

SPAR Release Notes

Software for AltaLink Products

SPAR Release 103.xxx.011.14100 (R21-05)

Release Date: June 4, 2021

dc21rn4022

Software Release Details

Products (Click on product name to access software)	System Software	Network Controller	User Interface	Copy Controller	Fax	Marking Engine	HVF App
AltaLink C8070 BDC AltaLink C8070 Altboot	103.003.011.14100	103.003.14100	103.003.14100	103.003.14100	3.13.01	065.022.000	NA
AltaLink C8045/55 BDC AltaLink C8045/55 Altboot	103.002.011.14100	103.002.14100	103.002.14100	103.002.14100	3.13.01	063.022.000	NA
AltaLink C8030/35 BDC AltaLink C8030/35 Altboot	103.001.011.14100	103.001.14100	103.001.14100	103.001.14100	3.13.01	061.022.000	NA
AltaLink B8045/B8090 BDC AltaLink B8045/B8090 Altboot	103.008.011.14100	103.008.14100	103.008.14100	103.008.14100	3.13.01	002.002.029	03.00.86

This release uses OpenSSL SW version 1.0.2r-fips

Note: The links above contain a full (Altboot version) and a smaller (BDC version) DLM. Please select whichever is appropriate for you.

I. Fixes/Features in this release

Note: The table below reflects the products the Field Escalation was submitted against. The fix may be applicable to other products as well.

Product	Log #	SPAR/SFR #	OPCO	Eureka #	Description
ALC8030/C8035	56359321	1453104	EMEA	1463854	PCL5 items shifted, same as FE-1452015
AL C8030/C8035	307365756	1453086	EMEA	NA	JBA shows "jba-completed-reasons = "deleted"" when printing mixed media with option 'print on alternate paper' (YSoft Solution)
AL C8030/C8035	103897	1451883	EMEA	1462795	Device changes domain for print jobs instead of using the domain in the job ticket (XCPT)
AL C8045/C8055	104477	1452428	EMEA	1464108	#68 self-reboot after logon with card or keyboard.
AL C8045/C8055	104102	1452032	Americas	1462730	CONUS Machine Displays Non-Recoverable Fault and Will Not Boot Up When Connected to Network
AL C8045/C8055	103048	1451576	Americas	NA	Unable to authenticate with Safenet IDPrime MD smart card
All	NA	NA	NA	NA	Security: Pages vulnerable to XSS attack
All	NA	NA	NA	NA	Security: Audit log improvements

II. Installation Notes

- If image quality issues remain after installing this release, run the Copy and Print Calibration Routines. If the customer is still not satisfied with the IQ output, contact customer technical support for further analysis.
- If FIPs is enabled prior to web upgrade, FIPs will be disabled upon upgrade completion and will need to be re-enabled.
- These products provide the ability to use EWS to downgrade to an older version. It is important you are aware of the version currently on your device and understand the software version numbering to determine if you are upgrading or downgrading your device.
- Unless otherwise noted, releases with newer, or higher, software versions contain all the content from previous versions.
- The following describes the various components of the software version. Compare the last 8 digits of different software versions to determine which one is older or newer.
- The Controller type version number is changing.
Altalink products that were previously, 101 & 100 will now be 103.
The software version numbers have specific meaning. When comparing Altalink version numbers to determine older/newer:
 - Ensure you compare those from the same controller family (a & b above).
 - Look at the last eight digits only.General release: 101.xxx.01**9.20200** – 101=Altalink D4.0. 9= 2019. 202=day 202 of the year. 00 is respin 0.
SPAR release: 103.xxx.00**0.06000** – 103=Altalink D4.0. 0=2020. 060=day 60 of the year. 00 is respin 0.

101...**920200**

103...**006000**

103.608210 is a higher number than 101.534540.

The fixes and features that will be in the 101...**9.20200** (general release) are also in 103...**0.06000** (SPAR Release)

III. Additional details - [Product Enhancement Readme File](#)

SFR# FR-20055 Customize the Supported Smart Cards List

Introduces the ability to customize the supported smart card list on the device to add a new smart card for use in environments where more than one smart card type is in use.

The following information are necessary to enable a new smart card:

- Smart card ATR (eg: 3B 7F 96 00 00 80 31 80 65 B0 84 56 51 10 12 0F FE 82 90 00)
- Smart card Manufacturer / Series / Model / Applet (eg: Gemalto IDPrime MD 830b v4.3.5 Applet)

The supported smart cards list is customized by:

1. Downloading the supported smart cards list package from the device.
2. Downloading the user guide from SMARTCentre site which requires Xerox S3 credentials to access.
<https://s3.smartcentre.xerox.com/products-and-supplies/production/customization/customization/xerox-office-custom-solutions-xcis/>
3. Customizing the supported smart cards list by adding the new smart card data to it.
4. Uploading the customized supported smart cards list to the device
5. Validation test all the smart card functions using the newly added smart card.
6. Deploy the customized supported smart card list to other similar devices by either cloning, Fleet orchestrator or XDM deployment of the clone file.

Caveats:

- In this release, if FIPS mode is in use on the device, it must be disabled in order to successfully upload the customized supported smart cards list to the device. After the upload, FIPS mode may be re-enabled.

SFR# FR-19903 Configure smart card type to allow any ATR of that type.

When the device Login Method is configured for Control Panel Login using Smart Card, this SFR adds the ability to set the smart card type and allow any ATR for that card type. The selections are:

- **All Supported Smart Cards:** For use in environments where users have multiple different smart card types (legacy behavior). The device checks the card ATR to see if the inserted card is in the supported smart cards list and loads the Xerox defined driver for that supported card.
- **CAC & PIV Cards:** For use in environments where all users have CAC or PIV cards. Device does not perform card ATR check and sets the driver to work with only CAC & PIV cards. This may allow CAC & PIV cards that are not in the all supported smart cards list to work.
- **IDPrime MD cards:** For use in environments where all users have IDPrime MD cards. Device does not perform card ATR check and sets the driver to work with only IDPrime MD cards. This may allow IDPrime MD cards that are not in the all supported smart cards list to work.
- **SafeNet SC cards:** For use in environments where all users have SafeNet SC cards. Device does not perform card ATR check and sets the driver to work with only SafeNet SC cards. This may allow SafeNet SC cards that are not in the all supported smart cards list to work.

Note: This selection is only available when the Safenet SHAC FIK key has been installed and FIPS has been disabled.

Configure Smart Card Type:

1. Connect to the device via the Web User Interface by enter device IP address in your network connected pc.
2. **Login** to the device as Admin.
3. Navigate to: **Properties > Login / Permissions / Accounting > Login Methods > select Edit**
4. Select **Touch UI Method**
5. In **Control Panel Login** pulldown menu, select **Smart Cards**
6. In **Smart Card Type** pulldown menu, select one of the following:
 - Supported smart cards list (default)
 - CAC & PIV cards
 - IDPrime MD cards
 - SafeNet SC cards (when SHAC FIK is installed)
7. Select **Save**

Deploy smart card type settings:

The smart card type settings can be deployed by making a clone file and installing it to other devices by either:

- USB drive install of clone file to a single device
- Fleet Orchestrator distribution of clone file from the “publisher” device to a fleet of “subscriber” devices - AltaLink only.
- XDM clone file installation to a fleet of networked devices.

SFR# 1259462/ DAR-161947 Remote Card Reader Update

Remote Card Reader Update enables the ability to configure an AltaLink device to accept a DLM file to perform a firmware update of an Elatec TWN4 RFID card reader connected to the device. The device webpage also displays the card reader firmware version and the date it was last updated. Card reader updates may be remotely delivered via the Web UI, XDM and LPR.

Prerequisites the following are required in order to perform Remote Card Reader Update:

1. A firmware update supported card reader must be connected to the printer. Supported card readers include: Elatec TWN4.
2. Familiarity with the card reader configuration tools provided by the card reader supplier. Current card reader configuration tools include: Elatec AppBlaster. Refer to <https://www.elatec-rfid.com/support-center/downloads/>
3. Possession of a Xerox S3 user ID and password. Refer to User Guide.
4. Request and receive access permission to the DLM Maker Portal for your S3 ID. Refer to User Guide, section 3b.
5. Download the User Guide for Remote Card Reader Update Process located at this link: <https://s3s.smartcentre.xerox.com/products-and-supplies/production/customization/customization/xerox-office-custom-solutions-xcis/>
6. For Firmware update via Web UI:
 - Set “USB Port State in Sleep Mode” to Powered by navigating to Properties > General Setup > Energy Saver > USB Port Sleep Mode.

Note: The Remote Card Reader Update webpage will not be displayed if a non-supported card reader is connected or the USB port supplying the card reader is not powered.

Note: Front USB port power control is not currently supported on WorkCentre 78xx, 79xx and AltaLink C80xx. Kits that utilize the front USB port such as Xerox Integrated / Programmable RFID Card Reader Kits require the following workarounds to perform Remote Card Reader Update:

- CSE utilize the NVM switch to turn “Energy Saver off” -or-
- CSE or admin set device to “Sleep and Wake up at Scheduled time” and install card reader updates during that time window. -or-
- Install external RFID card reader that plugs into a rear USB port instead of Xerox Integrated / Programmable RFID Reader Kit which uses the front USB port.

7. For Firmware Update via LPR or XDM:

The device will automatically wake if it is asleep when the firmware update file is delivered.

SFR# 1338353 / DAR-379610 Giesecke & Devrient Sm@rtCafe Expert v7.0 144K DI smart card with CAC 2.7.6 Applet (STOPGAP)

Giesecke & Devrient SmartCare Expert v7.0 smart card with CAC 2.7.6 Applet and ATR 3B F9 18 00 00 00 53 43 45 37 20 03 00 20 46 is now supported.

