About Pediatric Access Line

The Pediatric Access Line (PAL) was created to bridge the gap between the paucity of child & adolescent psychiatrists and the need for greater support for youth mental health. Our program is based upon the integrated consultation model, pioneered by Massachusetts’ Child Psychiatry Access Program (MCPAP) over 10 years ago.

The PAL program offers telephonic ‘curbside’ consultations between our child & adolescent psychiatrists and primary care clinicians. When indicated, we also provide one-time tele-video consultation to your patients to support you in diagnostic clarification and treatment planning.

All of our services are paid for through Mental Health Block Grant funding and are free to you and your patients.

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Working together for the kids and families of Nevada!
The Pediatric Access Line is a Nevada Department of Public and Behavioral Health Mental Health Block Grant funded project, administered by CPLC Nevada, Inc. in partnership with The Kirk Kerkorian School of Medicine at UNLV (KSOM) and the Center for Community Solutions (CCS). The PAL is a statewide program designed to build the capacity through expanding access of mental and behavioral health care for children, adolescents, and transitional age youth in Nevada.

**The program has the following components:**

1. **Access** for primary care providers statewide to our telephonic access line. The access line is staffed by our care coordinator team, as well as a cadre of child and adolescent psychiatrists.

2. Tele-video consultation for those youth deemed by the PAL team’s child psychiatrists as having diagnostic complexity and/or treatment needs which cannot be addressed via telephonic consultation with the primary care clinician.

3. Care coordination to help identify and refer to local mental health services that may benefit families.

**The PAL FAQ**

**Can I call the PAL to help with a mental health crisis?**

a. The PAL is NOT a crisis line. If you live in NV and are experiencing a mental/behavioral health crisis in a youth, contact the Mobile Crisis team at https://www.knowcrisis.com or call 911. The Pediatric Access Line provides child and adolescent psychiatry consultation to primary care providers in NV and is not a crisis line.

**I’m a pediatrician in NV. Can I just call the line and talk to a child & adolescent psychiatrist?**

a. Our PAL program requires enrollment, which is a brief, online process. Once you are enrolled, you can access PAL services Monday through Friday, 9-5.

**My patient needs to see a psychiatrist. Can I contact the PAL to get them seen?**

a. No. The PAL is a child psychiatrist to PCP consultative service, designed to support the PCP in managing the care for their patients within the primary care medical home. At this time, the PAL does not provide direct patient care service.

**Who is eligible to receive PAL services?**

a. PAL services are currently open for children/adolescents ages 0-25 (up to last day of 25th birthday). Either the child should reside in Nevada or the provider should practice within the state in order to be eligible for consultation or care coordination services.

**What you can tell a non-PCP provider:**

a. If the client/child/patient is seeing a PCP who you can connect with, please encourage them to call back and we will work with them.

**What if non-PCPs call the PAL line?**

a. At this time, the PAL consult line is for primary care providers (PCPs) and other prescribing providers within the PCP office treating children and adolescents.

**Support Care Coordination**

The PAL program offers the child and their family Support Coordination Services after the consult. Our Care Coordinator will connect with the family by email, phone, or text to share recommendations, referrals, and resources to ease the transition to the mental and behavioral health.