

LEGAL ASSISTANCE & COMMUNITY RESOURCES

O Free Legal Advice | In Person

ASK-A-LAWYER CLINIC | THE JUSTICE CENTER

2nd Saturday of every month, 10 am - noon The Citadel Mall, Imagination Space (next to JC Penny) 750 Citadel Dr E, Colorado Springs, CO 80909 This is a walk-in clinic for one-on-one brief legal advice.

PRO SE LEGAL CLINIC | THE JUSTICE CENTER

2nd Tuesday of every month, 5:30 pm - 7:30 pm Appointment only; call 719-473-6212 to schedule This is a family law and probate-specific clinic for oneon-one brief legal advice.

MARIAN HOUSE CLINIC | THE JUSTICE CENTER

4th Saturday of every month, 11 am - 1 pm The Marian House. 14 W Bijou, Colorado Springs, CO This is a walk-in clinic for one-on-one brief legal advice.

SELF HELP CENTER | EL PASO COUNTY COURTHOUSE

270 S Tejon, Room S101, Colorado Springs, CO 80903 www.gofourth.org

 $Email: \ o4selfhelp@judicial.state.co.us$

Volunteer Attorneys for Brief Legal Advice

Some Tuesday mornings, 8:30 am - noon: Family Law Wednesday mornings, once a month, 8:30 am - noon: Civil Litigation

Thursday mornings: 8:30 am - noon: Probate

SRLC'S & Justice Corps

Monday - Friday, 7:30 am - 4:30 pm Self Represented Litigant Coordinators and Justice Corp volunteers are available to assist with forms and procedural questions.

VETERAN'S CLINIC | MT CARMEL COE

530 Communication Cir, Colorado Springs, CO 80905 Call 719-309-4714 for an appointment Income-eligible veterans may receive assistance with legal issues including: family law, landlord/tenant issues, debt collection, disability SSI, bankruptcy, foreclosure, probate and estate planning, public benefits, food stamps, VA benefits, and ID protection. www.veteranscenter.org

PRO SE DIVORCE CLINIC | COLORADO LEGAL SERVICES

3rd Tuesday of every month, 5:30 pm - 7:30 pm 617 S Nevada Avenue, Colorado Springs, CO Income-eligible clients only; must fill out application: www.coloradolegalservices.org

Free Legal Advice | Phone or Online

CALL-A-LAWYER | THE JUSTICE CENTER

3rd Thursday of every month, 7 pm - 9 pm Call 719-471-0380 during the clinic hours This is a call-in clinic for one-on-one brief legal advice.

DENVER BAR LAW LINE | 9 NEWS & DENVER BAR

1st Wednesday of every month, 4 pm - 5:30 pm Call 303-698-0999 during the clinic hours Check the schedule at www.gnews.com for the types of law questions answered.

LEGAL COUNSELING FOR SENIORS

1st Wednesday of every month, 2:15 pm - 4:15 pm Colorado Springs Senior Center 1514 N Hancock Ave, Colorado Springs, CO 80903 Obtain free, confidential and anonymous legal advice from volunteer attorneys. This clinic is first-come, first-served. No appointment necessary.

VIRTUAL PRO SE CLINIC

Ongoing, not on legal holidays A volunteer attorney is available to answer legal questions, explain process and procedure, help fill out forms in the areas of family law, civil litigation, property law, probate, collections, appeals, landlord/tenant issues, VA benefits and civil protection orders.

El Paso County

Fountain Library, 230 S Main St, Fountain, CO 80817 1st Monday of every month, 3:30 pm - 5:30 pm First come, first served. Call 719-531-6333 ext 6058 for more information

Teller County | Pre-Registration Required

Woodland Park Library, 218 Midland Ave, Woodland Park, CO 80866 2nd Tuesday of every month, 3 pm - 4 pm

Pre-register by calling 719-687-9281 ext 103

Florissant | Pre-Registration Required

Florissant Public Library, 334 Circle Drive, Florrisant, CO 80816

2nd Thursday of every month, 3 pm - 4 pm Pre-register by calling 719-748-3939

O Find A Lawyer

LAWYER REFERRAL SERVICE | EL PASO COUNTY BAR

719-636-1532

Hire a lawyer through the El Paso County Bar Association. www.epcbalawyers.org

COLORADO LEGAL SERVICES

617 S Nevada Ave, Colorado Springs, CO 80903 Income-eligible clients may apply for free representation through CLS programs.