SFR# 1346607 / DAR-421496 Giesecke & Devrient Sm@rtCafe Expert v7.0 144K DI smart card with PIV Applet

Giesecke & Devrient Sm@rtCafe Expert v7.0 smart card with PIV applet and ATR 3B F9 96 00 00 80 31 FE 45 53 43 45 37 20 03 00 20 46 42 is now supported.

SFR# 1345962 / DAR-418504 IDEMIA Cosmo v8 (NEATS) smart card.

IDEMIA Cosmo V8.0, 128k, T-1, V2.7.4 Applets (NEATS) Smart card with ATR 3B D8 18 00 80 B1 FE 45 1F 07 80 31 C1 64 08 06 92 0F D5 is now supported.

SFR# 1335413 Oberthur ID-One PIV V8 Card Supported when using smart card Authentication

The following ATR strings have been added to support what is listed below.

Card Description	Card ATR String	Card Type	Card Reader
Oberthur ID-One Cosmo v8.0 128K with PIV 2.4.0	3B D6 97 00 81 B1 FE 45 1F 87 80 31 C1 52 21 19 48	CAC/PIV	ATR String with OmniKey 3021 and Cherry ST-1144 reader
Oberthur ID-One Cosmo v8.0 128K with PIV 2.4.0	3b d6 96 00 81 b1 fe 45 1f 87 80 31 c1 52 21 19 49	CAC/PIV	ATR String with SCR 3310 card reader
ID-One PIV 2.4.1 on Cosmo v8.1	3B D6 97 00 81 B1 FE 45 1F 87 80 31 C1 52 41 1A 2B	CAC/PIV	ATR String with OmniKey 3021 and Cherry ST-1144 reader
ID-One PIV 2.4.1 on Cosmo v8.1	3B D6 96 00 81 B1 FE 45 1F 87 80 31 C1 52 41 1A 2A	CAC/PIV	ATR String with SCR 3310 card reader
ID-One PIV 2.3.5 on Cosmo v8	3B D6 97 00 81 B1 FE 45 1F 07 80 31 C1 52 11 18 F9	CAC/PIV	ATR String with OmniKey 3021 and Cherry ST-1144 reader
ID-One PIV 2.3.5 on Cosmo v8	3B D6 96 00 81 B1 FE 45 1F 07 80 31 C1 52 11 18 F8	CAC/PIV	ATR String with SCR 3310 card reader

IV. Open Escalations

The following list contains escalations currently being investigated by the development team. Final disposition of these escalations has not yet been determined. This list is for information purposes only and does not imply any specific solution will be provided.

Product	Log #	SFR / SPAR #	Problem Summary
AL B8045/B8055	104861	1452955	Scanning with Custom Scan App(2-sided), the job fails with fault codes "362-792.00" and "319-411-05"
AL B8065/B8075/B8090	105272	1453566	Workflow scanning fails
AL B8065/B8075/B8090	107092	1453942	SMB scan to 2019 server-intermittent issues of slowness printer stuck in processing.
AL C8030/C8035	NA	1454096	[FR-20120 SSO for USDA] Smartcard login fails on AltaLink
AL C8030/C8035	94447	1395855	Scan to home to cluster 2019 server fails with message of "unable to write to specified path"
AL C8030/C8035	Webtool 106355	1453448	Fault Code : 366-792 319-411-02
AL C8030/C8035	106006	1453864	Intermittent Fax from PC produces 320-303 & processing errors
AL C8030/C8035	107734	1454159	CONUS - CAC/PIV Getting Locked On End Users Computer using Kofax Output Manager
AL C8030/C8035	106676	1453630	Intermittently, when printing from a Mac using the Xerox Mac driver and the Xerox Workplace Cloud client, the print jobs contain PS errors.
AL C8030/C8035	106673	1453629	Intermittently, card reader login results in a spinning circle on the LUI. A popo is required to be able to login again.
AL C8030/C8035	105935	1453611	Since switch to EST, printers will revert back an hour.
AL C8045/C8055	105524	1453328	Digital signing error occurs during the scan to email operation using new SIPR tokens
AL C8045/C8055	106577	1453575	Machine freezes for unknown reasons and needs to be restarted.
AL C8045/C8055	107262	1453895	ONUS - LPR does not respond after initial handshake with server. Unable to use for system software upgrades affecting 8500 devices. Problem is intermittent
AL C8045/C8055	106411	1453508	Delays in scan job completion on Kiosk
AL C8045/C8055	105356	1452906	Intermittent issues authenticating with PIV
AL C8045/C8055	104641	1452586	366-792 side 2 failure...usually paired with a 319-411-02
AL C8045/C8055	103798	1453316	Intermittent 377-212 and 371-105
AL C8045/C8055	123456	1453769	Spooling timeout errors when releasing print jobs from Xerox Workplace Suite to the devices (both Altalinks and Versalinks).
AL C8045/C8055	104793	1452619	#69 scan2file100pages failed to remote server SMB.
AL C8045/C8055	105355	1452922	CONUS - If a printer is not used for 3 days the front panel UI screen is frozen
AL C8045/C8055	102611	1444355	Image Shift When using scan to X (file, email, etc) off the Glass
AL C8045/C8055	101012	1425026	During Copying system error 19-516-0

AL C8070	105272	1453565	Workflow scanning fails
AL C8070	105687	1453408	Intermittent - Job interrupted, lines on prints, FC 319-410-03 and 319-409
AL C8070	56053652	1453492	WIFI Direct - intermittent connection issue when two Altalink C8070 devices are located in near proximity

VI. Fixes/Features from previous releases

Note: The table below reflects the products the Field Escalation was submitted against. The fix may be applicable to other products as well.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/C8055	101114	1426448	103.xxx.001.05400	1462975	Unable to send email using smtp-relay.gmail.com when using port 587
AL C8045/C8055	102854	1444679	103.xxx.001.05400	1462974	#67 device was not to use, needed to be rebooted
AL C8070	12345678	1445038	103.xxx.001.05400	1462972	Vacm Security to Group Table does not update vacmGroupName when reassigning a SNMP v3 account username
AL C8045/C8055	102853	1444348	103.xxx.001.05400	1462974	#66 During investigating webtool 101012 / CQGbl01425026 - While waiting for response the logout happened and some of the login/logout flags were not reset properly.
AL C8030/C8035	102789	1443678	103.xxx.001.05400	102789	Unable to copy an ID Card
AL C8030/C8035	5882397	1451608	103.xxx.001.05400	1462980	Printing some Internal reports / pages results in PS error
AL C8045/C8055	101012	1425026	103.xxx.001.05400	1462981	During Copying system error 19-516-0
AL C8045/C8055	55684675	1441946	103.xxx.001.05400	1462995	XScreen Server 5.43 Old Version fPopup when screen saver is validated, and machine exits from Power Save Mode
AL C8030/C8035	56116928	1452381	103.xxx.001.05400	1463003	After upgrade to latest release, cannot edit and save records in the local address book
AL C8030/C8035	307289772	1426784	103.xxx.001.05400	1463002	Some custom paper size jobs come with option Print on Alternate paper and some not.
AL C8030/C8035	55542396	1442289	103.xxx.001.05400	1462691	When From field set to Yes, email address does not end up in email body. When From field set to No, email job deleted
AL C8045/C8055	NA	1435098	103.xxx.001.05400	1461645	After installing clone file, agentless authentication fails with "Communication Problem" with Xerox Workplace Cloud
AL C8030/C8035	NA	1452426	103.xxx.001.05400	NA	Security: Command injection
All	NA	NA	103.xxx.001.05400	NA	Security: Audit log improvements
All	NA	NA	103.xxx.001.05400	NA	Security: Removed the ability to disable McAfee Embedded Control
All	NA	NA	103.xxx.001.05400	NA	Security: Bug fix to IPsec
AL C8030/C8035	307305419	1432689	103.xxx.001.05400	1463324	After image overwrite (daily 02:00)(randomly) MFP's are not able to the verify hostname and DomainName.
AL C8045/C8055	307355532	1452250	103.xxx.001.05400	NA	MFP shows the Altalink DNS issues. A reboot solves the issue for a while.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
ALL	NA	FR-20055	103.xxx.001.05400	NA	<p>SFR: Enable editing supported smart card list. Introduces ability to customize the supported smart card list on the device to add a new smart card for use in environments where more than one smart card type is in use.</p> <p>The following information are necessary to enable a new smart card:</p> <ul style="list-style-type: none"> • Smart card ATR • Smart card Manufacturer / Series / Model / Applet <p>Once the customized supported smart card list has been created, it is uploaded to the device via the Web UI and validation tested to ensure that all smart card related functions work properly. The customized supported smart card list can then be deployed to other similar devices by either cloning, Fleet orchestrator or XDM deployment of the clone file. See additional detail below.</p>
ALL	NA	NA	103.xxx.001.05400	NA	<p>SFR: - Support for Single Sign-On for One Drive and O365 App Gallery App <i>See Product Enhancement Document link in Section III for details</i></p>
AL C8030/35	55455714	1435801	103.xxx.030.32000	1461174	Importing a CA Signed certificate (pfx) appears to install correctly, but is not selectable for HTTPs
AL C8030/35	NA	1421048	103.xxx.030.32000	1407213	Message Security certificate untrusted appears when user attempts to login with Equitrac 5.6
AL C8030/35	100274	1424897	103.xxx.030.32000	1461152	System Crash 316.338.00 while scanning to PC using Templates
AL C8030/35	54225720	1396557	103.xxx.030.32000	NA	After user logs in to the device and tries to open the Xerox Workplace app, they get 'Please exit and authenticate with the printer before selecting this application'.
AL B8045/55	93945	1386424	103.xxx.030.32000	NA	2K LCSS mixed size print or copy jobs poorly stack, may jam with 312-151
AL C8045/55	94617	1397569	103.xxx.030.32000	1461158	Device updated to 103.002.000.06000 after a few weeks the login with card reader takes 8-10 sec.
AL C8045/55	NA	1411546	103.xxx.030.32000	1461157	Removed ability for Guest and ForceOnBoxLogin accounts to login at the LUI
AL C8045/55	NA	1411545	103.xxx.030.32000	NA	Embedded system accounts such as diag and CSE are now displayed in the User Database
AL C8045/55	NA	1419360	103.xxx.030.32000	1461155	Removed ability of unauthorized users to delete arbitrary files from disk
ALL	NA	FR-19903	103.xxx.030.32000	NA	<p>SFR: Configure smart card type to allow any ATR of that type. When the device Login Method is configured for Control Panel Login using Smart Card, this SFR adds the ability to set</p>

