

Warbelow's Air Ventures

Contract of Carriage - Passenger & Freight

Effective 04/01/2020 / Last updated 04/01/2020

TABLE OF CONTENTS

1. Applications of Fares – General	2
2. Fare Basis.....	2
3. Reservations... ..	2
4. Reservations Changes.....	3
5. Carriage of Children.....	4
6. Carriage of Passengers Requiring Special Assistance	4
7. Inspection of Passengers and Baggage.....	5
8. Refusal to Transport.....	5
9. Checking of Baggage.....	5
10. Free Baggage Allowance	5
11. Acceptance of Baggage - General.....	5
12. Excess Baggage.....	6
13. Animals.....	7
14. Transport of Special Items.....	7
15. Baggage – Limitation of Liability.....	8
16. Fragile and Perishable Items	8
17. Smoking.....	8
18. Drinking	8
19. Cancellation / Delays	8
20. Village Agents	9
21. Refunds	9
22. Check Acceptance.....	10
23. Parking.....	10
24. Acceptance of Freight - General.....	10
25. Right to Change Contract	12

Contract of Carriage

Passenger and freight transportation by Warbelow Air Ventures, Inc. is subject to the following terms and conditions, which are subject to change at any time. By purchasing a ticket, accepting transportation, or consigning freight, you are agreeing to be bound thereby.

1. Application of Fares – General

Transportation is subject to the fares and charges in effect on the date on which such ticket was issued. If a ticket has been issued before an increase in the fare becomes effective, it shall be honored for transportation between the points, and at the class of service, for which it was purchased. However, should a customer choose to change a flight, thereby reissuing the ticket, fares and charges will be based on availability at the time of change.

2. Fare Basis

Y FARE – Our standard Y Fare may be changed, transferred or refunded. A 10% service fee will apply for refunds. Information regarding service fees and refunds can be found below in *Section 21 - Refunds*. Currently, no change fees will be assessed. Open legs are good for one year from the time of booking. Y Fare tickets are eligible for elder and child discounts. Elder discounts are available for personal travel for those over the age of sixty-five (65). Child discounts are available for personal travel for those between the ages of two (2) and twelve (12).

V FARE – “V” or Village Fare tickets are discounted tickets for prepaid, round-trip travel, originating out of select villages. V Fare tickets may not be invoiced. Once purchased, only the date or time of a V Fare ticket may be changed —no refunds will be allowed. Currently, no change fees will be assessed. These tickets may not be transferred or refunded. No other discounts may be used with a V Fare ticket. Open legs are good for one year from the time of booking.

S FARE – “S” or State Rate tickets are for state related travel but may be purchased by anyone requesting a fully refundable ticket. This higher rate, S Fare ticket may be changed, transferred, or refunded at no charge. Information regarding refunds can be found in *Section 21 - Refunds*. No discounts may be used with an S Fare ticket. Open legs are good for one year from the time of booking.

3. Reservations

Warbelow's Air Ventures offers both walk-in reservations and advance reservations. Passengers wishing to travel must have a confirmed reservation. A reservation must be paid in order to be confirmed.

Warbelow's Air Ventures recommends reconfirming your reservations and flight times 24 hours before travel. You may do this by calling our Guest Service Agents at (907) 474-0518.

WAITLIST - Waitlist reservations may be made without payment and may be changed to confirmed, if space permits, at any time with payment. On the day of departure, waitlisted passengers will be allowed on the flight as space permits. Waitlisted passengers are prioritized by their check-in time

the day of flight. Revenue waitlist reservations will have a higher priority than non-revenue reservations.

CHECK-IN FAIRBANKS – Check-in time for flights departing out of Fairbanks is one-hour-and-fifteen minutes before the scheduled departure time. At 45 minutes before the scheduled flight departure time the flight closes, and no further check-ins are allowed.

Failure of any passenger to check in at least 45 minutes prior to scheduled aircraft departure time will result in cancellation of the passenger's reservation. In this event, the passenger will need to pay the no-show fee to reschedule their ticket on another flight (For more information, see *No Shows*, below.). Reserved seats will then be released to waitlisted passengers and additional cargo, if weight and balance permits.