www.coloradolegalservices.org

PRO & LOW BONO PROGRAM | THE JUSTICE CENTER

PO Box 429, Colorado Springs, CO 80901 719-473-6212

Income-eligible clients may apply for free and reduced cost attorneys through The Justice Center's programs. www.justicecentercos.org

APPELLATE PRO BONO PROGRAM | COLORADO BAR

Income-eligible clients may apply for free representation for pro se litigants in civil cases pending before the CO Court of Appeals and the CO Supreme Court www.cobar.org/indez/cfm/ID/21607

COLORADO BAR ASSOCIATION

1290 Broadway, Suite 1700, Denver, CO 80203 303-860-1115

Provides legal resources to the public and an online attorney directory for areas of law across Colorado. www.cobar.org

PUBLIC DEFENDER

19 N Tejon, Suite 105, Colorado Springs, CO 719-475-1235

Protects the rights, liberties and dignity of those accused of crimes who cannot afford to retain counsel. www.coloradodefenders.us

O Mediation

OFFICE OF DISPUTE RESOLUTION

720-625-5940

https://www.courts.state.co.us/Administration/Unit.cfm?Unit-odr

Brochure provided by the CO State Judicial Branch www.courts.state.co.us/userfiles/file/Media/ Brochures/2011webglance.pdf

NEIGHBORHOOD JUSTICE CENTER

105 E Vermijo, 2nd Floor, Room 230, Colorado Springs 719-520-6000

This voluntary program is a division of the 4th Judicial DA's office, helping citizens peacefully resolve disputes through mediation. This service helps with non-domestic restraining orders. They cannot give legal advice or mediate landlord/tenant issues. There is no fee.

FEE DISPUTE COMMITTEE | EL PASO COUNTY BAR

719-473-9700

Provides arbitration for disputes between attorneys and clients involving legal fees.

www.elpasocountybar.org/public-resourc

O General Legal Assistance

DISTRICT ATTORNEY

105 E Vermijo Avenue, Colorado Springs, CO 719-520-6000

Administers justice, advocates for victims and partners with law enforcement in the prevention of crime. www.4thjudicialda.com

SPRINGS TEEN COURT

224 E Kiowa St, Colorado Springs, CO 80903 719-475-7815

Provides an alternate to juvenile court for teens facing criminal charges

www.springsteencourt.org

ATTORNEY REGULATION COMMITTEE

877-888-1370

Accepts complaints against attorneys licensed in CO www.coloradosupremecourt.com

COLORADO CHECKERBOARD | ONLINE ONLY

Provides free 24/7 "one-click" public access for all forms, statutes, rules, instructions, flowcharts and videos for over 50 types of Colorado civil cases. www.ccheckerboard.co

COLORADO LEGAL HELP | ONLINE ONLY

Provides resources for individuals working through a case without representation. Provides assistance in finding an attorney to assist with a legal issue, step-by-step-guidance without having to go to an attorney, and access to legal materials.

www.coloradolegalhelpcenter.us

O Colorado Courts

COLORADO COURTS AT A GLANCE

Brochure provided by the Colorado State Judicial Branch www.courts.state.co.us/userfiles/file/Media/ Brochures/2011webglance.pdf

COURT CARE | EL PASO COUNTY COURTHOUSE

270 S Tejon, Room S140, Colorado Springs, CO 80903 719-452-5499

Free childcare for those conducting court business. www.courtcare.org

O Where to Find the Law

PIKES PEAK LIBRARY DISTRICT LAW COLLECTION

Penrose Library

20 N Cascade Avenue, Colorado Springs, CO 80903 719-531-6333 ext 233

Research legal questions during the library's open hours. Reference staff are available to assist with use of library resources but cannot give legal advice. To make an appointment with the law librarian, please call number listed above.

