Parent Guide

A Brief Guide to the CoVerified Campus Safety Platform

CoVerified is a platform built to help colleges and universities get safely back to campus in the era of COVID-19

The return to college and university campuses for the fall 2020 semester is full of uncertainties. To keep the campus as safe as possible during this time, your institution has partnered with CoVerified, an industry-leading COVID-19 campus management platform developed by physicians and public health experts from Harvard & MIT.

What is CoVerified?

CoVerified is a web and mobile platform that helps universities quickly identify COVID-19 cases and limit the risk of an outbreak on campus.

The platform includes symptom tracking and test data integrations, and is being used by hundreds of thousands of students at more than 50 colleges and universities across the United States.

A note on privacy

We take healthcare-related data seriously. CoVerified meets the highest standards for HIPAA compliance and we never share data with any third parties.
What should your student expect?

**Getting started**

- As part of the onboarding process, your student may be required to provide some information about themselves. This information will not be used or shared in any way other than for state-mandated reporting.

**Symptom & contact reporting**

- Your student may be asked to complete regular symptom reports. If any symptoms potentially related to COVID-19 are reported, those with whom the student had contact with will be notified anonymously via the CoVerified app.
- Based on school policy, both the student and the contact(s) may be mandated to get tested and/or self-isolate.

**On-campus testing**

- Your student may be required to get tested for COVID-19. To schedule a test, your student will be able to select a time directly on the app.
- In the case of a positive test, recent contacts will be recommended for testing and isolation, while appropriate members of the administration will be informed of the evolving situation.

**Status badge**

- Your student will need to be CLEAR for any on-campus activity. To remain CLEAR, students will need to properly follow institutional testing and reporting guidelines.

Learn more at www.coverified.us
Report Contacts

• You will be automatically prompted to report contacts after receiving a positive COVID-19 test or submitting a positive symptom report.

• To report contacts, select the “Report” icon from the app screen and then select “Report Contacts.”

• To report a contact, simply type the beginning of the contact’s name and select the individual from the list.

• If you have not engaged in extended contact with anyone in the past 5 days, select “No contacts to report.”

Report Test Results

• Results from tests completed at your university or college do not need to be entered.

• If a test was done prior to returning to campus, select the “Report” icon from the menu bar, then select “Upload Test Results.”

• Enter the date and result of the test, then upload a file of the test result or take a photo.

Test Scheduling

• You can schedule COVID-19 PCR tests on campus by selecting the “Testing” icon at the bottom of the app screen.

• To schedule a test, select “Schedule a Test.”

• After a testing option is chosen, choose “Book” to confirm and schedule the test.

• Upcoming tests will show up on the Testing page.

Info Menu & Support

• Access customized information directly from your college or university by selecting the “Info” menu icon.

• To report a problem, select “App support” and designate whether the problem is related to a technical issue or campus policy.