



Client Grooming Agreement

Aggressive or Dangerous Pets: Owners MUST inform Crackin Dog Grooming if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet, and protects both the pet and the groomer. Crackin Dog Grooming reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process, **and charge an Aggressive Dog Fee in addition to the regular grooming charge, even after the normal price has been quoted.**

Matted Dogs: Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Crackin Dog Grooming does not wish to cause serious or undue stress to your pet, and will not continually de-mat your pet for you. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. In some cases pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. **There is an extra charge for matted dogs, please understand it is not the groomers fault your dog is in bad condition and if the dog requires veterinarian treatment due to any of the above, this will NOT be at Crackin Dog Grooming's cost**

Double Coat Shave Down:

I understand and agree that I am leaving my double-coated dog with Crackin Dog Grooming to be shaved. I have also been informed of the following: • We cannot guarantee that the dog's coat will grow back after shaving • Depending on how close the coat is clipped, your dog might require sunscreen to protect the dog's skin from being burned. • Shaving may cause irritation and/or rash. • Shaving the coat does not necessarily make the dog feel cooler, as the double coat acts as insulation in warm and cool weather. • Shaving does not reduce shedding; it only makes the shedding coat shorter. • Clipping down a double-coated dog can look uneven or choppy depending on your dog's coat type and the length requested. Our groomers will do their best to make the haircut look the best possible. **I am aware and understand the above and agree to have my dog shaved.**

Late Pick-Ups: We do not have boarding facilities. If your dog is not picked up by closing for the day, and additional **\$50.00** wage charge may also apply.

I have read and agree to the policies of Crackin Dog Grooming

Name _____

Sign_____

Date_____

Pet's Name_____