In order to maintain an on-schedule operation, aircraft may depart prior to scheduled departure time, after the flight closes. Thus passengers who check in early the day of flight, then leave the terminal, must be onsite at flight closing time (45 minutes prior to departure) to ensure they maintain their seat reservation. In the event a passenger is not present and is removed from the flight, a no-show fee will be assessed to reschedule the ticket. Any checked baggage for the passenger will be moved to freight, if not picked up the same day, and is subject to freight fees and procedures.

CHECK-IN VILLAGE - For flights departing one of our village destinations, passengers are required to be down at the village runway at least 20 minutes prior to flight arrival. Published arrival times may change and, in order to maintain an on-schedule operation, aircraft may depart prior to scheduled departure time. Passengers are responsible for staying in touch with the village agent or calling the Fairbanks terminal for the most up-to-date arrival information. You may also check flight status by going online: http://destair.com/_WAV.

NO-SHOWS - When a round-trip or multi-segment reservation has been made and the passenger fails to show up for his or her reservation for the first leg of the trip, without calling to reschedule, Warbelow's Air Ventures will automatically cancel the return or continuing portions of the passenger's reservation. A \$50 no-show fee will be required to book any unused open legs of the ticket. Any open segments or open balances must be used within one (1) year from the date of last scheduled travel.

Passengers affected by major-airline flight delays into Fairbanks International Airport are strongly encouraged to contact our Guest Service Agents at (907) 474-0518 at the first indication of a delay. Our Agents are available to discuss contingency options.

4. Reservation Changes

If a passenger wants to change the date, time, or name for which a reservation was made, they may, if allowed by the fare rule (see above). Currently, no change fees will be assessed. If changing a ticket after the flight has closed, a \$50 no-show fee will be assessed. The new ticket may be more expensive and/or subject to different terms, conditions, or restrictions.

5. Carriage of Children

LAP CHILDREN - A child under two (2) years of age, not occupying a seat, may be carried without charge when accompanied by a fare-paying passenger eighteen (18) years of age or older. Safety seats for children without a confirmed reservation may have to be transported as checked baggage if unoccupied seats are not available. A child's fare discount is available on any scheduled Y Fare flight for children between the ages of two (2) and twelve (12) years old.

UNACCOMPANIED MINOR CHILDREN - Warbelow's Air Ventures will not accept unaccompanied children less than seven (7) years of age. Children under the age of seven (7) must be accompanied by an adult traveling to and from the same locations as the child. For children over the age of 7 but under the age of 12 years old, an adult escort is recommended but not mandatory; however, our guest service agents and pilots have final approval for the flight.

Unaccompanied minor children of any age may be required to have an "Unaccompanied Minor Form" completed by a parent or responsible adult before the child may fly.

The parent or responsible adult who brings an unaccompanied child to the departure airport will be required to remain at the departure gate until the flight is airborne. The person meeting the child at his or her destination will need to be in the arrivals area prior to the flight arriving. Awaiting guardians may be required to present positive identification and sign the "Unaccompanied Minor Form."

6. Carriage of Passengers Requiring Special Assistance

Warbelow's Air Ventures is committed to treating all our passengers with dignity and respect and will accommodate special needs to the greatest extent we are able in our small aircraft. Please call (907) 474-0518 to talk to our Guest Service Agents to discuss how we might assist you.

CANES/WALKERS - Canes may be brought on board our flights. They may be stored within easy reach during flight. However, for takeoff and landing, canes must be stowed securely. Walkers and canes must be weighed and tagged, to included as a part of the passenger's body weight.

WHEELCHAIRS - When making reservations with a Guest Service Agent, please indicate if you need or use a wheelchair. Please also advise if you will need assistance between the ticket counter, gate and baggage area, and if you will require assistance boarding and deplaning. Passengers who are immobile, being unable to move at all without assistance or a wheelchair, must, for their own safety, be accompanied by an escort - before, during and after the flight. Escorts must be willing and able to assist the passenger during loading and unloading, as well as during any stage of flight. A standard wheelchair is available at our Fairbanks ticket counter for use from the terminal to the aircraft. Wheelchairs generally do not fit in our aircraft for transport.

