



RESOURCES FOR SHELTER WORKERS  
PROVIDING SERVICES TO FIRST NATIONS WOMEN

RESSOURCES À L'INTENTION DES INTERVENANTES  
DES CENTRES D'HÉBERGEMENT DESTINÉS  
AUX FEMMES DES PREMIÈRES NATIONS

## **National Aboriginal Circle Against Family Violence (NACAFV)**

*Advocates for and supports shelters by providing practical training, culturally appropriate resources and opportunities to network in a supportive environment.*

*Document written by Celeste McKay, Celeste McKay Consulting Inc.*

*Graphic Design by Anouk Cree, Cree Communications*



## **Cercle national Autochtone contre la violence familiale (CNACVF)**

*Défend et soutient les centres d'hébergement en offrant de la formation pratique, des ressources culturellement adaptées et des occasions de réseautage dans un environnement favorable.*

*Rédaction anglaise par Celeste McKay, Celeste McKay Consulting Inc.*

*Design graphique par Anouk Cree, Cree Communications.*

# Resources for Shelter Workers Providing Services to First Nations Women\*

This document is intended for the use of shelter workers who provide services to First Nations women in Canada. The document is organized with federal resources first, and then alphabetically by province and territory. For each province and territory, the resources are organized as follows:

## **Legal Services**

- i) Legal Aid offices, which provide free legal services to those with low incomes (including Indigenous legal aid clinics);
- ii) Law Society offices, which provide a directory of lawyers in that province or territory; and
- iii) Legal advocacy organizations.

## **Provincial or Territorial Government Services**

- i) Victim Services offices, which are provincial or territorial government services for victims of crimes engaging with the justice system;
- iii) Income Support offices for inquiries about provincial or territorial income support;
- iv) Provincial or territorial housing services;
- v) Child welfare offices.

**Indigenous and Northern Affairs Canada regional branches** for inquiries related to status under the Indian Act or band membership.

**Provincial or Territorial Human Rights Commissions** for information on how to file a human rights complaint under provincial or territorial jurisdiction.

## **General Resources**



# Ressources à l'intention des intervenantes des centres d'hébergement qui fournissent des services aux femmes des Premières nations

Le présent document est destiné aux intervenantes des centres d'hébergement qui fournissent des services aux femmes des Premières nations au Canada. Les ressources fédérales sont présentées en premier lieu. On retrouve ensuite les ressources provinciales et territoriales. Les provinces et territoires sont présentés en ordre alphabétique. Ces ressources sont organisées comme suit :

## **Services juridiques**

- i) Bureaux d'aide juridique qui fournissent des services juridiques gratuits aux personnes à faible revenu (y compris les cliniques autochtones d'aide juridique)
- ii) Bureaux du barreau qui fournissent un répertoire des avocats de la province ou du territoire
- iii) Organismes de défense juridique.

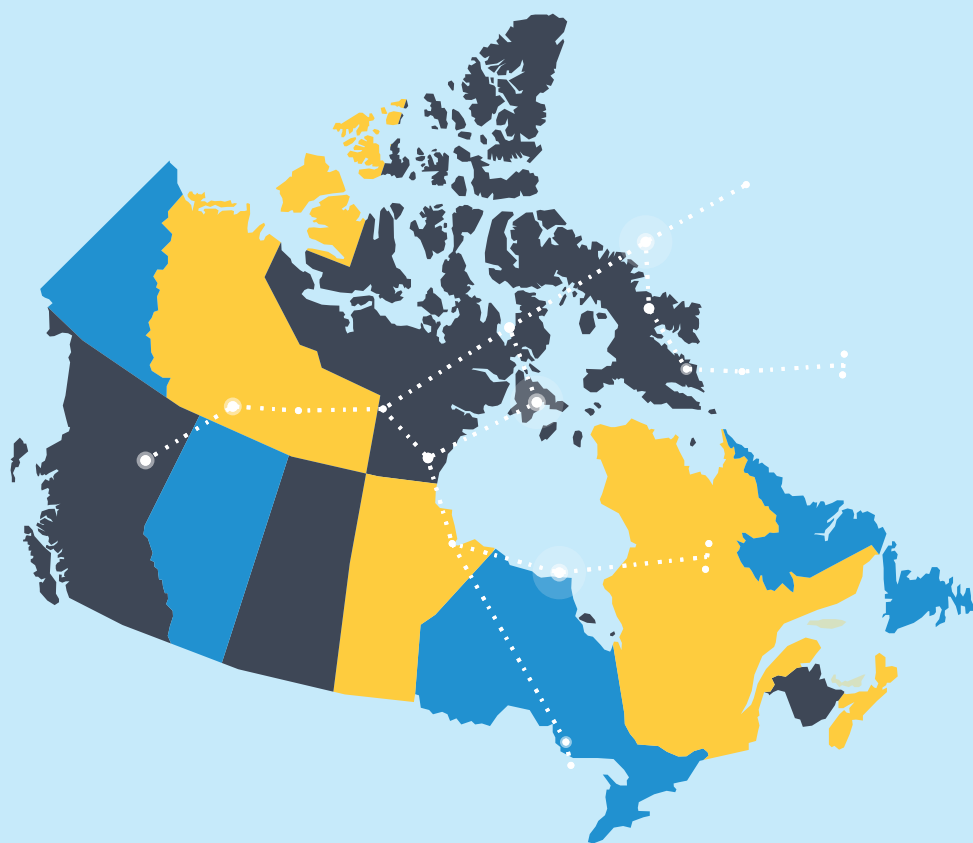
## **Services offerts par les gouvernements provinciaux ou territoriaux**

- i) Bureaux de services aux victimes. Services offerts par les gouvernements provinciaux ou territoriaux aux victimes d'actes criminels qui ont recours au système de justice pénale
- ii) Bureaux de soutien du revenu où on peut se renseigner sur le système de soutien du revenu provincial ou territorial
- iii) Services de logement provinciaux ou territoriaux;
- iv) Bureaux de protection de l'enfance

**Bureaux régionaux d'Affaires autochtones et du Nord Canada** où on peut se renseigner sur le statut en vertu de la Loi sur les Indiens ou l'adhésion à une bande.

**Commissions des droits de la personne provinciales ou territoriales** où on peut se renseigner sur la façon de présenter une plainte à l'échelon provincial ou territorial.

## **Ressources générales**



National Resources  
Ressources nationales

# I. National Resources\*

## **Centre of Excellence for Matrimonial Real Property**

### **National Aboriginal Land Managers Association**

10124 Mississauga Street  
Curve Lake, ON K0L 1R0

Telephone: 1-844-657-9992 or 1-705-657-9992

Email: [info@coemrp.ca](mailto:info@coemrp.ca)

Website: [www.coemrp.ca](http://www.coemrp.ca)

## **Office of the Federal Ombudsman for Victims of Crime**

### **Office of the Federal Ombudsman for Victims of Crime**

P.O. Box 55037  
Ottawa, ON K1P 1A1

Telephone: 1-866-481-8429

Outside of Canada: 613-954-1651

Fax: 613-941-3498

TTY: 1-877-644-8385

Email: [victimfirst@ombudsman.gc.ca](mailto:victimfirst@ombudsman.gc.ca)

## **Indigenous and Northern Affairs Public Enquiries Contact Centre**

### **Indigenous and Northern Affairs Canada**

Terrasses de la Chaudière  
10 Wellington, North Tower  
Gatineau, QC J8X 4B3

Telephone: 1-800-567-9604

Fax: 1-866-817-3977

Email: [InfoPubs@aadnc-aandc.gc.ca](mailto:InfoPubs@aadnc-aandc.gc.ca)

TTY: 1-866-553-0554

Website: <https://www.aadnc-aandc.gc.ca>

(\*version française à la page 8)



## Canadian Human Rights Commission

### Canadian Human Rights Commission

344 Slater Street, 8th Floor  
Ottawa, Ontario K1A 1E1

### National Call Centre

Toll Free: 1-888-214-1090  
Fax: 613-996-9661  
TTY: 1-888-643-3304

### National Aboriginal Initiative

175 Hargrave Street, Room 750  
Winnipeg, MB R3C 3R8

Telephone: 204-983-2189  
Toll Free: 1-866-772-4880  
Fax: 204-983-6132  
TTY: 1-866-772-4840  
Website: <http://www.chrc-ccdp.ca>



# I. Ressources nationales

## **Centre d'excellence en matière de biens immobiliers matrimoniaux**

### **Association nationale des gestionnaires des terres autochtones**

10124, rue Mississauga  
Curve Lake, ON K0L 1R0

Telephone: 1-844-657-9992 or 1-705-657-9992

Email: [info@coemrp.ca](mailto:info@coemrp.ca)

Website: [www.coemrp.ca](http://www.coemrp.ca)

## **Bureau de l'ombudsman fédéral des victimes d'actes criminels**

### **Office of the Federal Ombudsman for Victims of Crime**

C. P. 55037  
Ottawa, ON K1P 1A1

Téléphone sans frais : 1-866-481-8429

À l'extérieur du Canada : 613-954-1651

Télécopieur : 613-941-3498

ATS : 1-877-644-8385

Courriel : [victimsdabord@ombudsman.gc.ca](mailto:victimsdabord@ombudsman.gc.ca)

## **Centre de contacts de renseignements du public d'Affaires autochtones et du Nord Canada**

### **Affaires autochtones et du Nord Canada**

Terrasses de la Chaudière  
10, rue Wellington, Tour Nord  
Gatineau, QC J8X 4B3

Téléphone : 1-800-567-9604

Télécopieur : 1-866-817-3977

Courriel : [InfoPubs@aadnc-aandc.gc.ca](mailto:InfoPubs@aadnc-aandc.gc.ca)

ATS : 1-866-553-0554

Site web : <https://www.aadnc-aandc.gc.ca>





## Commission canadienne des droits de la personne

### Commission canadienne des droits de la personne

344, rue Slater, 8e étage  
Ottawa, Ontario K1A 1E1

### Centre d'appels national :

Numéro sans frais : 1-888-214-1090  
Télécopieur : 613-996-9661  
ATS : 1-888-643-3304

### Initiative nationale autochtone

175, rue Hargrave, bureau 750  
Winnipeg, MB R3C 3R8

Téléphone : 204-983-2189  
Numéro sans frais : 1-866-772-4880  
Télécopieur : 204-983-6132

ATS : 1-866-772-4840  
Site web : <http://www.chrc-ccdp.ca>



A series of 30 horizontal gray lines, evenly spaced, filling the page for writing.