www.ppld.org/ppld-law-collection

O Domestic Issues

FAMILY COURT FACILITATORS

270 S Tejon, Room S116, Colorado Springs, CO 719-452-5000

Facilitators work with pre and post-decree matters regarding divorce, legal separation, allocation of parental responsibilities, invalidity of marriage and modification issues. Walk in hours are:

Self Represented Parties

Monday: 8:30 am - 11:30 am; 1 - 4 pm Tuesday - Thursday: 1 pm - 4 pm Friday: 8: 30 am - 11:30 am

Parties in full agreement without children

Monday: 9 am - 11:30 am

CENTER ON FATHERING

325 N El Paso Street, Colorado Springs, CO 800-693-2334 or 719-634-7797 Education, training, support groups, outreach, and resource referral available. www.humanservices.elpasoco.com/center-on-fathering/

CHILDREN AND FAMILIES IN TRANSITION SEMINAR

270 S Tejon, Room W113, Colorado Springs 719-447-9898

cfit@casappr.org

Appointment required; \$65 fee

This is a mandatory class for all divorce and allocation of parental responsibility filings. The class can be completed in person or online.

In person classes are held the 2nd Wednesday of every month, from 5:30 pm - 7:30 pm. Online classes can be taken at www.casappr.org

DEPARTMENT OF HUMAN SERVICES

1675 W Garden of the Gods Rd, Colorado Springs, CO Main line: 719-636-0000

Reporting child abuse or neglect: 844-264-5437 Reporting adult abuse or neglect: 719-444-5755 DHS strives to protect the most vulnerable citizens while giving them efficient access to the services provided by local, state and federal governments. DHS aims to keep families together and help them to become selfsufficient.

www.dhs.elpasoco.com/Pages/default.aspx

CASA (COURT APPOINTED SPECIAL ADVOCATES)

418 S Weber St, Colorado Springs, CO 719-447-9898

CASA of the Pikes Peak Region is a volunteer-based nonprofit organization serving El Paso and Teller County that offers a variety of programs and services designed to meet the special needs of vulnerable children. Among them are the: Dependency and Neglect Program; Domestic Relations Program; Supervised Exchange and Parenting Time Program. www.casappr.org

O Child Support

CHILD SUPPORT SERVICES OF COLORADO

1675 W Garden of the Gods, Suite 1107, Colorado Springs 719-457-6331

info@elpasocountycss.com

The Child Support unit establishes paternity, orders support, modifies support orders and enforces orders for child support payments. www.elpasocountycss.com

FAMILY SUPPORT REGISTRY

303-299-9123

The FSR is Colorado's centralized collection and disbursement unit for processing child support and maintenance programs

www.childsupport.state.co.us/siteuser/do/vfs/ Frag?file=/cm:pFSR.jsp

O Domestic Abuse

TESSA

435 Gold Pass Heights, Colorado Springs, CO 719-633-1462

Crisis hotline: 719-633-3819

Provides confidential programs for victims of domestic violence and sexual assault, designed to help women and children achieve safety and well-being. Includes referrals, counseling, assistance with temporary protection orders and court processes, temporary emergency safe housing for women and childen in immediate danger, alternate services for men, and more. www.tessacs.org

Project LIFT

TESSA's Project LIFT helps victims of domestic violence, stalking or sexual assault find legal representation for Permanent Protection Order hearings. LIFT pays fees to local attorneys to take victim cases, at no cost to the victim. Must meet certain criteria and eligibility requirements.

ADDRESS CONFIDENTIALITY PROGRAM

303-866-2208

acp@state.co.us

A statewide program that provides survivors of domestic violence, sexual offenses, and/or stalking with services including: a legal substitute address for interacting with all state and local government agencies and a confidential mail forwarding service. Uses for the substitude address include: driver's licensing, school enrollment, human services benefits, police and court reports, voter registration records, bank accounts and special protections for utility accounts. www.colorado.gove/dcs/acp

COLORADO COALITION AGAINST DOMESTIC VIOLENCE

800-799-SAFE (7233)

1330 Fox St, Suite 3, Denver CO 80204

Provides a directory of resources for victims of domestic violence throughout Colorado www.ccadv.org/resources/