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
					the smart card type and allow any ATR for that card type. The selections are: <ul style="list-style-type: none"> Supported Smart Cards List CAC & PIV Cards IDPrime MD cards SafeNet SC cards See additional detail below.
AL C8030/35	94701	1398925	103.xxx.020.23120	1450967	Scan to home failing with "remote directory lock failed" after upgrade to System Software version 103.001.000.09000
AL C8030/35	307232479	1395504	103.xxx.020.23120	NA	Remote Control Panel always shows the device IP address even when device web UI is connected via hostname
AL C8045/55	94155	1404386	103.xxx.020.23120	1454305	Intermittent 377-212
AL C8045/55	060165039	1411557	103.xxx.020.23120	1450967	CAC scan to home failing with "an error occurred during authentication process"
AL C8030/35	NA	1395527	103.xxx.020.23120	NA	SECURITY: The ability to set WebUI configuration attributes has been removed.
AL C8030/35	NA	1403344	103.xxx.020.23120	NA	SECURITY: SQL injection attack
AL C8030/35	NA	1403345 1403347	103.xxx.020.23120	NA	SECURITY: Removed ability for Guest and ForceOnBoxLogin accounts to login at the LUI.
AL B8045/55	NA	1404734	103.xxx.020.23120	NA	Gabi Weblet install does not accept enter key press as input
ALL	NA	SFR-19920	103.xxx.020.23120	NA	SFR: Add support for the following PIV smart card: Gemalto DL 128K v2 SCP03 PIV smart card, ATR: 3B 7F 96 00 00 80 31 80 65 B0 84 23 27 E5 12 0F FE 82 90 00
ALL	NA	SFR-19177	103.xxx.020.23120	N/A	SFR : Extend EIP PrintFromURL API to support optional key based decryption of print jobs when retrieved by the printer
AL B8045/55	89001	1344943	103.xxx.010.14010	1451060	IPV6 support problem
AL B8045/55	0	1390439	103.xxx.010.14010	NA	False 05-331 reported from some B80xx devices at customer locations.
AL B8065/75/90	NA	1380572	103.xxx.010.14010	NA	Changing the app displayed when paper is inserted into DADH, either via SDK tool or third-party application, does not require successful admin login credentials.
AL C8030/35	NA	1391464	103.xxx.010.14010	1451048	WebUI: disabling Proxy Server does not disable proxy for https
AL C8030/35	92565	1386082	103.xxx.010.14010	1451043	802.1x EAP-TLS Certificate issue
AL C8030/35	54140732	1381289	103.xxx.010.14010	1451061	Machine loses IP information when set to Static IP and enabled for 802.1 authentication.
AL C8045/55	0	1375156	103.xxx.010.14010	1451069	Security: Warn/Disable Print Path Submission of clone files
AL C8045/55	0	1374089	103.xxx.010.14010	1451057	Security: Encryption can be disabled which will decrypt the /opt partition and other partitions
AL C8045/55	0	1372025	103.xxx.010.14010	1451056	Security: diag and CSE accounts are hidden today within the CWIS interface
AL C8045/55	0	1371674	103.xxx.010.14010	1451053	McAfee can be disabled by the Admin.
AL C8045/55	307200874	1377929	103.xxx.010.14010	NA	When printing a pdf of app. 100 pg, the printer pauses after 50-60 pages for +/- 10sec.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55	307215077	1380590	103.xxx.010.14010	1448468	The Xerox EIP SNMP Client throws an SNMP Timeout error when only SNMP v3 is enabled on the printer (SNMP v2 is disabled)
AL C8045/55	0	1384018	103.xxx.010.14010	1451064	Frequent 315-724 faults with scan to file workflow. Fault requires power off and on to clear
AL C8045/55	93239	1377230	103.xxx.010.14010	1451054	When printing from LaserPro the device prints page 1 of set 2 on the back of page 5 (last page) from set 1 on all 101 software versions.
AL C8045/55	51408169	1337392	103.xxx.010.14010	NA	SafeQ Misreading Card Numbers on Altalink Devices
AL C8045/55	93087 93404	1374802 1377228	103.xxx.010.14010	1451059	Machine randomly crashes, with numerous 316-xxx faults in the fault history like 316-333, 316-334.
AL C8070	88127	1346319	103.xxx.010.14010	1451058	Jobs completed history empty
AL C8070	91766	1363019	103.xxx.010.14010	1448298	CONUS - Identive SCR3310 loses connection at random
ALL	NA	SFR 19114	103.xxx.010.14010	NA	SFR - Blackboard Card Reader MRD5 USB Supported
ALL	NA	SFR 19362	103.xxx.010.14010	NA	SFR - Support for the following Modernized CAC smart cards: IDEMIA Cosmo V8.0 (formerly Oberthur card system) with V2.7.4 Applets T=0/T=CL communication protocol. ATR: 3B D8 18 00 80 1F 07 80 31 C1 64 08 06 92 0F DF Gemalto IDCore 3020 v2.1 (formerly Gemalto TOP DL GX V2.1) 144K with V2.7.4 Applets. ATR: 3B 7D 96 00 00 80 31 80 65 B0 75 49 17 0F 83 00 90 00 Support for the following SIPRNet cards: Safenet SC650 v4.0 card: ATR: 3b ff 14 00 ff 81 31 fe 45 80 25 a0 00 00 00 56 57 53 43 36 35 30 04 00 3c Safenet SC650 v3.3c card: ATR: 3b ff 14 00 ff 81 31 fe 45 80 25 a0 00 00 00 56 57 53 43 36 35 30 03 03 38.
ALL	NA	SFR 19114	103.xxx.010.14010	NA	SFR - Option to enable Edge to Edge printing for PCL jobs added to WebUI. See Section III for a link to the Product Enhancement Readme file for more details.
All	NA	19310	103.xxx.000.09000	NA	SFR added ability to enable external Keyboard for GABI
AL C8030/35	99999	1356751	103.xxx.000.09000	1448588	Printer incorrectly prompting for Accounting Codes when using Smart card Authentication.
AL C8030/35	NA	1374820	103.xxx.000.09000	1447945	Dropbox made a change in the dropbox oauth page. As a result, users can no longer sign in to Connect 2.0 for Dropbox as the [Sign in] button is grayed out after adding your userid and password in the required fields.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
					Caveat - "In addition to this SPAR release, there is a ConnectKey 2.0 for Dropbox app-side fix that is required as well. There is no ETA as to when this app will be back in the Xerox App Gallery. Please check the Xerox App Gallery periodically to see if this app reappears for download."
AL C8045/55	91075	1351945 1372027 1378841	103.xxx.000.09000	1448289	Reader intermittently stops responding to card swipe/s to login. Upgrading to this version will address many of the issues that caused the card reader not to work upon exiting power saver. Should your machine still exhibit issues the card reader not working after exiting power saver mode, use the following instructions to enable a card reader software reset. This may delay reader availability by a few seconds but will ensure the reader is functional. Special Instructions 1) Upgrade to this version or higher. Monitor 2) Open the web page of the device and log in as the admin. In the address bar of the browser, add the following to the IP address or host name: <a href="http://<ip>/diagnostics/restartUsbCardReader.php">http://<ip>/diagnostics/restartUsbCardReader.php 3) Select Enabled. 4) Select Apply. Caution: When this is enabled, the device will reset wireless dongles (if connected) along with card readers.
AL C8030/35	91287	1355416	103.xxx.000.09000	1448287	Copy Only PIN and Alternate Login buttons missing from blocking screen on the LUI after upgrade to 101.XXX.089.22600.
AL C8045/55	307068591	1338540	103.xxx.000.09000	1448285	workflow scanning fails when scanning to NetApp storage server
AL C8045/55	53188980	1357483	103.xxx.000.09000	1448283	Boxes of a PL form print 2cm below correct position
AL C8030/35	307157233	1355417	103.xxx.000.09000	1448279	Scan to file fails because the hidden option resolveHostname.php behaves incorrectly
AL C8030/35	89572	1345649	103.xxx.000.09000	1448275	Billing Summary Page taking several minutes to print
AL C8045/55	268516952	1338346	103.xxx.000.09000	1448266	Intermittent 362-310 IIT/Scanner to Controller Communication Fault
AL C8045/55	91866	1361328	103.xxx.000.09000	1448041	Machine reboots randomly - "Some Network Services Not Available Due to Process Error" Message
AL C8070	1234567	1376884	103.xxx.000.09000	1448040	Exceptions.php page is vulnerable to an XSS attack
AL C8045/55	91719 91457	1360637 1356424	103.xxx.000.09000	1448039	Device is deleting all jobs (copy and print) and is only printing a sheet with color strips instead.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55	90275	1346892	103.xxx.000.09000	1448038	Scan to App allows people to see network folders even with smb browsing disabled.
AL C8045/55	N/A	1357502	103.xxx.000.09000	1448028	Device has a finisher that does folding however it is not folding when using XMPie
AL C8030/35	92542	1369246	103.xxx.000.09000	1448027	Will not come out of NON-Customer mode
AL C8045/55	92854	1372354	103.xxx.000.09000	1447993	Custom blocking screen title is displaying Ampersand character as &
AL C8045/55	NA	1356770	103.xxx.000.09000	1447424	Toner Sold to Metered Conversion, update some of device configuration
AL C8045/55	88229	1338964	103.xxx.000.09000	1447190	Device UI was locked as normal, touch screen was ok, but login did not work after card swipe (#35)
AL C8045/55	88124	1338892	103.xxx.000.09000	1444434	When Copying a Custom Size from the DADF the device prompts user to take action. Once user takes action original copy job is deleted and the device copies a blank sheet. Special Instructions: User must follow the message on the screen.
AL C8045/55	91386	1357116	103.xxx.000.09000	1448325	Configured all devices to 'mm' and 'Punkt (123.456,78)', but now it is back on INCHES.
AL C8045/55	88062	1338861	103.xxx.000.09000	1448326	Screen burn in when using scheduled power saver and configuring so the device does not enter power saver during the day. Special Instructions: See the Screen Saver Feature in the Product Enhancement Readme linked in Section III for more information, details, and enablement.
AL C8045/55	123456	1345047	103.xxx.000.09000	1448354	Encryption of passwords managed by the device has been improved
ALL	NA	17675 17674	103.xxx.000.09000	NA	SFR- Print from URL jobs to process asynchronously up to 32 multiple requests. See Readme file for more details.
ALL	NA	17671	103.xxx.000.09000	NA	SFR- Support to print compressed jobs via the print from URL submission requires using XWC April release.
AL B8045/55	99999	1354001	101.xxx.109.33800	NA	Call for service after roiling reboot. Fixed a problem that resulted in rolling reboots, then "call for service" after the 5 th reboot. This occurred when sending a dlm, such as an upgrade DLM, clone DLM, or Patch dlm to the device while it was in a sleep state.
AL B8045/55	066615453 51797206	1338580 1338565 1338566	101.xxx.109.33800	NA	Software verification test fails. This occurred because an NVM initialization had been performed and a necessary file was removed and not recreated.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8030/35	90515	1347305	101.xxx.109.33800	1444471	CAC/PIV/Smart card USB Card Reader intermittently stops working and a power off/on is required
AL C8030/35	90258	1347055 1347656 1349245	101.xxx.109.33800	1444441	Using FQDN for XWS server (as opposed to IP address) results in error when configuring MFD for XWS. In addition, attempted auth at LUI results in "Authentication Error."
AL C8045/55	52796797	1346858	101.xxx.109.33800	NA	UI issue -DANISH TRANSLATION IN "EMAIL" IS WRONG ("MANUAL ENTRY" should be "MANUEL INDTASTNING")
AL C8070	NA	1354736	101.xxx.109.33800	NA	Printing envelopes with 101.008.099.28200 the envelopes print upside down.
NA	12345678	1346690	101.xxx.109.33800	NA	Security: Unauthenticated RCE and arbitrary file download vulnerabilities found
NA	NA	NA	101.xxx.109.33800	NA	Security: Device Web UI affected by script injection vulnerability
All	NA	1303655	101.xxx.109.33800	NA	SFR: Enable authentication to XWC from the MFP without the use of an agent
ALL	NA	1316410	101.xxx.109.33800	NA	SFR - Remote Card Reader Update ability to configure a device to perform a firmware update of supported card readers connected to the device. Refer to section III
ALL	NA	1346607	101.xxx.109.33800	NA	SFR - Giesecke & Devrient Sm@rtCafe Expert v7.0 144K DI smart card with PIV Applet are now supported when using smart card authentication. Refer to section III. Additional details and Product Enhancement document (link below)
ALL	NA	1345962	101.xxx.109.33800	NA	SFR - IDEMIA Cosmo v8 (NEATS) smart card are now supported when using smart card authentication. Refer to section III. Additional details and Product Enhancement document (link below)
AL C8030/35	89379	1345387	101.xxx.109.33800	1444204	Bad translation of button "CLEAR" in web UI interface of all ConnectKey/Altalink devices
AL C8030/35	551877217	1313266	101.xxx.109.33800	NA	PC shows an error message when inserting a USB thumb drive that was used on a device for scan to USB
AL C8030/35	88314	1338349	101.xxx.109.33800	1441892	JBA device data truncates job-owner to 31 characters and replaces Cyrillic characters in "job-name" with ??? in Xerox Workplace Suite JBA reports. ** Special Instructions:

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
					Enable (Properties > Connectivity > Setup > LPR/LPD) the option "PDL banner page attributes override LPR control file attributes for job name and owner."
AL C8030/35	88432	1339467	101.xxx.099.28200	1440628	CONUS Printer has to be power cycled to have PIV smart card authentication work
AL C8045/55	88493	1339223	101.xxx.099.28200	NA	MX3006 - Login ok, but follow you prints are accepted and shown at job list in process without getting Ready to print and then not shown any longer and not printed
AL C8045/55	89380	1345391	101.xxx.099.28200	NA	Mx3006 - sync issue on reboot (#48)
AL C8045/55	88454	1339112	101.xxx.099.28200	NA	MX3175 Authentication issue (#40)
AL C8045/55	88360 89261	1339054 1345295	101.xxx.099.28200	NA	MX3161 Authentication Issue (ZMQ socket error) (#39, #46)
AL C8045/55	88436	1339105	101.xxx.099.28200	NA	MX3179 SAP jobs did not print (#41)
AL C8045/55	89062	1345090	101.xxx.099.28200	NA	Mx3179 shows shutdown in between jobs (#45)
AL C8045/55	88357	1339055	101.xxx.099.28200	NA	MX3144 after ODIO finished not able to shut down the printer, User disconnect cable to fix issue (38)
AL C8045/55	88428	1339225	101.xxx.099.28200	NA	Device creates csr with an Alternate DNS name of (printer-host-name). local and customer certificate authority rejects the printer csr.
AL C8045/55	51693428	1338179	101.xxx.099.28200	NA	Device is trying to send data Home (13.13.56.127 - usa0300xmg002-ext.epn.useastgw.xerox.com) every 2 minutes.
AL C8045/55	89328	1345361	101.xxx.099.28200	NA	CCS crash when existing from power saver (#47)
AL C8045/55	89417	1345431	101.xxx.099.28200	NA	MX3090 message 'card reader not connected' at UI but working. (#49)
AL C8045/55	89777	1345954	101.xxx.099.28200	NA	intermittently not entering sleep mode (#51).
AL C8045/55	88076	1338901	101.xxx.099.28200	NA	A non-recoverable fault has been detected. The device cannot boot. Call for service. Requires Altboot to recover.
AL C8070	51242920	1336593	101.xxx.099.28200	NA	When printing a custom size (155mmx155mm) from the Fiery, the device prints a blank custom size page and an error notice (job deleted due to system image error)
AL C8070	51991810	1338842	101.xxx.099.28200	NA	On the LUI and CWIS, paper type for Bond in Norwegian is displayed as 'Standard' instead of 'Obligasjonspapir'
All	NA	NA	101.xxx.099.28200	NA	Updates to comply with 2020 California Password law (SB-327). This software release supports the California password law SB-327 effective January 1, 2020. The device admin password and SNMP private string will be the device serial number if a forced altboot reload is performed. The password is case sensitive.
All (except C8030 220v)	NA	NA	101.xxx.099.28200	NA	Energy Star 3.0 Support -This software release ensures our products will continue to meet Energy Star requirements. Energy Star

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
					3.0 means more stringent power efficiency and conservation requirements and is going into effect October 2019. This software release provides the necessary updates to meet these new specifications.
All	NA	1303655	101.xxx.099.28200	NA	SFR: Enable authentication to XWC from the MFP without the use of an agent
All	NA	NA	101.xxx.099.28200	NA	Security – IP Tables Custom Rules config is vulnerable to attack via hacked clone dlm
All	NA	NA	101.xxx.099.28200	NA	Security - OpenSSL 0-byte record padding oracle vulnerability (CVE-2019-1559 SB19-063)
All	NA	NA	101.xxx.099.28200	NA	Security - Block the !\$ecivres user from being able to login at the webUI
All	NA	NA	101.xxx.099.28200	NA	Security - Diag account - able to view Admin page and view Address Book entry.
All	NA	NA	101.xxx.099.28200	NA	Security: Guest user id is recording when the device disables IIO during ODIO
All	NA	NA	101.xxx.099.28200	NA	Security - Cross-site scripting (reflected) impacted on User Permission Roles > Print Settings > When Users Can Print page
AL B8045/55	87785	1338678	101.xxx.089.22600	NA	The CWW application configuration set task failed with AltaLink device Failed Read only (4) The printer does not support SNMP SET operation to one or more of the specified attributes(s) SNMP error =4
AL B8045/55	52036824 88638	1339085 1340617	101.xxx.089.22600	NA	802.1x username is missing (on web UI) after upgrading from 100 to 101 release which cause the machine not to connect to the 802.1x network.
AL C8030/35	87926	1338764	101.xxx.089.22600	NA	Fax/Copy/Print Job sticking in Print Queue on the printer
AL C8045/55	88157	1338925	101.xxx.089.22600	NA	SMTP Auth Settings lost, email doesn't work anymore (Email Note - Problem #31)
AL C8045/55	88210	1338951	101.xxx.089.22600	NA	Xerox Device Client Certificate showed in the list for no reason.
AL C8045/55	87993 88297	1338796 1339053	101.xxx.089.22600	NA	Reset Device Message (#27)
AL C8045/55	011744668	1337701	101.xxx.089.22600	NA	Firmware upgrade to 101.002.029.03810 breaks smb2 scanning to NetApp 9.3
AL C8045/55	87888	1338735	101.xxx.089.22600	NA	Print jobs deleted after logging in and releasing the jobs (#28).
All	NA	1336305	101.xxx.089.22600	NA	SFR: The TC-1100 Cherry Card Reader is now supported. See Section III ReadMe for additional details
All	NA	1336536	101.xxx.089.22600	NA	SFR: The PS4101-USB Blackboard Card Reader is now supported. See Section III ReadMe for additional details
All	NA	1302863	101.xxx.089.22600	NA	SFR: SafeNet SHAC SC 650 Card is now supported. See Section III ReadMe for additional details
All				NA	SFR - Gemalto MD cards are now compliant with FIPS 140-2 security