SERVICE ANIMALS - According to the Americans with Disabilities Act website, service animals are animals required because of a disability that have been trained to work or perform a task. If you are traveling with a specially trained service animal, including search-and-rescue and law enforcement animals, it is important that you advise the Guest Service Agent of this when making your reservation. Service animals are allowed in the passenger cabin free of charge. The owner or handler must accompany the service animal at all times.

OXYGEN - Passengers needing onboard medical oxygen must obtain an Airline-Approved Portable Oxygen Concentrator (POC) for their own personal use while onboard the aircraft. Passengers are allowed to use their own FAA-authorized POC or a rented POC onboard any company flight providing they are in conformance with all applicable rules. Passengers traveling with oxygen must give at least 24-hours notice when making a reservation and at check-in, supply a doctor's note that the oxygen is medically necessary.

7. Inspection of Passengers and Baggage

Passengers may be subject to inspection by Warbelow's Air Ventures personnel. By submitting their baggage, passengers are giving consent for their baggage to be inspected at any time, with or without notification.

8. Refusal to Transport

Warbelow's Air Ventures reserves the right to refuse transportation on any of our flights to people whose conduct is disorderly, abusive or violent, or appear to be under the influence of drugs or alcohol. Warbelow's Air Ventures may also refuse to provide transportation on the basis of safety, or in a situation that would violate any Federal Aviation Administration regulation.

9. Checking of Baggage

Warbelow's Air Ventures will accept baggage for check-in from a fare-paying passenger when tendered to Warbelow's Air Ventures no earlier than the day of flight. Warbelow's Air Ventures will not check and hold baggage for a flight to be operated on a later date.

CARRY-ON BAGGAGE - Carry-on baggage is not allowed in small aircraft such as ours by FAA regulation. Each item traveling with the passenger must be weighed and tagged accordingly, and it must be pre-loaded onto the aircraft. All items are weighed and count toward the passenger's free baggage allowance — including items such as purses, laptops, cameras, backpacks, etc.

Warbelow's Air Ventures recommends small items of value or importance [I.E. small cameras, reading material, food for enroute consumption, medication, keys, wallets] be removed from baggage and carried on the passenger's person. Coats, jackets, or similar winter gear may be carried or worn onboard the aircraft. At no time may any item be placed on the floor during taxi, takeoff, or landing.

WEATHER CANCELLATIONS – When a flight has been cancelled or has returned due to weather conditions, baggage should be claimed and taken from our facility. Any baggage left at our facility will be considered COD freight instead of baggage. Bags may not be left for a period of more than one week, unless the result of continued weather issues. Warbelow's is not responsible for bags left more than one week under these circumstances. Freight / baggage and associated fees may vary from flight to flight.

10. Free Baggage Allowance

Warbelow's Air Ventures will accept forty (40) pounds of baggage from each passenger to be transported without charge. Forty pounds are allowed inbound from any village, including intervillage travel.

The free baggage allowance offered to each individual passenger does not transfer. No sharing of baggage or accepting another customer's freight as part of this allowance is allowed.

11. Acceptance of Baggage - General

All articles must be properly packed and packaged to insure safe transportation when accorded ordinary handling. Shipper is responsible for properly labeling all items contained in any shipment with appropriate information and labels, including "heavy," "chill," "freeze," "fragile." See *Section 15 - Baggage - Limitation of Liability* for information regarding loss or damage.

INSPECTION - All baggage checked in with Warbelow's Air Ventures for transportation is subject to inspection.

REFUSAL – Warbelow's Air Ventures must refuse to accept baggage for transportation if it or its contents cannot withstand ordinary handling, or if its weight, size, or character renders it unsuitable for transportation on our aircraft, unless the passenger releases Warbelow's Air Ventures from liability.

Warbelow's Air Ventures will refuse to accept baggage that, because of its nature, contents, or characteristics (such as sharp objects, paint, corrosives, or other prohibited hazardous materials), might represent a security risk or cause injury to passengers or coworkers, damage to aircraft or other equipment, or damage to other baggage. Hazardous Materials shipments not accompanied by proper documentation and labeling will be refused.

Warbelow's Air Ventures will also refuse alcoholic beverage destined to a community in Alaska that has voted to ban the importation of alcohol. Alcohol is banned from transport to these communities and will never knowingly be accepted.