O Landlord/Tenant Issues and Housing

EL PASO COUNTY CODE ENFORCEMENT

705 S Nevada Ave, Colorado Springs, CO 80903 719-444-7891

Enforces the El Paso County Land Development Code. Depending on the type of violation, Code Enforcement Officers contact violaters who have been reported by neighbors or have been seen by the Code Enforcement Officer when in the field. Complaint form at: www. planningdevelopment.elpasoco.com/el-paso-county-court-enforcement/

COLORADO SPRINGS CITY CODE ENFORCEMENT

Responsible for the inspection of publicy and privately owned residential buildings to assure they meet the minimum housing standards for the city of Colorado Springs and to ensure the safe and sanitary living conditions for all residents within the city. Complaint form at: www.coloradosprings.gov/codeenforcement

COLORADO SPRINGS HOUSING INFORMATION

Provides information in regards to fair housing, landlord/tenant concerns, community resources, land use, zoning, building, and code enforcement.
www.coloradosprings.gov/housing

COLORADO SPRINGS HOUSING AUTHORITY

831 S Nevada Avenue, Colorado Springs, CO 80903 719-387-6700

Provides affordable housing in the Pikes Peak region. Accepts lottery online pre-applications for the Section 8 waiting list once per year. www.csha.us

GRECCIO

1015 E Pikes Peak Ave, Suite 110, Colorado Springs, CO 719-475-1422

Provides safe, stable and affordable housing and promotes solutions to affordable housing needs. www.greccio.org

PARNTERS IN HOUSING

455 Gold Pass Heights, Colorado Springs, CO 80906 719-473-8890

Guides families in housing crisis from insecurity to stability. Eligible families can receive one year of transitional housing, along with training opportunities. www.partnersinhousing.org

COLORADO HOUSING CONNECTS

844-926-6632

Provides access to general housing and fair housing resources for residents of Adams, Arapahoe, Broomfield, Denver, Douglas, and Jefferson County. www.coloradohousingconnects.org

COLORADO FORECLOSURE HELPLINE

877-601-4673 www.coloradoforeclosurehotline.org

O Energy and Utilities

ENERGY RESOURCE CENTER

114 W Rio Grande St, Colorado Springs, CO 80903 719-591-0772

Assists income-eligible families through energy-assisted improvements, including insulation, HVAC, hot water heaters, lighting, appliances, air sealing and more. www.erc-co.org

LOW INCOME ENERGY ASSISTANCE PROGRAM (LEAP)

111 Cascade Ave, Colorado Springs, CO 80903 719-448-4800

Helps income-eligible families with winter heating costs. www.csu.org/pages/leap.aspx

ENERGY OUTREACH COLORADO

225 E 16th Ave, Suite 200, Denver, CO 80203 303-825-8750

Provides bill payment assistance, heating system repair or replacement, energy education, energy efficiency upgrades and more.

www.energyoutreach.org

PUBLIC UTILITIES COMMISSION

1560 Broadway, Suite 250, Denver, CO 80202 111 Cascade Ave, Colorado Springs, CO 80903 303-894-2000

Provides regulatory information and online services. www.colorado.gov/pacific/dora/puc

O Consumer and Business

BETTER BUSINESS BUREAU

25 N Wahsatch Avenue, Colorado Springs, CO 80903 719-636-1155

Provides consumer advocacy and helps clients file complaints against businesses and non-profits. www.bbb.org/us/co/colorado-springs

FEDERAL RESERVE CONSUMER HELP

888-851-1920

Assists in filing complaints against financial institutions. www.federalreserveconsumerhelp.gov

FEDERAL TRADE COMMISSION

Assists in filing complaints in regards to Identity Theft, Scams, Telemarketing, Mobile Devices and Telephones, Internet Services, Online Shopping, Computers, Education, Jobs, Pyramid Schemes, Credit and Debt. www.ftccomplaintassistant.gov

PRIVACY RIGHTS CLEARINGHOUSE

Provides resources on privacy, identity theft, data breaches, banking and finance, and more. www.privacyrights.org