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
	All	All	101.xxx.089.22600		level 1 Gemalto MD 3810 and 830b smart cards now support FIPS 140-2 security level 1. Email Signing no longer fails when FIPS 140-2 is enabled
All	Na	NA	101.xxx.089.22600	NA	SECURITY: Privilege escalation vulnerability found on AltaLink
All devices at 100.xxx			101.xxx.089.22600		Included in the zip file with the software is pre-upgrade patch 1057305v11. This patch is required when upgrading from a 100.xxx version to a 101.xxx version. It was originally created to support upgrading from 100.xxx to 101.xxx using the smaller binary differential compression (BDC) files, but other fixes have been included to ensure a device upgraded from 100.xxx to 101.xxx remains correctly configured and operational on the network. The pre-upgrade patch is recommended when upgrading from <u>any</u> 100.xxx version. The forced altboot USB upgrade method does not require use of the pre-upgrade patch. Follow the Installation Instructions to ensure the pre-upgrade patch is used correctly. The pre-upgrade patch provides the following improvements. <ul style="list-style-type: none"> - Required to support BDC file upgrades. - Fixed an issue that results in postscript error messages after applying the pre-upgrade patch on some 100.xxx versions. - Added improved version checking to ensure patch would only install on versions that required the pre-upgrade patch. - Auto Upgrade Settings are retained properly. - 802.1x authentication mode is no longer set back to default EAP-MD5. This ensures the device can connect to the network after upgrade. - 802.1x username is no longer missing on web UI after upgrading from 100.xxx to 101.xxx. This ensures the device can connect to the network after upgrade.
					Gemalto MD cards are now compliant with FIPS 140-2 security level 1 Gemalto MD 3810 and 830b smart cards now support FIPS 140-2 security level 1. Email Signing no longer fails when FIPS 140-2 is enabled
All	NA	NA	101.xxx.069.20900	NA	Version 101.xxx.069.17810 had a problem where the device UI could not be used to wake the machine when it was in Low Power Mode. If the device was in Sleep Mode, then the UI could wake the device. Print jobs would also wake the device.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL B8045/55	849829645	1335947	101.xxx.069.20900	NA	When adding an IPP printer on OSX10.14.x they get: "Unable to verify the printer on your network"
AL B8045/55	316839544	1337032	101.xxx.069.20900	NA	Transfer roller supplies data incorrect when compared to the data from EWS supplies
AL C8030/35	307036843	1336920	101.xxx.069.20900	1437266	No longer possible to hide soft keyboard within EIP applications
AL C8030/35	50489773	1330418	101.xxx.069.20900	NA	Print jobs from Autoline are rejected by MFD SPECIAL Instructions: Here are the steps to enable the feature key. 1. Install the release specified in these release notes. 2. At the LUI 3. Login as Admin 4. Go to Machine Status – Tools 5. Go to Device Settings – General – Feature Installation 6. Enter the Installation Key (287695521033) and select Ok Note: A reboot will occur after the feature has been successfully enabled. Repeat the same steps to uninstall the feature using the key 287795521033.
AL C8030/35	930166953	1335699	101.xxx.069.20900	NA	Customer cannot add printers using a DNS alias on MAC
AL C8045/55	87577	1338372	101.xxx.069.20900	NA	Applying the Clone file after upgrade caused the device to change from using the customer certificate to the self-signed device certification.
AL C8045/55	51691124	1338151	101.xxx.069.20900	NA	Blank screen when changing Mopria and Air Print setting through Web browser in German
AL C8045/55	51047545	1335406	101.xxx.069.20900	NA	XWS server is not retrieving the JBA data from some devices at the customer site.
AL C8045/55	307032384	1336541	101.xxx.069.20900	NA	A device on an 802.1x network, the device may display a DHCP Error after a reboot.
AL C8045/55	263220526	1330857 1334585 1336081 1337727 1338008 1338182 1338282	101.xxx.069.20900	NA	Machine will not exit out of power saver mode and must be unplugged to recover
AL C8045/55	51677511	1335178	101.xxx.069.20900	NA	Device is showing remote Service.sh crash after connecting to the customer network
AL C8045/55	400766790	1335861	101.xxx.069.20900	NA	Why does the paper tray open notification get sent when ONLY the paper supply is low alert and supplies and CRU's are low is selected??
AL C8045/55	51565099	1337740	101.xxx.069.20900	1438395	Printing via ThinPrint using embedded decompression feature results in "Error in function 4: 812bea6e" when username contains an even number of characters.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55	NA	1338542	101.xxx.069.20900	NA	After upgrading to 101.xxx and applying customer clone file, the "Card Reader Detected" message appeared.
AL C8070	86904	1337122	101.xxx.069.20900	NA	Xerox standard accounting user import overwrites existing entries
AL C8070	039665456	1334126	101.xxx.069.20900	NA	Workflow scanning failing when scanning to NetApp Ontap version 9.4P using smb version 3.1.1
AL C8070	223854726	1337363	101.xxx.069.20900	1438119	Get Service Now app does not accept zero, comma, equals, forward slash, colon, or capital S (0 , = / : S) characters for Telephone Number field.
AL C8030/35	307046705	1337545	101.xxx.069.20900	NA	Server reply "not_defined_in_RFC4178@please_ignore".
ALL	NA	1337139	101.xxx.069.20900	NA	SFR Xerox® Lockdown Security Solution. This release introduces other languages in support for this feature.
ALL	NA	1335413	101.xxx.069.20900	NA	SFR Oberthur ID-One PIV V8 cards are now supported when using smart card authentication.
AL C8030/35	85344	1325984 1327265 1327986 1328696 1336931	101.xxx.059.13300	1406825	Card Reader Detected Pop Up Message after Wake Up from Sleep Mode back in Atlantis 1.5 Firmware
AL C8045/55	151571340	1321790	101.xxx.059.13300	NA	Barcodes scanned on B80XX's can be processed fine by Kofax software. The same Barcodes scanned on C80XX's are failing to be processed correctly by the Kofax software.
AL C8045/55	306772466 50991194	1333475 1335177	101.xxx.059.13300	NA	The ethernet speed options on the CWIS page do not include the 1 gig option
AL C8070	739751244	1331958	101.xxx.059.13300	1434800	MFD Email Setup configured to "always use default email address" for the From field populates From field with logged on user's email address
AL C8030/35	740374842	1331953	101.xxx.059.13300	NA	MFD rebooting every 10 minutes
AL C8030/35	NA	1330388	101.xxx.059.13300	1436891	Scan to Home fails when using Smart card Authentication (CAC/SIPRNet)
AL C8045/55	848955071	1313089	101.xxx.059.13300	NA	DNS data not being saved when device is in DHCP mode
AL C8045/55	50369754	1327905	101.xxx.059.13300	1435046	Since upgrading the FW, FreeFlow Core cannot receive the device capabilities
AL C8045/55	85918	1330979	101.xxx.059.13300	1422514	Intermittent yellow bands after Bypass tray empty and reloaded with paper - FC 319-410-03
AL C8030/35	306976797	1328448	101.xxx.059.13300	1435117	When the 101 firmware is used on Xerox Altalink, it takes a long time for the printer to respond when configuring anything in the Properties tab, including going into the Properties tab
AL C8045/55	50770454	1333436	101.xxx.059.13300	1436014	On 101.xxx software when cloning Single-Touch Apps setting of "Not Allowed", the setting reverts back to "Allowed" after installing clone. Problem did not occur in 100.xxx versions.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55	85319 306957863	1325609 1321365 1334337 1325806 1327299	101.xxx.059.13300	1434424	Unable to change order of EIP apps on UI through EWS. Fix patch 1321365v2.dlm does not install on AL C80xx at 101.xxx..029.03810.
AL C8045/55	85232	1324536	101.xxx.059.13300	NA	Specific PS job cause PS error
AL C8045/55	50778119	1333899	101.xxx.059.13300	1436654	Add ME button when going to "EMAIL" is not visible anymore since update to 101.x.x.x version
AL C8030/35	50263126	1326296	101.xxx.059.13300	1434800	The setting to use the printer Email / Default From address after authenticating is not working since upgrading to 101.xxx versions. The device will use the personalization email address received from LDAP.
AL C8045/55	50690543	1332556	101.xxx.059.13300	1436656	Copy and scan jobs go against unidentified user after reboot with device configured for Equitrac ECSP.
AL C8045/55	BR550	1330515	101.xxx.059.13300	NA	Filtering the Network Troubleshooting Log results in a one-sided conversation (all data captured is from the printer)
AL C8045/55	788245830	1330530	101.xxx.059.13300	NA	Vulnerability Concern: AltaLink - Port 51333 open on ACAS scan using latest System Release @ 101.003.009.00300
AL C8070	219369924	1334394	101.xxx.059.13300	NA	Xerox Standard Accounting User ID not showing when logged in at the Local UI. Displays Default Group name. Regression from 100 to 101 SW.
AL C8030/35	NA	1333689	101.xxx.059.13300	NA	Microsoft : Scan to Email is not working with Microsoft configuration on R19-01 firmware
AL B8045/55	848955071	1330216	101.xxx.059.13300	NA	DNS data not being saved when device is in DHCP mode [Clone from CQGbl01313089]
AL B8045/55	967077779	1306688	101.xxx.059.13300	1435005	393-361 fault but toner concentration looks normal on the prints.
AL B8065/75/90	479259277	1310276	101.xxx.059.13300	1435010	EOL on new toner or TC low fault on empty toner - Improve RFID TAG read
AL B8045/55	667564805	1330224	101.xxx.059.13300	NA	Customer used ampersand '&' in their email file names with 100.xxx but now it is greyed out in 101.xxx
AL B8045/55	000236456	1315158	101.xxx.059.13300	1435010	393-362 Overtone Control Fault after Toner Cartridge replacement
AL B8065/75/90	037375093	1329174	101.xxx.059.13300	NA	Customer uses Xerox Standard Accounting. When CSE tries to log in as CSE to make copies, machine will not unlock Copy Icon
All	NA	NA	101.xxx.059.13300	NA	Security - Remote Command Execution vulnerability.
All	NA	NA	101.xxx.059.13300	NA	Security - Security issue involving Xerox devices at customer site
ALL	NA	1296647	101.xxx.059.13300	NA	SFR - The EIP Peripheral API has been updated to provide more information on TWN 4 card readers attached to an AltaLink device. The EIP Peripheral API previously communicated the card reader Vendor ID, Product ID, and Interface Type (keyboard). The new capability also provides Serial Number, Firmware version, Interface protocol and interface class. This

