The Arc of Midland Core Values

The Arc of Midland imagines that
**Anything is Possible.**

The Arc of Midland is
**Building a Community for All**

The Arc of Midland
**Encourages Our Society**
to learn about
**Patience, Acceptance, and Valuing Others**

The Arc of Midland
**Advocates**
for All People
**Being Together**
and provides
**Invaluable**
services, and makes
**Person-Centered**
decisions
Hello Friends,

I have been reflecting on many of the conversations that have come up in our office throughout the year... What does it mean to be a decent human being, or “Just Be a Decent Human” is what comes to my mind.

I was filmed for a short video clip and I mentioned something like if people would just open their minds and welcome all people into their offices, homes, and community, the world would be a better place. That weighs on my mind daily as we do the work we do each day to support, advocate and represent people with intellectual and developmental disabilities in our community. Each and every day our staff talk about the importance of being a decent human and how each of us can be better, or are striving to be better at doing the work that we do.

The year has been a wild one! We have once again like all of you tested our abilities to be nimble, flexible, and open-minded to last minute changes. It has been our best year ever, engaging with people, as we have welcomed and enjoyed hosting Partnering for People™ on the patio! We have spent the year building relationships and raising awareness about our agency. If that isn’t enough, I will tell you we have been collecting data, examining and planning for long term sustainability, and we have spent hours talking with people, and sharing stories.

I am so excited about our work to date, look forward to future conversations and furthering relationships! It has been a pleasure getting to know you! Thank you for contributing to our amazing future!

With Appreciation,

Laurel Bucci
Executive Director, The Arc of Midland

“Just Be a Decent Human”
Our mission is to promote the general welfare of people with intellectual and developmental disabilities and foster the presence, participation and inclusion in the community.

We are excited to announce that over the last year we had a total of 5,663 Inclusive Interactions just within our Personal Representation Program.

The chart below categorizes inclusive interactions by intrinsic needs and critical needs. Intrinsic needs include community events, volunteering opportunities, circle meetings, as well as other activities that encompass a person’s social and emotional overall wellbeing.

Critical needs include more than 46 activities inclusive of wellness visits, budget meetings, housing visits, doctor’s appointments, and other activities relating to a person’s health and safety.

Michael Sokol, Board member Midland Police Department

“The greatness of Midland comes from the many terrific organizations and the people that make them. In my 20+ years of Law Enforcement experience within Midland I have had the opportunity to work with many great organizations like The Arc of Midland. I am just excited to become a part of such a fantastic organization and am looking forward to helping any way I can.”
Our Inclusive Relationships

In 2021, we strengthened 123 relationships within for-profit, non-profit, civic, educational, corporate, and business entities.

Within the past year we introduced Inclusive Blend™ which allowed us to have 970 coffee conversations while Partnering for People™. One of our main focal points the past year was community outreach and teaching members of the community about who exactly The Arc of Midland is, what we do, and why they should care.

We are inspired and thankful for such an amazing community of supporters, volunteers, and corporate partners.

We truly enjoyed the opportunity to engage with all of you this year!

*Each volunteer hour valued at $28.54
2021/2022 Board Representation

Our Executive Board is comprised of members from the following community organizations. We are very privileged and honored to be given the gift of their expertise, counsel, and kindness.

Bone & Bailey  |  Corteva  |  Dow  |  DuPont
Michigan Baseball Foundation/Great Lakes Loons  |  Michigan Sugar
Midland Police Department  |  Midland Public Schools  |  MilVRx
New Perspectives  |  Northwood University
Saginaw Valley State University  |  Three Rivers Corporation
Thrive/MiHIA  |  Tri-Star  |  Wieferich Financial

Dallas Rau, Board member

“I am honored to join the board and contribute to the incredible effort underway of The Arc of Midland’s mission. When we seek opportunities to learn about and be inclusive of people with intellectual and developmental disabilities, we enrich not only the lives of those The Arc serves, but everyone in the community. I am excited to be a part of that growth and enrichment.”

THRIVE

Cassidy Tucker, Arc Staff, Community Connector

“I love knowing I am making a positive impact on someone’s life every day.”
Our Volunteers

Volunteers are a vital part of The Arc of Midland and have accomplished so much for us this year; we are so very thankful! Through the efforts of 506 volunteers, 1,412 hours of meaningful service were completed by our community members, impacting the people we serve.

We hosted 28 volunteer groups who were able to contribute a financial impact of $40,298.48. (*Each volunteer hour valued at $28.54) Volunteers traveled to the homes of those we serve to help with lawn care, painting, building swings/furniture and installing fire pits. They helped set up, serve and clean at our Annual Picnic and Fall into Fun events. They built basic needs kits including fun items to enhance lives.

Letters were written and gifts were created to ensure each of the people we serve know they are thought of and cared about.

