## **Privacy Notice**

This notice describes our practices regarding the collection, use and disclosure of information, including personal information, and the choices you may have. We value your patronage and wish to address any concerns of any information that you share with us during your online experience. Please read this policy in its entirety.

## OVERVIEW

We believe that you should know what information we collect from you and how we use it and that you have control over both.

## COLLECTING PERSONAL INFORMATION

We collect information from you when fill out/complete a form on our website and use this information when you voluntarily register, sign on or register for any services we offer or provide marketing information or newsletters to enhance or improve your online experience. This Privacy Policy does not cover the collection of information by those other companies and Web sites who act as third-party advertisers or sponsors, especially if you navigate and connect with other third parties through this site.

## INFORMATION COLLECTED

When visiting our site, any information provided would be used to fulfill and/or meet the reason you provided the information, enhance and customize your online experience. For usage tracking data, we would mainly use this information to improve Website quality and efficiency for future marketing efforts. Whenever you are online, you run the risk of having your personal information exposed. Even though we implement and maintain reasonable security of the information you provide, we accept no responsibility or liability for third-party activity.

#### WHEN YOU CONTACT US

When you contact us with questions about our services, our business, or other matters, we will use any personal information you have provided us, including, for example, your name, email and phone # to resolve your request or answer any of your questions, or provide additional information related to your inquiry. In the event you are placed on a marketing list related to your inquiry, you will always have the opportunity to opt out to receive communications by following instructions provided in the communication. If you have difficulty opting out, you may reach out to us directly to resolve.

# DO WE USE COOKIES?

Cookies or browser cookies: A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. We use cookies to understand and save your preferences for future visits and compile data and site traffic to improve the online experience for future interaction. However, if you select this setting, you may be unable to access certain parts of our Online Services. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you use online services.

## THIRD PARTY DISCLOSURE

Please be advised that we do not sell, trade or otherwise transfer your personal information to outside parties unless we provide you with advance notice. This does not include website hosting partners and other parties who assist us in operating our website and conducting our business, servicing your needs so long as those parties agree to keep this information confidential.

# CALIFORNIA ONLINE PRIVACY PROTECTION ACT

This is the first state law in the nation to require commercial websites and online services to post a privacy policy. Because we value your privacy, we have taken the necessary precautions to be in compliance with California Online Privacy Protection Act. See more details at: <a href="http://consumercal.org/california-onlne-privacy-protection-act-caloppa/">http://consumercal.org/california-onlne-privacy-protection-act-caloppa/</a>. We therefore will not distribute your personal information to outside parties without your consent. According to CalOPPA, we agree to the following: Users can visit our website anonymously. Once this privacy policy is created, we will add a link to it on our home page, or as a minimum on the first significant page upon visiting our website. Our Privacy Policy link includes the word "Privacy". Users will be notified of any privacy policy changes.

# CAN SPAM ACT

The CAN-SPAM Act is a law that sets the rules for commercial email, and sets requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them and lists penalties for violations. If at any time, you would like to unsubscribe from receiving future emails, you can email us and we will promptly remove you from all correspondence.

# UPDATING OUR PRIVACY POLICY

We may, from time to time, change our Privacy Policy as an ongoing responsibility to our customers and visitors. Changes to this notice will be made on this page and show the last date it was edited/revised.

# CONTACT US

If you have any questions or comments about this notice, you may contact us at:

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Mail: RE/MAX Consultants, Carlo Lombardelli

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