



Perseverance
TO PARTNERSHIPS

OUR MISSION

Supporting successful *lives* to build **strong communities**



OUR VISION

A safe, healthy, and inclusive community

OUR VALUES

Safety We create safety, both physical and emotional, for clients, employees, and community partners. When individuals feel safe, they can succeed.

Integrity We are honest and do what is right.

Trauma Informed Care We recognize trauma is widespread, and therefore we operate under a strengths based framework that is grounded in an understanding of adverse life experiences that individuals encounter. We promote a culture of safety, empowerment, and healing.

Partnership To achieve incredible outcomes and community success, we collaborate.

Diversity & Inclusion All are welcomed, included and empowered. We create an inclusive, organizational culture that respects and appreciates each individual's lived experiences. Diversity in all forms creates a stronger organization and community.

BOARD OF DIRECTORS

Cristy Tackett-Hunt
- Chair

Jeff Bach - Vice Chair
LuAnn Haydon

Dennis Conard
Katie Pearson
Pamela Askew

Mike Weipert
Juliet Christenson
Dr. Ellen Bluth

Craig Srajer
Jennifer Clossin Swanson
Yamiley Jean-Simon

Melissa Uzzell
Richard Wehrheim
Georgette Coykendall

SURVIVOR SERVICES

Comprehensive Sex and Labor Trafficking Services
Survivors of Homicide and Other
Violent Crimes Services
Comprehensive Domestic Abuse Services
Sheltering and Housing Services
Comprehensive Sexual Assault Services
Engaging Males Mentoring Services

FOSTER GROUP CARE

24 hour residential treatment services
for children ages 12-18
Bridge House
Leslie
Summit

FAMILY RESTORATION

Foster Care Licensing & Support
Iowa Aftercare Services Network
RRTS/Family Connections

CHILD WELFARE EMERGENCY SERVICES

Emergency Youth Shelter
Diversion Services

MENTAL HEALTH CARE SERVICES

Adolescent Sexual Abuse Treatment Program
Counseling and Therapy Services
Behavioral Health Intervention Services
Integrated Health Home
Holistic Care Coordination

ADVOCACY & EDUCATION

Volunteer Program
Survivor Services
High Roads Advantage Program
Fairmount Pines Programming



From passion to *purpose*...

From purpose to *perseverance*...

From perseverance to *partnerships*...

It is hard to believe that it has been two full years as the Board Chair and President and CEO of this incredible organization. When we reflect back on what it took for us to move through the challenges we've faced in this short time, we are astounded by this place and its people, by the collective ability to translate passion into purpose, and by the fortitude required to move from purpose to perseverance.

And today, we are keenly aware that none of what we've achieved would be possible without the partnerships that have provided us support during some of our most difficult moments.

We think about the position in which we found ourselves at this time two years ago. We had just begun to ask some really tough questions about the way we deliver services, particularly to the children we serve. We were beginning to discover that our approach - while well-intentioned - was not producing the outcomes these children deserved, and that the solutions seemed out of reach.

But we persevered.

And sought partnerships that made the impossible possible.

And today - because of these partnerships - we are looking forward at the year ahead, ready to serve our children differently through the Youth Assessment Program

This program will take the best of what we've learned through the Morency Transformational Project and apply it to serve children and families in new and innovative ways. The program will allow us pathways for early intervention, opportunities for home-based, holistic, wrap-around care, and the real momentum required to create cross-community collaboration on public health issues like racism, poverty, and violence.

This is one example of the power of partnerships in the work we do, but it is not the end of the story. As we look forward at the year ahead, we know a few things with certainty.

We know our partner's challenges are our challenges, and our successes are shared the same way.

We know our workforce is our most vital partner, and it is our responsibility to be innovative in creating a safe, inclusive, and a supportive work environment.

And we know we need you to partner with us as we seize every opportunity we can to meet the needs of our community.

So, come with us on this journey and discover what we can create together.



Nicole Cisne Durbin

Nicole Cisne Durbin,
President



Cristy Tackett-Hunt

Cristy Tackett-Hunt,
Chair

Jackie, Survivor of Sexual Abuse

“Because of Family Resources, I have my life back. I have my smile and my voice back. I have the courage to sit here today, with the right words to share my story, and to turn the darkest time in my life into something good.”



I am a
survivor.

Family Resources provides free, confidential services to survivors of domestic abuse, sexual abuse, human trafficking, homicide, and other violent crime.