Alberta

## II. Alberta

### Legal Services

#### **Legal Aid Alberta**

Revillon Building, Suite 600  
10320 102 Avenue  
Edmonton, AB T5J 4A1

Telephone: 1-866-845-3425  
Email: [lsc@legalaid.ab.ca](mailto:lsc@legalaid.ab.ca)  
Website: <http://www.legalaid.ab.ca/>

1100 Dominion Centre  
665 – 8 Street SW  
Calgary, AB T2P 3K7

Telephone: 1-866-845-3425  
Email: [lsc@legalaid.ab.ca](mailto:lsc@legalaid.ab.ca)  
Website: <http://www.legalaid.ab.ca/>

#244 Lethbridge Centre  
200 4 Avenue South  
Lethbridge, AB T1J 4C9

Telephone: 1-866-845-3425  
Email: [lsc@legalaid.ab.ca](mailto:lsc@legalaid.ab.ca)  
Website: <http://www.legalaid.ab.ca/>

200 I Building  
4802 Avenue  
Red Deer, AB T4N 4H3

Telephone: 1-866-845-3425  
Email: [lsc@legalaid.ab.ca](mailto:lsc@legalaid.ab.ca)  
Website: <http://www.legalaid.ab.ca/>

#### **The Law Society of Alberta**

Suite 500  
919 11th Avenue SW  
Calgary, AB T2R 1P3

Telephone: 403-229-4700  
Toll-free 1-800-661-9003  
Website: <http://www.lawsociety.ab.ca/>



## Provincial Government Services

### Edmonton Police Service Victim Services

Division	Telephone
Northeast	(780) 426-8160
Southeast	(780) 426-8263
Southwest	(780) 426-8363
West	(780) 426-8060
Downtown	(780) 421-2760
Administration	(780) 421-2217
Court preparation	(780) 496-8656

Website: <http://www.edmontonpolice.ca/CommunityPolicing/FamilyProtection/VictimServices.aspx>

### Calgary Police Service Victims of Crime

Telephone: 403-428-8398

Toll-free: 1-888-327-7828

Website: <http://www.calgary.ca/cps/Pages/Community-programs-and-resources/Victims-of-crime/Victim-Assistance-Support-Team.aspx>

### Income Support

24-hour Emergency Income Support Contact Centre

Telephone: 780-644-5135 (Edmonton Area)

Toll-free: 1-866-644-5135

Email: [hs.iscc@gov.ab.ca](mailto:hs.iscc@gov.ab.ca)

### Alberta Supports Contact Centre

Telephone: 780-644-9992 (Edmonton Area)

Toll-free: 1-877-644-9992

Email: [hs.ascc@gov.ab.ca](mailto:hs.ascc@gov.ab.ca)

Website: <http://www.humanservices.alberta.ca/financial-support/689.html>

### Access to Affordable Housing

Real Estate and Housing Services

Sustainable Development

11th Floor, 10250 - 101 Street

Edmonton, AB T5J 3P4

Telephone: 311

Outside Edmonton: 780-442-5311

Website: [http://www.edmonton.ca/programs\\_services/housing/where-to-access-affordable-housing.aspx](http://www.edmonton.ca/programs_services/housing/where-to-access-affordable-housing.aspx)



## **Child Protective Services**

Child Abuse Hotline: 1-800-387-KIDS (5437)

Telephone: 780-644-9992 (Edmonton Area)

Toll-free: 1-877-644-9992

Fax: 780-422-9681

Email: [hs.ascc@gov.ab.ca](mailto:hs.ascc@gov.ab.ca)

Website: <http://www.humanservices.alberta.ca/abuse-bullying/17182.html>

## **Indigenous and Northern Affairs Canada: Alberta Region**

### **Indigenous and Northern Affairs Alberta Region Head Office**

630 Canada Place

9700 Jasper Avenue

Edmonton, AB T5J 4G2

Telephone: 780-495-2773

Fax: 780-495-4088

Website: <https://www.aadnc-aandc.gc.ca/eng/1100100020655/1100100020659>

## **Alberta Human Rights Commission**

### **Northern Regional Office**

800 - 10405 Jasper Avenue NW

Edmonton, AB T5J 4R7

Telephone: Confidential Inquiry Line 780-427-7661

Fax: 780-427-6013

TTY: 780-427-1597

Toll-free within Alberta: 1-800-232-7215

### **Southern Regional Office**

200 J.J. Bowlen Building

620 - 7 Avenue SW

Calgary, AB T2P 0Y8

Telephone: Confidential Inquiry Line 403-297-6571

Fax: 403-297-6567

TTY: 403-297-5639

Website: <http://www.albertahumanrights.ab.ca/about/contact.asp>





British Columbia

## III. British Columbia

### Legal Services

#### **Legal Services Society**

LSS Call Centre (legal aid applications)  
Greater Vancouver: 604-408-2172  
Outside Greater Vancouver: 1-866-577-2525  
LSS Administration (general inquiries only)  
400 – 510 Burrard Street  
Vancouver, BC V6C 3A8  
Telephone: 604-601-6000  
Website: <http://www.legalaid.bc.ca/>

#### **Aboriginal Legal Aid British Columbia**

<http://aboriginal.legalaid.bc.ca/>

#### **The Law Society of British Columbia**

845 Cambie Street  
Vancouver, BC V6B 4Z9  
  
Telephone: 604-669-2533  
Toll-free: 1-800-903-5300  
Fax: 604-669-5232  
TTY: 604-443-5700

### Provincial Government Services

#### **Victim Services and Crime Prevention**

302-815 Hornby Street  
Vancouver, BC V6Z 2E6  
  
Telephone: 604-660-5199  
Fax: 604 660-5340

#### **Income Assistance**

Telephone: 1-866-866-0800  
Visit: <http://www2.gov.bc.ca/gov/content/family-social-supports/income-assistance/access-services> to find your local office.

#### **Housing Services**

Access to affordable housing:  
<http://www.bchousing.org/Initiatives/Providing>  
<http://www.bchousing.org/Initiatives/Providing/Subsidized>





## **Child Protection Services**

Telephone: 1-800-663-9122

<http://www2.gov.bc.ca/gov/content/safety/public-safety/protecting-children>

## **Indigenous and Northern Affairs Canada: British Columbia Region**

1138 Melville Street, Suite 600  
Vancouver, BC V6E 4S3

Telephone: 1-800-567-9604

Fax: 1-866-817-3977

TTY: (toll-free) 1-866-553-0554

E-mail: [Infopubs@aandc-aadnc.gc.ca](mailto:Infopubs@aandc-aadnc.gc.ca)

Website: <https://www.aadnc-aandc.gc.ca/eng/1100100021003/1100100021007>

## **British Columbia Human Rights Tribunal**

1170 - 605 Robson Street  
Vancouver, BC V6B 5J3

Telephone: 604-775-2000

Toll-free: 1-888-440-8844

Fax: 604-775-2020

TTY: 604 775-2021

Email: [BCHumanRightsTribunal@gov.bc.ca](mailto:BCHumanRightsTribunal@gov.bc.ca)

Website: <http://www.bchrt.bc.ca/>

## **General Resources**

### **Family Law in BC**

Resource outlining the basics of family law.

<http://www.familylaw.lss.bc.ca/resources/pdfs/pubs/Family-Law-in-BC-Quick-Reference-Tool-eng.pdf>







Manitoba

## IV. Manitoba

### Legal Services

#### **Legal Aid Manitoba**

Application Centre  
100 - 287 Broadway  
Winnipeg, MB R3C 0R9

Telephone: 204-985-8500  
Toll-free: 1-800-261-2960  
Fax: 204-949-9216  
Website: <http://www.legalaid.mb.ca/>

#### **Administration Office**

4th Floor - 287 Broadway  
Winnipeg, MB R3C 0R9

Telephone: 204-985-8500  
Toll-free: 1-800-261-2960  
Fax: 204-944-8582  
Website: <http://www.legalaid.mb.ca/>

#### **Brandon Area Office**

236 - 11th Street  
Brandon, MB R7A 4J6

Telephone: 204-729-3492  
Toll-free: 1-800-766-2148  
Fax: 204-726-1732  
Website: <http://www.legalaid.mb.ca/>

#### **Parklands Area Office**

138 1st Ave. S.W. Unit A  
Dauphin, MB R7N 1S2

Telephone: 204-622-4666  
Toll-free: 1-877-622-4660  
Fax: 204-622-4679  
Website: <http://www.legalaid.mb.ca/>

### **Northern Area Office**

P.O. Box 4062  
1 - 236 Edwards Avenue  
The Pas, MB R9A 1S6  
Telephone: 204-627-4837  
Toll-free: 1-855-787-0694  
Fax: 204-627-4840  
Website: <http://www.legalaid.mb.ca/>

### **Northern Area Office**

2nd Floor, 3 Station Road  
Thompson, MB R8N 0N3  
Telephone: 204-677-1224  
Fax: 204-677-1347  
Website: <http://www.legalaid.mb.ca/>

### **The Law Society of Manitoba**

219 Kennedy Street  
Winnipeg, MB R3C 1S8  
Telephone: 204-942-5571  
Website: <http://www.lawsociety.mb.ca/>

## **Provincial Government Services**

### **Victims of Crime/ Manitoba Justice**

Toll-free: 1-866-484-2846  
Website: <https://www.gov.mb.ca/justice/victims/>

### **Regional Offices:**

Winnipeg	204-945-6851
<a href="#">Selkirk</a>	<a href="#">204-785-5213</a>
Portage la Prairie	204-239-3378
<a href="#">Morris</a>	<a href="#">204-746-8249</a>
Brandon	204-726-6515
<a href="#">Dauphin</a>	<a href="#">204-622-5080</a>
The Pas	204-627-8483
<a href="#">Thompson</a>	<a href="#">204-677-6368</a>



## **Employment and Income Assistance**

EIA Centralized Services  
1-111 Rorie Street  
Winnipeg, MB R3B 3N1

Telephone: Winnipeg 204-945-0183 Rural 1-866-559-6778  
Email: [eia@gov.mb.ca](mailto:eia@gov.mb.ca)  
Website: <http://www.gov.mb.ca/jec/eia/>

## **Housing Services**

352 Donald Street  
Winnipeg, MB R3B 2H8

Telephone: 204-945-4663  
Toll-free: 1-800-661-4663  
Fax: 204-948-2013  
Email: [housing@gov.mb.ca](mailto:housing@gov.mb.ca)

## **Child and Family Services**

Telephone: 1-866-345-9241  
Website: <http://www.gov.mb.ca/fs/childfam/>

## **Indigenous and Northern Affairs Canada: Manitoba Region**

365 Hargrave Street,  
Winnipeg, MB R3B 3A3

Telephone: 204-983-4928  
Toll-free: 1-800-567-9604  
Fax: 1-866-817-3977  
TTY: 1-866-553-0554  
Website: [www.aandc-aadnc.gc.ca](http://www.aandc-aadnc.gc.ca)



## **Manitoba Human Rights Commission**

700-175 Hargrave Street  
Winnipeg, MB R3C 3R8

Telephone: 204-945-3007  
Fax: 204-945-1292

341-340 Ninth Street  
Brandon, MB R7A 6C2

Telephone: 204-726-6261  
Fax: 204-726-6035  
Toll-free: 1-888-884-8681  
TTY: 1-888-897-2811  
Email: [hrc@gov.mb.ca](mailto:hrc@gov.mb.ca)  
Website: [www.manitobahumanrights.ca](http://www.manitobahumanrights.ca)

### **General Services**

#### **Family Law in Manitoba (2014)**

Resource guide explaining basic legal procedures of family law in Manitoba.