Each piece of baggage tendered for carriage must have a current identification tag or label with the passenger's name, destination, and telephone number.

12. Excess Baggage

All baggage in excess of the free allowance will be accepted as freight and will travel as space is available. See *Section 24 – Acceptance of Freight* for term and conditions.

OVERSIZED – Oversized baggage (I.E. Extra-large packing boxes, extra-large totes, big screen TVs) will be subject to dimensional weight charges as is industry standard. Additional fees may apply. Oversized items may require additional days to ship.

PIECE WEIGHT – For the safety of our coworkers and cargo, we ask that all items be kept to a weight of 50 pounds or less. Any single item of baggage weighing more than 70 pounds may be refused or be tendered as a freight item. Any item not properly packed may be refused.

RESTRICTED ITEMS - Many common items used every day in the household or workplace may seem harmless; however, when transported by air, they can be very dangerous. Variations in temperature and pressure in flight can cause items to leak, start a fire or generate toxic fumes. Items that may

not be packed in your checked luggage include explosives including fireworks, flammable liquids including canned Sterno™ and some paints, household items including some cleaners and solvents, pressurized containers and tanks, gasoline-powered tools, and wet cell batteries. If in doubt, ask a Freight Agent for more information on Hazardous Materials by calling (907) 474-0518.

PRIORITY ITEMS – Craftsman, repairmen, and others on a work-related trip, traveling with any amount over the free baggage allowance that must go on the same flight to validate the trip, are responsible for informing the Guest Service Agent of excess amounts and priority at the time of reservation. Additional fees to ensure transportation of these items, like Next Flight Express fees, or booking an additional seat on the aircraft, may apply.

INTERVILLAGE EXCESS – Any amount of passenger bags over 40 pounds, while traveling out of the village is considered excess. Intervillage excess, in any amount, is a \$20 flat fee. Excess should be paid in advance through a Fairbanks Guest Service Agent.

13. Animals

Warbelow's Air Ventures accepts domestic pets so long as they are in an approved carrier. Pet carriers must be considered part of the passengers allowed baggage and any excess fees will apply. Animals not accompanied by a passenger will be treated as cargo, and cargo rates will apply. Live Animal Shipment Forms must be filled out and signed. For animals traveling as freight, shipper must stay onsite until flight departs.

Please be advised XL kennels will not fit in our aircraft, and many large kennels may present a problem based on flight loads. Regardless of the size of the kennel, the passenger is responsible for informing the Guest Service agent of any animals/kennels at the time of reservation. Additional fees to ensure transportation of any larger items may apply, like Next Flight Express fees, or booking an additional seat on the aircraft.

CRATE / SHIPPING GUIDELINES - As a shipper we are required to protect the well-being of animals in transit. This includes the size of the crate and animal, the health of the animal, and the length of wait before flight. Your animal should be able to move around and lay comfortably in the shipping container without being curled up. Your animal must not be in distress and may not be left in the shipping container for more than a few hours before flight. Water should be available for your pet, and walks for long waits are always a good idea.

We reserve the right to refuse transport of any animal or kennel not meeting these conditions. If you have any questions, please contact a Guest Service Agent at (907) 474-0518.

14. Transport of Special Items

FIRE ARMS - Unloaded firearms may be transported aboard Warbelow's Air Ventures only when declared, unloaded and packaged so as to prevent damage to the firearm and other baggage aboard the aircraft. Special provisions apply to law enforcement officers.

AMMUNITION - Ammunition may be transported provided that it is in either the manufacturer's original packaging, or equivalent packaging specifically designed to provide adequate protection

against accidental discharge and protection against damage to both the ammunition and other baggage aboard the aircraft. A \$15 Hazardous Materials fee may apply if shipped as freight.

PEPPER SPRAY / BEAR SPRAY - For safety reasons substances causing irritation or incapacitation such as pepper spray and similar items are prohibited from carriage in the cabin and must be loaded in the wing of the aircraft. A \$15 Hazardous Materials fee may apply. If part of the uniform, fee is waived for law enforcement officers. Passengers must first ensure the canister has a safety, and that it is in working condition.

BICYCLES - Bicycles are permitted, but larger adult bicycles may need to be accommodated on a cargo only flight, thus shipment times will vary widely. The fee for a child's bike is \$25, an adult bike \$35.

