Cattaraugus Community Action, Inc. partners with the community to provide strengths-based opportunities for vulnerable people to achieve economic, physical, and emotional security.

2018 Annual Report

ENERGY AND HOUSING
♦ 186 homes were served by the Weatherization Assistance Program in Allegany, Cattaraugus, Livingston, and Wyoming Counties, 94 of which were senior occupied residences, resulting in $405 in annual energy savings per household
♦ 24 homes were served through Housing Rehab, allowing low-income homeowners to maintain safe, code compliant homes
♦ 6 families had their dilapidated mobile homes replaced with new Energy Star Homes

HOMELESS INTERVENTION
♦ Provided 2,745 emergency shelter bed nights for 155 homeless, single adults
♦ 91 emergency shelter residents obtained permanent housing upon exiting shelter
♦ 17 households received rental assistance to avoid eviction
♦ 14 households avoided utility shutoff through assistance
♦ 13 households were able to obtain permanent housing with security deposit funding
♦ 9 families and 52 individuals were provided ongoing case management services assisting them to maintain permanent housing

NUTRITION
♦ 4,646 food boxes were distributed to families through the Food Pantry Network
♦ 7,912 meals were served to adults, children, and seniors through the Lighthouse Soup Kitchen
♦ 183,529 lbs of food were collected through gleaning and food recovery
♦ 1,018 households were assisted in accessing SNAP benefits in Allegany, Cattaraugus, and Chautauqua Counties
♦ 30 individuals were assisted in accessing WIC benefits in Cattaraugus and Wyoming Counties

YOUTH & FAMILY
♦ 206 youths and their families participated in school-based and placement prevention programs, with no child being placed outside his/her home
♦ 384 families received child abuse prevention/parent aide services through home visiting, parent workshops, DADS peer support groups, CPS prevention services, and 3rd party reviews

PROPERTY MANAGEMENT
♦ 149 tenants are currently in safe and affordable housing, including 61 senior citizens, 48 disabled individuals, and 40 former homeless individuals

VICTIM SERVICES
♦ 549 individuals were served via hotline
♦ 517 individuals received in-person crisis counseling
♦ 724 individuals received medical, court, and/or personal advocacy
♦ 583 victims received assistance or information regarding the NYS Office of Victim Services Claims
♦ 72 victims received temporary shelter

VOLUNTEERISM ♦ 541 volunteers dedicated 33,215 volunteer hours to Community Action’s Vision

24-Hour Victim Services Hotline    1-888-945-3970

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