<https://www.gov.mb.ca/justice/family/law/pubs/familylawbooklet2014.pdf>

#### **The Eagle Urban Transition Centre**

Telephone: 204-954-3050







New Brunswick

# V. New Brunswick

## Legal Services

### **New Brunswick Legal Aid Services Commission**

500 Beaverbrook Court, Suite 501  
Fredericton NB E3B 5X4

Telephone: 506-444-2776

Fax: 506-462-2290

Email: [info@legalaid.nb.ca](mailto:info@legalaid.nb.ca)

Website: <http://legalaid.nb.ca/en/index.php>

### **Law Society of New Brunswick**

68 Avonlea Court  
Fredericton, NB E3C 1N8

Telephone: 506-458-8540 or 506-451-1421

Email: [general@lawsociety-barreau.nb.ca](mailto:general@lawsociety-barreau.nb.ca)

Website: <http://lawsociety-barreau.nb.ca/en/>

## Provincial Government Services

### **Victims of Crime/Justice and Public Safety**

Fredericton Regional Centre  
P. O. Box 6000  
Fredericton, NB E3B 5H1

Telephone: 506-453-3992

Fax: 506-457-7228

Email: [DPS-MSP.Information@gnb.ca](mailto:DPS-MSP.Information@gnb.ca)

Email: [http://www2.gnb.ca/content/gnb/en/departments/public\\_safety.html](http://www2.gnb.ca/content/gnb/en/departments/public_safety.html)

### **Social Assistance**

Sartain MacDonald Building  
P. O. Box 6000  
Fredericton, NB E3B 5H1

Telephone: 506-453-2001

Fax: 506-453-2164

Email : [sd-ds@gnb.ca](mailto:sd-ds@gnb.ca)

Website: <http://www.gnb.ca/socialdevelopment>



## **Housing Services**

Sartain MacDonald Building  
P. O. Box 6000  
Fredericton, NB E3B 5H1

Telephone: 506-453-2001  
Fax: 506-453-2164  
Email : [sd-ds@gnb.ca](mailto:sd-ds@gnb.ca)  
Website: <http://www.gnb.ca/socialdevelopment>

## **Child Protection**

Telephone: 1-888-992-2873  
Website: [http://www2.gnb.ca/content/gnb/en/services/services\\_renderer.9355.Child\\_Protection.html](http://www2.gnb.ca/content/gnb/en/services/services_renderer.9355.Child_Protection.html)

## **Indigenous and Northern Affairs Canada: Atlantic Region**

Atlantic Regional Office  
P.O. Box 160  
40 Havelock Street  
Amherst, NS B4H 3Z3

Telephone: 1-800-567-9604  
Fax: 902-661-6237  
Website: <https://www.aadnc-aandc.gc.ca/eng/1100100016942/1100100016946>

## **New Brunswick Human Rights Commission**

Barry House  
P. O. Box 6000  
Fredericton, NB E3B 5H1

Telephone: 506-453-2301  
Toll Free: 1-888-471-2233  
Email: [hrc.cdp@gnb.ca](mailto:hrc.cdp@gnb.ca)  
Website: <http://www.gnb.ca/hrc-cdp/index-e.asp>







Newfoundland & Labrador

# VI. Newfoundland and Labrador

## Legal Services

### **Newfoundland & Labrador Legal Aid Commission**

Suite 300, 251 Empire Ave  
St. John's, NL A1C 3H9

Telephone: 709-753-7860  
Toll-free: 1-800-563-9911  
Fax: 709-753-7851  
Email: [nlac@legalaid.nl.ca](mailto:nlac@legalaid.nl.ca)  
Website: <http://www.legalaid.nl.ca/index.html>

### **The Law Society of Newfoundland and Labrador**

196-198 Water Street  
PO Box 1028  
St. John's, NL A1C 5M3

Telephone: 709-722-4740  
Fax: 709-722-8902  
Email: [thelawsociety@lawsociety.nf.ca](mailto:thelawsociety@lawsociety.nf.ca)  
Website: <http://www.lawsociety.nf.ca/>

## Provincial Government Services

### **Victims Services Program**

Provincial Office  
4th Floor, East Block  
Confederation Building  
P.O. Box 8700  
St. John's, NL A1B 4J6

Telephone: 709-729-7970  
Fax: 709-729-5100  
Email: [victimservices@gov.nl.ca](mailto:victimservices@gov.nl.ca)  
Website: <http://www.victimfirst.gc.ca/serv/spt-spt.html#NL>

### **Avalon**

Department of Advanced Education and Skills  
Telephone: 1-877-729-7888  
TTY: 1-877-292-4205  
Email: [aes@gov.nl.ca](mailto:aes@gov.nl.ca)  
Website: <http://www.aes.gov.nl.ca/income-support/index.html>

### **Central**

Department of Advanced Education and Skills  
Telephone: 1-888-632-4555  
TTY: 1-877-292-4205  
Email: [aes@gov.nl.ca](mailto:aes@gov.nl.ca)  
Website: <http://www.aes.gov.nl.ca/income-support/index.html>



## **Western**

Department of Advanced Education and Skills  
Telephone: 1-866-417-4753  
TTY: 1-877-292-4205  
Email: [aes@gov.nl.ca](mailto:aes@gov.nl.ca)  
Website: <http://www.aes.gov.nl.ca/income-support/index.html>

## **Labrador**

Department of Advanced Education and Skills  
Telephone: 1-888-773-9311  
TTY: 1-877-292-4205  
Email: [aes@gov.nl.ca](mailto:aes@gov.nl.ca)  
Website: <http://www.aes.gov.nl.ca/income-support/index.html>

## **Housing Services**

Newfoundland and Labrador Housing Corporation Headquarters  
Sir Brian Dunfield Building  
2 Canada Drive  
P.O. Box 220  
St. John's, NL A1C 5J2  
  
Telephone: (709) 724-3000  
Website: <http://www.nlhc.nl.ca/default.html>

## **Child Protection Services**

### **Department of Child, Youth and Family Services**

P.O. Box 8700  
St. John's, NL A1B 4J6  
Telephone: 709-729-0760  
TTY: 1-855-729-2044  
Website: <http://www.gov.nl.ca/cyfs/childprotection.html>

## **Indigenous and Northern Affairs Canada: Atlantic Region**

Atlantic Regional Office  
P.O. Box 160  
40 Havelock Street  
Amherst, NS B4H 3Z3  
  
Telephone: 1-800-567-9604  
Fax: (902) 661-6237  
Website: <https://www.aadnc-aandc.gc.ca/eng/1100100016942/1100100016946>

## **Newfoundland and Labrador Human Rights Commission**

The Beothuk Building  
21 Crosbie Place  
P.O. Box 8700  
St. John's, NL A1B 4J6  
  
Telephone: 709-729-2709  
Toll-free: 1-800-563-5808  
Fax: 709-729-0790  
[humanrights@gov.nl.ca](mailto:humanrights@gov.nl.ca)  
<http://www.justice.gov.nl.ca/hrc/index.html>







Nova Scotia

## VII. Nova Scotia

### Legal Services

#### **Nova Scotia Legal Aid**

1701 Hollis Street, Suite 920  
Halifax, NS B3J 3M8

Telephone: 902-420-6578  
Toll-free: 1-877-420-6578  
Website: <https://www.nslegalaid.ca/>

#### **Legal Information Society of Nova Scotia**

Telephone: 1 800 665-9779  
Website: <http://www.legalinfo.org/>

#### **Nova Scotia Barristers' Society**

Cogswell Tower  
800-2000 Barrington Street  
Halifax NS B3J 3K1

Telephone: 902-422-1491  
Website: <http://nsbs.org/>

### Provincial Government Services

#### **Victims Services Program**

Victim Services Head Office  
P. O. Box 7  
Halifax, NS B3J 2L6

Telephone: 902-424-3309  
Fax: 902-424-2056  
Toll-free: 1-888-470-0773  
[http://novascotia.ca/just/victim\\_services/programs.asp](http://novascotia.ca/just/victim_services/programs.asp)

277 Pleasant Street  
Dartmouth, NS B2Y 4B7  
Telephone: 902-424-3307

49 Cornwallis Street  
Kentville, NS B4N 2E3  
Telephone: 902-679-6201  
Toll-free: 1-800-565-1805

115 MacLean Street, 2nd Floor  
New Glasgow, NS B2H 4M5  
Telephone: 902-755-7110  
Toll-free: 1-800-565-7912



136 Charlotte Street, 4th Floor, Suite 9  
Sydney, NS B1P 1C3  
Telephone: 902-563-3655  
Toll-free: 1-800-565-0071

### **Income Assistance**

Nova Scotia Department of Community Services  
5675 Spring Garden Road  
Halifax, NS B3J 1H1  
Telephone: 1-877-424-1177  
Website: [http://novascotia.ca/coms/employment/income\\_assistance/](http://novascotia.ca/coms/employment/income_assistance/)

