NOTHING CAN STOP US FROM CONNECTING TO OUR LGBTQ+ SENIORS

2019–2020 OPENHOUSE IMPACT REPORT
WHILE OTHER ORGANIZATIONS were forced to stop service altogether, Openhouse was ready to serve and we continue to pivot, adapt, and connect at every turn. Three of our biggest accomplishments this year were:

- COVID-19 Response
- Construction of Community Center Near Completion
- Openhouse + On Lok Community Day Services (Community Day) Partnership

ON THE COVER:
Approximately 300 new volunteers joined Openhouse through our new partnership with Mon Ami to help LGBTQ+ seniors during COVID-19. They made home deliveries and a daily phone call campaign possible.

THIS PAGE:
John helps deliver treats for Pride.
Dear Openhouse Family & Friends,

My hope is that you, your families and friends remain safe during these unprecedented times. While every day seems to bring new challenges, we want you to know Openhouse is here for you, no matter what stands in our way of coming together. While other organizations were forced to stop service altogether, Openhouse was ready to serve and we continue to pivot, adapt, and connect at every turn. Doing the right thing for LGBTQ+ seniors and our community and staying true to our mission is more important than ever.

I cannot thank our devoted staff enough for the tremendous energy, love and commitment they have brought to their work over the past year. They hold the core of our community together. Much gratitude also goes to donors and supporters who have made our work possible during these challenging times, and our hundreds of volunteers who make friendly calls and deliver food to seniors at home. With the guidance of a fully engaged Board of Directors, Openhouse was able to adapt quickly and creatively to begin immediately meeting the needs of LGBTQ+ seniors at the outbreak of the COVID-19 pandemic.

On top of this world changing health crisis, the police killings of George Floyd, Ahmaud Arbery, Breonna Taylor, Tony McDade and countless others brought us face-to-face again with the horror of racial injustice. Openhouse recognizes the pain and outrage being experienced by Black community members and we know our role is to continue to fight for justice. At Openhouse, the intersection of age, race, sexual orientation and gender identity gives us a unique opportunity to make a difference as champions for change because we serve the leaders of the civil rights movement- Black, Indigenous and People of Color LGBTQ+ seniors. Their voices lead us forward and inform the larger community as we fight for justice.

The year 2020 continues to challenge all of us but we hope this Impact Report demonstrates the resilience of Openhouse and the community we are so fortunate to serve. Your support makes it easier for us to see around the corner and ensures that we maintain the close connections we all need to sustain our chosen, LGBTQ+ intergenerational family.

In Community,

Karyn Skultety, PhD
Executive Director
COVID-19: A QUICK RESPONSE

Volunteers and staff delivering Trans Intergenerational Brunch meals during Pride month. The official 50th Anniversary Pride Parade was canceled this year. Pride is one of Openhouse’s most attended activities, so we took Pride to our community members instead.

Just after the pandemic shutdown in March of 2020, Openhouse quickly pivoted to:

- a remote workforce
- staff and volunteers making more than 5,500 calls to community members in the first months of the pandemic, reassuring them that social distancing does not mean social isolation
- most of our classes and support groups have moved on-line
- and, for the first time in our history, Openhouse volunteers began delivering food, medications and essential household items throughout the community

395 errands run for community members
254 new volunteers recruited since the outbreak
We are so proud of what happened on the courtyards and balconies of Openhouse in May for Harvey Milk Day — a LIVE outdoor socially-distanced Drag Show for our senior residents to watch from their windows. Thank you to the Tenderloin Museum and SF Bay Area Queer Nightlife Fund for partnering to make it happen!

We thrive on the tradition of social connection and public gatherings to combat loneliness and isolation among LGBTQ+ seniors — a population that is at high risk in the best of times.

COVID-19, like the HIV/AIDS pandemic that defined an earlier LGBTQ+ generation, threatens to separate us again, keeping us alone and isolated. For the sake of seniors who survived one pandemic when young, we must remain vigilant to keep them safe from another deadly virus in old age. Blessedly, staff are not aware of any Openhouse Community members coming down with COVID-19 at this time.
A CELEBRATION ON HOLD

The new Openhouse Community Center was very close to completion in March 2020. Staff was preparing to move in when the pandemic struck, postponing our Grand Opening Ceremony until we can gather safely again.

96 new residents moved into the Marcy Adelman and Jeanette Gurevitch Community in July 2019, bringing the total number of Openhouse residents to 140.

