

NEIGHBORHOOD PICK UP MARKETS

We're on a mission to get more food, from more farmers, to more people.



Order + Pay Online, Pick Up in One Location at Market.
Currently we are hosting Pick Up Markets in:
Columbia City, University District, West Seattle, & Capitol Hill.

Neighborhood Farmers Markets is partnering with WhatsGood to create a virtual farmers market experience with one stop pick up at your local farmers market. Pick Up Markets allow us to connect more vendors and shoppers and fulfill our mission to support Washington's small family farms.



PICK UP LOCATION	PLAYGROUND AT 35TH AVE S & S EDMUNDS ST	UHEIGHTS PARKING LOT AT UNIVERSITY WAY NE & 52ND STREET	CALIFORNIA AVE SW & SW OREGON STREET	NORTH PLAZA ON BROADWAY NEAR E HOWELL ST
PICK UP HOURS	WEDNESDAYS 3PM - 7PM	SATURDAYS 9AM - 1PM	SUNDAYS 10AM - 2PM	SUNDAYS 11AM - 3PM
WEEKLY SHOPPING OPENS FOR PICK UP THE FOLLOWING WEEK	WEDNESDAYS 8AM	SATURDAYS 8AM	SUNDAYS 8AM	SUNDAYS 8AM
WEEKLY SHOPPING CLOSES FOR PICK UP THE SAME WEEK	MONDAYS MIDNIGHT	THURSDAYS MIDNIGHT	FRIDAYS MIDNIGHT	FRIDAYS MIDNIGHT

STEPS TO START SHOPPING:

- ➡ **Create an account on WhatsGood.**
Download the WhatsGood app or create an account at sourcewhatsgood.com. You must create an account to be able to browse our vendors. This takes less than thirty seconds. You need to enter your name, email, and a password of your choosing.
- ➡ **Find your closest Neighborhood Farmers Market location.**
Either search for your market by name or allow WhatsGood to use your location. You may also enter your address in the settings menu.
- ➡ **Click 'Start Shopping from this Market'**
Read the notes & select your pick up date. You can browse products, but you cannot purchase outside the store hours.
- ➡ **Fill your market basket and check out from all vendors with a single transaction.**
You will be prompted to add your debit or credit payment information for your order. SNAP users, please see below.
- ➡ **Check your email for a receipt and link to choose your pick up time.**
If you don't receive one - double check to make sure you spelled your email correctly in your account. You can always check your order history by navigating to 'Orders' in both the WhatsGood app and on sourcewhatsgood.com.
- ➡ **Get prepared for your pick up - see below!**

TIPS FOR PICK UP:

- 🥕 **Park and walk to the Pick Up Market during your allotted pick up time.**
You choose this time frame upon receipt of your order. You can change it from week to week. If you do not pick up your order before the Pick Up Market closes, we will donate it.
- 🥕 **Make sure you can access your receipt or order summary.**
Have it printed or handy via the app on your mobile device, just in case.
- 🥕 **Wagons, helping hands, and reusable totes are all welcome.**
- 🥕 **Wash your hands, wear a mask, and stay six feet from others.**

**LOOK OUT FOR NEW PRODUCTS EACH WEEK!
WE ARE ADDING MORE FARMS AND FOOD VENDORS
EVERY DAY.**

SNAP, FRESH BUCKS, & FARMERS MARKET MATCH:

⇒ Create an account on WhatsGood.

If you are a SNAP recipient and would like to pay for your preorder using SNAP, please do the following:

⇒ Complete this form with your name, number, and email address.

We'll activate SNAP as a payment option here on WhatsGood.

Please allow up to 2 business days for the SNAP payment option to be activated.

⇒ During checkout, select 'Pay Later with SNAP' for SNAP eligible products.

⇒ For non-SNAP eligible items, you must add a credit or debit card to pay online via a separate transaction.

⇒ During the Pick Up, we will swipe your SNAP card for the balance of your orders and apply any SNAP Match credits and currencies to your order. You will not be charged any transaction fees for any purchases made through WhatsGood.

SNAP/EBT can only be used to purchase SNAP eligible items which exclude hot prepared food, non-edible flowers, and alcohol. SNAP Match currency and credits can only be used to purchase fresh fruits, vegetables, mushrooms, herbs, edible plant starts, and frozen and dehydrated fruits and vegetables without added fats, sugars, or salts.



QUESTIONS?



Our website is a wealth of information! If you can't find the answers please:

Questions about orders, refunds, or the WhatsGood platform: support@sourcewhatsgood.com

Questions about the Pick Up Market Sites & SNAP/EBT: orders@seattlefarmersmarkets.org



Please note! There is a fee for this service.

When you checkout using our WhatsGood online store, you will pay a 'Food System Fee' of 5% + 30 cents per order. For example, that's a \$1.55 fee on a \$25 order and a \$5.30 fee on a \$100 order. Consider it similar to the cost of having your groceries delivered, shipped, or ready for curbside pick-up. This fee supports our use of the WhatsGood platform. NFM does not receive any of it. However, to cover the cost of aggregation, staff time, and equipment, NFM will charge a flat \$3 per order.

SNAP/EBT users will not be charged any fees.