### **Housing Services**

Eastern Region  
Provincial Building  
360 Prince Street  
Sydney, NS B1P 5L1

Telephone: 902-563-2120  
Toll-free: 1-800-567-2135  
Fax: 902-563-2370

### **Northern Region**

161 Terra Cotta Drive  
New Glasgow, NS B2H 6B6  
Telephone: 902-755-5065  
Toll-free: 1-800-933-2101  
Fax: 902-752-7133

Truro Office  
60 Lorne Street  
Truro, NS B2N 3K3  
Telephone: 902-893-5999  
Fax: 902-893-5609

Amherst Office  
201-2628 Prince Arthur Street  
PO Box 486  
Amherst, NS B4H 3Z5  
Telephone: 902-667-1161  
Fax: 902-667-1594

### **Central Region**

2131 Gottingen Street  
P.O. Box 2462  
Halifax, NS B3J 3E4  
Telephone: 902-424-5110  
Toll-free: 1-800-774-5130  
Fax: 902-424-2091



## **Western Region**

101 Magee Drive  
P.O. Box 1000  
Middleton, NS B0S 1P0  
Telephone: 902-825-3481  
Toll Free: 1-800-564-3483  
Fax: 902-825-6560

## **District Office**

Provincial Building  
99 High Street  
Bridgewater, NS B4V 1V8  
Telephone: 902-543-7336  
Toll-free: 1-800-278-2144  
Fax: 902-527-1357

## **Child Welfare**

Nova Scotia Department of Community Services  
5675 Spring Garden Road  
Halifax, NS B3J 1H1  
Telephone: 902-424-3202  
Fax: 902-424-0708  
Website: <http://novascotia.ca/coms/departement/contact/ChildWelfareServices.html>

## **Indigenous and Northern Affairs Canada: Atlantic Region**

### **Atlantic Regional Office**

P.O. Box 160  
40 Havelock Street  
Amherst, NS B4H 3Z3  
  
Telephone: 1-800-567-9604  
Fax: 902-661-6237  
Website: <https://www.aadnc-aandc.gc.ca/eng/1100100016942/1100100016946>

### **Nova Scotia Human Rights Commission**

5657 Spring Garden Road  
Halifax, NS B3J 1H1  
  
Toll-free: 1-877-269-7699  
Website: <https://humanrights.novascotia.ca/>



## **Provincial Building**

360 Prince Street  
Sydney, NS B1P 5L1

Telephone: 902-563-2142

Toll-free: 1-877-269-7699

Fax: 902-563-5613

Website: <https://humanrights.novascotia.ca/>

84 Warwick St.  
Digby, NS B0V 1A0

Telephone: 902-245-4791

Toll-free: 1-877-269-7699

Fax: 902-245-7103

Website: <https://humanrights.novascotia.ca/>







Ontario

## VIII. Ontario

### Legal Services

#### **Legal Aid Ontario**

Telephone: 1-800-668-8258

Website: <http://www.legalaid.on.ca/en/>

#### **Nishnawbe-aski Legal Services**

109 Mission Road

Fort William First Nation, ON P7J 1K7

Telephone: 807-622-1413

Toll Free: 1-800-465-5581

Email: [info@nanlegal.on.ca](mailto:info@nanlegal.on.ca)

Website: <http://www.nanlegal.on.ca/>

86 South Cumberland Street

Thunder Bay, ON P7B 2V3

Telephone: 807-622-1413

Toll Free: 1-800-465-5581

Email: [info@nanlegal.on.ca](mailto:info@nanlegal.on.ca)

Website: <http://www.nanlegal.on.ca/>

Aboriginal Legal Services

211 Yonge Street, Suite 500

Toronto ON M5B 1M4

Telephone: 416-408-3967 or 1-844-633-2886

Website: <http://www.aboriginallegal.ca/>

#### **Law Society of Upper Canada**

Website: <https://www.lsuc.on.ca/>

Provincial Government Services

#### **Victims Services Program**

Victim Support Line

Toll-free: 1-888-579-2888

#### **Head Office**

18 King St. East, 7th Floor

Toronto, ON M5C 1C4

Telephone: 416-325-3265

Fax: 416-212-1091

TTY: 416-325-4935

#### **Toronto Region**

700 Bay Street, 3rd Floor

Toronto, ON M5G 1Z6

Telephone: 416-212-1310

Fax: 416-212-1311





## **Central Region**

1091 Gorham Street, Suite 208  
Newmarket, ON L3Y 8X7  
Telephone: 905-868-8355  
Fax: 905-868-8655

## **Central West Region**

119 King Street West, 4th Floor  
Hamilton, ON L8P 4Y7  
Telephone: 905-521-7590  
Fax: 905-521-7450

## **East Region**

150 Metcalfe Street, 14th Floor  
Ottawa, ON K2P 1P1  
Telephone: 613-239-0392  
Fax: 613-239-0691

## **West Region**

900 Highbury Avenue  
London, ON N5Y 1A4  
Telephone: 519-453-8973  
Fax: 519-453-4566

## **Income Assistance**

Ontario Works Offices  
[http://www.mcsc.gov.on.ca/en/mcsc/programs/social/ow/contacts/ow\\_contacts.aspx](http://www.mcsc.gov.on.ca/en/mcsc/programs/social/ow/contacts/ow_contacts.aspx)

## **Housing Services**

Central Municipal Services Office  
777 Bay Street  
Toronto ON M5G 2E5  
Telephone: 416-585-6226 or 1-800-668-0230  
Fax: 416-585-6882

Eastern Municipal Services Office  
Rockwood House  
8 Estate Lane  
Kingston ON K7M 9A8  
Telephone: 613-545-2100 or 1-800-267-9438  
Fax: 613-548-6822

Northern Municipal Services Office (Sudbury)  
159 Cedar Street  
Sudbury ON P3E 6A5  
Telephone: 705-564-0120 or 1-800-461-1193  
Fax: 705-564-6863



Northern Municipal Services Office (Thunder Bay)  
Suite 223  
435 James Street South  
Thunder Bay ON P7E 6S7  
Telephone: 807-475-1651 or 1-800-465-5027  
Fax: 807-475-1196

Western Municipal Services Office  
2nd Floor  
659 Exeter Road  
London ON N6E 1L3  
Telephone: 519-873-4020 or 1-800-265-4736  
Fax: 519-873-4018

### **Child Aid**

Ministry of Children and Youth Services  
M-1B114, Macdonald Block  
900 Bay Street  
Toronto ON M7A 1N3  
Toll Free: 1-866-821-7770  
TTY: 1-800-387-5559  
Fax: 416-212-1977

## **Indigenous and Northern Affairs Canada: Ontario Region**

25 St. Clair Avenue East  
Toronto, ON M4T 1M2  
Telephone: 1-800-567-9604

Fax: 1-866-817-3977  
TTY: 1-866-553-0554  
Email: [InfoPubs@aadnc-aandc.gc.ca](mailto:InfoPubs@aadnc-aandc.gc.ca)  
Website: <https://www.aadnc-aandc.gc.ca/eng/1100100020284/1100100020288>

### **Brantford Business Centre**

58 Dalhousie Street  
P.O. Box 1960  
Brantford, ON N3T 5W5

Telephone: 1-800-567-9604  
Fax: 1-866-817-3977  
Email: [InfoPubs@aadnc-aandc.gc.ca](mailto:InfoPubs@aadnc-aandc.gc.ca)  
Website: <https://www.aadnc-aandc.gc.ca/eng/1100100020284/1100100020288>

100 Anemki Place, Suite 101  
Fort William First Nation, ON P7J 1A5  
Telephone: 1-800-567-9604

Fax: 807-623-3536  
TTY: 1-866-553-0554  
Email: [InfoPubs@aadnc-aandc.gc.ca](mailto:InfoPubs@aadnc-aandc.gc.ca)  
Website: <https://www.aadnc-aandc.gc.ca/eng/1100100020284/1100100020288>



## **Ontario Human Rights Commission**

180 Dundas Street West, 9th Floor  
Toronto, ON M7A 2R9

Telephone: 416-326-9511  
Toll-free: 1-800-387-9080  
TTY (Local): (416) 326-0603  
TTY (Toll Free): 1-800-308-5561  
Email: [info@ohrc.on.ca](mailto:info@ohrc.on.ca)  
Website: <http://www.ohrc.on.ca/en>

## **General Services**

Ontario Women's Justice Network  
Contact Justice Projects Coordinator, METRAC:  
Telephone: 416-392-9138  
Email: [info@owjn.org](mailto:info@owjn.org)

### **Contact METRAC:**

158 Spadina Road  
Toronto, ON M5R 2T8  
Telephone: 416-392-3135 or 416-392-3031  
Email: [info@metrac.org](mailto:info@metrac.org)  
Website: [http://owjn.org/owjn\\_2009/getting-support](http://owjn.org/owjn_2009/getting-support)

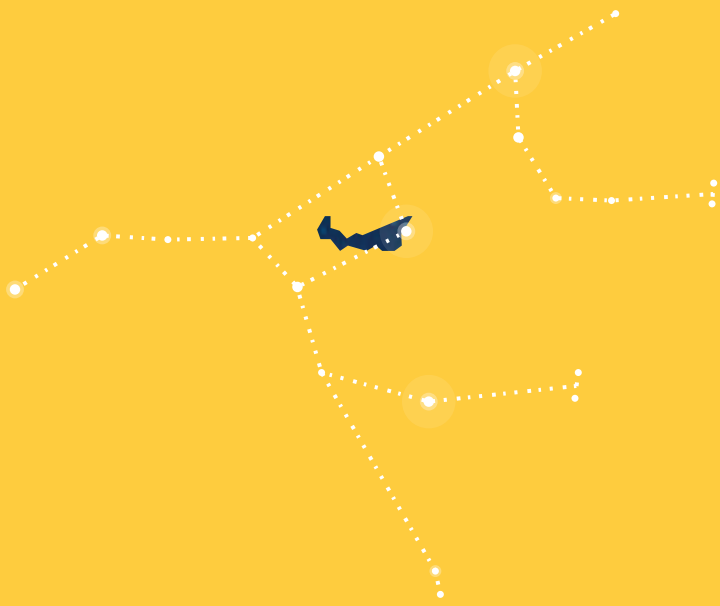
### **211 Ontario Help Line**

Find an Advocate  
Phone: 211  
Website: <http://www.211ontario.ca/>



A series of horizontal lines for writing, consisting of approximately 28 evenly spaced lines across the page.





