SAFETY FIRST

DURING SEVERE WEATHER PERIODS, OUR PRIORITY IS PROTECTING OUR STAFF AND DISTRICT CONSTITUENTS. WE CLOSELY MONITOR WEATHER CONDITIONS AND WILL MAKE A DETERMINATION IN LINE WITH BALTIMORE CITY AND OUR UNIVERSITY PARTNERS BEFORE DEPLOYING OUR STAFF DURING EXTREME CONDITIONS, SUCH AS HIGH WINDS, CODE RED HEAT ADVISORIES, BELOW FREEZING TEMPERATURES, FREEZING RAIN, AND SNOW STORMS.

WHEN POSSIBLE, WE WILL POST ON SOCIAL MEDIA AND UPDATE OUR OFFICE VOICEMAIL IF THE WEATHER MAY IMPACT US BEING ABLE TO PERFORM DUTIES FOR THE DAY.

WE ARE PROACTIVE

WE WORK THROUGHOUT THE YEAR ON A WHOLE HOST OF TASKS THAT HELP MITIGATE POTENTIAL STORM-RELATED ISSUES. MANY OF THESE ITEMS ARE DONE ON AN ON-GOING BASIS IN CONJUNCTION WITH OUR CITY PARTNER AGENCIES WHILE WORKING ALONGSIDE CONSTITUENTS.

- STORM DRAINS ARE KEPT CLEAN AND FREE OF DEBRIS
- FALLEN LIMBS ARE COLLECTED AND SMALLER DOWNED TREES ARE CLEARED (LARGER ISSUES ARE REPORTED TO THE CITY)
- STREET TREES ARE PROACTIVELY PRUNED EACH WINTER TO PROMOTE TREE HEALTH AND REDUCE STORM DAMAGE
- DAMAGE IS REPORTED; SIDEWALK REPAIRS, LIGHTS OUT, DANGEROUS TREES, BROKEN STORM DRAINS
SNOW REMOVAL

As per City Ordinance, snow removal from sidewalks is the responsibility of the property owner or occupant. We encourage constituents to work together, and offer help to those whom may need assistance during these times.

- Snow removal is required within 3 hours after the end of a snow or ice event unless the fall stops between 3 PM and 6 AM, in which case snow must be removed by 11 AM the following day.
- Please exercise caution and care when shoveling, especially during extreme cold.
- Fines range from $50 for a residential property and $100 for commercial properties.

If any property owner has a concern regarding sidewalk snow removal within 24 - 48 hours after the end of an accumulation, they should call 311. Residents may also call 311 to report locations that may be in violation of the city snow removal ordinance.

Visit snow.baltimorecity.gov/ for more details, tips, and resources.

NOTIFY MIDTOWN

Doing our best job is a team effort. If you are out and about in the district and see an area in need or have a particular concern, we want to hear from you.

- E: SERVICE@mIDTOWNCOMMUNITY.ORG
- Submit a request on our website: MIDTOWNBALTIMORE.ORG/REQUEST-SERVICES
- P: (410) 528-1512

You can learn more about Midtown’s services on our website, follow our daily updates on Facebook, or sign up for our monthly newsletter.