While we wait for safer times to open the new Community Center, the timing couldn’t have been better for the courtyard to be complete.
Openhouse is thrilled to announce that we have joined forces with On Lok to co-design the nation’s first community-based adult day program for and with the LGBTQ+ community, launching when it safe to do so.

Openhouse + On Lok Community Day Services (Community Day) involved LGBTQ+ seniors from the very beginning to co-design a multi-faceted program, bringing much-needed services to San Francisco’s growing LGBTQ+ community. Community Day combines Openhouse’s expertise in developing and delivering services for LGBTQ+ seniors with On Lok’s 50-year history of supporting older adults to live in the community and avoid nursing home placement.

Community Day will offer a safe and life-affirming space where community members can be authentic, engage with the community, and find services to maintain their wellness and empower their independence.
Openhouse has four umbrella programs. Three serve seniors directly, and amount to more than 100 hours of activities and classes, now mostly virtual, each month. The fourth umbrella is Training & Transformation assisting government agencies, corporations, and community organizations. In FY20 we served 2,036 unique community members.

**Housing & Resource Navigation**
- 1,142 Unique Housing and Resource Navigation Clients
- 24 housing workshops
- 225 workshop attendees
- 123 1:1 housing counseling sessions

**Community Wellness & Services**
- 12 emotional support groups
- 235 support group participants
- 74 case management clients

**Community Engagement**
- 894 unique Community Engagement & Community Wellness participants
- 155 Friendly Visitor matches
- 542 meals served
- 1,739 intergenerational activity hours

**Training & Transformation**
- 401 trainees
- 24 agencies, companies, and organizations

Trailblazer Award winner & Tennis Legend Billie Jean King was kind enough to record a message of support for our “Spring Into Action” virtual gala.

Fall Feast during pre-COVID-19 times. Thank you to all our corporate volunteers and especially Visa, our 2019 Fall Feast sponsor.

Openhouse Community Member Patti Ann participating in our virtual Black and Trans Community Town Hall.
**DEMOGRAPHICS**

**RACE/ETHNICITY**
- White/Caucasian: 58.7%
- Black/African American: 13.0%
- Latino/a/x: 11.7%
- Asian/Pacific Islander: 9.2%
- Multi-Racial: 4.3%
- Other Races: 1.6%
- Native American/Alaska Native: 1.3%
- Middle Eastern: 0.2%

**SEXUAL ORIENTATION**
- Gay: 46.0%
- Straight: 26.0%
- Lesbian: 14.0%
- Bisexual: 10.0%
- Other (questioning/unsure): 3.0%
- Queer: 1.0%

**GENDER IDENTITY**
- Male: 58.0%
- Female: 38.0%
- Transgender: 3.0%
- Other: 0.5%
- Non-Binary: 0.4%
- Intersex: 0.1%

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**Top Three Programs: (by attendance)**

- **Fall Feast** (11/21/2019) . . . . . . . . . . . . 278
- **Housing Workshops** (live & virtual) . . 225
- **Rainbow Lunch** (through 2/2020) . . . . . . . . . . . . 146
  (Before COVID-19, the LGBTQ+ Pride Parade was an annual favorite.)

**Most Popular Activities:**

- **Holiday Activity:**
  - **Annual Holiday Party** (12/21/2019)

- **Cultural Event:**
  - **Lunar New Year Party** (1/30/2020)

- **People of Color Event:**
  - **Black History Month Screening of the Harriet Tubman biopic, Harriet** (2/19/2020)

- **Social Group:**
  - **Men’s Drop-In Social Hour** (through 03/2020)

- **“Spring Into Action” virtual gala**
  after having to cancel Spring Fling

- **Black and Trans Community Town Hall**

- **Language Class:**
  - **Intermediate Spanish** (now virtual)

- **Wellness Class:**
  - **Meditation** (now virtual)

- **Support Group Series:**
  - **Self-Compassion in a Time of Isolation** (virtual)

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Our monthly Rainbow Lunch where community members share a meal and socialize has been suspended until we can safely gather in person again.
Openhouse staff members (l–r) Sylvia Vargas and Michelle Alcedo share a moment with board member Jenna Rapues at Fall Feast, 2019.