EL PASO COUNTY FINANCIAL SERVICES

200 S Cascade Ave, Suite 150, Colorado Springs, CO 719-250-6400

O Civil Rights and Discrimination

COLORADO CIVIL RIGHTS DIVISION

800-262-4845 303-894-2997 dora_CCRD@state.co.us

Investigates complaints of discrimination in employment, housing, and public accomodations if based on race, creed, color, sex, national origin, ancestry, physical/mental handicaps, marital status, or age. www.dora.state.co.us/civil-rights

DISABILITY LAW COLORADO

455 Sherman St, Suite 130, Denver CO 80203 303-722-0300

Addresses the mistreatment of disabled people through legal assistance, training and education, referrals and legislative analysis. Provides free or low-cost legal services to people with disabilities whose civil rights have been violated. Accepts cases that relate to housing discrimination, service animals, employment discrimination, abuse/neglect, seclusion/restrain, special education, and more. www.disabilitylawco.org

US EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

303 E 17th Avenue, Suite 410, Denver, CO 80203 800-669-4000

303-866-1300

Enforces federal laws that make it illegal to discriminate against a job applicant or an employee because of race, color, religion, sex (including pregnancy, gender identity, or sexual orientation), national origin, age (40+), disability or genetic information.

www.eeoc.gov

SURVIVORS ORGANIZATION FOR LIBERATION

PO Box 181085, Denver, CO 80218

303-839-5204

Hotline: 888-557-4441

Fights to eliminate violence against the LGBTQ community of Colorado while providing survivors of violence with resources and assistance.

www.solcolorado.org

NAACP

PO Box 15583, Colorado Springs, CO 80935 603 S El Paso, Suite B, Colorado Springs, CO 80903 844-876-2227 or 719-453-8708 Strives to ensure political and social justice for people

Strives to ensure political and social justice for people of color and put an end to race-based discrimination. www.naacp.org

O Senior Citizens

PROBATE HELP | EL PASO COUNTY COURTHOUSE

270 S Tejon Street, Room S101

Probate staff are available to answer questions about Guardianship/Conservatorship Reports and Estate matters. Staff cannot fill out forms or give legal advice.

Assistance with Guardianship/Conservatorship

Wednesdays, 8:15 am - noon

Assistance with Estate

Probate Window, W149 Wednesdays, 1:15 pm - 5 pm

COLORADO SPRINGS SENIOR CENTER

1514 N Hancock Ave, Colorado Springs, CO 80903 719-995-3400

Offers quality-of-life experiences to adults 55+ www.ppymca.org/colorado-springs-senior-center

SOCIAL SECURITY ADMINISTRATION

2306 E Pikes Peak Ave, Colorado Springs, CO 80909 888-880-0688

800-772-1213

Provides assistance for issues related to social security, retirement, or disbility benefits.

AGING AND ADULT SERVICES

Provides resources on adult protective services, aging, behavioral support, caregivers, nutrition services, elder abuse, substance abuse, community centers and more. www.colorado.gov/pacific/cdhs/older-adults

AARP ELDER WATCH | CO ATTORNEY GENERAL

www.aarp.org

O Employment and Labor

OSHA REGIONAL OFFICE

1391 Speer Blvd, Suite 210, Denver, CO 80204 720-264-6550

Ensures safe and healthful working conditions for by setting and enforcing standards and providing training, outreach, education and assistance. www.osha.gov/oshdir/co.html

PIKES PEAK WORKFORCE CENTER

1675 W Garden of the Gods Rd, Colorado Springs, CO 719-677-3700

Access resources, services and training opportunities. www.ppwfc.org/

COLORADO DEPARTMENT OF LABOR

633 17th St, Suite 201, Denver, CO 80202 866-487-2365 www.colorado.gov/cdle

O Shelters and Food Assistance

SPRINGS RESCUE MISSION

5 W Las Vegas Street, Colorado Springs, CO 80903 877-904-3460

Provides relief, rehabilitation and empowerment through men and women's shelters, family services, samaritan's kitchen, New Life Program, and Resource Center. www.springsrescuemission.org

SALVATION ARMY

908 Yuma St, Colorado Springs, CO 80909 719-636-3891

Offers food programs, samily and social services, youth programs, emergency disaster services, shelter and housing, and church ministries.