OVERSIZE ITEMS – Some oversize items may need to be accommodated on a cargo only flight, thus shipment times will vary widely.

HAZARDOUS MATERIALS – Warbelow's Air Ventures accepts hazardous materials in accordance with the IATA/ICAO dangerous goods regulations. Proper packaging and the correct paperwork must be completed prior to shipment. Shipper shall prepare a Dangerous Goods shipment in accordance with applicable regulations (49CFR or IATA/ICAO). Shipper shall present a shipment with the required Shipper's Declaration completed and signed. If the shipment and accompanying paperwork is prepared incorrectly, the shipment will be refused or delayed. Additional charges apply for the shipment of Hazardous Materials. A \$15 fee is assessed for shipment of any Hazardous Material item. If any Hazardous Materials are found in baggage or freight that were not declared at check-in or when dropping off freight, an additional \$15 processing fee will be charged (in addition to the \$15 Hazardous Material fee).

15. Baggage - Limitation of Liability

The liability, if any, to Warbelow's Air Ventures passengers for loss of, damage to, or delay in the delivery of checked or unchecked baggage and/or its contents, is limited to the proven actual value of damage or loss, but in no event shall be greater than Two Hundred Dollars (\$200.00) per fare-paying passenger. All claims must be made to the appropriate representative within one week of loss, damage, or delay to be valid.

LIMITATIONS – Warbelow's Air Ventures will compensate the passenger for reasonable, documented damages incurred as a result of the loss, damage, or delayed delivery of baggage provided the passenger has exercised reasonable effort to minimize the amount of damage. Note average delivery time varies between one (1) and five (5) days. All items must be appropriately and clearly tagged with "chill," "freeze," "fragile," and "heavy" stickers and have an expected shelf life beyond five (5) days.

The items below are not covered for loss or damage in checked baggage. These articles or similarly valuable items are carried at your own risk and, if they may be transported in the wing, they should be carried out to the aircraft, if possible. Medication should always be on your person, if possible. Transport at your own risk: money, irreplaceable items such as negotiable papers, securities, business documents, and delicate equipment such as laptops and cameras.

Actual value for any reimbursement of lost or damaged property shall be determined by the documented original purchase price less depreciation for prior usage.

16. Fragile and Perishable Items as Baggage

Warbelow's Air Ventures may reject items that have been previously damaged, improperly packed, fragile, or are extremely perishable. If accepted, the passenger will be notified he or she assumes the risk for damage or destruction of these items.

Warbelow's Air Ventures cannot guarantee the availability of heated or cooling facilities at any village destination and assumes no responsibility for spoilage due to delay enroute, or delay in pick-up or delivery at final destination, unless the result of Warbelow's Air Ventures own negligence.

17. Smoking

Smoking aboard Warbelow's Air Ventures aircraft is prohibited by federal law.

18. Drinking

Drinking is never allowed onboard any Warbelow's Air Ventures flight. At check-in and before departure, passengers who appear intoxicated will be removed from the flight. For more information on Refusal to Transport, see *Section 8*.

19. Cancellations / Delays

Flight schedules are subject to change without notice, and the flight times shown are not guaranteed. Safety is our paramount concern and all flights are conducted weather-permitting. Occasionally, without prior notice, Warbelow's Air Ventures may need to change, add, or omit intermediate or connecting stops on any flight. Warbelow's Air Ventures cannot guarantee that passengers will make connections to other flights of its own or those of other airlines.

Warbelow's Air Ventures shall not be liable for any failure or delay in operating any flight due to causes beyond our control, including but not limited to, acts of God, governmental actions, fire, weather, and Air Traffic Control. Warbelow's Air Ventures shall use its best efforts to notify all affected passengers promptly of planned schedule changes and service withdrawals.

WEATHER CANCELLATIONS - For flights cancelled due to weather, passengers may accept a full refund, or rescheduling on the next available flight without additional fee. Incidental expenses incurred due to weather delays or cancellations are the full responsibility of the passenger. These include but are not limited to re-accommodation penalties from other airlines, meals, overnight accommodation expenses and passenger-arranged alternate transportation. Warbelow's Air Ventures will attempt to notify affected passengers as soon as possible at the airport or enroute.

