CEO CONVO

The 2019 -2020 fiscal year certainly presented us with challenges, but I am so pleased with the growth we have experienced and the many ways in which we strengthened and advanced the mission of Good Samaritan Services.

COVID-19 caused a unique stressor for us, as we had to quickly adjust to working remotely while continuing to provide essential services to some of the most vulnerable members of our community. I am so proud of how our staff responded! We never missed a beat as Good Sam remained on the front lines of providing shelter and housing services across Lancaster & Chester Counties.

We also experienced some major growth this past year! A generous Good Sam supporter donated a beautifully renovated home to us which we are using for affordable housing. We finalized our partnership with Hopewell United Methodist Church in Downingtown to utilize their apartments at The Well to provide short-term housing to families. We started our new office construction project in Phoenixville, and our revenues exceed our expenses for the year, helping us achieve our strategic goal of financial stability.

We are really well positioned to move forward and I am excited about expanding our services and providing assistance to more people in the next 12 months.

As always, thank you for believing in our work. We are wildly passionate about what we do, and you make it possible.

Nate Hoffer
Chief Executive Officer

CHAIRMAN’S CHAT

Good Samaritan Services has been challenged this year, as we all have. Even still, the staff was able to maintain focus on our mission: to serve those experiencing and at risk of homelessness, and to support stability in the lives of men, women and children. The actualization of the goals for this year was hampered by the lack of personal mobility created by the pandemic, however; creative use of technology enabled the staff to continue to safely address our mission goals.

In addition, we have been blessed with the donation of another shelter building! The sale of a Good Sam property (a vacant lot) and new donations have allowed us to establish a new Phoenixville office. We have been blessed with the development of new supporters and staff members, and have been revitalized in our efforts to provide additional support to the homeless and educate the community. We look forward to the new fiscal year as one in which we will be able to achieve more and better support to those impacted by homelessness, adding services and opening new doors for our clients. God bless and be safe.

John Torres
Board President
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Chief Executive Officer

GOOD SAMARITAN SERVICES OF LANCASTER COUNTY
160 Ninth Street, Lancaster, PA 17602

EMERGENCY SHELTER & RESIDENTIAL HOUSING

Over the fiscal year of 2019 – 2020, Good Samaritan Services’ Emergency Shelters & Residential Housing Services have strived to continue to help those experiencing homelessness and serve our communities. Despite the difficulties related to COVID-19 and the typical adversities present to those overcoming homelessness, Good Sam was able to accomplish these tasks and help even more people in our communities.

During the COVID-19 season we have raised our levels of sanitation to ensure that our participants are living in a safe environment. We were also incredibly blessed with extra resources, which we were able to use to give back to the community by providing hotel stays for people experiencing homelessness, while also serving those in our shelters.

This year we focused on increasing the amount of people that we serve! We acquired a new home and transformed one of our current homes in the Phoenixville area to be utilized in our Residential Housing program as affordable housing. Our newest project is providing more accessibility to Code Blue (nightly shelter for bitterly cold nights) and Code Red (nightly shelter for oppressively hot nights) shelter for those in Lancaster and Chester Counties. This next year we will be able to help even more people and bring more individuals and families into our homes!

We were able to do these things and so much more because of the generous support of our donors and supporters. Thank you!

Hannah Miller
Director of Shelters and Residential Programs

INCOME & EXPENSES

Please visit www.goodsamservices.org for our most recent Audited Financial Report and IRS form 990.
A copy of the official registration and financial information of Good Samaritan Services, Inc. may be obtained from the Pennsylvania Department of State by calling toll-free within Pennsylvania: 1-800-732-0999. Registration does not imply endorsement.

IN FINANCIAL DEVELOPMENT RESOURCES PROVIDED TO PARTICIPANTS

$66,000+

INDIVIDUALS AND FAMILIES EXITED OUR SERVICES

39

MEN, WOMEN, & CHILDREN SERVED THROUGH OUR PROGRAMS

300+

VOLUNTEERS SERVING PROVIDING FRIENDSHIP AND SUPPORT

655

OUR IMPACT DURING THE 2019 – 2020 FISCAL YEAR | 7/1/19 – 6/30/20
Updated: July 2020
Housing Support Services

Good Samaritan Services is refining, growing and expanding our services to meet the growing needs of our community. As a result, Good Sam’s Permanent Housing Services has a new name, “Housing Support Services!” There is something about a name that can give one clarity as to who you are and what you do. Good Samaritan Services provides immediate help to people who are experiencing homelessness, and helps those at risk of becoming homeless by restoring their lives to stability. We engage the community to support these efforts.

Good Sam’s Housing Support Services (formerly Permanent Housing Services) assists families to secure housing, stabilize their household and strengthen their family and social supports. HSS will continue to provide case management and rental assistance, as well as personal development and financial stability resources in Lancaster and Chester Counties.

We are excited to announce that HSS has expanded to provide services to single adults (newly serving men!) and families with children. We are also collaborating with local churches to provide short-term affordable housing with supportive resources to families who have experienced significant barriers to obtaining housing on their own.

Good Sam believes in a holistic approach to addressing homelessness. HSS is a part of Chesco’s Bridging Community Coalition, educating the community stakeholders regarding the impact of poverty, the major cause of homelessness, and helping the community stakeholders as well as people with lived experience create a framework to address the poverty related issues in their area. In addition, HSS recently received a grant from Chester County Fund for Women and Girls to assist Single Mothers with children in the Greater Coatesville area unemployed by the COVID-19 pandemic to return to the workforce. The goal is to help participating families maintain housing stability. Supportive services in partnership with Families Services of Chester County, OIC of Chester County and the Brandywine YMCA will begin in mid-August 2020.