2019–2020 BOARD OF DIRECTORS & STAFF

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*New to board in FY 21

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Director of Operations

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Ray Tsukayama (they/them)  
Sylvia Vargas (she/her)  
Penn Weldon (she/her)
2019-2020 FINANCIALS

REVENUE

- Government: $1,783,383
- Individual & Corporate: $1,065,658
- Foundations: $618,446
- Special Events, Net: $295,945
- Other: $152,203

EXPENSES

- Programs: $2,032,197
- Management & General: $280,677
- Fundraising: $431,839

Assets: $8,307,270
Liabilities: $639,091
Net Assets: $7,668,179
THANK YOU! We are immensely grateful to the foundations and corporations who provided disaster relief to Openhouse shortly after the COVID-19 outbreak. Your generosity not only provided much needed emergency funding, but also boosted our morale during a difficult time. Your support and confidence in Openhouse make you champions to LGBTQ+ seniors!

Special appreciation always goes to our Openhouse Circle of Friends, whose individual members gave at least $1,000 to our annual campaign, as well as our corporate contributors, foundation grantors and government partners. We truly could not do this important work without you. Thank you for supporting the lives and legacies of LGBTQ+ seniors.

Please consider joining the Openhouse Circle of Friends with a gift of at least $1,000 a year, or our Rainbow Club of recurring donors. We also invite you to think about joining our Legacy Circle with a planned gift to Openhouse, making your lasting mark on the future of San Francisco’s LGBTQ+ intergenerational community.

Thanks to every person and organization listed on the following pages. Your donation is helping build community and reduce social isolation among LGBTQ+ seniors, especially in these historically horrible times. You are family, so please call whenever we can be of assistance.

For more information about Circle of Friends, planned giving, recurring donations or employer matching gifts, please contact Charles Renfroe on our Mission Engagement Team: crenfroe@openhouse-sf.org or (415) 702-3537.

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and Ted Payton

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CIRCLE OF FRIENDS
We extend our thanks to the following Foundation and Corporate Partners for their generous support.

$200,000+
Bob A. Ross Foundation
On Lok Lifeways
University Mound
Ladies Home

$100,000-$199,999
Metta Fund
May and Stanley Smith Charitable Trust

$50,000 - $99,999
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Programs and services are also made possible by government agencies and community partners.

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California Department of Public Health
San Francisco Department of Disability and Aging Services
San Francisco Mayor’s Office of Housing and Community Development

**COMMUNITY PARTNERS**
Alzheimer’s Association
Dignity Fund
Family Caregiver Alliance

**IN-KIND DONORS**
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Kenneth Wingard

THANK YOU! We strive for 100% accuracy and inclusion of all donors and contributors to Openhouse last fiscal year (July 1, 2019–June 30, 2020). Please pardon any mistakes or omissions, and let us know how we can correct your listing for future acknowledgments. For corrections or additions, please contact Charles Renfroe, crenfroe@openhouse-sf.org.

**SPRING INTO ACTION**
A special thanks goes to all Spring Fling event and table sponsors for converting your sponsorships to donations. Spring Fling 2020, scheduled for April 5, 2020, was canceled due to COVID-19, but we held a virtual gala called “Spring into Action” on event day. Thanks to our sponsors’ and ticket buyers’ generosity as well as donors during the online event, we reached our Spring Fling fundraising goal! We have such amazing friends! Thank you.

2020 Award Winners: Trailblazer Award, Tennis Legend Billie Jean King; Founders Award, Shireen McSpadden, Executive Director of the San Francisco Department of Disability and Aging Services; GenOut Award, David Faulk and Michael Johnstone, creators of Mrs. Vera and the Verasphere, and subjects of the documentary “Verasphere: A Love Story in Costume.”
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ON THE SCENIC ROUTE

This detail is from a two-story high mural in the new Openhouse Community Center. Titled *The Scenic Route*, the mural by San Francisco artist David Faulk is the centerpiece of an art installation, *Living Tribute to HIV Long-Term Survivors*. Approximately 30% of Openhouse Community members are living with HIV. A dedication ceremony will be scheduled when it is safe to gather indoors, but watch for a mini-documentary before then.

*This tribute is made possible by a grant from Gilead Sciences, Inc.*

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**Mon Ami with Mayor London Breed and Openhouse Community Member Donna Personna**

Openhouse partners with Mon Ami, a local software/elder companionship organization, to match volunteers to seniors who need support more quickly and effectively. In the first two weeks of the pandemic, Mayor Breed connected with Donna Personna, an Openhouse resident.

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**Openhouse**
Bob Ross LGBT Senior Center
65 Laguna Street
San Francisco, CA 94102
415.296.8995
www.openhouseSF.org

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