://www.marketingcharts.com/traditional/ so-how-many-millennials-are-there-in-the-us-anyway-30401/
- 8. Schawbel, D. (2015, January 20). 10 New Findings About The Millennial Consumer. Retrieved March 23, 2017, from https://www.forbes.com/sites/danschawbel/2015/01/20/10-new-findings-about-the-millennial-consumer/#782ded76c8f4
- Svatek, M. (2016, July 13). Millennials Want to Identify with Brands and Their Content. Retrieved March 23, 2017, from https://blogs.oracle.com/marketingcloud/millennials-want-to-identify-with-brands-and-their-content
- 10. Experience Exit Survey
- 11. Campaign Design Survey
- 12. Focus Group
- 13. Lindsay, S. (2015, August 23). The 35 Biggest Colleges in the United States.

 Retrieved March 23, 2017, from http://blog.prepscholar.com/the-biggest-colleges-in-the-united-states
- 14. Who's Headed to This Summer's Major Music Festivals? (2016, April 27). Retrieved March 23, 2017, from http://www.nielsen.com/us/en/insights/news/2016/who-s-headed-to-this-summer-s-major-music-festivals-.html
- 15. How to Build Social Media Trust through Authentic Interactions. (n.d.). Retrieved March 23, 2017, from http://www.dummies.com/social-media/blogging/how-to-build-social-media-trust-through-authentic-interactions/
- 16. Price, W. (2017, January 09). Millennial Travel Trends: A Look at the Largest Generations' Habits. Retrieved March 23, 2017, from http://www.internetmarketinginc.com/blog/millennial-travel-trends/
- 17. Travel Survey
- 18. Heil, K. (2014, July 16). End Cap Best Practices. Retrieved March 23, 2017, from http://blog.palmerretailsolutions.com/blog/end-cap-best-practices
- Price, W. (2010, April 28). List: America's Most-Visited Cities. Retrieved March 23, 2017, from https://www.forbes.com/2010/04/28/tourism-new-york-lifestyle-travel-las-vegas-cities_slide_11.html
- 20. Pinsker, J. (2014, October 01). The Psychology Behind Costco's Free Samples. Retrieved March 23, 2017, from https://www.theatlantic.com/business/archive/2014/10/the-psychology-behind-costcos-free-samples/380969/
- 21. Average Target Shopper & Customer Demographics. (2016, November 03).

 Retrieved March 23, 2017, from http://www.pymnts.com/news/retail/2016/average-target-shopper-customer-demographics
- 22. Guy, S. G. (2016, May 18). Target's Q1 e-commerce sales account for a growing share of revenue. Retrieved March 23, 2017, from https://www.digitalcom-

- merce 360.com/2016/05/18/targets-q1-e-commerce-sales-account-growing-revenue-share/
- 23. Millennials Reveal Affinity for Print and Digital Coupon Savings Valassis Coupon Intelligence Report Shares how Millennials Shop to Save. (2016, April 26).

 Retrieved March 23, 2017, from http://www.valassis.com/about-us/newsroom/item/160426/millennials-reveal-affinity-for-print-and-digital-coupon-savings-valassis-coupon-intelligence-report-shares-how-millennials-shop-to-save
- 24. Ribadeneyra, I. (n.d.). 10 Things to Do After You Sign Up for Influenster. Retrieved March 23, 2017, from https://www.influenster.com/article/10-things-to-do-after-you-sign-up-for-influenster
- 25. Lazazzera, R. (2015, May 6). 5 Ways to Use Packaging Inserts to Increase Customer Loyalty and Revenue Shopify. Retrieved March 23, 2017, from https://www.shopify.com/blog/18989252-5-ways-to-use-packaging-inserts-to-increase-customer-loyalty-and-revenue
- Goodyear, S. (2014, September 18). Millennials Love Transit Most, Boomers Still Stuck on Cars. Retrieved March 23, 2017, from https://www.citylab.com/transportation/2014/09/new-study-millennials-love-transit-most-boomers-still-stuck-oncars/380380/
- 27. Advertising Survey
- 28. Reaching Millennial Fans Using Old School Billboards At Music Festivals. (n.d.). Retrieved March 23, 2017, from http://www.hypebot.com/hypebot/2016/05/reaching-millennial-fans-using-old-school-billboards-at-music-festivals.html
- 29. Jubenville, C. B. (2016, November 09). Millennials prefer the real deal. Retrieved March 23, 2017, from http://www.washingtontimes.com/news/2016/nov/9/millennials-prefer-authenticity/
- 30. 3 Truths About Millennials and Gaming. (2016, April 03). Retrieved March 23, 2017, from http://www.dmnews.com/marketing-strategy/3-truths-about-millennials-and-gaming/article/425877/
- 31. Jade, Z. (2016, November 15). How to Reach Millennials Through Influencer Marketing. Retrieved March 23, 2017, from https://hireinfluence.com/blog/how-influencer-marketing-reaches-millennials/#Millennials_andInfluencer_Marketing
- 32. Pewdiepie YouTube; https://www.youtube.com/user/PewDiePie
- 33. Dude Perfect YouTube; https://www.youtube.com/user/corycotton
- 34. Readers, G., & Marsh, S. (2016, March 24). 'I'd rather chill in and relax': why millennials don't go clubbing. Retrieved March 23, 2017, from https://www.theguardian.com/commentisfree/2016/mar/24/id-rather-chill-in-and-relax-why-millennials-dont-go-clubbing
- 35. Redbox: number of kiosk rentals 2015 | Statistic. Retrieved March 23, 2017, from https://www.statista.com/statistics/296377/redbox-number-kiosk-rentals/
- 36. Chegg. (2017, March 23). Chegg Helps Brands Bring Millennials Value On Campus. Retrieved March 23, 2017, from http://www.prnewswire.com/news-releases/chegg-helps-brands-bring-millennials-value-on-campus-155896115.html
- 37. Wilbur, H. (2016, May 21). All Those Beauty Boxes Have One Big Secret in Common And It's All About You. Retrieved March 23, 2017, from https://mic.com/articles/143491/how-subscription-beauty-boxes-are-using-millenial-spending-habits-to-cash-in#.iWRDhNR7Z
- 38. 10 Snapchat Statistics You Need To Know (March 2017). (2017, March 06). Retrieved March 23, 2017, from http://mediakix.com/2016/01/snapchat-statistics-2016-marketers-need-to-know/#gs.omNiUo0