DELAWARE FAMILY CHILD CARE NETWORKS PILOT

Newark, Delaware

Opportunities Exchange

SPONSORING ORGANIZATIONS

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CONTACT PERSONS

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DATE PROGRAM/ ALLIANCE BEGAN

Alliance was launched in July, 2022

SERVICE DELIVERY AREA

Statewide.

POPULATION SERVED

There are currently 4 Networks, with 15-20 providers in each Network, serving the following areas: Sussex County, New Castle County, City of Wilmington and Kent County. Each Family Child Care provider may serve up to 6 children, plus 3 school-age children (before and after school). Large Family Child Care homes may serve up to to 12 children. Most of the children served by Network providers reside in low-income families.

SUMMARY OF APPROACH

Network participation is promoted through FCC Ambassadors, and provider voice is key. Participating FCC educators help decide which services are offered. Agreements are based on a Memorandum of Understanding (MOU). Each Network has a paid Coordinator, technology on-boarding support, and professional development.

Providers in the Delaware pilot chose to focus on automation first and, after demos from vendors, selected Brightwheel. The Networks plan to use Brightwheel for overall business management.

TECHNOLOGY PLATFORM(S) USED BY THE ALLIANCE

- Brightwheel

SERVICES PROVIDED

- IT support
- Training
- Accreditation/licensing/quality rating improvement supports
- Administrative support
- Teacher coaching

FUNDING

Funding source for Alliance startup: ARPA $$
Funding source for ongoing Alliance implementation: State public funding
Do Alliance members pay fees for services received? No
Do membership fees cover Hub cost of services? No

IMPACT

The Institute for Excellence in Early Childhood currently tracks the following data:

- Number of providers eligible to participate in publicly-sponsored programs (PSP), number of children served in PSP, provider understanding of PSP standards and rates of alignment with standards
- Provider perceptions of Network and satisfaction
- Professional, informational and social support for providers
- Provider self-efficacy, well-being, income and workflow
- Provider credentials (CDA)

November, 2022