www.coloradosprings.salvationarmy.org/colorado_springs_corps/

CATHOLIC CHARITIES OF CENTRAL COLORADO

719-636-2345

2605 Preamble Point, Colorado Springs, CO 80915 Offers resources in regards to adoption services, comprehensive case manangement, family life coaching, Family Day Center, Enrichment and Education for parents and children, Family Immigration Services and Family Mentor Alliance.

www.ccharitiescc.org

Marian House Soup Kitchen | Catholic Charities

14 W Bijou St, Colorado Springs, CO 80903 Monday - Saturday, 10:30 am - 1 pm Sunday, 8:45 am - 10 am Offers a daily hot meal and a variety of client services.

www.ccharitiescc.org

DIAL 2-1-1 | PIKES PEAK UNITED WAY

Provides referrals for food, housing, utilities, home repair, emergency shelter, clothing, transportation, military assistance, taxes, mental health, senior issues, substance abuse, medical care, and more. www.ppunitedway.org/2-1-1/

ECUMENICAL SOCIAL MINISTRIES

201 N Weber Street, Colorado Springs, CO 80903 719-636-1916 Monday - Friday, 9 am - 3 pm Provides guest services and a food pantry. www.ecusocmin.org

CARE & SHARE FOOD BANK

2605 Preamble Point, Colorado Springs, CO 80915 719-528-1247

Helps the hungry locate food in their neighborhood. www.careandshare.org

SNAP | FOOD STAMPS

Provides help signing up for food stamps. www.mrelief.com

O Shelters and Food Assistance, Cont.

THE ACTION CENTER

8745 W 14th Ave, Lakewood, CO 80215 720-215-4850 Provides meals and other services for residents of Jefferson County

www.theactioncenter.org/contact/

O Miscellaneous Community Resources

ALIVE @ 25

720-269-4046

Offers a defensive driving course for persons 15-24. www.aliveat25.us

NATIONAL CORRECTIVE TRAINING INSTITUTE

303-455-3553

Offers workshops in English and Spanish for Traffic, Petty Sheft, Conflict Management, Parenting, Making Better Choices, Responsible Driving, and more. www.ncticolorado.com

COLORADO DENTAL ASSOCIATION PEER REVIEW

719-598-5161

Handles complaints regarding dental services. www.cdaonline.org/welcome/file-a-complaint/

KINGDOM BUILDER'S FAMILY LIFE CENTER

Provides mentoring, educational support, meals, life skill classes, transitional housing and empowerment programs for at-risk youth and young adults. www.kingdombuildersfamilylifecenter.org

O Health and Well-Being

ASPEN POINTE

115 S Parkside Drive, CO Springs, CO 80910 719-572-6100

Provides mental health services, education and training www.aspenpointe.org

LOCAL SUICIDE AND MENTAL HEALTH CRISIS HELP

Hotline: 719-635-7000

www.suicide.org/hotlines/colorado-suicide-hotlines.html

EL PASO COUNTY PUBLIC HEALTH DEPARTMENT

1675 W Garden of the Gods, Suite 2044, CO Springs, CO 719-578-3199

Provides resources on food safety, health education, infectious diseases, child health programs, and more. www.elpasocountyhealth.org

THE INDEPENDENCE CENTER

729 S Tejon St, CO Springs

Provides home health care, independent living, veteran services and advocacy for people with disabilities www.theindependencecenter.org

O Military Services

MT CARMEL VETERAN SERVICE CENTER

530 Communication Circle, Colorado Springs, CO 80905 719-772-7000

Provides services for veterans & their families. www.veteranscenter.org

DISABLED AMERICAN VETERAN SERVICES

660 Southpointe Ct, Suite 316, Colorado Springs, CO 719-785-4164

Provides a lifetime of support for veterans of all ages and their families. Local Chapter: Chapter 26, Knob Hill www.dav.org

EL PASO COUNTY VETERAN'S SERVICE OFFICE

5850 Championship View, Suite 130, Colorado Springs 719-520-7750

www.communityservices.elpasoco.com/veteransservices/