COVID-19 may have interrupted life in our community as we know it, however; HSS families have demonstrated to be resilient. Many have successfully utilized their personal resources and that of Good Sam’s to care for their families and care for the community at large as essential workers. We salute them for their hard work, perseverance and hope for a better future. HSS expresses a sincere thank you to all of our funders, donors and volunteers for your support and resources that made all of this possible.

Cheryl Miles
Director of Housing Support Services
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Cheryl Miles
Director of Housing Support Services
HOUSING SUPPORT SERVICES
OUR DONORS & SUPPORTERS

SPECIAL THANKS TO ALL OF OUR DONORS & SUPPORTERS
We value all of our donors. Due to space restrictions, donors who gave over $100 are printed in this report.

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Akron Grace E.C. Church
Alive Church Ephrata
Bethany United Church of Christ
Bethel United Methodist Church
Blainsport Mennonite Church
Brickerville United Lutheran Church
Brownbacks United Church of Christ
Calvary Lutheran Church
Carpenter Community Church
Centennial Evang. Lutheran Church
Central Presbyterian Church
Chiques Church of the Brethren
Christ House Church
Church of the Good Samaritan
City Gate Lancaster
Conestoga Homes for Christ SS
Downtown Friends Meeting
East Chestnut Street Mennonite Church
East Cocalico Church of the Brethren
Ephrata Bible Chapel
Express Church (YMCA)
Fairview Evangelical Presbyterian Church
First Presbyterian Church of West Chester
First United Methodist Church
First United Methodist Church
Forks of the Brandywine Presbyterian Church
Grace Assembly of God
Grace Evangelical Lutheran Church
GraceCrossing Community Church
Green Tree Church of the Brethren
Grove United Methodist Church
Hempfield Church of the Brethren
Hinkletown Mennonite Church Lords Fair Share
Holy Ghost Ukrainian Orthodox Church
Holy Trinity Lutheran Church of Ephrata
Hope United Methodist Church
Hopeland United Methodist Church
Hopeland United Methodist Church Sunday School
Hopewell United Methodist Church
Journey Church
Lampeter Church of the Brethren
Lancaster Church of the Brethren
LCBC
LCBC Ephrata
Leacock Presbyterian Church
Lutheran Church of the Good Shepherd
Maple Grove at Atglen Sewing Circle
Mennonite Home Communities, Greenvale Chapel
Metzler Mennonite Church
Middle Creek Church of the Brethren
Mt. Zion AME Church
Muddy Creek Lutheran Church
New Life Fellowship
New Life In Christ Fellowship Church
Otterbein United Methodist Church
Parkside United Church of Christ
Petra Church
Reformed Presbyterian Church
Salem Evangelical & Reformed Church
Sandy Hill Community Church
Second Presbyterian Church
St. Ann Parish
St. Davids (Radnor) Church
St. James Roman Catholic Church
St. John’s Center United Church of Christ
St. John’s Episcopal Church, Compass
St. John’s Episcopal Church, Ephrata
St. John’s Evangelical Lutheran Church
St. John’s United Church of Christ
St. Joseph Church
St. Joseph Roman Catholic Church
St. Paul’s Lutheran
St. Paul’s United Church of Christ
St. Peter’s LCC
St. Philip The Apostle Church
St. Vincent United Church Of Christ
Swamp Christian Fellowship
Tel Hai Chapel
United Methodist Church of West Chester
United Methodist Church of Ephrata
United Methodist Church of Ephrata
United Methodist Women Grove
United Methodist Church
Upper Octorara Presbyterian Church
Valley Forge United Methodist Church
Vineyard Community Church
WellSprings Congregation
West End Mennonite Fellowship
Westminster Presbyterian Church
Women’s Association of Upper Octorora Church
Worship Center
Zion Evangelical Lutheran Church
Zion Lutheran Church

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Aegon Transamerica Foundation
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Nancy McFoy
Nancy Nolan
Nancy Testa
Nanette Sanson
Nate and Rebekah Hoffer
Nathan Brown
2020 Annual Report
2020 Annual Report
WHY WE EXIST

Mission
Good Samaritan Services gives immediate help to people who are experiencing homelessness, and helps those at risk of becoming homeless, by restoring their lives to stability. We engage the community to support these efforts.

Vision
To play a leading role in our community in ending and preventing homelessness.

Values
Our Christian FAITH is the central to all we do at GSS. We draw on COMPASSION to respond to the needs of individuals and families in crisis with GENEROSITY. To make a lasting impact we work in PARTNERSHIP with individuals and community groups; exercise thoughtful STEWARDSHIP over the resources we have been given, and express GRATITUDE for all the help we receive and share.

Recognizing that the excellence of our organization is the result of the CHARACTER of our staff and Board, and that positive change in the lives of those we serve and in our organization is encouraged by OPTIMISM, we nurture a culture that encourages TEAMWORK to bring about the best results for program participants, staff and the community as a whole.

Serving Lancaster and Chester Counties

Good Samaritan Services has been awarded the PA Association of Nonprofit Organizations (PANO) Seal of Excellence for successfully completing the Standards for Excellence certification program.