



From THT to our Valued Educators:

**IMPORTANT: Health Insurance Changes Effective July 1, 2021**  
**Immediate changes to ensure you and your family have continued access to care.**

We recognize that Teachers Health Trust (“THT”) needs to make necessary changes to continue to provide quality health care to you, our valued member. In the past 30 days, we have acted on getting THT on the “road to recovery”, ensuring your continued access to quality and affordable health care that will be sustainable in the long-term. In addition to a comprehensive review of all programs and expenses, we have established and entered a powerful partnership with UMR. UMR’s services and market influence will strengthen THT, ensuring that we can expediate necessary improvements to services, as we continue to meet your health plan needs well into the future.

Effective July 1, 2021, your claims will be paid by UMR.

- UMR is the largest and most respected third-party administrator in Nevada.
- UMR’s strong local presence and influence with local providers ensure that your care is a priority.
  - This relationship lowers administrative costs, improves provider discounts, and guarantees access to a broad provider network, while arming you with navigation tools from the most powerful health care administrator in Nevada.
  - UMR’s Network is best-in-class and includes local case management to improve access and help with navigation of care.
  - All pharmacies that are currently in the THT Plan remain the same.

**What does this mean for you?**

Currently, your plan benefits remain the same, in addition:

- **Appointments** already set or any services already authorized by Allegiance prior to July 1, 2021, will be honored and processed by UMR under your current plan benefits.
- If you are **pregnant, in the middle of a treatment, or have planned health care services** such as a previously approved surgery, you will still receive these services from your current provider at your current benefits.
- UMR has notified its provider network of this transition.
  - To search for a provider, visit UMR’s online provider directory at **umr.com** and select Teachers Health Trust under **Find a Provider**.
- Allegiance will transfer all necessary information to UMR, and UMR will process and pay the claims.
- If you have any questions about accessing care, call UMR customer service at **1-855-858-6860**, TTY 711.
- **Please keep this letter as proof of coverage as it contains pertinent information for your benefits previously found on your Medical ID card. You should continue to use the Cigna Dental ID card.**

<b>UMR Group Plan Number:</b>	76-414892
<b>UMR Medical Customer Service:</b>	855-858-6860
<b>UMR Medical Provider Line:</b>	866-552-3827
<b>UMR Claim Filing Address:</b>	PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payor # 39026

<b>Vision Eligibility and Benefits (VSP):</b>	800-877-7195
<b>Mental-Behavioral Health Support:</b>	702-780-0738
<b>General Pharmacy Helpline:</b>	833-360-5546
<b>ALTO Pharmacy</b>	800-874-5881
	RxBin: 021452
	RxPCN: 08040000
	RxGRP: THT01

There will be more announcements soon, regarding benefits and contributions effective September 1, 2021. These improvements are essential to make certain a healthy future for you and THT.

Respectfully,  
Tom Zumtobel, THT CEO