1. **Browser and Operating System (OS) Compatibility:**

As REMO uses the latest video technology, make sure your **browser** and **operating system (OS)** is updated to the **latest version**. Please check that you are using a **compatible browser** and operating system (OS) that fulfils the versions listed in the table below.

[Click here to check your OS and browser version](#)

<table>
<thead>
<tr>
<th>OS</th>
<th>OS Version</th>
<th>Browser</th>
<th>Browser Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mac</td>
<td>10.13+</td>
<td>Chrome</td>
<td>77+</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Firefox</td>
<td>76+</td>
</tr>
<tr>
<td></td>
<td>10.14.4+</td>
<td>Safari</td>
<td>12.1+ (No screen share) 13+ (Full compatibility)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Chrome</td>
<td>77+</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Firefox</td>
<td>76+</td>
</tr>
<tr>
<td>Windows</td>
<td>10</td>
<td>Chrome</td>
<td>77+</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Firefox</td>
<td>76+</td>
</tr>
</tbody>
</table>

REMO currently only supports **Chrome**, **Safari**, or **Firefox** browser on your **desktop/laptop computer**.

![Chrome, Safari, Firefox logos](image)

Mobile view can be accessed and is in beta! However, it has reduced functionality (for example you cannot share your screen or use the whiteboard).
Before the event, check that your microphone and camera works and that your browser, hardware and internet connection fulfils our requirements on this test page.

2. **Microphone and Camera:**

To get the full networking experience use a computer with a **camera** and **microphone**. It's not required but will let you have an amazing experience!

![Camera and Microphone Icons]

If your camera or microphone does not work here are some troubleshooting guides to help you resolve common issues:

- [My camera and microphone does not work on Windows 10](#)
- [My camera and microphone does not work on MacOSX](#)
- [My camera and microphone does not work on iPhone](#)
- [My camera and microphone does not work on Android](#)
- [How to Allow Chrome Access to my Camera and Microphone](#)
- [How to Allow Firefox Access to my Camera and Microphone](#)
- [How to Allow Safari Access to my Camera and Microphone](#)

If your camera or microphone still does not work, go to live.remo.co and click on the 'Need Help' button on the bottom left corner.
3. **How to Use Remo**

Watch this youtube video for instructions on How to use Remo:

4. **Login and Enjoy**

Locate yourself in a quiet place with a non-distracting background. At the event start time, go to the event link and click *'Join Event Now!'* button. Check out [this article](#) for a demonstration on how to register and attend a Remo event.

Most importantly have fun and a great event!