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
					information can be retrieved by Xerox Device Manager and used by Xerox Service Manager for asset tracking of the card readers. Refer to the latest version of the EIP SDK or DDK for more information on the EIP Peripheral API.
ALL	NA	1239148	101.xxx.059.13300	NA	SFR - This release introduces the Xerox® Lockdown Security Solution (previously known as Xerox® Healthcare Lockdown Solution Oct 2017). Supports US English only. Refer to Product Enhancements document for additional Information.
ALL	NA	1328226	101.xxx.059.13300	NA	SFR - Language Translations have been provided for the B&W Saved Jobs feature provided in a previous release (101.xxx.009.00300). Full translations for "Auto" are now available in the Print From app.
ALL	NA	353868 354311	101.xxx.059.13300	NA	SFR - This release fixes the serious failure in the Healthcare / Lockdown Security Solution if the Configuration Watchdog had been enabled when the Lockdown's Feature Installation key gets installed. Note: This failure only exists in these versions: 101.xxx.008.27400 Nov 2018, 101.xxx.028.32100 Dec 2018, 101.xxx.009.00300 Jan 2019 and 101.xxx.029.03810 March 2019.
ALL	NA	1300062	101.xxx.059.13300	NA	SFR Added the EIP ability to request sAMAccountName & userPrincipalName from LDAP as part of the xrxSessionGetSessionInfo() call in the Session Web service to include in the user session data. Note: Other LDAP values may become available in the future, but for now only sAMAccountName & userPrincipalName are available. Note: For the GetSessionInformation request to return info for sAMAccountName & userPrincipalName the following must be true on the MFD being used: •The EIP version must be 4.1.4+ or 3.5.7+ (EIP 3.7.X not supported) •LDAP must be configured on the MFD •LDAP Personalization must be completed successfully for the user logged in at the MFD Local UI.
AL B8045/55 AL C8045/55	50573672 48643239	1330000 1305691	101.xxx.029.03810	NA	Very slow printing from AltaLink devices when using Thinprint.
AL B8045/55	85233	1324914	101.xxx.029.03810	NA	Printing issue (banding) when printing from Linux Centos and graphic application like color paint
AL C8030/35	50414916	1328409	101.xxx.029.03810	NA	Not possible to change permission of 'non-logged-in user' on WebUI with German Browser. Works only with English browser!
AL C8030/35	306945519	1316964	101.xxx.029.03810	1435727	User permissions of Allow Only Secure Print does not work anymore with new FW

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
					101.001.008.27400, used to work on older builds.
AL C8045/55	85462	1326861	101.xxx.029.03810	1435751	The text is not visible on the custom blocking screen with background image white (Ysoft SafeQ solution)
AL C8045/55	933747674	1321215	101.xxx.029.03810	1435039	Performing a Destination test from system interface, machine adds an extra backslash, ex: domain\user, when testing and fails.
AL C8045/55	318131961	1325187	101.xxx.029.03810	NA	A postscript file created from the customers document management application results in a postscript error when submitted via LPR or EWS
AL C8045/55	772021979	1321690	101.xxx.029.03810	NA	Customer's job is not printing out with the desired PCL Font.
AL C8045/55	438174157	1326568	101.xxx.029.03810	NA	Restricted access to print color for non-logged in users is printing in color instead of black and white starting with 101.xxx version software.
AL C8070	907741133	1326023	101.xxx.029.03810	1434875	Server fax job does not contain "string NetworkUsername" in the XST file causing the Fax Server to fail to send confirmation to logged on user.
AL C8030/35	67747528	1318609	101.xxx.009.00300	1433961	Invalid Home Directory error message is returned when using a dual-persona enabled CAC and logging in with the PIV ID from the card
AL C8030/35	84383	1313653	101.xxx.009.00300	NA	MC does not wake up from power Save mode after a long sleep
AL C8030/35 AL C8070	900832324 668313389	1307287 1310493	101.xxx.009.00300	NA	Group Fax not working with large group send
AL C8045/55	171066031	1311793	101.xxx.009.00300	1432905	Scanning from Capture Point App Fails with SOAP-ENV:Clientinvalid template or invalid ticket
AL C8045/55	84558	1315774	101.xxx.009.00300	1434602	After upgrading to 101.002.008.27400, scans fail with error "HTTP500 - script parse error or image too large" when scanning HTTPS using QPilot scan templates via the Workflow Scanning pathway.
ALL	NA	1300750 1306242	101.xxx.009.00300	NA	SFR: B&W Saved Jobs: "Print From" Output Color feature will default to a new "Auto" option for saved jobs. Refer to ReadMe File for additional Information.
ALL	NA	1309366 1317784	101.xxx.009.00300	NA	SFR: Added support for the SafeNet SC650 v4.0 SIPRNet card
AL C8070	110974333	1310255	101.xxx.028.32100	NA	Printer LUI is slow to authenticate user, open the EIP app, display the user's print job and releasing secure print jobs from triple A VPSX secure print solution.
AL C8070	NA	1311496	101.xxx.028.32100	NA	Pull Print Api does not print files that are hosted on a server in an invalid certificate.
AL C8045/55	47816171	1292018	101.xxx.028.32100	1417113	When using Xerox Secure Access authentication and logging into a session at the MFD LUI with your email address (XPMMS Cloud), the Secure Jobs queue does not show the logged on user's secure print job
AL C8045/55	49015399	1307746	101.xxx.028.32100	1431680	Unable to retrieve accounting data for copy, scan and faxes.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55	576580630	1305427	101.xxx.028.32100	1431679	Copy/PIN feature cannot be enabled after printer software upgrade to ANY version
AL C8045/55	335168762	1307053	101.xxx.028.32100	1431464	11x17 PDF printed using Ysoft SafeQ mobil print solution using ipp or ipps protocols results in job shrinking to fit on 8.5x11 paper. Printer outputs same PDF on 11x17 when printing over ports 9100 or
AL C8030/35	82570	1299441	101.xxx.028.32100	1423245	C8030 takes long to log out (freeze during logout) user with GeniusBytes as follow print solution.
AL C8030/35	NA	1299566	101.xxx.028.32100	NA	EIP Browser does not accept parallel Ajax calls; the second call is blocked pending the resolution of the first
AL C8030/35 AL C8030/35 AL C8045/55	241277718 583091533 556919667	1301190 1313715 1320408	101.xxx.028.32100	1422488	Envelope tray not closed message after tray is opened
AL C8030/35	82549	1298933	101.xxx.028.32100	NA	After patch 161892v1, Job not printed (intermittent) - fault 319-41x.xx -
AL C8030/35	49005790	1304138	101.xxx.028.32100	NA	Can't set fields of Fax Forward Setting back to blank after first use
AL B8065/75/90	1- 3917870231	1314190	101.xxx.028.32100	NA	Machine Jams 310-170 with 391-377 on long run (Over 2000 Copies/Prints). After following Service Bulletin T8828 and T8836
AL B8065/75/90	639139610	1296890	101.xxx.028.32100	NA	Mixed Size Original job incorrectly placing the SEF 8.5x11" Letter original on to a 8.5x14" paper with correctly registered LE reg, and additional 71mm of gray background on Trail Edge of the Legal pa
AL B8045/55	78134	1192838	101.xxx.028.32100	NA	Machine crashing when performing COPY build job
The following items represent color quality improvements built into the base software. Any previously provided special software is no longer needed starting with version 101.00x.028.32100 and higher.					
AL C8070 AL C8045/55	48247813	1296044	101.xxx.028.32100	NA	French Tax Cerfa PDF Document is printed purple instead of blue. Patch 1296044v2 is no longer needed.
AL C8045/55	83619	1310701	101.xxx.028.32100	NA	When scanning, green colors look blue. Engineering release 10000203814390 is no longer needed.
AL C8045/55	306679549	1203060	101.xxx.028.32100	NA	Color Magenta printed in PCL6 is still not correct compared to AL C8055 or WC78xx. Patch 1203060v1 is no longer needed.
AL C8030/35	80614	1259713	101.xxx.028.32100	NA	AL IQ - Scan and Print Orange color not good on scans and prints. Engineering release 100.xxx.038.14390 is no longer needed.
AL C8030/35	006175700	1297191	101.xxx.028.32100	NA	They are getting discolored scans and poor scan quality when scanning to email and reprinting the scan. Engineering release 100.xxx.038.14390 is no longer needed.
AL C8045/55	81551	1286541	101.xxx.028.32100	NA	AL, IQ - Scan color rendition poor on blue colors when compared to COPY on the same machine, or scan on the WC7855. Engineering release 100.xxx.038.14390 is no longer needed.
AL C8070	82520	1301100	101.xxx.028.32100	NA	Purple text scanned too dark (black) compared with Versalink. Engineering release 100.003.038.24690 is no longer needed.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8030/35	580874893	1299840	101.xxx.028.32100	NA	AL, IQ - Copy - Customer not happy with the RIT orange color, it is more reddish. Engineering release 100.003.058.25590 is no longer needed.
AL C8045/55	801545127	1301444	101.xxx.028.32100	NA	AL, IQ - The machine will not scan a teal color in the company logo in color. It files a black and white image. Engineering release 100.xxx.038.14390 is no longer needed.
AL C8070	522459842	1243824	101.xxx.028.32100	NA	AL IQ. Copy Quality is poor. the copies are lighter and washed out compared to originals. Patch 1245911v1 is no longer needed.
<p>The following items represent custom color solutions created for specific customer issues on previous software versions. These custom solutions have been updated for Atlantis 1.5 software baseline.</p> <p>If you need to upgrade the customer associated with the LOG # number listed below, you must follow the special instructions provided to enable the customers custom color solution.</p>					
All	NA	NA	101.xxx.028.32100	NA	<p>Security:</p> <ul style="list-style-type: none"> • Reflective XSS Vulnerability • Vulnerabilities found in OpenSSL (CVE-2016-2109 CVE-2016-2105 CVE-2016-2106 CVE-2016-2176 CVE-2016-2107) • XSS vulnerability found in Web Interface
AL C8045/55	969701208	1296896	101.xxx.028.32100	NA	<p>Text over top of orange/red background disappears when printed. Looking to have the same FIK key created for the AltaLink as what was created for the 7970 for this issue</p> <p>SPECIAL Instructions: Here are the steps to enable the feature key.</p> <ol style="list-style-type: none"> 1. At the LUI 2. Login as Admin 3. Go to Machine Status – Tools 4. Go to Device Settings – General – Feature Installation 5. Enter the Installation Key (111272526567) and select Ok <p>Note: A reboot will occur after the feature has been successfully enabled.</p> <p>Repeat the same steps to uninstall the feature the key for that is 111372526567. Engineering release 100.00x.038.23190 is no longer needed.</p>

