

# Dr. Death: Resources for Patients to Understand the Quality and Safety of Healthcare

## Hospital Information

Name of Resource	URL	Description	Notes
Centers for Medicare and Medicaid Services (CMS) Care Compare	<a href="https://www.medicare.gov/care-compare/?providerType=Hospital&amp;redirect=true">https://www.medicare.gov/care-compare/?providerType=Hospital&amp;redirect=true</a>	Assigns a 1-5 star rating to reflect a hospital's overall performance in quality. Also provides scores on over 50 measures of quality and patient safety.	<ul style="list-style-type: none"> <li>Government-sponsored</li> <li>Ratings and scores are based primarily on Medicare data, so provides information on almost all acute care hospitals</li> </ul>
Informed Patient Institute	<a href="https://www.informedpatientinstitute.org/index.php">https://www.informedpatientinstitute.org/index.php</a>	Links to report cards for hospitals, doctors, and nursing homes	<ul style="list-style-type: none"> <li>Not-for-profit organization</li> <li>Stopped making updates to the list of report cards in 2019</li> </ul>
Leapfrog Hospital Safety Grade	<a href="https://www.hospitalsafetygrade.org/">https://www.hospitalsafetygrade.org/</a>	Provides an overall hospital grade of A through F, based on 27 measures of patient safety	<ul style="list-style-type: none"> <li>Not-for-profit organization</li> <li>Focuses on hospital performance in patient safety areas such as infections, surgical complications, error prevention practices, and staffing</li> <li>Uses publicly reported hospital data to calculate the grade, allowing for almost all acute care hospitals to receive a grade</li> </ul>
Leapfrog Hospital Survey	<a href="https://www.leapfroggroup.org/">https://www.leapfroggroup.org/</a>	Provides information on hospitals' performance on key measures of quality and patient safety	<ul style="list-style-type: none"> <li>Not-for-profit organization</li> <li>Reports out hospital performance on a wide range of areas of care</li> <li>Survey is voluntarily completed by hospitals, so not all hospitals choose to participate</li> </ul>
Society of Thoracic Surgeons (STS) Public Reporting	<a href="https://publicreporting.sts.org/">https://publicreporting.sts.org/</a>	Provides performance data on eight cardiac procedures	<ul style="list-style-type: none"> <li>Not-for-profit organization</li> <li>Performance data are reported at both the hospital- and physician group-level</li> </ul>
State-specific sites		Many states have their own websites that report quality and safety data for hospitals in their state	<p>Examples:</p> <ul style="list-style-type: none"> <li>Cal Hospital Compare (CalHospitalCompare.org – Your guide to quality hospitals in California)</li> <li>Maryland Health Care Commission (Maryland Health Care Commission)</li> </ul>
The Joint Commission Quality Check	<a href="https://www.qualitycheck.org/">https://www.qualitycheck.org/</a>	Provides data on a hospital's emergency department and childbirth practices	<ul style="list-style-type: none"> <li>Not-for-profit organization</li> <li>Data are limited to two specific areas of care in the hospital</li> <li>Difficult to compare hospitals to each other</li> </ul>
US News and World Report's Best Hospitals	<a href="https://health.usnews.com/best-hospitals">https://health.usnews.com/best-hospitals</a>	Ranks hospitals across numerous adult and pediatric specialties at the national, state, and regional levels.	<ul style="list-style-type: none"> <li>For-profit organization</li> <li>Highlights the better performing hospitals</li> <li>Does not provide scores for smaller hospitals</li> <li>Hospitals can pay to advertise their rankings on the website</li> </ul>

# Dr. Death: Resources for Patients to Understand the Quality and Safety of Healthcare

## Physician Information

Name of Resource	URL	Description	Notes
<a href="https://abouthealthtransparency.org">Abouthealthtransparency.org</a>	<a href="https://abouthealthtransparency.org/report-card-directory/">https://abouthealthtransparency.org/report-card-directory/</a>	Links to report cards on quality, pricing, and consumer satisfaction	<ul style="list-style-type: none"> <li>• Not-for-profit organization</li> <li>• Provides links to national- and state-specific report cards</li> </ul>
Centers for Medicare and Medicaid Services (CMS) Care Compare	<a href="https://www.medicare.gov/care-compare/?providerType=Hospital&amp;redirect=true">https://www.medicare.gov/care-compare/?providerType=Hospital&amp;redirect=true</a>	Provides basic information on physician specialties, hospital affiliations, and their education/training	<ul style="list-style-type: none"> <li>• Government-sponsored</li> <li>• Provides limited information on physicians' quality of care</li> </ul>
Consumers' Checkbook- Doctors	<a href="https://www.checkbook.org/national/doctors/ratings">https://www.checkbook.org/national/doctors/ratings</a>	Provides information on physicians across 53 metropolitan areas and 38 specialty fields	<ul style="list-style-type: none"> <li>• Not-for-profit organization</li> <li>• Requires a paid subscription</li> <li>• Based on physician surveys nominating top peer physicians</li> <li>• Patient ratings are provided for primary care physicians only in those areas where Consumers' Checkbook magazine is published</li> </ul>
DocInfo Physician Profile Report	<a href="https://www.docinfo.org/">https://www.docinfo.org/</a>	Provides information on physicians' licenses, certifications, and disciplinary actions	<ul style="list-style-type: none"> <li>• Does not provide information on physicians' quality of care</li> </ul>
National Committee for Quality Assurance (NCQA) Health Care Providers Report Cards	<a href="https://reportcards.ncqa.org/#/">https://reportcards.ncqa.org/#/</a>	Identifies physicians who comply with NCQA requirements in making care more patient-centered	<ul style="list-style-type: none"> <li>• Not-for-profit organization</li> <li>• Provides information on physicians and physician practices that meet standards for patient-centeredness and diabetes and stroke care</li> </ul>
ProPublica Surgeon Scorecard	<a href="https://projects.propublica.org/surgeons/?utm_source=et&amp;utm_medium=email&amp;utm_campaign=dailynewsletter&amp;utm_content=&amp;utm_name">https://projects.propublica.org/surgeons/?utm_source=et&amp;utm_medium=email&amp;utm_campaign=dailynewsletter&amp;utm_content=&amp;utm_name</a>	Provides surgeon performance scores across eight common elective surgical procedures	<ul style="list-style-type: none"> <li>• Not-for-profit organization</li> <li>• Provides surgeon-specific information about surgical volume and complication rates</li> <li>• Also provides information on hospitals' surgical performance</li> <li>• Uses only Medicare data to derive its scores</li> </ul>
Society of Thoracic Surgeons (STS) Public Reporting	<a href="https://publicreporting.sts.org/">https://publicreporting.sts.org/</a>	Provides performance data on eight cardiac procedures	<ul style="list-style-type: none"> <li>• Not-for-profit</li> <li>• Performance data are reported at both the hospital- and group-level</li> </ul>