Prince Edward Island

# IX. Prince Edward Island

## Legal Services

### Prince Edward Island Legal Aid

#### Criminal legal aid applications and inquiries:

Charlottetown 902-368-6043

Summerside 902-888-8219

Website: <https://www.princeedwardisland.ca/en/information/justice-and-public-safety/prince-edward-island-legal-aid>

#### Family and civil legal aid applications and inquiries:

Charlottetown 902-368-6656

Summerside 902-888-8066

### Law Society of Prince Edward Island

49 Water Street  
Charlottetown, PE C1A 1A3

Telephone: 902-566-1666  
Fax: 902-368-7557  
Email: [lawsociety@lspei.pe.ca](mailto:lawsociety@lspei.pe.ca)  
Website: <http://lawsocietypei.ca/>

## Provincial Government Services

### Victims Services

1 Harbourside Access Road  
PO Box 2000  
Charlottetown, PE C1A 7N8

Telephone: 902-368-4582  
Website: <https://www.princeedwardisland.ca/en/information/justice-and-public-safety/victim-services>

263 Heather Moyse Drive  
Suite 19, 2nd Floor  
Summerside, PE C1N 5P1

Telephone: 902-888-8218  
Website: <https://www.princeedwardisland.ca/en/information/justice-and-public-safety/victim-services>



## Social Assistance

Prince Edward Island Department of Family and Human Services  
Second Floor, Jones Building  
11 Kent Street  
PO Box 2000  
Charlottetown, PE C1A 7N8

Telephone: 902-620-3777  
Toll-free: 1-866-594-3777  
Fax: 902-894-0242

Charlottetown:	902-368-5338
Summerside:	902-888-8397
Montague:	902-838-0728
Souris:	902-687-7170
O'Leary:	902-859-8835

## Housing Services

The Family Housing Rent Supplement Program  
[http://www.gov.pe.ca/photos/original/CCS\\_FHOU14.pdf](http://www.gov.pe.ca/photos/original/CCS_FHOU14.pdf)

Charlottetown:	902-368-5770
Summerside:	902-888-8436
Montague:	902-838-0796
Souris:	902-687-7098

## Child Protection

To report an emergency to Child Protection call:  
1-877-341-3101 or 1-800-341-6868

## Department of Family and Human Services

2nd Floor, Jones Building  
11 Kent Street  
PO Box 2000  
Charlottetown, PE C1A 7N8

Telephone: 902-620-3777  
Toll-free: 1-866-594-3777  
Fax: 902-368-4740

## Indigenous and Northern Affairs Canada: Atlantic Region

Atlantic Regional Office  
P.O. Box 160  
40 Havelock Street  
Amherst, NS B4H 3Z3

Toll-free: 1-800-567-9604  
Fax: 902-661-6237  
Website: <https://www.aadnc-aandc.gc.ca/eng/1100100016942/1100100016946>



## **Prince Edward Island Human Rights Commission**

53 Water Street, Charlottetown, PEI  
PO Box 2000  
Charlottetown, PE C1A 7N8

Telephone: 902-368-4180 or 1-800-237-5031

Fax: 902-368-4236

Email: [contact@peihumanrights.ca](mailto:contact@peihumanrights.ca)

Website: <http://www.gov.pe.ca/humanrights/>







Québec

# X. Québec\*

## Legal Services

### Commission des services juridiques

2, Complexe Desjardins  
East Tower  
Suite 1404  
Montreal, QC

Telephone: 514-873-3562  
Fax: 514-864-2351  
Email: [info@csj.qc.ca](mailto:info@csj.qc.ca)

### Barreau du Québec (Law Society)

Telephone: 514-954-3411  
Toll-free: 1-844-954-3411  
Email: [infobarreau@barreau.qc.ca](mailto:infobarreau@barreau.qc.ca)  
Website: <http://www.barreau.qc.ca/en/>

## Provincial Government Services

### Victims Services Program

Telephone: 1 866-532-2822  
Website: <http://www.cavac.qc.ca/english/index.html>

### Social Assistance and Solidarity Programs

Centre de communication avec la clientèle  
Ministère du Travail, de l'Emploi et de la Solidarité sociale  
150, rue Monseigneur-Ross, 5e étage  
Gaspé, QC G4X 2S7

Telephone: 514-873-4000  
Toll-free: 1-877-767-8773  
Website: <http://www.emploiquebec.gouv.qc.ca/en/citizens/obtaining-financial-assistance/>

### Housing Services

Telephone: 1-877-644-4545  
TTY: 1 800 361-9596

### Regional office directory

<http://www.gouv.qc.ca/EN/NousJoindre/Pages/Bureaux.aspx?page&s=36>

(\*version française à la page 52)



### **Director of Youth Protection (Child protection services)**

Telephone: 514-935-6196  
Minister of Health and Social Services  
787, boulevard Lebourgneuf  
Québec, QC G2J 0B5

Québec calling area: 418-644-4545  
Montréal calling area: 514-644-4545  
Toll-free: 1-877-644-4545  
TTY: 1-800-361-9596

### **Indigenous and Northern Affairs Canada: Québec Region**

Telephone: 1-800-567-9604  
Email: [InfoPubs@aadnc-aandc.gc.ca](mailto:InfoPubs@aadnc-aandc.gc.ca)  
Website: <https://www.aadnc-aandc.gc.ca/eng/1100100019255/1100100019262>

### **Commission des droits de la personne et des droits de la jeunesse Québec**

Head Office:  
360, Saint-Jacques St, 2nd floor  
Montréal, QC H2Y 1P5

Telephone: 514-873-5146  
Toll free: 1-800-361-6477  
E-mail: [accueil@cdpdj.qc.ca](mailto:accueil@cdpdj.qc.ca)  
Website: <http://www.cdpdj.qc.ca/en/Pages/default.aspx>



# X. Québec

## Services juridiques

### Commission des services juridiques

2, Complexe Desjardins  
Tour Est, Bureau 1404  
Montréal, QC

Téléphone: 514-873-3562  
Télécopieur: 514-864-2351  
Courriel: [info@csj.qc.ca](mailto:info@csj.qc.ca)

### Barreau du Québec

Téléphone: 514-954-3411  
Sans frais: 1-844-954-3411  
Courriel: [infobarreau@barreau.qc.ca](mailto:infobarreau@barreau.qc.ca)  
Site web: <http://www.barreau.qc.ca/fr/>

## Services du gouvernement provincial

### Centre d'aide aux victimes d'actes criminels

Téléphone: 1-866-532-2822  
Site web: <http://www.cavac.qc.ca/accueil.html>

### Programmes d'assistance sociale et de solidarité

Centre de communication avec la clientèle  
Ministère du Travail, de l'Emploi et de la Solidarité sociale  
150, rue Monseigneur-Ross, 5e étage  
Gaspé, QC G4X 2S7

Téléphone: 514-873-4000  
Sans frais: 1-877-767-8773  
Site web: <http://www.emploi.quebec.gouv.qc.ca/citoyens/obtenir-une-aide-financiere/>

### Services de logement

Téléphone: 1-877-644-4545  
Personnes sourdes ou muettes (ATS): 1-800-361-9596

### Répertoire des bureaux régionaux :

<http://www.gouv.qc.ca/FR/NousJoindre/Pages/Bureaux.aspx>



## **Directeur de la protection de la jeunesse**

Téléphone: 514-935-6196  
Ministère de la santé et des services sociaux  
787 Boul. Lebourgneuf  
Québec, QC G2J 0B5

Région de Québec: 418-644-4545  
Région de Montréal: 514-644-4545  
Sans frais: 1-877-644-4545  
Personnes sourdes ou muettes (ATS): 1-800-361-9596

## **Affaires autochtones et du Nord Canada: Région du Québec**

Téléphone: 1-800-567-9604  
Courriel: [InfoPubs@aadnc-aandc.gc.ca](mailto:InfoPubs@aadnc-aandc.gc.ca)  
Site web: [https://www.aadnc-aandc.gc.ca/  
fra/1100100019255/1100100019262](https://www.aadnc-aandc.gc.ca/fra/1100100019255/1100100019262)

## **Commission des droits de la personne et des droits de la jeunesse Québec**

Bureau chef :  
360 rue Saint-Jacques, 2e étage  
Montréal, QC H2Y 1P5

Téléphone: 514-873-5146  
Sans frais : 1-800-361-6477  
Courriel: [accueil@cdpdj.qc.ca](mailto:accueil@cdpdj.qc.ca)  
Site web: <http://www.cdpdj.qc.ca/en/Pages/default.aspx>







Saskatchewan

# XI. Saskatchewan

## Legal Services

### Legal Aid Saskatchewan

Provincial Building, #L103 - 1192 102nd Street  
North Battleford, SK S9A 1E9  
Telephone: 306-446-7700 or 1-877-441-4418  
Email: Battlefords@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

Unit #3, 101 Railway Place  
Meadow Lake, SK S9X 1X6  
Telephone: 306-236-7636 or 1-800-461-8188  
Email: MeadowLake@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

PO Box 1748, 3rd floor, 107 Crawford Avenue East  
Melfort, SK S0E 1A0  
Telephone: 306-752-6220 or 1-877-424-1901  
Email: Melfort@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

#113 - 110 Ominica Street West  
Moose Jaw, SK S6H 6V2  
Telephone: 306-694-3700 or 1-877-424-1902  
Email: MooseJaw@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

Box 5000, Mistasinik Place, 1328 La Ronge Avenue  
La Ronge, SK S0J 1L0  
Telephone: 306-425-4455 or 1-800-667-4095  
Email: Northern@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

Box 3003, 11th Floor, L.F. McIntosh Building, 800 Central Avenue  
Prince Albert, SK S6V 6G1  
Telephone: 306-953-2850 or 1-877-424-1900  
Email: PrinceAlbert@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

#200, 1871 Smith Street  
Regina, SK S4P 4W5  
Telephone: 306-787-8760 or 1-877-424-1897  
Email: ReginaCity@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>





#102 - 2400 College Avenue  
Regina, SK S4P 1C8  
Telephone: 306-787-1141 or 1-877-424-1906  
Email: ReginaRural@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