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8030/35	76680	1154998	101.xxx.028.32100	NA	<p>Patch 319208v1 - Prints are too light, halftone not printed compared to 78xx. Patch 1154998v5 is no longer needed.</p> <p>Special Instructions</p> <ol style="list-style-type: none"> 1) Upgrade to the release documented in this release note. 2) Select the link above and download the custom solution. 3) Follow the instructions provided in the zip to install the custom solution.
AL C8070	556170097	1304516	101.xxx.028.32100	NA	<p>Patch 319199v1 - Customers blue Logo is printing purple. Engineering release 100.00x.068.27490 is no longer needed.</p> <p>Special Instructions</p> <ol style="list-style-type: none"> 1) Upgrade to the release documented in this release note. 2) Select the link above and download the custom solution. 3) Follow the instructions provided in the zip to install the custom solution.
AL C8030/35	191729854	1304805	101.xxx.028.32100	NA	<p>Patch 319197v2 - Gray Color is faded when printing the customer's PDF documents. Engineering release 100.001.068.28290 is no longer needed.</p> <p>Special Instructions</p> <ol style="list-style-type: none"> 1) Upgrade to the release documented in this release note. 2) Select the link above and download the custom solution. 3) Follow the instructions provided in the zip to install the custom solution.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55 AL C8045/55	006106987	1169331 1196495	101.xxx.028.32100	NA	<p>Copy of a PS print with High Res is not acceptable. On customer supplied files, yellow is too brown, blue is too light.</p> <p>Special Instructions</p> <ol style="list-style-type: none"> 1) DO NOT Upgrade to the release documented in this release note. 2) Select the link and download the custom solution. 3) Follow the instructions provided in the zip to install the custom solution. <p>The fix for this specific customer issue requires a unique firmware build. Use the links below to obtain the required firmware. C8030/35 ENG101.001.028.33392 C8045/55 ENG101.002.028.33392 C8070 ENG101.003.028.33392</p>
AL C8070	886952949	1243817	101.xxx.028.32100	NA	<p>Light copies and the company logo color does not match.</p> <p>Special Instructions</p> <ol style="list-style-type: none"> 1) DO NOT Upgrade to the release documented in this release note. 2) Select the link and download the custom solution. 3) Follow the instructions provided in the zip to install the custom solution. <p>The fix for this specific customer issue requires a unique firmware build. Use the links below to obtain the required firmware. C8030/35 ENG101.001.028.33392 C8045/55 ENG101.002.028.33392 C8070 ENG101.003.028.33392</p>

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55	78982	1225639	101.xxx.028.32100	NA	<p>Poor Copy Quality. Blue color on the company header is light.</p> <p>Special Instructions</p> <ol style="list-style-type: none"> 1) DO NOT Upgrade to the release documented in this release note. 2) Select the link and download the custom solution. 3) Follow the instructions provided in the zip to install the custom solution. <p>The fix for this specific customer issue requires a unique firmware build. Use the links below to obtain the required firmware.</p> <p>C8030/35 ENG101.001.028.33392 C8045/55 ENG101.002.028.33392 C8070 ENG101.003.028.33392</p>
AL C8070	274331469 886599354	1299813 1300881	101.xxx.028.32100	NA	<p>Customers Teal color is copying bright blue.</p> <p>Special Instructions</p> <ol style="list-style-type: none"> 1) DO NOT Upgrade to the release documented in this release note. 2) Select the link and download the custom solution. 3) Follow the instructions provided in the zip to install the custom solution. <p>The fix for this specific customer issue requires a unique firmware build. Use the links below to obtain the required firmware.</p> <p>C8030/35 ENG101.001.028.33390 C8045/55 ENG101.002.028.33390 C8070 ENG101.003.028.33390</p>

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8030/35	580874893	1299840	101.xxx.028.32100	NA	<p>Customer not happy with the orange color output when using Copy mode. It comes out more reddish.</p> <p>Special Instructions</p> <ol style="list-style-type: none"> DO NOT Upgrade to the release documented in this release note. Select the link and download the custom solution. Follow the instructions provided in the zip to install the custom solution. <p>The fix for this specific customer issue requires a unique firmware build. Use the links below to obtain the required firmware.</p> <p>C8030/35 ENG101.001.028.33390 C8045/55 ENG101.002.028.33390 C8070 ENG101.003.028.33390</p>
ALL	NA	1188669	101.xxx.028.32100	NA	SFR: Enablement of SecuraKey Card Reader model: ET4-AUS-D-WR8. Refer to ReadMe File in Section III for additional Information.
ALL	NA	1297918 1297919	101.xxx.028.32100	NA	SFR: Mixed Size Originals Feature support for Oficio Media (8.5x13.4). Refer to ReadMe File in Section III for additional Information.
ALL	NA	NA	101.xxx.028.32100	NA	Add support for Croatian and Ukrainian languages.
All	NA	NA	101.xxx.008.27400	1434058	Fax confirmation Sheet appears to disable itself and does not print
All	NA	NA	101.xxx.008.27400	NA	The device now uses 8 Bit PCL for all standard PCL printing, which delivers the best image quality for PCL mode.
AL B8045/55	81903	1293204	100.xxx.058.22800	NA	Cyrillic issue (Wrong UI translation: Print cartridge)
AL B8045/55 AL C8045/55	672229677 514793075	1286227 1280104	100.xxx.058.22800	1413568	CAC Login fails with "KRB5KDC_ERR_POLICY NT Status: Unknown error code 0xc00002fa"
AL C8030/35	81641	1290015	100.xxx.058.22800	NA	Hungarian translation is not correct. Example: The text "Hatso" [Means "Rear"] is displayed for Hungarian. It should be "Vissza" which means Go back or Back.
AL C8030/35	063726492	1301629	100.xxx.058.22800	NA	Logging into OneDrive device froze and had to be rebooted
AL C8045/55	619423100	1274600	100.xxx.058.22800	1413573	After logging in with a Smart card, a Network Address Book search results in a "The device cannot process results from Network Address Book, device decoding error (e.g. out of memory). if the problem persists, contact your local system Administrator" error displayed on the LUI.
	474824168	1262958	100.xxx.058.22800	NA	MFD placing a dot (.) at the end of the domain name

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55					<p>Placing a dot (.) at the end of the domain name is now an optional setting that is settable by the System Administrator. When the 'Complete domain name(s) with dot character' option is selected, the device will automatically append a dot (.) to the end of domain names. This setting ensures that domain names are interpreted as absolute domain names, which can improve DNS resolution.</p> <p>In order to change the setting:</p> <ol style="list-style-type: none"> 1. Navigate to the printer's WebUI 2. Select Properties 3. Select Connectivity 4. Select Setup 5. Select the "Edit" link to edit the "Wired Connection" setting 6. Select the "Edit" link to edit the "Internet Protocol" setting 7. Select the "Show DNS Settings" button 8. Select/de-select the "Complete domain name(s) with dot character" as desired 9. Select the "Apply" button at the bottom of the page 10. Select the "OK" button on the change confirmation pop-up window 11. Select the "Close" button on the "Updating IP Settings" page 12. Select the "Close" button on the "Wired Profile" page to return to the <Properties/Connectivity/Setup> page 13. Close the Browser or continue configuring the device as required.
AL C8045/55	81710	1293196	100.xxx.058.22800	1407844	Taking time and Hang during authentication till restart MFP Xerox Altalink 8055 with safeQ 6 MU17
AL C8070 AL C8070 AL C8030/35	762793188 48333332 48820778	1297612 1297978 1301595	100.xxx.058.22800	NA	<p>Blue colors are light and banding occurs inside the halftone when printing with PCL6 driver</p> <p>Special Instructions Install patch 1284222v3 provided in the zip file with the new system release to enable 8-bit PCL."</p>
AL C8030/35	48820778	1301595	100.xxx.058.22800		Error 303-331-00 by every print using patch 1251808v1 to improve the print quality on latest FW 100.xxx.048.17300
AL C8070	80394	1267194	100.xxx.048.17300	NA	Machine reboots by itself - FC 303-347
AL C8070	80786	1260368	100.xxx.048.17300	NA	Copy Quality in B&W mode. Grey halftones are not reproduced correctly: the light ones are washed out. The dark ones are too dark.
AL C8070	306751642	1271353	100.xxx.048.17300	NA	Permission rules to access web UI are functioning in a random fashion
AL C8070	80824	1259380	100.xxx.048.17300	NA	When machine runs out of paper in a middle of a copy job, and job resumes after loading paper tray, the copy result is wrong
AL C8070	306777099	1255863	100.xxx.048.17300	1412937	Issue opening Follow You EIP after enabling FIPS and TLS1.2 only. Certificate error followed by no access to EIP app.

