Cattaraugus Community Action, Inc. is an organization dedicated to providing opportunities to help vulnerable people achieve economic, physical, and emotional security.

2016 Annual Report

ENERGY AND HOUSING
♦ 106 homes were served by the Weatherization Assistance Program, 48 of which were senior occupied residences, resulting in $435 in annual energy savings per household
♦ 41 homes were served through Housing Rehab, resulting in 41 families being able to stay in their homes
♦ 7 families had their dilapidated mobile homes replaced with new Energy Star Homes
♦ 8 elderly homeowners had their homes brought up to code, providing them with a safe living environment

HOMELESS INTERVENTION
♦ Provided 2,014 bed nights of emergency shelter
♦ Assisted 79 households to secure permanent housing
♦ Helped 9 families avoid utility disconnection
♦ 11 families were provided assistance to avoid eviction or foreclosure

VICTIM SERVICES
♦ 676 individuals were served via hotline
♦ 646 people received in-person crisis counseling
♦ 688 individuals received medical, court and/or personal advocacy
♦ 773 victims received either assistance or information regarding the NYS Office of Victim Services Claims
♦ 61 victims received temporary shelter

NUTRITION
♦ 20,518 food boxes were distributed to 1,710 families through the Food Pantry Network
♦ 7,588 meals were served to adults, children, and seniors through the Lighthouse Soup Kitchen
♦ 19 people acquired skills necessary to acquire and maintain employment, with 10 gaining employment through Food for Thought
♦ 236,114 lbs of food were collected through gleaning and food recovery
♦ 907 households were assisted in accessing SNAP benefits in Allegany, Cattaraugus, and Chautauqua Counties

YOUTH & FAMILY
♦ 99 youths and their families participated in placement prevention programs, with no child being placed outside his/her home
♦ 301 families received child abuse prevention/parent aide services, through home visiting, workshops, DADS peer support groups, cps prevention services, and 3rd party reviews

PROPERTY MANAGEMENT
♦ 178 tenants are currently in safe and affordable housing, including 87 senior citizens, 48 disabled individuals, and 43 former homeless individuals

VOLUNTEERISM
♦ 578 volunteers dedicated 30,298 volunteer hours to Community Action’s Vision

24-Hour Victim Services Hotline  1-888-945-3970

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