4,992 Crisis Line Calls

SURVIVOR SERVICES

376

Survivors of Homicide and Other Violent Crimes

64

Fairmont Pines

586

Sheltering and Housing Services

18,809

Total Shelter Nights

198

Braking Traffik

565

Comprehensive Sexual Assault Services

1,750

Comprehensive Domestic Violence Services

52

Engaging Males Mentoring

Need help? Call the 24-Hour Crisis Line IA: 866-921-3354 IL: 309-797-1777

We would not be able to support our clients without community members like YOU!
Learn more about how you can support our mission at famres.org.

OUR IMPACT

FOSTER & ADOPTION	489 Foster/Adoptive Families
27 Workforce Innovation and Opportunity Act	207 Foster Care Youth Referrals
CHILD WELFARE SERVICES	FAMILY RESTORATION

“Strong and functional families, in which people can be safe, authentic and grow, are the foundational blocks for any community to thrive. The mission and vision of Family Resources to empower, strengthen, protect and bring healing to families and to the communities, are very much aligned with the heart I have for a thriving, safe and healthy community.”

Dr. Toyosi Timi Olutade,
Incoming Board Member



106 Child Welfare Juvenile Justice	21 Iowa Aftercare Services Network
--	--

30 Types of Groups

MENTAL HEALTH CARE

GROUP SERVICES

546 Comprehensive Care Coordination

944 Counseling and Therapy

1,220 Participated in Group Services
--

388 Group Sessions

113 Behavioral Health Intervention
--

ADVOCACY & EDUCATION

10,507 Outreach Provided

81,531 Total Outreach Participants/Attendees
--

We anticipate the effects of COVID-19 will be felt for years to come... and we will be here, at every step, to support and serve the people who count.



We are
partners.



“Our relationship with Family Resources helps us close the gaps and build bridges to a brighter future for our families and students. There is no playbook to navigate a difficult time in your life, and Family Resources is the expert in that area. They are there 24/7.”

TJ Schneckloth
Superintendent, Davenport Community School District

Morency Transformational Project

Transforming services to achieve better outcomes for youth and their families: Barriers and Enablers to Achieving Resilient Youth and Families

In the bi-state Quad City region, it has been challenging to meet the needs of families who are engaged in the child protection/foster and juvenile justice systems, specifically as our community lacks stable housing, employment, transportation, childcare, and support systems - all social determinants that build healthy communities. This study aims to understand how we can better serve our youth and families and redirect children and families earlier before they experience foster or juvenile justice systems.

[Read the complete Morency Transformational Project Results](#)

“Our relationship is based on community needs. The police department is working hard to lower crime and to do that, we need to get upstream by working with kids and families to figure out what is causing this and address our resources there, and that is where Family Resources comes into play. Family Resources is a great partner in assessing the current situation and also with great vision in what we need to do for the future.”



Paul Sikorski, Chief of Police, City of Davenport



One organization connecting you to countless resources and support for children and families

All Scott County Families, regardless of race, income, and age, can access our services. We know that everyone needs a helping hand now and again, and we’re here to not only listen, but also help kids stay healthy and on track for success.

We’re on a mission to connect all Scott County families to the resources needed to support the health, happiness and ongoing success for youth.

YAP is operated by Family Resources Inc. and supported by the following community partners:

- City of Davenport
- City of Bettendorf
- Scott County

- United Way Quad Cities
- John Deere Foundation

FISCAL YEAR 2021 FINANCIALS

Family Resources thanks our many donors for their generous contributions over the past year.

In Fiscal Year 2021, we received:

MONETARY GIFTS
\$1,100,473

IN-KIND DONATIONS
\$77,837

REVENUE

\$9,546,286*

Government funding, private donations, grants

PPP LOAN

\$1,144,786

EXPENSES

\$11,519,189*

*Pre-Audited Numbers

VOLUNTEERS

985

VOLUNTEER HOURS

21,306

VALUE OF VOLUNTEER TIME

\$535,845.9

FULL-TIME EMPLOYEES

139

PART-TIME EMPLOYEES

31



MEMBER OF

Alliance for Strong Families and Communities
Coalition for Children and Family Services in Iowa
Illinois and Iowa Coalitions Against Domestic Violence
Illinois and Iowa Coalitions Against Sexual Assault
Iowa Coalition for Collective Change
United Way of the Quad City Area
United Way of Muscatine
United Way of Clinton County, Iowa
Quad Cities Chamber of Commerce
Clinton Chamber of Commerce
Greater Quad Cities Hispanic Chamber of Commerce
Dewitt Chamber and Development Company
Greater Muscatine Chamber

ACCREDITED BY

Council on Accreditation of Services for Families and Children

LICENSED BY

State of Iowa

www.famres.org