20. Village Agents

Warbelow's Air Ventures Village Agents are independent contractors and not employees of the company. Service offered by Agents varies from village to village. Unless agreed upon with the Agent, pick-up, and delivery in the village — whether passengers or freight — is not guaranteed.

Warbelow's Air Ventures will attempt to notify customers of arriving freight, but assumes no responsibility for delays or error in pick-up or delivery at final destination, unless the result of our own negligence. Call (907) 474-0518 for the name and contact information for any specific Village Agent.

21. Refund

Warbelow's Air Ventures offers refundable and non-refundable ticket types. No refunds will be made for tickets with such fare restrictions. Currently, no change fees will be assessed. If a no show fee is applicable, the fee will be assessed before a ticket is refunded. Tickets are transferable unless specified, but any change in fare basis will not be refunded. Refunds will be credited to the original purchaser and made in the original form of payment. No cash refunds will be made. Those who have paid for a ticket with cash or check will be refunded by check within 7 days of refund request. A 10% service fee may apply.

Y FARE – Once purchased, Y Fare tickets may be refunded and a 10% service fee will apply. Unused legs may be left open for later booking provided that the leg is used within one (1) year from the date of ticket issuance. No refunds will be made for Y Fare tickets being changed to a lower fare base (I.E. No refunds will be made at that point allowing for child or elder fares).

V FARE – “V” or village fare tickets are discounted tickets for personal travel round-trip travel out of the village. Once purchased, the only the dates of V Fare tickets may be changed. These tickets may not be transferred or refunded. Unused legs may be left open for later booking provided that the leg is used within one (1) year from the date of ticket issuance.

S FARE – “S” or State Rate tickets are for state related travel but may be purchased by anyone requesting a fully refundable ticket. This higher rate, S Fare ticket may be changed, transferred, and 100% refunded at no charge. Unused legs may be left open for later booking provided that the leg is used within one (1) year from the date of ticket issuance.

DENIED BOARDING - If Warbelow's Air Ventures denies boarding or removes a passenger from an aircraft, Warbelow's Air Ventures will refund the fare paid for the unused ticket.

CANCELLATION - If a flight is cancelled for any reason, the passenger may reschedule at no fee, or request a 100% refund for the fare paid for the unused ticket.

PROCESSING – Warbelow's Air Ventures shall make eligible refunds according to the original form of payment, when possible. Refunds for tickets purchased with a credit card shall be processed for crediting-back to the same credit card account no later than seven (7) days from the date the refund request is received. Refunds for tickets purchased with cash or by check, or for tickets purchased with a credit card that are unable to be refunded to the original form of payment, will be issued by check no later than seven (7) days after the refund request is received.

22. Check Acceptance

Personal checks will only be accepted with prior approval. A service charge of twenty-five dollars (\$25.00) will be assessed on unpaid checks returned. Corporation or business checks, written to Warbelow's, do not require prior authorization.

Third-party personal checks are NOT accepted.

23. Parking

Overnight parking is not allowed on Warbelow's Air Ventures property. Vehicles parked overnight may be towed.

The Fairbanks International Airport does offer overnight parking in the East Ramp Lot 2 across the street just south of Warbelow's. Cost is \$4/day. Parking lot is lighted; no plug-in parking is available. Credit cards and exact cash are accepted for payment. For more parking information contact Republic/Aurora Parking at (907)388-7524.

24. Acceptance of Freight – General

Freight will be accepted each weekday from 8:30AM-5:30PM.

Each piece of freight tendered for carriage must have a current identification tag or label with the passenger's name, destination, and telephone number. Consigners of freight are also responsible for ensuring the information on the waybill is correct.

STANDARD DELIVERY – Standard freight delivery time is based on our flight schedule and our flight loads (passengers, freight, and mail for a particular village). Specific freight delivery times are never guaranteed unless shipped via Next Flight Express – see below. On average, standard freight delivery will vary between one (1) and five (5) days.

For a shipment to be considered for any particular flight, we ask that it be delivered, no later than 1 hour and 15 minutes before departure. At 45 minutes before the scheduled flight departure time the flight closes, and no further freight additions are allowed.

