**Managing Problems and Diagnoses from the Workflow Components – Tips and FAQ’s**

A well-managed problem list will reduce queries, make your notes cleaner and provide advantages in the clinic setting.

THIS VISIT DIAGNOSES

**If a diagnosis is not correct, remove it from the consolidated problem list by clicking on the  button.**



Example: Patient is admitted for hypoxia and thought to be having a **PE**. Patient went to CT and ruled out the **PE**, confirms the patient has **ARDS** instead. Remove the diagnosis of **PE** by clicking the  button to un-mark the diagnosis and remove it, then add the diagnosis of **ARDS** via the search box.

**What do we do if a diagnosis is no longer being treated?  We can remove it as a diagnosis, as long as there are no services still treating this DX.   Click the  button to remove.**

Example: Patient is admitted with **Hyperkalemia** among other issues (pneumonia, COPD, CHF, etc.). The patient’s hyperkalemia is resolved in a few days, but the patient remains hospitalized for other medical issues. Remove the diagnosis of **Hyperkalemia** by clicking the  button to un-mark the diagnosis and remove it. It is not a chronic problem, so it will disappear from the list.

**If a diagnosis is ruled out – Note in your progress note for the day that it was ruled out and then remove from the problem list by clicking on the  button.**



Example: You receive a documentation query for **Abscess** (based on EC notes or consult note) and the diagnosis was ruled out with imaging. Under the diagnosis **Abscess** on your note, state the diagnosis was ruled out with CT and the patient has **Cellulitis**. After signing your note, remove the diagnosis by clicking the  button to um-mark the diagnosis and remove it. It is not a chronic problem, so it will disappear from the problem list. If not already done, add the diagnosis of **Cellulitis** via the search box.

**For consulting services – It is not necessary to remove all other Diagnoses from your note, just address the diagnosis codes you are treating.**

Ex: Pulmonology Consult is only treating for **Asthma and Cough**. They will need to address these but do not need to remove or address the others.

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CHRONIC PROBLEMS AND DIAGNOSES

 **If a problem is listed as Chronic and this is not true, remove it as a chronic problem by Clicking on the  button.**

Example: If the patient has **Acute Post-Op Pain** listed as Chronic, ensure the  is marked and click the  button to un-mark the diagnosis and remove it from the chronic problem list.

**If a Chronic problem has been resolved, click on the word Resolve and this will file the**

 **problem to Past Medical History (Displays as Resolved Chronic Problems).**

Example: Patient is admitted for a **Burn** and has been seen in the clinic several times for follow up. We treat and heal the burn. He has scars from the **Burn**, but the **Burn** is resolved. Click **Resolve** to remove the diagnosis from the problem list and simultaneously file the diagnosis as a **Past Medical History** because the injury is an important event that has been resolved. Other examples would be pregnancies, some cancers, or kidney stones. Do not file a diagnosis as resolved unless it is important to the patient’s medical care for the remainder of their life. Diagnosis like cough, URI, UTI, leg pain, etc. should be removed by clicking the  button to un-mark the diagnosis and remove it entirely, these are not appropriate to be included on the **Past Medical History**.

 

