**COVID-19 RESPONSES**

**Patient Care: Hospital and Community Clinics**

- **Handwash Stations**
  - *5 additional at hospital*
  - *22 new at community clinics with safe delivery services*

- **The triage system screened for possible Covid symptoms.**

- **24 hrs/7day services with isolation wards for labouring and general patients.**

- **Staff were provided appropriate PPE and patients given teaching aids for home care.**

**Community Prevention**

**Risk Communication and Community Engagement**

Seeking to reduce the fear of local residents, LAMB also compiled available risk reduction information to produce banners and leaflets for distribution throughout LAMB working areas to help people understand hand washing, mask wearing, and social distance.
Wholistic, Spiritual Health Support
Prayer, Listening, Giving

During Covid lockdown, daily prayers were distributed via email and Facebook group. Hospital and community chaplains provide mobile-based prayer support, especially helpful for field staff during the pandemic lockdown time. A listening corner was established, with mental health providers to listen to staff.

Managers met daily to pray and discuss what could be done to help different departments address the fear of both patients and staff.

A home care guideline was prepared and translated to the Bengali language. It included encouragement for caregivers to show love for the person ill with Covid. This was to counter the significant fear and stigma for those infected with coronavirus.

In solidarity for those whose livelihoods were at risk, staff contributed salary and personal funds for relief work.
The initial days of Covid-19 prevention lockdown were filled with planning and adapting facilities for pre-screening all patients for symptoms of Covid-19 and providing isolation wards. LAMB was able to maintain patient care at a time when income was sharply reduced by the nation-wide lockdown. Staff agreed to salary reductions graduated by level, some reduced work days, and others were furloughed through the lockdown, saving money for longer-term job sustainability.

Staff accepted these decisions, as most understood the pandemic significantly affected LAMB’s income over the last third of the fiscal year. Even considering those reductions, many LAMB staff joined international supporters, in donating for LAMB and community relief.

Financially, LAMB fared surprisingly well, through increased international donations and reduced expenses due to fewer services and restricted field activities. LAMB ended the fiscal year in a stronger position than last year.

**Support for LAMB Covid-19 Response**

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Relief</th>
<th>Operations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tk 3,042,688</td>
<td>Tk 53,58,856</td>
<td>Tk 49,17,791</td>
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<tr>
<td>USD $36,244</td>
<td>US $63,834</td>
<td>US $58,580</td>
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</tbody>
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**Project Support Services Covid Response**

- Developed and implemented new changes regarding visitor in-take management
- Compassionately coached patients and guests on best practices (wearing mask/ventilation, hands)
- Provided a safe place for hospital staff in the Conv unit to stay and eat
- Assisted hospital housekeeping with their increased duties
- Communicated and explained new organizational processes and procedures
- Created and adapted to processing and distributing viral materials, such as face shields, gloves, masks, and hand sanitizers