NEXT FLIGHT EXPRESS – The Next Flight Express Program is an expedited delivery service. For items that need to be delivered as soon as possible, Next Flight Express will guarantee the delivery of that shipment on the next available flight (or a specified flight) to a particular destination. Additional charges apply. Service is subject to availability on each flight.

UNCLAIMED ITEMS - Unclaimed freight items, incoming and outgoing, may be discarded 14 days after notification. Warbelow's Air Ventures is not responsible for unmarked or improperly packaged items. Additional terms and conditions may apply.

INSPECTIONS - By submitting their freight for transport, passengers are giving consent for their freight to be inspected at any time, with or without notification.

PACKING - All articles must be properly packed and packaged to insure safe transportation when accorded ordinary handling. Shipper is responsible for properly labeling all items contained in any shipment with appropriate information and labels, including "heavy," "chill," "freeze," and "fragile." See *Section 15 -Baggage - Limitation of Liability* for information regarding loss or damage. Some items, like televisions, may not be accepted without packing.

REFUSAL – Warbelow's Air Ventures must refuse to accept baggage for transportation if it or its contents cannot withstand ordinary handling, or if its weight, size, or character renders it unsuitable for transportation on our aircraft, unless the passenger releases Warbelow's Air Ventures from liability.

Warbelow's Air Ventures will refuse to accept Hazardous Materials shipments not accompanied by proper documentation and labeling.

Warbelow's Air Ventures will also refuse alcoholic beverage destined to a community in Alaska that has voted to ban the importation of alcohol. For those villages, alcohol is banned from transport and will never knowingly be accepted.

OVERSIZED – Oversized baggage (I.E. Extra-large packing boxes, extra-large totes, big screen TVs) will be subject to dimensional weight charges as is industry standard. Additional fees may apply.

HAZARDOUS MATERIALS – Consigners of freight are responsible for declaring any part of the consignment containing dangerous goods (hazardous materials), ensuring those items are properly described in shipping papers, and are in proper condition for carriage by air according to applicable governmental regulations. Items that are not properly identified, packaged, or labeled may be rejected. There are additional fees for transporting hazardous materials. Please note that many household items may be considered dangerous/hazardous when shipped by air including, but not limited to: bleach, oven cleaner, bug spray, aerosols, camping fuel, ammo, batteries, oil-based, paint/paint thinners, engine-powered equipment, rat poison, bear spray, pesticides, lighters, large quantities of alcohol, etc. Please let us know if you are travelling with any of these items. Additional charges apply for the shipment of Hazardous Materials. A \$15 fee is assessed for shipment of any Hazardous Material item. If any Hazardous Materials are found in baggage or freight that were not declared at check-in or when dropping off freight, an additional \$15 processing fee will be charged (in addition the \$15 Hazardous Material fee).

FISH OR GAME MEAT: Fish and raw meat will be accepted as part of the free baggage allowance. The fish or meat must be packaged in a leak proof container. Fish or game meat is not covered for loss or damage. We recommend freezing or chilling meat or fish thoroughly before transporting for best results. These items are checked at your own risk for spoilage.

GAME TROPHIES: Antlers and game horns require specific packaging by the customer for transport. All antler and horn tips must be protected to avoid damage to other baggage. Game trophies are not covered for loss or damage.

Be advised, when traveling on interstate carriers, the Federal Lacey Act will requires labeling on

all seafood or game meat shipped across state lines. The State of Alaska requires special labeling for the following items leaving the state: unmounted antlers and horns, raw capes from big game, and bear hides. Completing and attaching a "big game trophy export" tag from the state of Alaska may meet this requirement, or it can be made by marking the outside of the container with the information.

RESTRICTED ITEMS - Many common items used every day in the household or workplace may seem harmless; however, when transported by air, they can be very dangerous. Variations in temperature and pressure in flight can cause items to leak, start a fire or generate toxic fumes. See *Section 12 – Excess Baggage* for an abbreviated list of items that are restricted. If in doubt about an item, ask a Freight Agent for more information on Hazardous Materials by calling (907) 474-0518.

25. Right to Change Contract

Warbelow's Air Ventures reserves the right to change, delete, or add to any of the terms of this Contract of Carriage without prior notice.