

## HEALTHCARE CAREER PATHWAYS

In-demand healthcare skills employers seek to provide high quality care while hiring, training and retaining skilled workers

Helping employers provide high-quality care while hiring and retaining skilled workers is exactly why we created our series of healthcare pathways. Healthcare providers must meet the needs of patients who speak a wide-range of languages, and multilingual care helps breakdown communication barriers. In fact, 74% of hospitals serve patients whose primary language is not English, according to recent research from George Washington University. EnGen offers healthcare career pathways for careers as Certified Nursing Assistants, Dentistry, Patient Care and Support, and other allied healthcare professions. With efficient communication among colleagues, healthcare employers see fewer mistakes and improved productivity between employees.

### ENGEN PATHWAYS ENABLE WORKERS TO:

- Learn the medical terminology necessary to communicate in healthcare environments
- Prepare for careers in general medicine, specialized medical fields and high-stakes work environments
- Communicate with patients and co-workers in-person and over the phone
- Learn how to perform administrative tasks

### CAREER PATHWAYS INCLUDE



#### Certified Nursing Assistants (Beginner)

The beginner course serves as a prerequisite course for workers who are English language learners at the high beginner to low intermediate levels; improving their overall English proficiency using content directly from the CNA field, preparing them for the vocabulary, concepts, and structures they'll encounter in a CNA certification course.



#### Patient Care & Support

In this pathway, workers are introduced to critical patient care skills including how to communicate with patients in-person and over the phone, and how to perform administrative tasks like scheduling patient appointments, collecting insurance, and medical history information.



#### Healthcare Professionals

This pathway prepares employees for careers in general medicine, specialized medical fields and high-stakes work environments. Workers will gain the skills needed to describe diseases and conditions, interact with doctors and patients, use key terminology on the job and more.



#### Pharmacy Technician

This pathway prepares learners for a career as a pharmacy technician. Learners will be introduced to job responsibilities, become familiar with various types of medications, and gain an understanding of the rules and laws of working in a pharmacy.

Interested in learning about the full list of EnGen's career-aligned pathways?

Reach out to us for a custom demo  
[GetEnGen.com/demo](https://www.getengen.com/demo)

We also offer the ability to add custom content to build on these courses. Popular pathways: Digital Literacy, TOEFL Prep, Intermediate Business Skills.