The Arc of Midland has been updated with a beautiful gazebo and expanded outdoor meeting space. Plants and vegetables were donated, planted and maintained throughout the warm weather months. Safety measures were added, cabinets built, appliances and beautiful workspace donated and created. Time was spent to help us with organization and efficiency. Each time a volunteer rolled up their sleeves to help, the people we serve felt valued. It is so easy to make a difference, please contact us to volunteer.
Thank you to The Arc of Midland; A Testimonial from Jim Cross

“When we started this appeal process, we had no idea what we were doing...so we turned to you for advice. Your guidance and encouragement as we walked through this process was a huge help, and played a significant role in this good outcome for Matt! Thanks SO very much for your interest in and support of Matt!”

Judy Harris

“Sunday I shopped at your outside stand. Faye, age 88, lost her daughter, niece, husband, has no car. I took some groceries for her – cereal and canned goods. For supper, she had a can of ravioli and apple sauces – for breakfast, she loved the oat cereal. Thank you.”
Malorie Bovee, Arc Staff, Court Liaison and Reporting Specialist

“I come in every day because I want to ensure that the individuals that we serve are advocated for, that their needs are met, and I love working with them to make their dreams become their reality, especially when working together to overcome any and all financial barriers we may face.”
Megan Anderson, Board member

“As a first year board member, I’m excited to expand my knowledge of how we can support the community, both through increased personal connections and financial guidance.”

DOW
Phil’s Story

Phil is a gentleman that The Arc of Midland serves. He’s 62, owns his own home, and takes great pride in maintaining his space and lawn. Phil has worked at Hemlock Semi-conductor for the last 28 years and absolutely loves his job. He works four days a week and says he’d retire, but there are too many house projects he wants to finish up before he does that. Aside from working and spending time at home, Phil also loves to bowl, which is evident when you walk into his house and you can see how he proudly displays his trophies.

The Arc of Midland is Phil’s guardian, and when asking Phil about how The Arc has helped him over the last year, a few things instantly came to mind. First, the staff here supported him with getting back in touch with his family, which had been distant for many years prior. Lexi, one of our community connectors, helped Phil write letters to his family, sharing that he’d like to reconnect, and now he talks to them on the phone regularly.

After talking with Phil, it’s obvious how much he loves music, specifically Miranda Lambert. Last year Phil had tickets to go to Mount Pleasant to see her at the Soaring Eagle Casino, but with a staff shortage, it looked like he didn’t have anyone to take him. A staff member at The Arc of Midland stepped up and personally, took him to the show. When talking with Phil, this is one of the highlights of his year. He proudly shared that he was able to get two CDs and two t-shirts from the event.

The Arc of Midland has also supported him in getting a phone and teaching him how to use it safely. Lastly, the Arc has supported Phil by finding a reliable contractor for projects around his home. All of this support, along with regular meetings, health check-in, and more, goes to show you that The Arc of Midland indeed provides holistic, well-rounded support to make sure all of his needs have been met.
Inclusive Giving

We are thrilled to announce this new and exciting way to give to our organization. An effortless way to contribute to the day to day work that The Arc of Midland does on behalf of the people we serve.

The Arc of Midland is a community organization that can positively impact the future of an individual, a parent, family member or loved one with the ability to change attitudes and expectations. Your gift is what allows us to offer more to our community.

As part of our quest for long-term sustainability, we hope that you will contribute to our future by supporting us through a monthly recurring donation.
The Arc of Midland believes in transparency. Below is a breakdown of how we use your dollars. 82% of the Arc of Midland’s total operating expenses were used for programs that benefit those we serve. Thank you!

### Operating Revenue (In thousands) 2020

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
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<tbody>
<tr>
<td>Program Services</td>
<td>$265,393</td>
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<tr>
<td>Allocations, Contributions, Grants</td>
<td>$317,074</td>
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<tr>
<td>Other income, net</td>
<td>$223,256</td>
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<tr>
<td><strong>Total Operating Revenue</strong></td>
<td><strong>$805,723</strong></td>
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</table>

### Operating Expenses (In thousands) 2020

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programs &amp; Fundraising</td>
<td>$630,420</td>
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<tr>
<td>Management &amp; General</td>
<td>$121,106</td>
</tr>
<tr>
<td><strong>Total Operating Expenses</strong></td>
<td><strong>$751,526</strong></td>
</tr>
</tbody>
</table>
Wendy Cook, Arc Staff, First Impressions Specialist

“By being the first point of contact for the individuals we serve I have been able to develop friendships that have allowed me to grow not only as a professional but as a person as well.”
Thank you! What a wonderful whirlwind of a year…so many people to appreciate and thank for all that was accomplished in 2021. Thank you for the conversations, listening, and time spent learning about our organization. Thank you for the hours volunteering, the donations that were made and for the grants that were allocated. Most of all, thank you for believing in our organization! Our future is bright!

A special thank you to McKay Press for producing our annual Arc Effect!