#1053 - 122 Third Avenue North, Sturdy Stone Centre  
Saskatoon, SK S7K 2H6  
Telephone: 306-933-7820  
Email: SaskatoonCriminalLaw@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

#155 - 122 Third Avenue North, Sturdy Stone Centre  
Saskatoon, SK S7K 2H6  
Telephone: 306-964-2200  
Email: SaskatoonFamilyLaw@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

#941 - 122 Third Avenue North, Sturdy Stone Centre  
Saskatoon, SK S7K 2H6  
Telephone: 306-933-7855 or 1-877-424-1899  
Email: SaskatoonRural@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

#101 - 1302 3rd Street  
Estevan, SK S4A 2V6  
Telephone: 306-637-4620 or 1-877-424-1903  
Email: Estevan@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

3rd Floor, 350 Cheadle Street West  
Swift Current, SK S9H 4G3  
Telephone: 306-778-8272 or 1-877-424-1905  
Email: SwiftCurrent@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>

#301 - 120 Smith Street East  
Yorkton, SK S3N 3V3  
Telephone: 306-786-1440 or 1-877-424-1904  
Email: Yorkton@legalaid.sk.ca  
Website: <http://www.legalaid.sk.ca/>



## **Law Society of Saskatchewan**

1100-2002 Victoria Ave.  
Regina, SK S4P 0R7

Telephone: 306-569-8242

Website: <https://www.lawsociety.sk.ca/contact.aspx>

## **Provincial Government Services**

### **Victims Services Program**

Telephone: 306-787-3500

Website: <https://www.saskatchewan.ca/residents/justice-crime-and-the-law/victims-of-crime-and-abuse/help-from-victim-service-units-and-agencies>

### **Help from Domestic Violence Victim Service Programs**

#### **Battlefords Victim Services**

1052 - 101st Street  
North Battleford, SK S9A 0Z3  
Telephone: 306-446-1551  
Fax: 306-446-1638

#### **Family Service Regina**

200-1440 Broadway Avenue  
Regina, SK S4P 1E2  
Telephone: 306-757-6675  
Fax: 306-757-0133

#### **Saskatoon Police Service**

Box 14, 400-128-4th Avenue South  
Saskatoon, SK S7K 1M8

Telephone: 306-975-8212

Fax: 306-975-8401

Website: <https://www.saskatchewan.ca/residents/justice-crime-and-the-law/victims-of-crime-and-abuse/help-from-domestic-violence-victim-services-programs>



## Inventory of Government-based Family Justice Services

Head Office	(306-933-5300 / 1-800-667-3764)
North Battleford	(306-446-7700 / 1-877-441-4418)
Meadow Lake	(306-236-7636 / 1-800-461-8188)
Melfort	(306-752-6220 / 1-877-424-1901)
Moose Jaw	(306-694-3700 / 1-877-424-1902)
La Ronge	(306-425-4455 / 1-800-667-4095)
Prince Albert	(306-953-2850 / 1-877-424-1900)
Regina	(306-787-8760 / 1-877-424-1897)
Regina Rural	(306-787-1141 / 1-877-424-1906)
Saskatoon Family	(306-964-2200 / 1-877-324-2200)
Saskatoon Rural	(306-933-7855 / 1-877-424-1899)
Estevan	(306-637-4620 / 1-877-424-1903)
Swift Current	(306-778-8272 / 1-877-424-1905)
Yorkton	(306-786-1440 / 1 877 424 1904)

### Financial Assistance

Telephone: 1-866-221-5200

TTY: 1-866-995-0099

Website: <https://www.saskatchewan.ca/residents/family-and-social-support/financial-help>

### Housing Services

Mobile Crisis Services Open 24/7

1646 11th Ave

Regina, SK

Telephone: 306-757-0127

## Indigenous and Northern Affairs Canada: Saskatchewan Region

### Regional Office

1827 Albert Street

Regina, SK S4P 2S9

Telephone: 306-780-5392

Fax: 306-780-7305



## Saskatchewan Human Rights Commission

Suite 816, Sturdy Stone Building

122-3rd Avenue North

Saskatoon, SK S7K 2H6

Telephone: 306-933-5952

Toll free: 1-800-667-9249

Fax: 306-933-7863

Email: [shrc@gov.sk.ca](mailto:shrc@gov.sk.ca)

Website: <http://saskatchewanhumanrights.ca/>





# Northwest Territories

## XII. Northwest Territories

### Legal Services

#### **Legal Aid Commission Northwest Territories**

Department of Justice Government of the Northwest Territories  
4915 48th St PO Box 1320  
Yellowknife, NT X1A 2L9  
Telephone: 1-867-767-9361  
Toll-free 1-867-873-5320  
Email: lac@gov.nt.ca  
Website: <https://www.justice.gov.nt.ca/en/legal-aid/>

#### **Law Society of the Northwest Territories**

Walk-in Clinic  
Tuesday from 1:00pm to 5:00pm  
4915 48th Street  
Yellowknife, NWT  
Telephone: 867-920-3365  
Website: [http://www.lawsociety.nt.ca/public/legal-information/Territorial Government Services](http://www.lawsociety.nt.ca/public/legal-information/Territorial-Government-Services)

#### **NWT Victim Services**

Telephone: 1-867-767-9261  
Fax: 1-867-873-0199  
Website: <https://www.justice.gov.nt.ca/en/victim-services/>

#### **Income Assistance**

106 Veterans Way  
Bag Service #1  
Inuvik, NT X0E 0T0  
Telephone: 867-777-7365  
Toll-Free: 1-855-283-9311  
Website: <https://www.ece.gov.nt.ca/income-security/income-assistance-ia>

9802-98 Avenue Box 740  
Fort Simpson, NT X0E 0N0  
Telephone: 867-695-7338  
Website: <https://www.ece.gov.nt.ca/income-security/income-assistance-ia>

5019-52 Street Box 1320  
Yellowknife, NT X1A 2L9  
Telephone: 867-767-9356  
Toll-Free: 1-866-768-8145  
Website: <https://www.ece.gov.nt.ca/income-security/income-assistance-ia>



1A Raven Road Box 147  
Norman Wells, NT X0E 0V0  
Telephone: 867-587-7157  
Website: <https://www.ece.gov.nt.ca/income-security/income-assistance-ia>

177 McDougal Road Box 1406  
Fort Smith, NT X0E 0P0  
Telephone: 867-872-7425  
Website: <https://www.ece.gov.nt.ca/income-security/income-assistance-ia>

8 Capital Drive  
Hay River, NT X0E 1G2  
Telephone: 867-874-5050  
Website: <https://www.ece.gov.nt.ca/income-security/income-assistance-ia>

### **Children and Family Services**

Department of Health and Social Services  
Government of the Northwest Territories  
Box 1320 Yellowknife, NT X1A 2L9  
Telephone: 867-767-9061  
Fax: 867-873-7706  
Website: <http://www.hss.gov.nt.ca/social-services/child-and-family-services>

## **Indigenous and Northern Affairs Canada: Northwest Territories Region**

### **NWT Region**

P.O. Box 1500  
4923 - 52nd Street  
Yellowknife, NT X1A 3Z4  
Telephone: 867-669-2500  
Fax: 867-669-2715  
Website: <https://www.aadnc-aandc.gc.ca/eng/1319574462778/1319574551904>

## **Northwest Territories Human Rights Commission**

Main Floor, Laing Building  
5003-49th Street  
Yellowknife, YT  
Telephone: 867-669-5575  
Fax: 867-873-0357  
Email: [info@nwthumanrights.ca](mailto:info@nwthumanrights.ca)  
Website: <http://nwthumanrights.ca/>

## **General Services**

Family Law in the NWT  
Resource explaining the basics of Family Law in the Northwest Territories.  
<https://www.justice.gov.nt.ca/en/files/family-law-guide/Family%20Law%20in%20the%20NWT.pdf>







Nunavut

# XIII. Nunavut

## Legal Services

### **Legal Services Board of Nunavut**

Kitikmeot Law Centre  
25 Mitik St  
Cambridge Bay, NU X0B 0C0  
Telephone: 867-983-2906  
Website: <http://nulas.ca/en/>

Kivalliq Legal Services  
P.O. Box 420  
Rankin Inlet, NU X0C 0G0  
Telephone: 867-645-2536  
Website: <http://nulas.ca/en/>

Maliiganik Tukisiiniakvik Legal Services  
P.O. Box 29, Bldg#1104-B  
Inuksugait Plaza  
Iqaluit, NU X0A 0H0  
Telephone: 867-975-6395  
Website: <http://nulas.ca/en/>

### **Law Society of Nunavut**

Bldg. 917, 3rd Floor, Unit B  
Iqaluit, NU X0A 0H0  
Telephone: 867-979-2330  
Fax: 867-979-2333  
Email: [administrator@lawsociety.nu.ca](mailto:administrator@lawsociety.nu.ca)

## Territorial Government Services

### **Victims Services Program**

Department of Justice  
Government of Nunavut  
P.O. Box 1000, Station 510  
Iqaluit, NU X0A 0H0  
  
Telephone: 867-975-6363  
Fax: 867-975-6160  
Email: [CommunityJustice@gov.nu.ca](mailto:CommunityJustice@gov.nu.ca)  
Website: <http://www.victimsfirst.gc.ca/serv/spt-spt.html#NU>



