Software Support Engineer - Ag Robotics Start-Up | REMOTE: CA Central Coast
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We build robots for the next frontier of farming.

We are a venture-backed startup based in Davis, CA, and we build robots to address some of farming’s toughest tasks. Here’s what we can offer to you that you can’t get anywhere else:

✅ The chance to transform an industry and improve the lives of millions of farmworkers.
✅ First-hand exposure to an endless supply of incredibly challenging technical problems.
✅ The pressure to invent cutting-edge solutions to said problems (and mess up along the way).
✅ Limitless career upside: you grow as we grow.
✅ The chance to live in the ‘burbs of sunny California and ride your bike to a farm for work everyday.
✅ A workplace that encourages building, learning and deploying. See your work in the field!

Still interested? Read our mission and the job description below to see if you’re a good fit for us!

Use your powers for good!

● Collaborate with the Software Engineering R&D team to test new code and debug issues across our fleet of robotic strawberry harvesters in Santa Maria, CA.
● Support field operations using standard flow charts, chat messaging platforms (i.e. Slack) and hardware/software diagnostic tools.
● Observe and interact with harvester behavior to identify repeatable problem cases.
● Set up test protocols and collect test/performance data to inform R&D activities.
● NOTE: applicants for this position should be willing to work on-site on strawberry ranches in Santa Maria, CA part-time up to 3 days/ nights per week.

Here’s what we’ll look for when we select someone to join the team.

● B.S. in technical field and/or longstanding interest in computer science, hardware and software
● 3+ years experience in remote customer support, diagnostics or hardware testing+commissioning
● Familiarity with linux, AWS, and basic software fundamentals (i.e. git, Python scripting)
● Comfortable working with electronics, pneumatics, mechanical systems and basic hand tools
● Great verbal and written communication skills, professionalism and a positive attitude while working in tough field conditions (note: work can take place during daytime or nighttime). Spanish proficiency a plus!
● Legal work status in the US- please do not apply if you need visa sponsorship now or in the future.