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55	566766080	1267974	100.xxx.048.17300	NA	322-319-04 when attempting to bookletize light weight glossy 11x17
AL C8045/55	202652520	1272315	100.xxx.048.17300	NA	Stacker up/down dc330 codes (012-060 & 012-061) missing from diagnostics
AL C8045/55	792837311	1262922	100.xxx.048.17300	1411770	When SplashScreen Weblet is set as Entry/Default Screen, Still timeouts, and shouldn't
AL C8045/55	80974	1265212	100.xxx.048.17300	NA	Machine asks for tray 2 size confirmation when waking up from power save
AL C8045/55	499676920	1251783	100.xxx.048.17300	1415976	Lines in process direction replacing original image
AL C8045/55	303452086	1256416	100.xxx.048.17300	NA	VIPP Software is removed from the device after the printer is restarted.
AL C8045/55	309131340	1281085	100.xxx.048.17300	NA	Accounting Administrator can't access 'Properties' tab when LDAP authentication is on
AL C8045/55	47981599	1290863	100.xxx.048.17300	NA	802.1x user name disappears after reboot
AL C8045/55	47932325	1288137	100.xxx.048.17300	NA	Setting the default number of print copies to more than 1 on the web UI results in 1 copy when sending a txt file to the MFD.
AL C8045/55	871326339	1293366	100.xxx.048.17300	NA	Process direction colored lines after 180 sheets when printing or copying on plain, glossy or card. 319-410-03 FC
AL C8045/55	80225	1245562	100.xxx.048.17300	NA	Copy and SCAN in B&W mode does not reproduce yellow colors. The yellow is too light and not legible.
AL C8045/55	47682472	1272861	100.xxx.048.17300	NA	Device reboots when pressing X to close the metadata prompt window (using single touch scan + meta data)
AL C8030/35	179673915	1268432	100.xxx.048.17300	NA	SMTP hostname will not resolve when scanning to email
AL C8030/35	47681939	1275811	100.xxx.048.17300	NA	Issue with network scan templates and scan twain utility (template mixing issue)
AL C8030/35	79691	1229756	100.xxx.048.17300	NA	Intermittent yellow bands after Bypass tray empty
AL C8030/35	80818	1260377	100.xxx.048.17300	NA	Copy Quality in B&W mode. The B&W copies are too pale, and there's a very poor rendition of yellow hues when copied in B&W (washed out).
AL C8030/35	81755	1290844	100.xxx.048.17300	NA	Machine prints blank page indefinitely when bypass tray goes empty - FC 319-410-03
AL B8065/75/90	79575	1277527	100.xxx.048.17300	NA	2KLCSS finisher stacks incorrectly when printing multiple consecutive single-page documents
AL B8045/55	100207208	1281705	100.xxx.048.17300	NA	SMTP authentication with office365 failing for scan to email when it is set to prompt at control panel
AL B8045/55	179673915	1277899	100.xxx.048.17300	NA	SMTP hostname will not resolve when scanning to email
All	NA	1204696	100.xxx.048.17300	NA	SFR: Port 995 Enablement for Secure POP3 Please refer to ReadMe Document.
AL C8045/55	NA	1250960	100.xxx.038.10200	NA	Machine won't boot and displays POST Code 5
AL B8065/75/90	883877890	1249299	100.xxx.038.10200	1408535	After attaching a trifolder to HVF, the MFD appears to switch to copier only mode. This causes failures printing config report and print jobs, EWS when accessed is blank with 'Welcome' only
AL C8030/35	596038703	1243821	100.xxx.038.10200	NA	AL IQ .Print output from the PS 4.1.585.13.0 driver is faded

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
AL C8045/55	989772101	1240451	100.xxx.038.10200	NA	Characters are greyed out on the MFD keyboard.
AL C8045/55	484026316	1210506	100.xxx.038.10200	1406767	Convenience Authentication fails (card reader or keyboard login) with Pcounter after 2 to 3 Days. After POPO its back to normal.
AL C8045/55	80425	1249130	100.xxx.038.10200	NA	Copying or printing in duplex when paper runs out during job, last sheet is printed only one side. After reloading the paper, the job resumes and is printed correctly but the last simplex sheet printed before paper runs out must be discarded from the middle of the job.
AL C8045/55	46703074	1230284	100.xxx.038.10200	NA	Device sends incorrect domain component with smtp authentication, and email fails
AL C8045/55	090971490	1233450	100.xxx.038.10200	NA	External USB keyboard causing machine to lock up
AL C8030/35	731183507	1231871	100.xxx.038.10200	NA	Google Cloud Print Service will not Disable if Access to Privet is enabled when Multicast DNS is disabled
AL C8030/35	79691	1229756	100.xxx.038.10200	NA	Intermittent yellow bands after Bypass tray empty
AL C8030/35	47086159	1239551	100.xxx.038.10200	1407844	Intermittently, after card swipe or PIN authentication to SafeQ, the screen just shows the green wheel and a "Communication Failure" message displays.
AL C8045/55	060512622	1198403	100.xxx.038.10200	1404356	Intermittently, the MFD web UI does not display the users in the Device User Database. You must refresh your browser page (sometimes multiple times) to see the users.
AL C8045/55	499676920	1251783	100.xxx.038.10200	NA	Lines in process direction replacing original image
AL C8045/55	80108	1244475	100.xxx.038.10200	NA	Machine crashes when performing Booklets on BR finisher
AL C8045/55	47117516	1242526	100.xxx.038.10200	NA	Machine Interprets postscript grayscale pages as color.
AL B8065/75/90	367890749	1240475	100.xxx.038.10200	NA	MFD reboots when using secure print
AL B8045/55	639686186	1250083	100.xxx.038.10200	NA	On a LCSS Office Finisher machine a 312-462 jam mistakenly displays a HVF Jam Clearance video for customer
AL C8070	306751642	1254408	100.xxx.038.10200	1408845	Permission roles to control access to webUI not functioning as expected
AL C8045/55 AL B8065/75/90	163022399 911054446	1253677 1263552	100.xxx.038.10200	1401881	Printer using wrong ID from CAC when attempting to authenticate
AL B8045/55 AL C8045/55	000000 45414521	1252464 1251804	100.xxx.038.10200	NA	The fix provided in .01610 release for better use of AZERTY keyboard causes the characters to change and is more difficult to use on B8000 too
AL C8030/35	799889777	1251011	100.xxx.038.10200	NA	Unable to authentication for email when single quote (') is in the user name
AL C8045/55	47377595	1252546	100.xxx.038.10200	1411814	When customer tries to customize the login screen characters like ã and ç will not be displayed correctly on the screen
AL C8045/55	529173534	1248022	100.xxx.038.10200	NA	Will not wake from power saver when scheduled, requires popo to become ready when external USB keyboard is connected
AL B8065/75/90	022830377	1259842	100.xxx.038.10200	NA	Product specific PS or PCL6 driver not configurable for Booklet Maker or Tri-Folder in Installable Options

Product	Log #	SPAR/SFR #	Version	Eureka #	Description
All	NA	1155974	100.xxx.038.10200	NA	SFR: Ability to edit Device Address Book from Server Fax App Altalink Devices
All	NA	1149017	100.xxx.038.10200	NA	SFR: Add ID Card Copy to EIP
All	NA	1210476	100.xxx.038.10200	NA	SFR: Hide Network Troubleshooting
AL B8065/75/90	NA	NA	100.xxx.038.10200	NA	Misleading ui prompt to the user when there was a clear obstruction and not resolved upon followed the ui instructions only resolved by popo also from log wise no jam in finisher area 12-902 (Stacker Tray fault) was set
AL C8045/55	361353506	1222851	100.xxx.028.05200	1408397	When using the build job feature for Scan to file, the last 2 segments do not have the correct size image.
AL C8030/35	NA	1235196	100.xxx.028.05200	1407839	On a device configured for EP5 with Cost Recovery 5, the device reboots when user presses Logout, then Search, then enters a value in the application window.
AL C8070	794410398	1200301	100.xxx.028.05200		File Naming is incorrect when using the '1 file per page' setting and custom naming
AL C8030/35	NA	1239690	100.xxx.028.05200	1407835	The AL MFDs do not handle Initiate Login Request during an open session correctly. A "Server login error" is displayed on the MFD LUI.
AL C8030/35	789176019	1202860	100.xxx.028.05200	NA	locks up when copying legal size, reduce/enlarge independent %
AL C8045/55	79482	1226783	100.xxx.028.05200	NA	UI goes into rolling reboots (new machine)
AL C8070	46443235	1214349	100.xxx.028.05200	NA	Lines and stripes across the page when copying or scanning with fault codes 319-409 and 319-410.03.
AL C8030/35	NA	1226212	100.xxx.028.05200	NA	Secure Print jobs cannot be released using Job Management Client API
AL B8045/55	NA	1184242	100.xxx.028.05200	NA	Enable Cherry ST-1144 Smart Card Reader - D3.7
All	NA	1144198	100.xxx.028.05200	NA	Enable Gemalto PIV Smart card 1. Enable Smart card authentication. 2. plug Cherry ST-1044 smart card reader into MFD USB port 3. Insert Gemalto PIV card with ATR: 3b 7d 96 00 00 80 31 80 65 b0 83 11 11 e5 83 00 90 00 into reader. 4. Input valid PIN when prompted.

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