## Income Assistance

Arctic Bay	439-8000 or 439-8133
<a href="#">Arviat</a>	<a href="#">857-2929</a> or <a href="#">857-4894</a>
Baker Lake	793-2351 or 793-2350
<a href="#">Cambridge Bay</a>	<a href="#">983-4036</a> or <a href="#">983-4035</a>
Cape Dorset	897-8803 or 897-8495
<a href="#">Chesterfield Inlet</a>	<a href="#">898-9274</a> or <a href="#">898-9600</a>
Clyde River	924-6393 or 924-6038
<a href="#">Coral Harbour</a>	<a href="#">925-8497</a> or <a href="#">925-8922</a>
Gjoa Haven	360-7391 or 360-7856
<a href="#">Grise Fiord</a>	<a href="#">980-4018</a> or <a href="#">980-9018</a>
Hall Beach	928-8076 or 928-8078
<a href="#">Igloodik</a>	<a href="#">934-8213</a> or <a href="#">934-8313</a>
Iqaluit	975-6576 or 975-6580
<a href="#">Kimmirut</a>	<a href="#">939-2323</a> or <a href="#">939-2602</a>
Kugaaruk	769-7117 or 769-7669
<a href="#">Kugluktuk</a>	<a href="#">982-6514</a> or <a href="#">982-3467</a>
Pangnirtung	473-2616 or 473-8800
<a href="#">Pond Inlet</a>	<a href="#">899-8070</a> or <a href="#">899-8287</a>
Qikiqtarjuaq	927-8485 or 927-8480
<a href="#">Rankin Inlet</a>	<a href="#">645-5040</a> or <a href="#">645-1602</a>
Repulse Bay	462-4149 or 462-4150
<a href="#">Resolute Bay</a>	<a href="#">252-3616</a> or <a href="#">252-3749</a>
Sanikiluaq	266-8739 or 266-8517
<a href="#">Taloyoak</a>	<a href="#">561-2305</a> or <a href="#">561-2307</a>
Whale Cove	896-9921 or 896-9867

<http://www.gov.nu.ca/family-services/programs-services/income-assistance-ia>

## Housing Services

P.O. Box 1000, Station 1400,  
Iqaluit, NU X0A 0H0

Telephone: 867 975-7200 or 867 979-4194



## **Child Services**

Social Services Local Offices: <http://gov.nu.ca/sites/default/files/Social-Services-Offices.pdf>

## **Indigenous and Northern Affairs Canada: Nunavut Region**

PO Box 2200  
Iqaluit, NU X0A 0H0

Telephone: 1-800-567-9604 (service to public in English and in French)

Telephone: 867-975-4500 (service to public in English and in Inuktitut)

Email: [nuinfo@aandc-aadnc.gc.ca](mailto:nuinfo@aandc-aadnc.gc.ca)

Website: <https://www.aadnc-aadnc.gc.ca/eng/1100100027774/1100100027775>

## **Nunavut Human Rights Tribunal**

PO Box 15  
Coral Harbour, NU X0C 0C0  
Telephone: 1-866-413-6478

Email: [nunavuthumanrights@gov.nu.ca](mailto:nunavuthumanrights@gov.nu.ca)

Website: [http://www.nhrt.ca/english/general\\_information](http://www.nhrt.ca/english/general_information)

## **General Services**

Nunavut Legal Information Manual for Violence Support Services  
<http://ywcacanada.ca/data/publications/00000064.pdf>





Yukon

# XIV. Yukon

## Legal Services

Yukon Legal Services Society  
Administration Office  
Suite 203, 2131 Second Avenue  
Whitehorse, YT Y1A 1C3

Telephone: 867-667-5210  
Toll-free: 1-800-661-0408 ext. 5210  
Fax: 867-667-8649  
Email: [administration@legalaid.yk.ca](mailto:administration@legalaid.yk.ca)

### Community Law Clinic

Suite 202, 2131 Second Avenue  
Whitehorse, YT Y1A 1C3

Telephone: 867-667-8359  
Toll-free: 1-800-661-0408 ext. 8359  
Fax: 867-393-6315

### Neighbourhood Law Centre

Suite 200, 2131 Second Avenue  
Whitehorse, YT Y1A 1C3

Telephone: 867-667-5255  
Toll-free: 1-800-661-0408 ext. 5255  
Fax: 867-393-6361  
Website: <http://www.legalaid.yk.ca/offices/>

### Law Society of Yukon

#304 - 104 Elliott Street  
Whitehorse, YT Y1A 0M2

Telephone: 867-668-4231  
Fax: 867-667-7556

## Territorial Government Services

### Victims Services Program

24/7 Service Hotline: 1-800-563-0808

301 Jarvis Street  
Whitehorse YT Y1A 2H3

Telephone: 867-667-8500  
Toll-free: 1-800-661-0408  
Fax: 867-393-6240  
Website: <http://www.justice.gov.yk.ca/prog/cor/vs/>

705B Church Street,  
Dawson City, YT Y0B 1G0  
Telephone: 867-993-5831  
Fax: 867-993-6380  
Website: <http://www.justice.gov.yk.ca/prog/cor/vs/>

820 Adela Trail, Box 622  
Watson Lake, YT Y0A 1C0  
Telephone: 867-536-2541  
Fax: 867-536-2684  
Website: <http://www.justice.gov.yk.ca/prog/cor/vs/>

### **Social Assistance**

Box 174  
Carcross, YT Y0B 1B0  
Telephone: 821-2920  
Website: <http://www.hss.gov.yk.ca/sa.php>

Box 95  
Carmacks, YT Y0B 1C0  
Telephone: 863-5800  
Website: <http://www.hss.gov.yk.ca/sa.php>

Box 339  
Dawson City, YT Y0B 1G0  
Telephone: 993-7890  
Website: <http://www.hss.gov.yk.ca/sa.php>

Box 148  
Faro, YT Y0B 1K0  
Telephone: 994-2749  
Website: <http://www.hss.gov.yk.ca/sa.php>

Box 5445  
Haines Junction, YT Y0B 1L0  
Telephone: 634-2203  
Website: <http://www.hss.gov.yk.ca/sa.php>

Box 9  
Mayo, YT Y0B 1M0  
Telephone: 996-2283  
Website: <http://www.hss.gov.yk.ca/sa.php>



Box 111  
Ross River, YT Y0B 1S0  
Telephone: 969-3200  
Website: <http://www.hss.gov.yk.ca/sa.php>

Box 69  
Teslin, YT Y0A 1B0  
Telephone 390-2588  
Website: <http://www.hss.gov.yk.ca/sa.php>

Box 305  
Watson Lake, YT Y0A 1C0  
Telephone: 536-2232  
Website: <http://www.hss.gov.yk.ca/sa.php>

3168 3rd Avenue  
Whitehorse, YT Y1A 1G3  
Telephone: 667-5674  
Website: <http://www.hss.gov.yk.ca/sa.php>

### **Yukon Housing Corporation Head Office**

Box 2703  
Whitehorse, YT Y1A 2C6  
Telephone: 1-800-661-0408  
Email: [hss@gov.yk.ca](mailto:hss@gov.yk.ca)  
Website: <http://www.hss.gov.yk.ca/sa.php>

### **Child Protection**

Health and Social Services (H-1)  
Government of Yukon  
Box 2703  
Whitehorse, YT Y1A 2C6  
Telephone: 1-800-661-0408  
Email: [hss@gov.yk.ca](mailto:hss@gov.yk.ca)  
Website: <http://www.hss.gov.yk.ca/childprotection.php>





## Indigenous and Northern Affairs Canada: Yukon Region

Elijah Smith Building  
415C 300 Main Street  
Whitehorse, YT Y1A 2B5

Telephone: 867-667-3888

Toll-free: 1-800-661-0451

Email: Yukon@inac.gc.ca

Website: <https://www.aadnc-aandc.gc.ca/eng/1100100020284/1100100020288>

[www.inac.gc.ca/yt](http://www.inac.gc.ca/yt)

## Yukon Human Rights Commission

101-9010 Quartz Road  
Whitehorse, YT Y1A 2Z5

Helpline: 867-667-6226

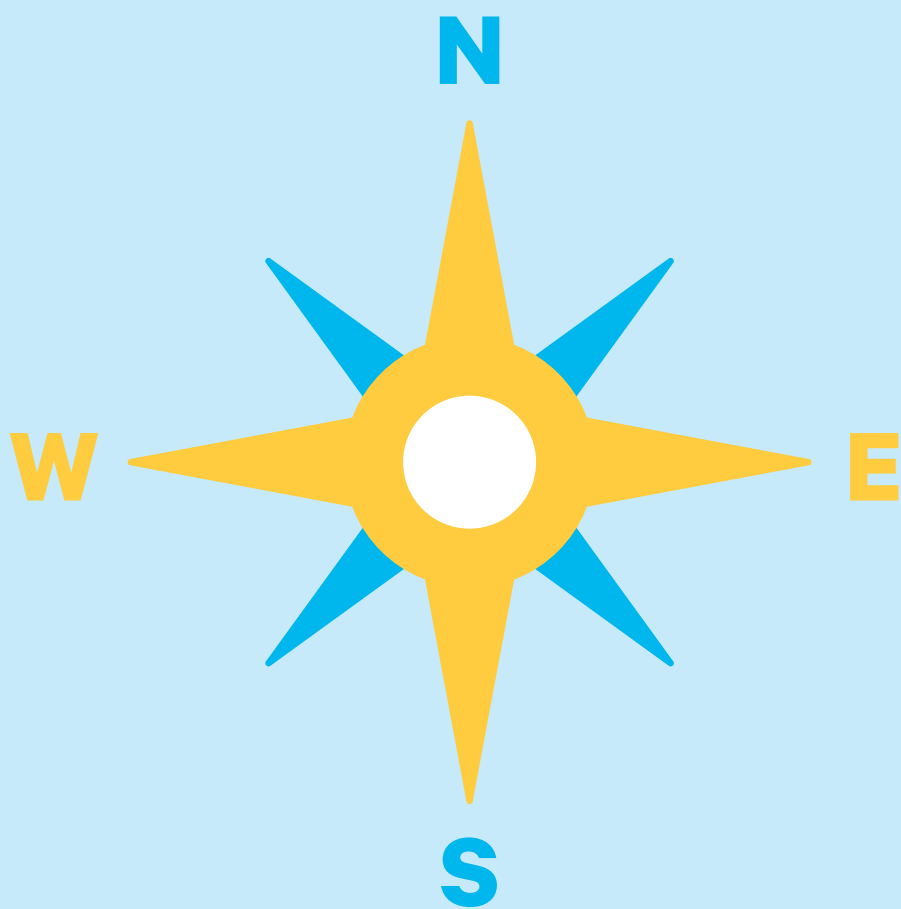
Toll-free: 1-800-661-0535

Email: [humanrights@yhrc.yk.ca](mailto:humanrights@yhrc.yk.ca)

Website: <http://www.yhrc.yk.ca>







*General*  
*Général*

# XV. General

## **Human Rights Handbook for First Nations**

Resource detailing basic human rights specifically those which apply to first nations.

