



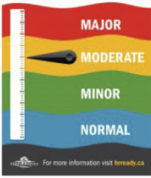
Flood Emergency Response Procedure

If a flood alert is released in High River, it may take emergency workers some time to reach you. You should be prepared to take care of yourself and your family for a minimum of 72 hours. Your family may not be together when an emergency occurs; however, you can proactively plan how to meet or how to contact one another, and discuss what you would do in different situations. Be prepared, be safe, and review these steps.

Legend

- Parties**
- Authority
 - 1st Responders
 - Citizens
- Colours & Actions**
- Orange notifying
 - Green instructing
 - Blue taking action
 - Yellow assisting
- Process Speed**
- Gradual
 - Rapid
- Wrapping**
- Internal action
 - External action

River Monitoring



Stage One: Preparation

Moderate

The river level has risen slightly higher than normal levels. Households are encouraged to review their emergency kits and discuss their emergency plans with their household. No threat to the community is present.

1 PLAN

Plan ahead for danger by getting insurance, testing alarms, and re-stocking first aid kits.



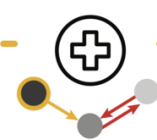
2 SIGN UP FOR ALERTS

Sign up for alerts through Town social media channels to keep up-to-date. They are detailed on hready.ca. Be sure to register for High River ALERT.



3 WORK WITH 1ST RESPONDERS

How would you provide information to a first responder? Choose a method: an app, creating ID cards, or registering for a 1st R.E.D. card.



4 KNOW WHERE TO GO

Educate yourself and your family on the Town's egress routes as well as meet-up points in case of separation.



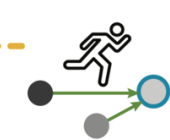
5 PREP READY TO STAY KIT

Ready to stay kits include items that will keep you safe at home for a few days. Detailed lists can be found at hready.ca.



6 PREP READY TO GO KIT

Ready to go kits include items that will get you by awhile away from home. Detailed lists can be found at hready.ca.



River Monitoring



Stage Two: Process

Major

The river has risen to a flood response level. Households are required to tune-in to the Town communication channel for instructions. Emergency kits should be readied and residents should be on alert for possible evacuation.

1 PREP HOME / BUSINESS

Turn off your utilities. Keep exits clear. If you are able to, place sandbags around to block floodwater from entering your home. Have your kits ready.



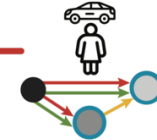
2 EVACUATION ALERT

Emergency officials will notify you of the potential need to evacuate. Information will be provided about the hazard. Further prepare your home/business.



3 MANDATORY OR VOLUNTARY EVACUATION

An evacuation order will be issued. Voluntary means you have a choice in evacuation, mandatory means you must evacuate.



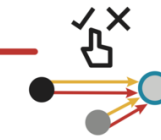
4 EGRESS ROUTES

Know the primary and secondary routes to leave the Town, and follow instructions from 1st responders. Head to safe meeting places.



5 STATUS REPORT

Check in on High River Alert. Contact your family and out-of-town contact. Make sure that everyone is in a safe place.



How is the Town of High River staying Protected?

OVER \$200 MILLION

Invested to fund mitigation projects

OVER 7 KM

Of permanent dikes built

INCREASING CAPACITY

The Highwood River's capacity has been increased through the removal of the CP Rail Bridge and more than 60,000 cubic meters of rock and flood debris that was removed from the river in 2013.

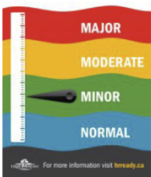
CENTRE STREET FLOOD GATE

As part of the Town of High River's ongoing flood mitigation strategy, infrastructure improvements have been made to the Centre Street Bridge. A flood gate was constructed on the south side of the bridge starting and was completed in November 2018. Permanent dikes have been constructed on either side of the Centre Street Bridge that protect the level of river flows seen in the 2013 flood, plus one additional meter.

FUNDING

Funding for these flood mitigation programs has come from a number of Government of Alberta sources including a GOA Flood Mitigation Grant, an Alberta Environment and Parks grant, a Flood Recovery Erosion Control program grant, the Disaster Recovery Program, GOA/Teraviva contract, as well as from the Town of High River.

River Monitoring



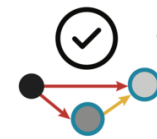
Stage Three: Recovery

Minor

The river level has been reduced to a predictable amount in-line with normal seasonal run-off. No action is required and no threat to the community is present.

1 ALL CLEAR

Once the danger has passed, you are permitted to return to the previously evacuated area. If the danger returns, another alert may be issued.



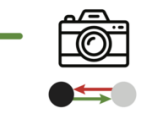
2 INSPECT YOUR PROPERTY

Check your home/business. Use a flashlight. Sniff for natural gas leaks, starting at the water heater. Clean up spills immediately. Don't be afraid to ask for help.



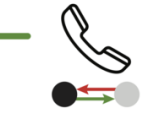
3 DOCUMENT EVERYTHING

Take photos of damage. Document anything that has been damaged or destroyed.



4 REPORT DAMAGE

Alert power, gas, and insurance companies of what has happened.



Making a Plan

CONTACT

How will I reach my family, friends and neighbours?

CONNECT

Know your neighbours and help each other. Will you need extra help? Ask friends, relatives, neighbours or helpers for input into your plan.

THINK

What will I need if I have to leave?

MEET

Mark safe meeting places on a map.

For more information, visit hready.ca