[http://doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/fn\\_handbook.pdf](http://doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/fn_handbook.pdf)

## **A Toolkit for Developing Community-based Dispute Resolution Processes in First Nations Communities**

[http://www.doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/toolkit\\_trousse-eng.pdf](http://www.doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/toolkit_trousse-eng.pdf)

## **2016 Family Violence Resource Guide**

[https://www.princeedwardisland.ca/sites/default/files/publications/2016\\_fv\\_resource\\_guide-web.final\\_updated.pdf](https://www.princeedwardisland.ca/sites/default/files/publications/2016_fv_resource_guide-web.final_updated.pdf)

## **Who's Who? A Resource Guide for Aboriginal Women Escaping Domestic Violence**

[https://nwac.ca/wp-content/uploads/2015/04/NWAC-Whos-Who-Resource-Guide-ENG-\\_FINAL.pdf](https://nwac.ca/wp-content/uploads/2015/04/NWAC-Whos-Who-Resource-Guide-ENG-_FINAL.pdf)

## **You Are Not Alone Handbook**

A toolkit for Aboriginal women escaping domestic violence.

<https://nwac.ca/wp-content/uploads/2015/04/NWAC-You-Are-Not-Alone-Handbook-with-weblinks.pdf>

## **My Support Network**

Worksheet for women in violent relationships.

[https://nwac.ca/wp-content/uploads/2015/04/NWAC-You-Are-Not-Alone-Safety-Plan-ENG\\_FINAL.pdf](https://nwac.ca/wp-content/uploads/2015/04/NWAC-You-Are-Not-Alone-Safety-Plan-ENG_FINAL.pdf)

## **Fresh Start**

A resource guide outlining sources and options for women who are dealing with violence or abuse.

<http://ywcacanada.ca/data/publications/00000005.pdf>



# XV. Général

## **Guide des droits de la personne à l'intention des Premières Nations**

Ressource détaillant les droits de la personne spécifique aux Premières Nations.

[http://doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/guide\\_pn.pdf](http://doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/guide_pn.pdf)

## **Trousse pour l'élaboration de processus communautaires de règlement des différends dans les communautés des Premières Nations**

[http://www.doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/toolkit\\_trousse-fra.pdf](http://www.doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/toolkit_trousse-fra.pdf)

## **Guide des ressources en violence familiale 2016 (en Anglais seulement)**

[https://www.princeedwardisland.ca/sites/default/files/publications/2016\\_fv\\_resource\\_guide-web.final\\_updated.pdf](https://www.princeedwardisland.ca/sites/default/files/publications/2016_fv_resource_guide-web.final_updated.pdf)

## **Le Guide de Qui est qui pour les femmes autochtones fuyant la violence conjugale**

<https://nwac.ca/wp-content/uploads/2015/06/Le-Guide-de-Qui-est-qui1.pdf>

## **Manuel Vous n'êtes pas seule**

Une trousse pour les femmes autochtones fuyant la violence conjugale.

<https://nwac.ca/wp-content/uploads/2015/06/NWAC-You-Are-NotAlone-Handbook-French-web-version1.pdf>

## **Mon réseau de soutien**

Feuille de planification de sécurité pour les femmes qui vivent une relation violente.

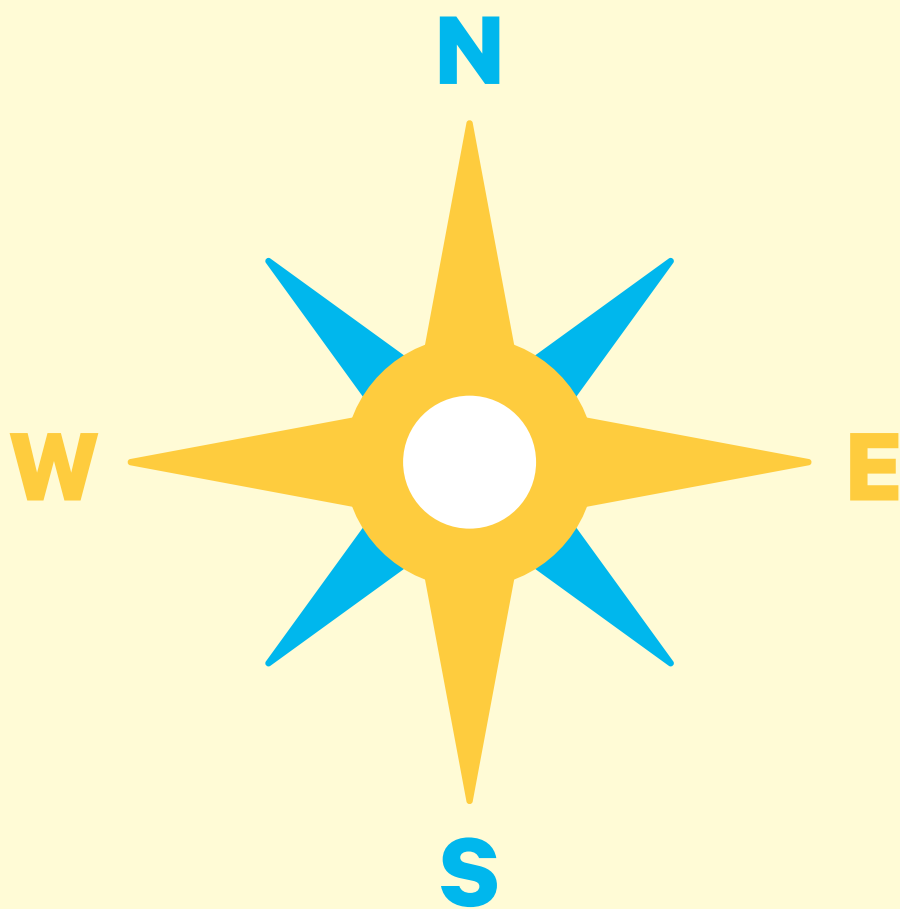
[https://nwac.ca/wp-content/uploads/2015/06/NWAC-You-Are-Not-Alone-Safety-Plan-FR\\_FINAL.pdf](https://nwac.ca/wp-content/uploads/2015/06/NWAC-You-Are-Not-Alone-Safety-Plan-FR_FINAL.pdf)

## **Nouveau départ**

Un guide décrivant les ressources et les options pour les femmes qui vivent une relation violente.

<http://ywcacanada.ca/data/publications/00000025.pdf>





Bibliography  
Bibliographie

## XVI. Bibliography

- Addressing Funding Policy Issues: INAC-Funded Women's Shelters* [PDF]. (n.d.). National Aboriginal Circle Against Family Violence (NACAFV).
- Director of Advocacy and Public Policy YMCA Canada, A. D. (n.d.). *Realizing Rights: From Rape Culture to Consent Culture*. Address presented at Presentation to the Select Committee on Sexual Violence and Harassment.
- Director of Advocacy and Public Policy YMCA Canada, A. D. (2014, November 27). *Meeting the Promise of Ending Violence Against Women and Girls*. Address presented at Presentation to the House Standing Committee on the Status of Women.
- L. M. (2006). *Effective Practices in Sheltering Women: Leaving Violence in Intimate Relationships* [PDF]. Toronto: YMCA Canada.
- Ending Violence in Aboriginal Communities: Best practices in Aboriginal shelters and communities* [PDF]. (2006, January). Ottawa: National Aboriginal Circle Against Family Violence (NACAFV).
- Glossary. (n.d.). Retrieved August 30, 2016, from [https://www.attorneygeneral.jus.gov.on.ca/english/glossary/Human Rights Handbook for First Nations](https://www.attorneygeneral.jus.gov.on.ca/english/glossary/Human%20Rights%20Handbook%20for%20First%20Nations.pdf) [PDF]. (n.d.). Minister of Public Works and Government Services [http://doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/fn\\_handbook.pdf](http://doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/fn_handbook.pdf)
- LeFeuvre, J. (1982). *Fresh Start* [PDF]. YMCA Canada.
- My Support Network* [PDF]. (n.d.). Native Women's Association of Canada.
- Northern Ontario Women's Services Outreach and Partnership Enhancement (NOWSOPE). (n.d.). *Aboriginal Women's Initiative: Women's Wellness Journey* [PDF]. YMCA Canada.
- Northern Ontario Women's Services Outreach and Partnership Enhancement (NOWSOPE). (n.d.). *Aboriginal Women's Initiative: Intersectoral Cross Training* [PDF]. YMCA Canada.
- Nunavut Legal Information Manual for Violence Support Services* [PDF]. (2014). YMCA Canada.
- On-Reserve Matrimonial Real Property Rights* [PDF]. (2014, December 16). Centre of Excellence for Matrimonial Real Property.
- Policies and Procedures: Guidelines for Shelters* [PDF]. (n.d.). National Aboriginal Circle Against Family Violence (NACAFV).
- Responses from Aboriginal Women in Seven (7) INAC-Funded Shelters Regarding Matrimonial Real Property (MRP)* [PDF]. (2006, November/December). National Aboriginal Circle Against Family Violence (NACAFV).



*Salir Adelante Moving Forward: A Resource for Service Providers Working with Latinx Women Experiencing Violence* [PDF]. (n.d.). YMCA Canada.

Tiedemann, M. (2012). *Bill S-2 Family Homes on Reserves and Matrimonial Interests or Rights Act* (Canada, Social Affairs Division, Parliamentary Information and Research Service). Ottawa: Library of Parliament.

*A Toolkit for Developing Community-based Dispute Resolution Processes in First Nations Communities*[PDF]. (n.d.). Minister of Public Works and Government Services. [http://www.doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/toolkit\\_trousse-eng.pdf](http://www.doyouknowyourrights.ca/sites/nai-ina.ca/files/pdf/toolkit_trousse-eng.pdf)

Tutty, L. M. (2006). *Effective Practices in Sheltering Women: Leaving Violence in Intimate Relationships* [PDF]. Toronto: YMCA Canada.

*Who's Who? A resource guide for Aboriginal women escaping domestic violence* [PDF]. (n.d.). Native Women's Association of Canada.

*You Are Not Alone: A toolkit for Aboriginal women escaping domestic violence* [PDF]. (n.d.). Native Women's Association of Canada.

*Your Guide to Understanding the Canadian Human Rights Act* [PDF]. (2010). Minister of Public Works and Government Services. [http://www.chrccdp.gc.ca/sites/default/files/chra\\_guide\\_lcdp-eng.pdf](http://www.chrccdp.gc.ca/sites/default/files/chra_guide_lcdp-eng.pdf)









